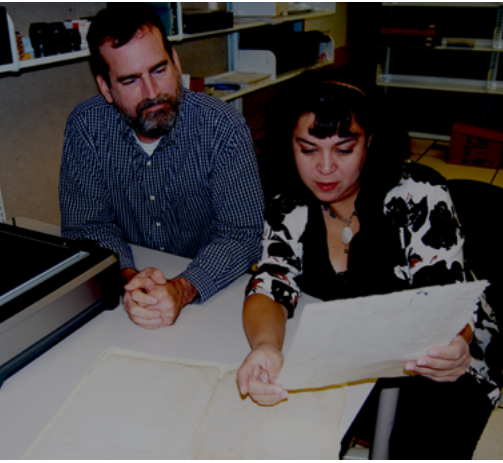# University of Connecticut
LIBRARIES

Annual Report 2011–2012

The University of Connecticut Libraries

Annual Report

2011-2012

Contents

Introduction

Another Innovative Year

Heraclitus was a fifth century B.C. Greek philosopher who was known for his doctrine of change being central to the universe. Twenty-five hundred years later, the science fiction writer Isaac Asimov reflected that:

> *It is change, continuing change, inevitable change, that is the dominant factor in society today. No sensible decision can be made any longer without taking into account not only the world as it is, but the world as it will be.... This, in turn, means that our statesmen, our businessmen, our everyman must take on a science fictional way of thinking.*

The University of Connecticut Libraries' staff has learned to embrace change, and this academic year we were able to initiate the following innovative learning services and spaces in support of the University's faculty and students.

Undergraduate Education

Virtual Reference Service
In recognition of how contemporary students do their work, virtual reference service is now offered through phone, e-mail, text-messaging and chat service.

Improving Course Reserve Services
New software that facilitates faculty members' ability to place digital materials on reserve became fully operational for the start of the fall semester and the Libraries offered PowerPoint and video training modules for faculty.

UConn vPC
The introduction of Virtual Personal Computing (vPC), a collaboration between the Libraries and the Schools of Business and Engineering, now allows students to connect from anywhere in the world to software such as MS Office and SPSS offered on library workstations.

Stamford Learning Commons
Stamford dedicated its new Learning Commons in January, 2012. The campus microcomputer lab, Writing Center, and the Source for Active Learning were relocated to the Library and a variety of new learning spaces were created.

Top to bottom: Animal Science professor Steve Zinn looks over an issue of the open access journal he edits, *Animal Frontiers*. In October, the Libraries launched a new fund to support UConn authors who publish in open access journals.

Actress and humanitarian Mia Farrow donated her personal papers which chronicle her humanitarian efforts in Africa to the Archives & Special Collections.

Vice Provost Brinley Franklin and Sharon White, Director of UConn's Stamford campus formally open the new Learning Commons.

Top to bottom: Staff members Michael Bennett and Marisol Ramos review fragile 19th-century court records from Puerto Rico that were digitized and placed online through a grant funded by the Center for Research Libraries

A student zips along Fairfield Way on a bike from a campus bike sharing program operating out of Babbidge Library, which loans bicycles to faculty, staff, and students

A student looks at a book on the banned list during the Libraries' observance of Banned Book Week in September.

Graduate and Professional Education/Research, Scholarship and Creative Activity

Web-scale Discovery and Delivery
The Libraries began to offer a single "Google-like" search box for our electronic discovery and delivery service in January, 2012 covering the full breadth of content available from the UConn Libraries as well as from sources worldwide.

Purchase on Demand
When users place an interlibrary loan request for a book, interlibrary loan staff use criteria to determine if it is cost effective to purchase the book rather than borrow it.

Enhanced Request Service
To make access to library materials owned by another UConn library easier for faculty and students, users can place an online request to have items pulled from any UConn library collection that are then held for pick-up at the circulation desk of their choice.

Center for Research Library (CRL) Holdings
CRL's five million largely international newspapers, journals, dissertations, archives, and government publications supporting advanced research and teaching in the humanities, sciences, and social sciences were loaded as UConn holdings, making it easier for UConn faculty and students to discover and request them through interlibrary loan.

Collaborative Digital Projects
For the fifth consecutive year, the UConn Libraries contributed 500,000 pages of unique digitized material in the public domain to the Open Content Alliance. The Libraries also joined the HathiTrust Digital Library, offering more than 10 million digitized volumes. All of UConn's digitized books are resident in the HathiTrust, providing benefits to researchers worldwide.

These are just some of the innovative improvements initiated by our talented and hardworking staff this year. Their efforts were validated by a campus-wide user survey in the spring of 2012 that reflected increases in overall user satisfaction for faculty, graduate students, and undergraduate students in comparison to previous user studies. We know that change is constant, and the UConn Libraries never stop seeking innovative ways to improve services to users.

Selected Statistics 2011–2012

Collections	2010–2011	2011–2012	
Total Volumes	2,895,469	2,941,366	
Number of Journals	75,853	99,178	

Information Services

	2010–2011	2011–2012	
Reference/Information Questions	29,471	27,601	
Classroom Instruction Sessions	954	886	
Number of Participants	15,260	21,532	

Access Services

	2010–2011	2011–2012	
General Circulation Transactions	149,353	157,237	
Reserve Circulation Transactions	162,998	137,424	
Interlibrary Loans (Borrowed)	63,000	69,091	
Interlibrary Loans (Lent)	31,434	33,570	

Personnel (FTE)

	2010–2011	2011–2012	
Permanent Staff	100.5	99.93	(104 staff members)
Student Staff	40.3	39.33	(656 student workers)
Total	140.8	139.26	(760 total)

Expenditures

	2010–2011	2011–2012
Total Library Expenditures	$19,947,729	$20,273,395

Selected Electronic Services	2010–2011	2011–2012
Academic Universe (searches)	57,700	48,255
JSTOR (searches)	158,700	154,778
Academic Search Premier (searches)	269,200	279, 778
ABI/INFORM (searches)	50,608	90,967
ISI Web of Science (searches)	95,122	81,030
Science Direct (full text downloads)	611,608	631,261
UConn Libraries Catalog (searches)*		
HOMER	1,521,425	789,503
WorldCat (OCLC Searches)	142,800	268,886
Summon	—	275,125

* The Library offers three versions of its catalog: [1] HOMER, the official catalog of record for items held by the University Libraries, [2] UConn WorldCat ("Books and Media WorldWide"), which includes HOMER, Boston Library Consortium, Center for Research Libraries, and WorldCat, and [3] Summon ("Everything@UConn"), launched on January 14, which includes HOMER, full-text articles, HathiTrust holdings, library guides, and more.

Staff Roster

Current staff as of June 30, 2012

Vice Provost for University Libraries

Brinley Franklin

Interim Assistant Vice Provost for University Libraries

Francine DeFranco

Office of the Vice Provost

Acquisitions & Financial Services

Ed Chang
Hilda Drabek
Christine McNevins
Deborah Sanford
Michael Young, Acting Team Leader

Administrative Services Team

Ann Galonska*
Khara Leon, Team Leader
Christine Aniello Nadelman[sp]
Elizabeth Tonucci

Information Technology Team

Nicholas Eshelman
David Hicking
Tony Molloy, Team Leader
Merlita Murphy
Douglas Neary
Rick O'Toole
Raul Potenciano
David Ruiz
Robert Swanson

Public Programming, Marketing & Communications

Jean Nelson, Team Leader
Jane Recchio
Suzanne Zack

University Archives, Special Collections & Digital Curation

Gregory Colati, Director

Archives & Special Collections

Kristin Eshelman
Terri Goldich
Betsy Pittman, Team Leader
Marisol Ramos
Laura Katz Smith
Melissa Watterworth Batt

Digital Programs

Michael Bennett
David Bretthauer
George King
David Lowe, Team Leader
Richard Sarvas

Conservation

Carole Dyal, Team Leader
Charlie Pei

Regional Campus Libraries

Nancy Dryden, Director

Avery Point

Jan Heckman
Beth Rumery, Team Leader

Greater Hartford

Steve Bustamante
Jan Lambert
Marsha Lee
Claudia Lopes
Janice Mathews
Bill Uricchio, Team Leader

Stamford

Phara Bayonne, Team Leader
Shelley Cudiner
Philip Poggiali[SP]
Nancy Romanello
Radha Srikanth*

Torrington

Sheila Lafferty, Team Leader
Diane Mather*

Waterbury

Norma Holmquist
Shelley Goldstein, Team Leader
Janet Swift

Undergraduate Education & Access Services

Scott Kennedy, Director

Circulation, Reserves & Information Services

Nanette Addesso

Joel Atkinson

Lois Fletcher

Steve Grigoreas

Gail Hill

Barbara Mitchell, Team Leader

Jo Ann Reynolds

Kimberly Wilk

Undergraduate Education

Kathy Banas-Marti*

Steve Batt

Susanna Cowan, Team Leader

Kate Fuller

Michael Howser

Kathy Labadorf

Bill Miller

Joelle Thomas

Document Delivery & Interlibrary Loan

Lana Babij*

Steve Bustamante

Stanley Huzarewicz

Robin Lubatkin*

Erika McNeil, Team Leader

Joe Natale

Theresa Palacios-Baughman

Resource Access Team

Mary Briggs

Janice Christopher

Jennifer Eustis

Sandy Gallup, Team Leader

Tom Koenig

Elinor Penn

Fred Rick

Joe Scott

Facilities/Security

David Avery, Team Leader

Brian Coleman

William Haalck

Peter Moskal

Michael Slowik*

Michael Swetzes*

*Indicates part-time employment

spIndicates special payroll employment

Library Research Services

Francine DeFranco, Director
Galadriel Chilton
Chenwei Zhao[SP]

Arts & Humanities Team

Richard Bleiler
Jennifer Lanzing
Anna Kijas
Michael Young, Team Leader

Sciences Team

Valori Banfi
Alice Fairfield
Sharon Giovenale
Jill Livingston
Carolyn Mills, Team Leader
Jun Qian
Tom Schmiedel

Social Sciences Team

Dawn Cadigan
Marisol Ramos
Shikha Sharma, Team Leader

Staff Transitions

July 1, 2011 – June 30, 2012

Recruited - Storrs Campus

Gregory Colati
Director, University Archives, Special
Collections & Digital Curation

Galadriel Chilton
Electronic Resources Management Librarian

Jennifer Lanzing
History Librarian

Khara Leon
Administrative Services Team Leader

Promotions

Michael Bennett	University Librarian III
Janice Mathews	University Librarian III
Erika McNeil	University Librarian III

Left Library Service

Linda Jackson
Nancy Martin
David Moroch
James Norris
Barbara Vizoyan

Publications

Babij, Lana
"Holodomor Curriculum and Our Next Steps," *The Ukrainian Weekly* (October 2, 2011).

"Teaching the Holodomor and Internment: An A+ for the University of Manitoba," *The Ukrainian Weekly* (October 9, 2011).

Bennett, Michael, Robert Buckley, Lei He, Steven Puglia, Michael Stelmach, & F. Barry Wheeler
"Abstract to the Presentation: Recent Work on Archival Color Spaces," *Inter-Society Color Council/Society for Imaging Science & Technology/Society for Information Display Special Topics Meeting: Revisiting Color Spaces Final Program and Proceedings* (November 2011).

Bennett, Michael & F. Barry Wheeler
"Accurate Color? A Preliminary Investigation into the Color Gamut of Selected Special Collection Library Objects," *The Society for Imaging Science and Technology, Archiving 2011 Final Program and Proceedings* (June 2011).

Cowan, Susanna
"Assessment 360: Mapping Undergraduates and the Library at the University of Connecticut," online publication, Council for Library and Information Resources (March 2012).

Franklin, Brinley
"Surviving to Thriving: Advancing the Institutional Mission," *Journal of Library Administration* (January 2012).

Franklin, Brinley, Raynna Bowlby & Carolyn Lin
"Utilizing LibQUAL+® to Identify Best Practices in Academic Research Library Web Site Design," *Proceedings of the 9th Northumbria International Conference on Performance Measurement in Libraries and Information Services* (August 2012).

Kijas, Anna & Cait Miller
"Women in Music Round Table Report," *Music Library Association (MLA) Newsletter (*March-April 2012).

Kijas, Anna
"Spring Meeting at Simmons College" *New England Chapter of the Music Library Association (NEMLA) Newsletter* (February 2012).

"Spring Meeting 2012 Preview," *NEMLA Newsletter* (December 2011).

"Fall Meeting 2011 Preview," *NEMLA Newsletter* (July 2011).

"Women in Music Round Table Report," *MLA Newsletter* (May-June 2011).

"Marilyn J. Ziffrin"; "Sarah Caldwell"; "Henriette Sontag," *Grove Dictionary of American Music* (Oxford University Press, 2012).

Livingston, Jill
Contributor, *American College of Sports Medicine (ACSM) Guidelines for Exercise Testing and Prescription* (Lippincott Williams & Wilkins, 2013).

Contributor, *ACSM Resource Manual for the Guidelines for Exercise Testing and Prescription* (Lippincott Williams & Wilkins, 2013).

Ramos, Marisol & Alma C. Ortega
"Proactive Mentoring: Attracting Hispanic/Latino Students into Information Studies," *Pathways to Progress: Issues and Advances in Latino Librarianship* (Library Unlimited, November 2011).

Ramos, Marisol
"Access to Cultural Property and Heritage: Ethical and Moral Considerations in Archives," *Revista Arhivelor Archives Review* (2009).

Reynolds, Jo Ann & Laurel Rabschutz
"Studying for Exams Just Got More Relaxing—Animal-Assisted Activities at the University of Connecticut Library," *College & Undergraduate Libraries* (December 2012).

Thomas, Joelle & Paul Fehrmann
"Comprehensive Computer Searches and Reporting in Systematic Reviews," *Research Synthesis Methods* (June 2011).

Uricchio, William
"Shaped By Our Surroundings: Remembering Important Places," *Connecticut Library Association (CLA) Today* (January/February 2012).

"Sharon Brettschneider – the Early Years,"*CLA Today* (March/April 2012).

"The Titanic Library," *CLA Today* (May/June 2012).

"Annual Conference Session Report: 'Using a Web-based Virtual Focus Group to Gather Information about Library Service,'" *CLA Today* (May/June 2012).

Presentations

Babij, Lana, Lidia Choma, & Borys Krupa
"Turning a Blind Eye: a Unit of Study for High School Social Studies," *43rd Northeast Regional Conference on the Social Studies* (Sturbridge, MA, April 4, 2012).

Batt, Steve & Amy Nocton
"Local and International Collaboration to Enhance Learning," *American Council on the Teaching of Foreign Languages Annual Conference* (Denver, CO, November 8, 2011).

Bayonne, Phara, Shelley Goldstein, Sheila Lafferty & Bill Uricchio
"Using a Web–based Virtual Focus Group to Gather Information about Library Service," *Connecticut Library Association Annual Conference* (Groton, CT May 7, 2012).

Bennett, Michael, Robert Buckley, Steven Puglia, Michael Stelmach, F. Barry Wheeler & Lei He
"Recent Work on Archival Color Spaces," *Inter-Society Color Council / Society for Imaging Science & Technology/ Society for Information Display Special Topics Meeting: Revisiting Color Spaces* (San Jose, CA, November 12, 2011).

Bennett, Michael
"Illustrating the Principles of Basic Digital Asset Management through Adobe Lightroom 3," *Connecticut Forum on Digital Initiatives* (Hartford, CT, October 28, 2011).

Bennett, Michael & F. Barry Wheeler
"Accurate Color? A Preliminary Investigation into the Color Gamut of Selected Special Collection Library Objects," *The Society for Imaging Science and Technology, Archiving 2011* (Salt Lake City, UT, May 18, 2011).

Bennett, Michael & David Lowe
"Where We Are Today: An Update To The UConn Survey on JPEG 2000 Implementation for Still Images," *Library of Congress JPEG 2000 Summit* (Washington, D.C., May 12, 2011).

Bretthauer, David
"Mobile Web at UConn Libraries," *New England American Society for Information Science & Technology Program, Going Mobile: Library Web Sites, Services, and Apps on Mobile Devices* (Cambridge, MA, April 23, 2012).

"UConn Libraries' Mobile Web: Development and Experience," *Association of College & Research Libraries/ New England Chapter Information Technology Interest Group DigiCamp Unconference* (Worcester, MA, March 8, 2012).

"Using Google Website Optimizer in Usability Testing," *North East Regional Computing Program (NERCOMP) Usability on a Shoestring Special Interest Group (SIG)* (Worcester, MA, September 26, 2011).

Chilton, Galadriel
"Survival of the Fittest through Cooperation: Open Source and Libraries," *Keynote Address, Evergreen International Conference 2012* (Indianapolis, IN, April 27, 2012).

"Electronic Resources Management (ERMes): An Introduction and User Workshop." *Cooperating Colleges of Greater Springfield* (Springfield, MA, March 15, 2012).

Chilton, Galadriel, Lee Adams, Carol Ficken, Jill Emery, Anna Creech & Eugena Beh
"TERMS (Techniques for Electronic Resource Management) Discussion Facilitator, "Annual Review of E-Resources." *Electronic Resources & Libraries 2012 Conference* (Atlanta, GA, April 2, 2012).

Christopher, Janice
"Empower Library Staff (just a little) with Voyager's WebAdmin," *Ex Libris Users of North America (ELUNA) Conference* (Salt Lake City, UT, May 10, 2012).

Cowan, Suzanna, Scott Kennedy, & Erika McNeil
"Library as Platform for User Success: User Driven Collections, Services, and Spaces," *ACRL NE Conference* (Worcester, MA, May 18, 2012).

Cowan, Suzanna, Kate Fuller & Kathy Labadorf
"Broadening Our View: Using Multiple Strategies to Assess Our Library Users," *Connecticut Library Association Annual Conference* (Stamford, CT, May 3, 2011).

Eshelman, Kristin
"Managing Change: Shaping the Future," *Association of Research Libraries-New England Chapter, Leadership Development Workshop* (Boylston, MA, December 9, 2011).

Eshelman, Kristin & Melissa Watterworth Batt
"I've Seen the Future, Brother, It's Murder (Born Digital Archives: Strategies for Acquisition and Access)," *New England Archivists Spring 2012 Conference* (Middletown, CT, March 24, 2012).

Franklin, Brinley
Utilizing LibQUAL+® to Identify Best Practices in Academic Research Library Website Design, *9th Northumbria International Conference on Library Performance Measurement* (York, UK, August, 2011).

"A Primer on Library Studies" *13th Annual National Council of University Research Administrators Conference* (Orlando, FL, March 28, 2012).

Fuller, Kate, Susanna Cowan & Kathy Labadorf
"Broadening Our View: Using Multiple Strategies to Assess Our Library Users," *Connecticut Library Association Annual Conference* (Stamford, CT, May 3, 2011).

Goldstein, Shelley & Brian Chapman
"Librarians Embrace Lifelong Learner Initiative," *Association of College and Research Libraries-New England Chapter (ACRL-NE) Annual Conference* (Worcester, MA, May 13, 2011).

Goldstein, Shelley & Marsha Lee
"Connect to the World – Technology Petting Zoo" *Osher Lifelong Learning Institute* (Waterbury, CT, April 3, 2012).

Goldstein, Shelley, Phara Bayonne, Sheila Lafferty & Bill Uricchio
"Using a Web–based Virtual Focus Group to Gather Information about Library Service," *Connecticut Library Association Annual Conference* (Groton, CT May 7, 2012).

Kennedy, Scott
"Farewell to the Reference Desk," *Connecticut Library Association, College and University Libraries Section* (Wallingford, CT, November 8, 2011).

Kennedy, Scott, Susanna Cowan & Erika McNeil
"Library as Platform for User Success: User Driven Collections, Services, and Spaces," *ACRL NE Conference* (Worcester, MA, May 18, 2012).

Kennedy, Scott & Shikha Sharma
"The E-book Universe: Where We are & Where are We Going?" *NERCOMP SIG: The Future of Reading: Examining the Controversy* (Middletown, CT, June 6, 2011).

Kijas, Anna & Jennifer Lanzing
Poster Session, "UConn Library Assessment Pilot Project," *ACRL-NEC Annual Conference* (Worcester, MA, May 18, 2012).

Kijas, Anna
"Findings from the Volunteer and Internship Placement Service Survey," *New England Music Library Association Chapter Meeting* (Boston, MA, March 9, 2012).

Labadorf, Kathleen
"Introduction and Using Twitter," *Osher Lifelong Learning Institute* (Waterbury, CT March 20, 2012).

Labadorf, Kathleen, Susanna Cowan & Kate Fuller
"Broadening Our View: Using Multiple Strategies to Assess Our Library Users," *Connecticut Library Association Annual Conference* (Stamford, CT, May 3, 2011).

Lafferty, Sheila
"Better Web Searching," *Goshen Public Library* (Goshen, CT, May 16, 2011).

"Social Networking: Facebook, Twitter, LinkedIn, Google+," *Gunn Memorial Library* (Washington, CT, August 25, 2011).

"Social Networking," *Harwinton Public Library* (Harwinton, CT, October 19, 2011).

"Getting Started in Genealogy, part 1" *Canton Public Library* (Canton, CT, October 26, 2011).

"Getting Started in Genealogy, part 2, Databases" *Canton Public Library* (Canton, CT, November 30, 2011).

"Genealogy Databases," *Southington Genealogical Society* (Southington, CT, January, 24, 2012).

"Genealogy 101: Tracing your family history," five sessions, *Simsbury Free Library* (Simsbury, CT, February 4, 2012-March 31, 2012).

Lafferty, Sheila, Phara Bayonne, Shelley Goldstein, & Bill Uricchio
"Using a Web–based Virtual Focus Group to Gather Information about Library Service," *Connecticut Library Association Annual Conference* (Groton, CT May 7, 2012).

Lanzing, Jennifer & Anna Kijas
Poster Session, "UConn Library Assessment Pilot Project," *ACRL-NEC Annual Conference* (Worcester, MA, May 18, 2012).

Lee, Marsha & Shelley Goldstein
"Connect to the World – Technology Petting Zoo" *Osher Lifelong Learning Institute* (Waterbury, CT, April 3, 2012).

Lowe, David & Michael Bennett
"Where We Are Today: An Update To The UConn Survey on JPEG 2000 Implementation for Still Images," *Library of Congress JPEG 2000 Summit* (Washington, D.C., May 12, 2011).

Mather, Diane & Philip Poggiali
"Assessment of Information Literacy in Freshman English Courses at the University of Connecticut Regional Campuses," *Seventh Annual Conference on the Teaching of Writing* (Storrs, CT, April 6, 2012).

McNeil, Erika, Susanna Cowan & Scott Kennedy
"Library as Platform for User Success: User Driven Collections, Services and Spaces," *Association of College and Research Libraries, New England Chapter* (Worcester, MA, May 18, 2012).

Molloy, Tony, Jeremy Pollack & Ed Swindelles
"The UConn vPC: A Collaborative Story about Desktop Virtualization" *NERCOMP Annual Conference* (Providence, RI, March 14, 2012).

Ramos, Marisol
"Sharing Archives: The Puerto Rican Civil Court Cases Collection Digital Project," *Seminar, Acquisition of Latin American Library Materials Annual Meeting* (Philadelphia, PA, May 31, 2011).

Reynolds, Jo Ann
"Library Resources, Copyright, and Course Reserve," *University of Connecticut Institute for Teaching and Learning Winter Teaching Institute* (Storrs, CT, January 2012).

Rumery, Elizabeth
"Connect to the World – Through Social Media Gadgets & Tools: Facebook" *Osher Lifelong Learning Institute* (Waterbury, CT, March 13, 2012).

Sharma, Shikha & Scott Kennedy
"The E-book Universe: Where We are & Where are We Going?" *NERCOMP SIG: The Future of Reading: Examining the Controversy* (Middletown, CT, June 6, 2011).

Smith, Laura
"Litchfield Railroad History," *Oliver Wolcott Library* (Litchfield, CT October 26, 2011).

"Incorporating Primary Sources in Workshops for Teaching American History Grants," *New England Archivists* (Hanover, NH October 15, 2011).

Uricchio, William
"The Unknown Sharon Brettschneider -- Words of Farewell to an Esteemed Colleague," Invited Speaker, *Connecticut State Library* (Hartford, CT January 27, 2012).

Uricchio, William, Phara Bayonne, Shelley Goldstein, & Sheila Lafferty
"Using a Web–based Virtual Focus Group to Gather Information about Library Service," *Connecticut Library Association Annual Conference* (Groton, CT May 7, 2012).

Watterworth Batt, Melissa & Kristin Eshelman
"I've Seen the Future Brother, It's Murder (Born Digital Archives: Strategies for Acquisition and Access)," *New England Archivists Spring 2012 Conference* (Middletown, CT, March 24, 2012).

Professional Positions

Banfi, Valori
Membership Chair, Executive Board Member, Professional Development Committee, North Atlantic Health Science Libraries (NAHSL).

Bretthauer, David
Vice-Chair, Association of College & Research Libraries/New England Chapter Information Technology Interest Group (ACRL/NEC ITIG).

Chilton, Galadriel
Elected Member, iConn Digital Library Advisory Board.

Eshelman, Kristin
Communications Committee, New England Archivists (NEA).

Eustis, Jennifer
Vice-President/President Elect, New England Technical Services Librarians.

Frankin, Brinley
Past President, Co-Chair, Search Committee for Executive Director, and Chair, Task Force on Licensing Issues for E-books, Association of Research Libraries; Board of Directors and Finance Committee member, and Sloan Summit Planning Team member, Boston Library Consortium; Board of Directors, Roper Center for Public Opinion Research.

Fuller, Kate
ACRL/NEC Annual Conference Planning Committee 2012.

Giovenale, Sharon
Medical Library Association (MLA) Allied Representative to the American Association of Colleges of Pharmacy, Libraries Section; Co-Editor, Basic Resources for Pharmacy Education (AACP), Section Web Editor, Pharmacy and Drug Information, (MLA PDI) Medical Library Association.

Goldstein, Shelley
Board Member, Leadership Development Committee (ACRL). Reviewer, English Journal, National Council of Teachers of English.

Kijas, Anna
Chair, New England Music Library Association (NEMLA); Walter Gerboth Award Committee, Music Library Association (MLA); Program Committee, Music Library Association (Dallas, Texas, 2012); Co-coordinator, Women in Music Round Table, Music Library Association (MLA); Nominating Committee, (MLA).

Labadorf, Kathleen
Member, ACRL/WGSS Instruction Committee (term 2011 - 2013); Webmaster, Association of College and Research Libraries New England, Leadership Development Committee; Bibliographer for Feminist Pedagogy, Association of College and Research Libraries (ACRL) Women's and Gender Studies Section (WGSS); Annual Conference Planning Committee member, ACRL New England Library Instruction Group (NELIG); Listserv Manager, ACRL-NEC NELIG; Mentor, ACRL Instruction Section (IS) Mentoring Program Volunteer; Member, ACRL Undergraduate Libraries Section (ULS) Ad hoc Committee tasked to develop a new University Libraries Section award (term 2011-2014).

Livingston, Jill
Planning Committee, Association of College & Research Libraries (ACRL) New England Chapter Annual Conference, Worcester, MA, 2012.

Mather, Diane
Career Development Committee, Connecticut Library Association.

Mathews, Janice
Subject Editor, Urban Studies, RCLweb, online edition, Resources for College Libraries.

Pittman, Betsy
Executive Committee, Publications and Finding Aids Portal Task Forces, Association of Centers for the Study of Congress; Steering Committee, Congressional Papers Roundtable, Society of American Archivists.

Ramos, Marisol
Board Member, UConn Center for Latin American and Caribbean Studies Advisory Board; Board Member, Recovering the U.S. Hispanic Literary Heritage Project Advisory Board; Curator, Latin American Network Information Center Wiki Portal, Latin American & Caribbean Archives; Co-chair, Society of American Archivists' Cultural Property Working Group.

Swift, Janet
Executive Board, College & University Libraries Section, Connecticut Library Association; Treasurer, Friends of the Silas Bronson Library, Waterbury, CT.

Thomas, Joelle
Web Coordinator, MARS: Emerging Technologies in Reference Section, Reference and User Services Association (RUSA), American Library Association (ALA); Virtual Reference Tutorial Subcommittee, RUSA, ALA.

Uricchio, William
Editorial Committee, Bylaws Rewrite Team, Procedures Committee, Connecticut Library Association.

Watterworth Batt, Melissa
Nominating Committee, Manuscripts Section, Society of American Archivists.