The University of Connecticut Libraries

Annual Report
2011-2012
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Introduction

Another Innovative Year

Heraclitus was a fifth century B.C. Greek philosopher who was known for his doctrine of change being central to the universe. Twenty-five hundred years later, the science fiction writer Isaac Asimov reflected that:

> It is change, continuing change, inevitable change, that is the dominant factor in society today. No sensible decision can be made any longer without taking into account not only the world as it is, but the world as it will be... This, in turn, means that our statesmen, our businessmen, our everyman must take on a science fictional way of thinking.

The University of Connecticut Libraries’ staff has learned to embrace change, and this academic year we were able to initiate the following innovative learning services and spaces in support of the University’s faculty and students.

Undergraduate Education

Virtual Reference Service
In recognition of how contemporary students do their work, virtual reference service is now offered through phone, e-mail, text-messaging and chat service.

Improving Course Reserve Services
New software that facilitates faculty members’ ability to place digital materials on reserve became fully operational for the start of the fall semester and the Libraries offered PowerPoint and video training modules for faculty.

UConn vPC
The introduction of Virtual Personal Computing (vPC), a collaboration between the Libraries and the Schools of Business and Engineering, now allows students to connect from anywhere in the world to software such as MS Office and SPSS offered on library workstations.

Stamford Learning Commons
Stamford dedicated its new Learning Commons in January, 2012. The campus microcomputer lab, Writing Center, and the Source for Active Learning were relocated to the Library and a variety of new learning spaces were created.

Top to bottom: Animal Science professor Steve Zinn looks over an issue of the open access journal he edits, Animal Frontiers. In October, the Libraries launched a new fund to support UConn authors who publish in open access journals.

Actress and humanitarian Mia Farrow donated her personal papers which chronicle her humanitarian efforts in Africa to the Archives & Special Collections.

Vice Provost Brinley Franklin and Sharon White, Director of UConn's Stamford campus formally open the new Learning Commons.
Graduate and Professional Education/Research, Scholarship and Creative Activity

Web-scale Discovery and Delivery
The Libraries began to offer a single “Google-like” search box for our electronic discovery and delivery service in January, 2012 covering the full breadth of content available from the UConn Libraries as well as from sources worldwide.

Purchase on Demand
When users place an interlibrary loan request for a book, interlibrary loan staff use criteria to determine if it is cost effective to purchase the book rather than borrow it.

Enhanced Request Service
To make access to library materials owned by another UConn library easier for faculty and students, users can place an online request to have items pulled from any UConn library collection that are then held for pick-up at the circulation desk of their choice.

Center for Research Library (CRL) Holdings
CRL’s five million largely international newspapers, journals, dissertations, archives, and government publications supporting advanced research and teaching in the humanities, sciences, and social sciences were loaded as UConn holdings, making it easier for UConn faculty and students to discover and request them through interlibrary loan.

Collaborative Digital Projects
For the fifth consecutive year, the UConn Libraries contributed 500,000 pages of unique digitized material in the public domain to the Open Content Alliance. The Libraries also joined the HathiTrust Digital Library, offering more than 10 million digitized volumes. All of UConn’s digitized books are resident in the HathiTrust, providing benefits to researchers worldwide.

These are just some of the innovative improvements initiated by our talented and hardworking staff this year. Their efforts were validated by a campus-wide user survey in the spring of 2012 that reflected increases in overall user satisfaction for faculty, graduate students, and undergraduate students in comparison to previous user studies. We know that change is constant, and the UConn Libraries never stop seeking innovative ways to improve services to users.
## Selected Statistics 2011–2012

### Collections

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<tr>
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<tbody>
<tr>
<td>Total Volumes</td>
<td>2,895,469</td>
<td>2,941,366</td>
</tr>
<tr>
<td>Number of Journals</td>
<td>75,853</td>
<td>99,178</td>
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### Information Services

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<tr>
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<tr>
<td>Reference/Information Questions</td>
<td>29,471</td>
<td>27,601</td>
</tr>
<tr>
<td>Classroom Instruction Sessions</td>
<td>954</td>
<td>886</td>
</tr>
<tr>
<td>Number of Participants</td>
<td>15,260</td>
<td>21,532</td>
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### Access Services

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<tbody>
<tr>
<td>General Circulation Transactions</td>
<td>149,353</td>
<td>157,237</td>
</tr>
<tr>
<td>Reserve Circulation Transactions</td>
<td>162,998</td>
<td>137,424</td>
</tr>
<tr>
<td>Interlibrary Loans (Borrowed)</td>
<td>63,000</td>
<td>69,091</td>
</tr>
<tr>
<td>Interlibrary Loans (Lent)</td>
<td>31,434</td>
<td>33,570</td>
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### Personnel (FTE)

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<tr>
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<tbody>
<tr>
<td>Permanent Staff</td>
<td>100.5</td>
<td>99.93</td>
</tr>
<tr>
<td>Student Staff</td>
<td>40.3</td>
<td>39.33</td>
</tr>
<tr>
<td>Total</td>
<td>140.8</td>
<td>139.26</td>
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### Expenditures

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<tr>
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<tr>
<td>Total Library Expenditures</td>
<td>$19,947,729</td>
<td>$20,273,395</td>
</tr>
<tr>
<td>---------------------------------------------</td>
<td>-----------</td>
<td>-----------</td>
</tr>
<tr>
<td>Academic Universe (searches)</td>
<td>57,700</td>
<td>48,255</td>
</tr>
<tr>
<td>JSTOR (searches)</td>
<td>158,700</td>
<td>154,778</td>
</tr>
<tr>
<td>Academic Search Premier (searches)</td>
<td>269,200</td>
<td>279,778</td>
</tr>
<tr>
<td>ABI/INFORM (searches)</td>
<td>50,608</td>
<td>90,967</td>
</tr>
<tr>
<td>ISI Web of Science (searches)</td>
<td>95,122</td>
<td>81,030</td>
</tr>
<tr>
<td>Science Direct (full text downloads)</td>
<td>611,608</td>
<td>631,261</td>
</tr>
<tr>
<td>UConn Libraries Catalog (searches)*</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HOMER</td>
<td>1,521,425</td>
<td>789,503</td>
</tr>
<tr>
<td>WorldCat (OCLC Searches)</td>
<td>142,800</td>
<td>268,886</td>
</tr>
<tr>
<td>Summon</td>
<td>—</td>
<td>275,125</td>
</tr>
</tbody>
</table>

* The Library offers three versions of its catalog: 1 HOMER, the official catalog of record for items held by the University Libraries, 2 UConn WorldCat (“Books and Media WorldWide”), which includes HOMER, Boston Library Consortium, Center for Research Libraries, and WorldCat, and 3 Summon (“Everything@UConn”), launched on January 14, which includes HOMER, full-text articles, HathiTrust holdings, library guides, and more.
Staff Roster

Current staff as of June 30, 2012

Vice Provost for University Libraries
Brinley Franklin

Interim Assistant Vice Provost for University Libraries
Francine DeFranco

Office of the Vice Provost

Acquisitions & Financial Services
Ed Chang
Hilda Drabek
Christine McNevins
Deborah Sanford
Michael Young, Acting Team Leader

Information Technology Team
Nicholas Eshelman
David Hicking
Tony Molloy, Team Leader
Merlita Murphy
Douglas Neary
Rick O’Toole
Raul Potenciano
David Ruiz
Robert Swanson

Administrative Services Team
Ann Galonska*
Khara Leon, Team Leader
Christine Aniello Nadelman®
Elizabeth Tonucci

Public Programming, Marketing & Communications
Jean Nelson, Team Leader
Jane Recchio
Suzanne Zack
University Archives, Special Collections & Digital Curation

Gregory Colati, Director

Archives & Special Collections
Kristin Eshelman
Terri Goldich
Betsy Pittman, Team Leader
Marisol Ramos
Laura Katz Smith
Melissa Watterworth Batt

Digital Programs
Michael Bennett
David Bretthauer
George King
David Lowe, Team Leader
Richard Sarvas

Conservation
Carole Dyal, Team Leader
Charlie Pei

Regional Campus Libraries
Nancy Dryden, Director

Avery Point
Jan Heckman
Beth Rumery, Team Leader

Greater Hartford
Steve Bustamante
Jan Lambert
Marsha Lee
Claudia Lopes
Janice Mathews
Bill Uricchio, Team Leader

Stamford
Phara Bayonne, Team Leader
Shelley Cudiner
Philip Poggiali
Nancy Romanello
Radha Srikanth

Torrington
Sheila Lafferty, Team Leader
Diane Mather

Waterbury
Norma Holmquist
Shelley Goldstein, Team Leader
Janet Swift
**Undergraduate Education & Access Services**
Scott Kennedy, Director

**Circulation, Reserves & Information Services**
- Nanette Addesso
- Joel Atkinson
- Lois Fletcher
- Steve Grigoreas
- Gail Hill
- Barbara Mitchell, Team Leader
- Jo Ann Reynolds
- Kimberly Wilk

**Undergraduate Education**
- Kathy Banas-Marti*
- Steve Batt
- Susanna Cowan, Team Leader
- Kate Fuller
- Michael Howser
- Kathy Labadorf
- Bill Miller
- Joelle Thomas

**Document Delivery & Interlibrary Loan**
- Lana Babij*
- Steve Bustamante
- Stanley Huzarewicz
- Robin Lubatkin*
- Erika McNeil, Team Leader
- Joe Natale
- Theresa Palacios-Baughman

**Resource Access Team**
- Mary Briggs
- Janice Christopher
- Jennifer Eustis
- Sandy Gallup, Team Leader
- Tom Koenig
- Elinor Penn
- Fred Rick
- Joe Scott

**Facilities/Security**
- David Avery, Team Leader
- Brian Coleman
- William Haalck
- Peter Moskal
- Michael Slowik*
- Michael Swetzes*

*Indicates part-time employment
*Indicates special payroll employment
Library Research Services
Francine DeFranco, Director
Galadriel Chilton
Chenwei Zhao

Arts & Humanities Team
Richard Bleiler
Jennifer Lanzing
Anna Kijas
Michael Young, Team Leader

Sciences Team
Valori Banfi
Alice Fairfield
Sharon Giovenale
Jill Livingston
Carolyn Mills, Team Leader
Jun Qian
Tom Schmiedel

Social Sciences Team
Dawn Cadigan
Marisol Ramos
Shikha Sharma, Team Leader

Staff Transitions
July 1, 2011 – June 30, 2012

Recruited - Storrs Campus
Gregory Colati
Director, University Archives, Special Collections & Digital Curation

Galadriel Chilton
Electronic Resources Management Librarian

Jennifer Lanzing
History Librarian

Khara Leon
Administrative Services Team Leader

Promotions
Michael Bennett
University Librarian III
Janice Mathews
University Librarian III
Erika McNeil
University Librarian III

Left Library Service
Linda Jackson
Nancy Martin
David Moroch
James Norris
Barbara Vizoyan
Publications

Babij, Lana

“Teaching the Holodomor and Internment: An A+ for the University of Manitoba,” *The Ukrainian Weekly* (October 9, 2011).

Bennett, Michael, Robert Buckley, Lei He, Steven Puglia, Michael Stelmach, & F. Barry Wheeler

Bennett, Michael & F. Barry Wheeler

Cowan, Susanna
“Assessment 360: Mapping Undergraduates and the Library at the University of Connecticut,” online publication, Council for Library and Information Resources (March 2012).

Franklin, Brinley

Franklin, Brinley, Raynna Bowlby & Carolyn Lin

Kijas, Anna & Cait Miller

Kijas, Anna
“Spring Meeting at Simmons College” *New England Chapter of the Music Library Association (NEMLA) Newsletter* (February 2012).


Livingston, Jill

Ramos, Marisol & Alma C. Ortega  

Ramos, Marisol  

Reynolds, Jo Ann & Laurel Rabschutz  

Thomas, Joelle & Paul Fehrmann  

Uricchio, William  

“Sharon Brettschneider – the Early Years,” *CLA Today* (March/April 2012).


Presentations

Babij, Lana, Lidia Choma, & Borys Krupa

Batt, Steve & Amy Nocton
“Local and International Collaboration to Enhance Learning,” American Council on the Teaching of Foreign Languages Annual Conference (Denver, CO, November 8, 2011).

Bayonne, Phara, Shelley Goldstein, Sheila Lafferty & Bill Uricchio

Bennett, Michael, Robert Buckley, Steven Puglia, Michael Stelmach, F. Barry Wheeler & Lei He

Bennett, Michael

Bennett, Michael & F. Barry Wheeler

Bennett, Michael & David Lowe

Brethauer, David


Chilton, Galadriel


Chilton, Galadriel, Lee Adams, Carol Ficken, Jill Emery, Anna Creech & Eugena Beh
Christopher, Janice

Cowan, Suzanna, Scott Kennedy, & Erika McNeil

Cowan, Suzanna, Kate Fuller & Kathy Labadorf

Eshelman, Kristin

Eshelman, Kristin & Melissa Watterworth Batt

Franklin, Brinley


Fuller, Kate, Susanna Cowan & Kathy Labadorf

Goldstein, Shelley & Brian Chapman

Goldstein, Shelley & Marsha Lee
“Connect to the World – Technology Petting Zoo” *Osher Lifelong Learning Institute* (Waterbury, CT, April 3, 2012).

Goldstein, Shelley, Phara Bayonne, Sheila Lafferty & Bill Uricchio

Kennedy, Scott

Kennedy, Scott, Susanna Cowan & Erika McNeil
Kennedy, Scott & Shikha Sharma
“The E-book Universe: Where We are & Where are We Going?” NERCOMP SIG: The Future of Reading: Examining the Controversy (Middletown, CT, June 6, 2011).

Kijas, Anna & Jennifer Lanzing

Kijas, Anna

Labadorf, Kathleen

Labadorf, Kathleen, Susanna Cowan & Kate Fuller

Lafferty, Sheila


“Social Networking,” Harwinton Public Library (Harwinton, CT, October 19, 2011).

“Getting Started in Genealogy, part 1” Canton Public Library (Canton, CT, October 26, 2011).

“Getting Started in Genealogy, part 2, Databases” Canton Public Library (Canton, CT, November 30, 2011).

“Genealogy Databases,” Southington Genealogical Society (Southington, CT, January 24, 2012).

“Genealogy 101: Tracing your family history,” five sessions, Simsbury Free Library (Simsbury, CT, February 4, 2012-March 31, 2012).

Lafferty, Sheila, Phara Bayonne, Shelley Goldstein, & Bill Uricchio

Lanzing, Jennifer & Anna Kijas

Lee, Marsha & Shelley Goldstein
“Connect to the World – Technology Petting Zoo” Osher Lifelong Learning Institute (Waterbury, CT, April 3, 2012).

Lowe, David & Michael Bennett
Mather, Diane & Philip Poggiali
“Assessment of Information Literacy in Freshman English Courses at the University of Connecticut Regional Campuses,” Seventh Annual Conference on the Teaching of Writing (Storrs, CT, April 6, 2012).

McNeil, Erika, Susanna Cowan & Scott Kennedy

Molloy, Tony, Jeremy Pollack & Ed Swindelles

Ramos, Marisol

Reynolds, Jo Ann

Rumery, Elizabeth

Sharma, Shikha & Scott Kennedy
“The E-book Universe: Where We are & Where are We Going?” NERCOMP SIG: The Future of Reading: Examining the Controversy (Middletown, CT, June 6, 2011).

Smith, Laura
“Litchfield Railroad History,” Oliver Wolcott Library (Litchfield, CT October 26, 2011).


Uricchio, William

Uricchio, William, Phara Bayonne, Shelley Goldstein, & Sheila Lafferty

Watterworth Batt, Melissa & Kristin Eshelman
**Professional Positions**

**Banfi, Valori**  
Membership Chair, Executive Board Member, Professional Development Committee, North Atlantic Health Science Libraries (NAHSL).

**Brethauer, David**  
Vice-Chair, Association of College & Research Libraries/New England Chapter Information Technology Interest Group (ACRL/NEC ITIG).

**Chilton, Galadriel**  
Elected Member, iConn Digital Library Advisory Board.

**Eshelman, Kristin**  
Communications Committee, New England Archivists (NEA).

**Eustis, Jennifer**  
Vice-President/President Elect, New England Technical Services Librarians.

**Frankin, Brinley**  
Past President, Co-Chair, Search Committee for Executive Director, and Chair, Task Force on Licensing Issues for E-books, Association of Research Libraries; Board of Directors and Finance Committee member, and Sloan Summit Planning Team member, Boston Library Consortium; Board of Directors, Roper Center for Public Opinion Research.

**Fuller, Kate**  
ACRL/NEC Annual Conference Planning Committee 2012.

**Giovenale, Sharon**  
Medical Library Association (MLA) Allied Representative to the American Association of Colleges of Pharmacy, Libraries Section; Co-Editor, Basic Resources for Pharmacy Education (AACP), Section Web Editor, Pharmacy and Drug Information, (MLA PDI) Medical Library Association.

**Goldstein, Shelley**  
Board Member, Leadership Development Committee (ACRL). Reviewer, English Journal, National Council of Teachers of English.

**Kijas, Anna**  
Chair, New England Music Library Association (NEMLA); Walter Gerboth Award Committee, Music Library Association (MLA); Program Committee, Music Library Association (Dallas, Texas, 2012); Co-coordinator, Women in Music Round Table, Music Library Association (MLA); Nominating Committee, (MLA).

**Labadorf, Kathleen**  
Member, ACRL/WGSS Instruction Committee (term 2011 - 2013); Webmaster, Association of College and Research Libraries New England, Leadership Development Committee; Bibliographer for Feminist Pedagogy, Association of College and Research Libraries (ACRL) Women's and Gender Studies Section (WGSS); Annual Conference Planning Committee member, ACRL New England Library Instruction Group (NELIG); Listserv Manager, ACRL-NEC NELIG; Mentor, ACRL Instruction Section (IS) Mentoring Program Volunteer; Member, ACRL Undergraduate Libraries Section (ULS) Ad hoc Committee tasked to develop a new University Libraries Section award (term 2011-2014).
Livingston, Jill

Mather, Diane

Mathews, Janice
Subject Editor, Urban Studies, RCLweb, online edition, Resources for College Libraries.

Pittman, Betsy

Ramos, Marisol
Board Member, UConn Center for Latin American and Caribbean Studies Advisory Board; Board Member, Recovering the U.S. Hispanic Literary Heritage Project Advisory Board; Curator, Latin American Network Information Center Wiki Portal, Latin American & Caribbean Archives; Co-chair, Society of American Archivists’ Cultural Property Working Group.

Swift, Janet
Executive Board, College & University Libraries Section, Connecticut Library Association; Treasurer, Friends of the Silas Bronson Library, Waterbury, CT.

Thomas, Joelle
Web Coordinator, MARS: Emerging Technologies in Reference Section, Reference and User Services Association (RUSA), American Library Association (ALA); Virtual Reference Tutorial Subcommittee, RUSA, ALA.

Uricchio, William

Watterworth Batt, Melissa
Nominating Committee, Manuscripts Section, Society of American Archivists.