University of Connecticut
LIBRARIES

HOMER D. BABB[...]

Annual Report
2010 – 2011

THE UNIVERSITY
OF CONNECTICUT
LIBRARIES

Annual Report
2010 – 2011

Contents

Introduction

The world of information delivery changes almost daily. The University of Connecticut Libraries' staff responds to advances in information technology by adapting its services and spaces to meet the needs of contemporary instructors, researchers, and students. The Libraries also contributes to the University's public engagement and diversity aspirations in important ways.

The Libraries performed remarkably well in satisfying faculty and student information needs this year. Based on a standardized library service quality assessment survey administered in November 2010, the UConn Libraries outperformed libraries at all eight of the University's peers, improving scores at each UConn library location and scoring higher on all 22 questions than our 2008 scores.

Some of the Libraries' innovations and achievements in 2010/2011 included:

Undergraduate Education

Virtual Reference Service
Virtual reference service is now directly embedded into our primary book discovery tool (UConn WorldCat) and many of our most heavily used research tools. As a consequence, virtual reference traffic quickly surpassed in-person reference questions.

Supporting UConn's GEOC Competencies
The Language and Cultural (LC) Center was added, offering both language tutoring and a location for foreign language/cultural clubs (e.g., the Arab Students Club) to meet on a regular basis. With this addition, the Learning Commons reaches its goal of representing all five GEOC competencies.

Collaborations with Undergraduate Education
Electronic Classroom 1 in Babbidge Library was redesigned and significantly enhanced and expanded through a partnership with the Institute for Teaching & Learning. Q and W Center staff relocated to space adjacent to the Learning Commons. The collaborative hiring of a full-time media technician improved the functionality and dependability of library media equipment.

Improving Course Reserve Services
The Library acquired and implemented the ARES software to better integrate online course reserve materials program directly into HuskyCT. The new software empowers instructors to add online course readings and streaming media to HuskyCT and provides them with data on student usage of course reserves materials.

GeoCommons
The Libraries opened a geospatial data and mapping-focused space that provides undergraduate students with mapping and geospatial software that allows them to work collaboratively and advance their information and geographic literacy skills.

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1) Students enjoy a video in the new media center in the Learning Commons.

2) The new Graduate Study Center in Babbidge Library provides a quiet, dedicated space for graduate students' needs.

3) Former U.S. Sen. Christopher Dodd, who served in the Peace Corps, speaks at a 50th anniversary celebration of the organization in the Dodd Research Center.

4) Electronic Classroom 1 in Babbidge Library was redesigned and enhanced through a partnership with the Institute for Teaching and Learning.

5) High School students tested their knowledge during the state's 20th Annual Geographic Challenge in the new GeoCommons, a new geospatial data and mapping-focused space.

6) Abigail Weisgard, daughter of widely acclaimed illustrator and writer Leonard Weisgard, reviews some of her late father's artwork, which she and her siblings gave to the Northeast Children's Literature Collection at the Thomas J. Dodd Research Center.

7) The Learning Commons at the Avery Point campus library as well as those at the other regional libraries were enhanced this year.

8) John Bell, director of UConn's Ballard Institute and Museum of Puppetry, spoke about puppet theory during a Research Highlights @ Noon event.

Mobile Computing Support

The Library added electrical outlets to Bookworms Café and Levels 1 and 4 in Babbidge Library, allowing more students to charge their mobile devices while working in the library.

Regional Campus Libraries' Learning Commons Improvements

Further improvements occurred in the Learning Commons spaces at Greater Hartford and Avery Point and a Learning Commons at Stamford was planned. New copiers and Book Scan machines were installed at each library to enable free public scanning. Wireless printing was implemented to enable students to print from their laptop computers.

Graduate & Professional Education/Research, Scholarship & Creative Activity

Graduate Study Center

A Graduate Study Center was created in Babbidge Library, accessible only to graduate students, offering group study spaces, individual study spaces, collaborative spaces, and lounge seating.

Connecticut State Data Center

The Libraries' Map and Geographic Information Center (MAGIC) took over the Connecticut State Data Center from the Geography Department this year. MAGIC now provides user friendly access to Connecticut's census data and offers users the ability to map census data elements into a variety of geographic projections.

Workshops for Faculty and Graduate Students

Library staff conducted workshops and instructional sessions related to author's rights, open access, copyright, RefWorks, census data, citation analysis, and current awareness tools as well as two workshops in conjunction with staff from the Office of Sponsored Programs and UITS on Data Management for Grant Funded Projects (e.g., NSF requirement).

Research Highlights @ Noon

Library staff hosted 10 Research Highlights @ Noon presentations to showcase faculty and graduate students' research in the sciences, social sciences, and humanities.

Digital Projects

For the fourth consecutive year, the UConn Libraries contributed 500,000 pages of unique digitized material to the Open Content Alliance. Library staff incorporated new open source software to ingest and begin to preserve born digital Archives & Special Collections materials. The delivery of library resources to mobile devices including iPads and iPhones, Androids, and Blackberries was also begun.

Institutional Repository Growth

The DigitalCommons@UConn, the University's institutional repository, grew from 6,189 documents to 7,496 or 21 percent this year. In addition to digital faculty contributions, the Libraries worked with the Graduate School to add Master's theses this year.

The Sudan and Darfur Research Collections Online Portal

This collaboration between University Archives & Special Collections and UConn's Human Rights Institute was completed in May with guidance from the United States Holocaust Memorial Museum in Washington, D.C. and actress and human rights activist Mia Farrow.

Document Delivery/Interlibrary Loan

UConn WorldCat now seamlessly integrates monograph holdings from the UConn Libraries, the Boston Library Consortium Libraries, and the global WorldCat Libraries. Users can easily request circulating items held by any WorldCat library and receive a long term loan for their learning or research needs. In addition, UConn's 19,778 journal article requests submitted through RapidILL were received in an average of 15.4 hours.

Scan on Demand

We now provide the UConn community with free scanned copies of articles and chapters held in our local print collections. This new service provides researchers with rapid desktop delivery of any locally held article or chapter they require.

Public Engagement

Library Workshops and Instructional Sessions

Library staff provided workshops and sessions in support of UConn's Early College Experience (ECE), Research Experience for Undergraduates (REU), American English Language Institute (UCAELI), First Year Experience (FYE), Administrator Preparation Program (UCAPP), and UConn Connects programs.

K-12 Partnerships

Library staff initiated partnerships with two Teaching American History grant projects at Shelton and Windham area schools, conducted information sessions for high school media specialists, and had preliminary discussions with Southington area schools. Library staff also provided instruction and research support for two Early College Experience classes based at John F. Kennedy High School in Waterbury and, jointly with the Admissions Department, provided Granville Academy seniors an introduction to college research.

Campus Collaborations

In collaboration with the School of Business and the Continuing Studies Program, library staff offered a workshop entitled "Young Entrepreneurs of Kenya," sponsored by the Department of State and aimed at providing business skills to young entrepreneurs from that country.

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9) Vice Provost for University Libraries Brinley Franklin visits with Herbie Greene during a public reception that formally opened an exhibit of Greene's early photographs of the Grateful Dead.

10) iPads joined the other electronic devices that are available for loan.

11) For the second year, students enjoyed the presence of therapy dogs during final exams through the "Paws to Relax" program.

Osher Lifelong Learning Institute
Library staff provided a series of library and technology-themed workshops to members of the Osher Lifelong Learning Institute at the Waterbury campus, an academic cooperative that provides mature adults 50 and over with opportunities for intellectual development, cultural stimulation, and social interaction.

All in a Day's Work: Photographs of Women in Connecticut History
This traveling exhibit of 22 historical images from University Archives & Special Collections was displayed at two regional campuses and Storrs this year and will travel to the other three regional campuses next year. A panel discussion related to the exhibit was held on the Waterbury campus in March, a symposium on the Avery Point Campus in April, and was featured in local print and digital media as well as UConn Today.

Entrepreneurship Boot Camp for Veterans
The Business Librarian collaborated with the School of Business on the Entrepreneurship Boot Camp for Veterans, a national initiative to support veterans returning from Iraq and other areas of conflict. This initiative assists veterans in starting their own businesses.

Diversity

Minority Recruitment and Retention
The Libraries completed 13 searches in 2010/2011. Of the 13 staff recruited, five are minorities, raising the Libraries' number of minority staff to 20 of 103 total staff, or more than 19 percent. The Libraries also have a 100 percent five year retention rate for permanently hired minority staff during the last 10 years.

Public Programming
The Library collaborated with other organizations on campus to sponsor and promote diversity. Library staff worked with at least 10 different cultural centers/organizations and participated in more than 20 different diversity-related events, ranging from helping navigate census data to reflect changes in Connecticut's Hispanic population to a panel discussion of women in academia for Women's History Month.

Promoting Diversity
The Libraries' Diversity Advisory Team created a LibGuide promoting the use of library collections and resources focused on diversity. The Libraries' diversity website also was edited to reflect current resources and events on campus.

Collections
The library provided guidance in selecting material for a new School of Social Work course: Social Work Practice within the Military Sector. Because women are a growing presence in the military, material dealing specifically with this population was identified and added to the list of basic readings. Collections related to specific diversity events were displayed, including Hispanic Heritage Month, Dr. Martin Luther King, Jr.'s birthday, and Women Poets for National Poetry Month.

University of Connecticut Libraries

Selected Statistics 2010 – 2011

COLLECTIONS	2009 – 2010	2010 – 2011
Total Volumes	2,882,762*	2,895,469**
Number of Journals	68,589	75,853

INFORMATION SERVICES		
Reference/Information Questions	27,768	29,471
Classroom Instruction Sessions	777	954
Number of Participants	16,910	15,260

ACCESS SERVICES		
General Circulation Transactions	150,233	149, 353
Reserve Circulation Transactions	115,999	162, 998
Interlibrary Loans (Borrowed)	40,675	63,000
Interlibrary Loans (Lent)	26,155	31,434

PERSONNEL (FTE)		
Permanent Staff	101.5	100.5
Student Staff	36	40.3
Total	137.5	140.8

EXPENDITURES		
Total Library Expenditures	$20,134,021	$19,947,729

*Revised to include e-books.

**This year's number also includes e-books.

University of Connecticut Libraries

Selected Statistics 2010 – 2011

SELECTED ELECTRONIC SERVICES	2009 – 2010	2010 – 2011
ACADEMIC UNIVERSE (Searches)	53,000	57,700
WORLDCAT (OCLC Searches)	101,700	142,800[*]
JSTOR (Searches)	156,800	158,700
ACADEMIC SEARCH PREMIER (Searches)	282,000	269,200
ABI/INFORM (iConn provided)	69,900	50,608[**]
ISI (Web of Science) (Searches)	112,000	106,600
Science Direct (Sessions)	271,000	259,600
HOMER (UConn Libraries Catalog Searches)	1,122,367	1,521,425

*Now includes WorldCat.org stats as well as the WorldCat subscribed database.

**Estimate — Stats module for ProQuest is new.

Staff Roster

Current staff as of June 30, 2011

Vice Provost for University Libraries

Brinley Franklin

Interim Assistant Vice Provost for University Libraries

Francine DeFranco

Central Services

Acquisitions - Financial Services - Statistics

Ed Chang

Hilda Drabek

George King

Chris Mc Nevins

James Norris

Deborah Sanford

Office Services Team

Nanette Addesso

Ann Galonska*

Elizabeth Tonucci

Information Technology Team

Nicholas Eshelman

David Hicking

Linda Jackson

Tony Molloy

Merlita Murphy

Douglas Neary

Rick O'Toole

Raul Potenciano

David Ruiz

Robert Swanson

Dodd Research Center

Betsy Pittman

Archives and Special Collections

Kristin Eshelman
Terri Goldich
Valerie Love
Laura Smith
Melissa Watterworth Batt

Conservation

Carole Dyal
Charlie Pei

Public Programming, Marketing, Communications

Jean Nelson
Jane Recchio
Suzanne Zack

Regional Campus Libraries

Nancy Dryden

Avery Point

Jan Heckman
Beth Rumery
Barbara Vizoyan

Greater Hartford

Jan Lambert
Marsha Lee
Claudia Lopes
Janice Mathews
Bill Uricchio

Torrington

Sheila Lafferty
Diane Mather*

Stamford

Phara Bayonne
Shelley Cudiner
Nancy Romanello
Radha Srikanth*

Waterbury

Norma Holmquist
Shelley Roseman
Janet Swift

Library Research Services

Francine DeFranco

Arts and Humanities Team

Richard Bleiler
Anna Kijas
Michael Young

Digital Programs Team

Michael Bennett
David Bretthauer
David Lowe
Richard Sarvas

Sciences Team

Valori Banfi

Stephen Fairfield

Sharon Giovenale

Jill Livingston

Carolyn Mills

Jun Qian

Tom Schmiedel

Social Sciences Team

Dawn Cadigan

Marisol Ramos

Shikha Sharma

Undergraduate Education & Access Services

Scott Kennedy

Circulation/Reserves

Joel Atkinson

Lois Fletcher

Gail Hill

Nancy Martin

Barbara Mitchell

Jo Ann Reynolds

Kimberly Wilk

Collection Maintenance, Document Delivery, Interlibrary Loan

Lana Babij*

Steve Bustamante

Steve Grigoreas

Stanley Huzarewicz

Robin Lubatkin*

Erika McNeil

Joe Natale

Theresa Palacios-Baughman

Emerging Technologies

David Avery

Facilities/Security

Brian Coleman

William Haalck

David Moroch

Michael Swetzes*

Undergraduate Education

Kathy Banas-Marti*

Steve Batt

Susanna Cowan

Kate Fuller

Michael Howser

Kathy Labadorf

Bill Miller

Joelle Thomas

Resource Access Team

Mary Briggs

Janice Christopher

Jennifer Eustis

Sandy Gallup

Tom Koenig

Elinor Penn

Fred Rick

Joe Scott

* Indicates part-time position

Staff Transitions

July 1, 2010 – June 30, 2011

Recruited - Storrs Campus

Jennifer Eustis
Catalog/Metadata Librarian

Douglas Neary
Applications Developer

James Norris
Financial Assistant

Theresa Palacios-Baughman
Borrowing Coordinator

Raul Potenciano
Work Station Coordinator

Jun Qian
Engineering Librarian

David Ruiz
Windows System Administrator

Richard Sarvas
Applications Developer

Tom Schmiedel
Sciences Librarian

Joelle Thomas
Undergraduate User Experience-Media
Librarian

Promotions

Shelley Goldstein	University Librarian IV
Shikha Sharma	University Librarian IV
Valori Banfi	University Librarian III
Susanna Cowan	University Librarian III
Michael Howser	University Librarian III
Valerie Love	University Librarian III
Marisol Ramos	University Librarian III
Marsha Lee	University Librarian II
Diane Mather	University Librarian II

Left Library Service

Peter Allison
Marian Farley
John Gialluca
Valerie Love

Publications

Bennett, Michael & F. Barry Wheeler
"Raw as Archival Still Image Format: A Consideration," *Society for Imaging Science and Technology, Archiving 2010, Final Program and Proceedings* (June 2010).

Bleiler, Richard & Jill Livingston
Presentation roundtable: "Assessing E-Resources: Learning to Say No," *Association of College and Research Libraries,* Philadelphia, PA (April 2011).

Evaluating E-Resources, ARP SPEC Kit 316, *Association of Research Libraries, Office of Management Services* (Washington, DC, 2010).

Bleiler, Richard
Six essays, *Encyclopedia of the Vampire: The Living Dead in Myth, Legend, and Popular Culture* (Santa Barbara, CA, Greenwood Press).

Essay on Neil Gaiman's *The Graveyard Book 21st Century Gothic: Great Gothic Novels since 2000* (Lanham, MD, Scarecrow Press, 2011).

"Salem's Lot," *Masterplots* (Pasadena, CA, Salem Press, 2011).

Dryden, Nancy & Shelley Goldstein
"Learning Commons: Addressing the Needs of Commuter Regional Campuses," *Journal of Library Administration* (July 2010).

Eustis, Jennifer
"Blogs and Their Place in the Continuing Education of Catalogers," *Conversations with Catalogers in the 21st Century* (Santa Barbara, CA, Libraries Unlimited, 2011).

Franklin, Brinley
"Organizational and Strategic Alignment for Academic Libraries," *Transforming Research Libraries for the Global Knowledge Society* (Oxford, UK, Chandos Publishing, 2010).

Franklin, Brinley, Terry Plum, Martha Kyrillidou, Gary Roebuck, & MaShana Davis
"Measuring the Impact of Networked Electronic Resources: Developing an Assessment Infrastructure for Libraries, State, and Other Types of Consortia," *Performance Measurement and Metrics* (2010).

Howser, Michael
"MAGIC Now Offering TIFF Images," *Connecticut Geo-Focus* (Spring 2011).

"Connecticut State Data Center Joins MAGIC," *Connecticut Geo-Focus* (Spring 2011).

"CT User-to-User Network Update: GIS Education and Training Opportunities," *Connecticut Geo-Focus* (Winter 2010).

Kennedy, Scott
"Farewell to the Reference Librarian," *Journal of Library Administration* (2011).

Kijas, Anna
"Fall Meeting Preview," *NEMLA Newsletter* (July 2010).

"American Music Center," "Anonymous 4," "Rachel Barton Pine," "Sarah Cahill,"
"Annie Gosfield," "Nadia Salerno-Sonnenberg," *New Grove Dictionary of American Music*
(Oxford University Press, 2011).

Mathews, Janice
"Collecting to the Core—Urban Studies," *Against the Grain* (April 2011).

Ramos, Marisol & Alma C. Ortega
"Proactive Mentoring: Attracting Hispanic/Latino Students into Information Studies,"
Pathways to Progress: Issues and Advances in Latino Librarianship (Westport, CT, Library
Unlimited, November 2011).

Ramos, Marisol
"iPad Apps Reviews: Dropbox and iReader," "Dospuntocero," *Seminar on the Acquisition of Latin
American Library Materials Annual Meeting (SALALM) Newsletter* (April 2011).

Reynolds, Jo Ann & Laurel Rabschutz
"Studying for Exams Just Got More Relaxing - Animal Assisted Activities at the University of
Connecticut Library," *College and Undergraduate Libraries* (December 2011).

Uricchio, William
"DVDs @ Your Library: The 800 Gorilla of Library Service," *Connecticut Libraries*
(Summer 2010).

"My Perfect Next Job: Confessions of a Punctuation Commando," *Connecticut Libraries*
(Fall 2010).

Presentations

Avery, David & Michael Howser
"Augmenting the Reality of the Classroom: Integrating Location-Based Concepts within the Curriculum," *EDUCAUSE 2010 Annual Conference* (Anaheim, CA, October 15, 2010).

Banfi, Valori
"Tracking Down the Best Health Information on the Web," *Osher Lifelong Learning Institute (OLLI) Workshop* (Waterbury, CT, October 29, 2010).

"Librarians and Nurses: Relationships That Work," *Connecticut Association of Health Science Librarians* (Middletown, CT, March 7, 2011).

Bayonne, Phara
"Good Movies Still Matter," *Connecticut Library Association Conference* (Stamford, CT, May 3, 2011).

Bennett, Michael & Slavko Manojlovich
"Digital Preservation Best Practices: Lessons Learned from Across the Pond," *Ontario Library Association Super Conference* (Toronto, ON, Canada, February 5, 2011).

Bennett, Michael
"Scaling Down: How Small to Medium-sized Cultural Heritage Institutions Can Make Sizeable Contributions to Larger Digital Projects," *Decision Points in Digitization Workshop* (Hartford, CT, October 21, 2010).

Bennett, Michael & Marisol Ramos
"Women, Ladies and Misses: The World of 19th Century Spanish Women's Magazines at the Reach of your Hand," *Women's Magazine Digital Collection at the Thomas J. Dodd Research Center, Panel: History and Content in Latin American and Spanish Magazines, SALALM* (Providence, RI, July 23–27, 2010).

Bennett, Michael & F. Barry Wheeler
"Presentation on Raw as Archival Still Image Format: A Consideration," *Society for Imaging Science and Technology, Archiving 2010 Conference* (The Hague, Netherlands, June 4, 2010).

Bleiler, Richard & Jill Livingston
"Evaluating E-Resources: Protecting the Future," *Association of College and Research Libraries Annual Meeting* (Philadelphia, PA, April 1, 2011).

Bretthauer, David
"Creating UConn Libraries Mobile Website," *ACRL, New England Chapter, DigiCamp11* (Worcester, MA, April 21, 2011).

Cowan, Susanna
"Assessment 360: Where Do We Go From Here?" *New England Library Instruction Group (NELIG) Special Interest Group (SIG)* (Providence, RI, December 3, 2010).

"Beyond the Survey: Innovative Assessments of Undergraduates," *Northeast Regional Computing Program (NERCOMP) SIG* (Worcester, MA, March 7, 2011).

"Information Literacy: The Long View," *Council of Connecticut Library Directors (CCALD)* (University of Hartford, April 8, 2011).

Cowan, Susanna, David Avery & Kate Fuller
"Locating the Library: Reevaluating and Repurposing Library Spaces," *NERCOMP Annual Conference* (Providence, RI, March 29, 2011).

Cowan, Susanna, Kate Fuller & Kathy Labadorf
"Broadening Our View: Using Multiple Strategies to Assess Our Library Users," *Connecticut Library Association (CLA) Annual Conference* (May 2, 2011).

Cowan, Susanna & Kate Fuller
"Keeping us Honest: Seeking Student Assessment of UConn's Learning Commons," *NERCOMP SIG* (Wesleyan University, June 7, 2010).

Cowan, Susanna & Michael Howser
"Make No Assumptions: Incorporating the Student's Viewpoint to Improve Library Spaces, Services, and Resources," *NELIG Annual Conference* (Orange, CT, June 4, 2010).

DeFranco, Francine & Raynna Bowlby
"Guiding Subject Specialist Librarians in Understanding and Acting on User Survey Results." *Library Assessment Conference* (Baltimore, MD, October 26, 2010).

Eshelman, Kristin
"Decision Points and Digitization Workshop," *Connecticut State Library* (Hartford, CT, October 21, 2010).

Franklin, Brinley
"Advancing the Institutional Mission," *University of Oklahoma: From Surviving to Thriving: Building Blocks for Success* (Oklahoma City, OK, March 3, 2011).

Franklin, Brinley & Shelley Phipps
"ClimateQUAL® at the University of Connecticut Libraries," *American Library Association Midwinter Conference* (San Diego, California, January 7, 2011).

Franklin, Brinley, Shelley Phipps & Shikha Sharma
"Striving for Excellence: Organizational Climate Matters," *Library Assessment Conference* (Baltimore, MD, October 25, 2010).

Fuller, Kate, Kathy Labadorf & Laura Kohl
"Being Where They Are: New Possibilities in Virtual Reference," *Association of College & Research Libraries (ACRL) Annual Conference* (Philadelphia, PA, April 1, 2011).

Goldstein, Shelley
"Are You Taking Advantage of Free Library Sources on the Web?" *OLLI* (Waterbury, CT, September 24, 2010).

Goldstein, Shelley & Brian Chapman
"Creative Collaborations Remake, Remix, Remodel: Librarians Embrace Life Long Learner Initiative," *Association of College and Research Libraries New England Chapter (ACRL-NEC) Annual Conference* (Worcester, MA, May 13, 2011).

Heckman, Jan & Mary Heckman
"Evaluating Surveys as Assessment Tools: Theory, Methods, and Mechanics of Online Surveys," *International Association of Aquatic and Marine Science Libraries and Information Centers, 36th Annual IAMSLIC Conference* (Mar del Plata, Argentina, October 17–21, 2010).

Howser, Michael
"Interactive Meets Semantic: Implications of Web 3.0 for GIS Data & Maps," *University of Connecticut GeoSeminar Series* (Storrs, CT, February 26, 2010).

"Future at MAGIC," *Northeast Arc Users (NEArc) Spring Meeting* (Northampton, MA, May 11, 2010).

"Census 2010 and its Impact on Libraries," *CLA Conference* (Stamford, CT, May 3, 2011).

Howser, Michael, Jeffrey Dunn & Jack Dougherty
"Interactive Mapping for Education: Collaborators for Success," *NEArc Spring Meeting* (Northampton, MA, May 11, 2010).

Howser, Michael & Bill Miller
"About Scanning & Metadata Standards," *Northeast Map Organization Annual Meeting* (Portland, ME, June 3, 2010).

"Maps and GIS Data for the 21st Century," *Fuss & O'Neill Meeting* (Manchester, CT, June 8, 2010).

Howser, Michael & Jeffrey Dunn
"The 'Where' in Education: Integrating Curriculum through Spatial Thought," *ESRSI Education User Conference* (San Diego, CA, July 11, 2010).

"What is GIS," *Connecticut Geographic Alliance Teachers Workshop* (Storrs, CT, August 2, 2010).

Howser, Michael & Jack Dougherty

"Spatial Perspectives: 'On the Line, '" *National Institute for Technology in Liberal Education Podcast* (Storrs, CT, August 9, 2010).

"'On the Line' Preview and Feedback," *Trinity College* (Hartford, CT, October 19, 2010).

"'On the Line:' A Preview and Feedback Session," *Hartford History Center* (Hartford, CT, December 13, 2010).

"'On the Line:' A Preview and Feedback Session," *Connecticut Humanities Counci*l (Middletown, CT, February 15, 2011).

"'On the Line:' A Preview and Feedback Session," *Connecticut State Library* (Middletown, CT, February 15, 2011).

"'On the Line:' A Preview," *Connecticut State Library* (Hartford, CT, March 22, 2011).

Howser, Michael, Curtis Denton & Jack Dougherty

"'On the Line:' *A Preview," New England—Saint Lawrence Valley Geographical Society Conference* (Storrs, CT, October 30, 2010).

Howser, Michael, Jack Dougherty & David Tatem

"Mapping Connecticut History and Spatial Inequality with 'On the Line,'" *Connecticut GIS Day 2010* (New Britain, CT, November 17, 2010).

Howser, Michael, Jack Dougherty & Paul Chapin

"Exploring the Past: Research Meets Interactive Mapping," *NERCOMP Conference* (Providence, RI, March 30, 2011).

Jackson, Linda & Tony Molloy

"Organizing Application Programming Workflows by the Principles of Agile Development," *2011 NERCOMP Conference* (Providence, RI, March 29, 2011).

Kennedy, Scott

"Is Higher Education at a Crossroads? Classroom versus Online Learning," *University of Connecticut Libraries' Fall Forum* (Storrs, CT, October 28, 2010).

Kennedy, Scott & Shikha Sharma

"The E-book Universe: Where We are and Where are We Going?" *The Future of Reading: Examining the Controversy, NERCOMP SIG* (Middletown, CT, June 6, 2011).

Kijas, Anna

"Implementing Variations: Open-Source Platform," *New England Music Library Association* (Storrs, CT, October 15, 2010).

"WorldCat Local & Music Resources," *MOUG at Music Library Association (MLA) Annual Conference* (Philadelphia, PA, February 9, 2011).

"Implementing Variations 6.0: A Pilot Project @ UConn," *NERCOMP Conference* (Norwood, MA, April 14, 2011).

Labadorf, Kathleen
"Qualitative research in libraries," *ACRL/NE NELIG, University of Southern Maine* (Portland, ME, December 3, 2010).

Lafferty, Sheila
"Genealogical Databases and Other Online Resources," *Windsor Historical Society (WHS) Third Annual Genealogy Series* (Windsor, CT, July 13, 2010).

"Savvy Searching: Going Beyond the Basic Google Search Box," *Gunn Memorial Library* (Washington, CT, September 25, 2010).

"Exploring Advanced Features of Google," *OLLI* (Waterbury, CT, October 8, 2010).

Lee, Marsha, Janice Mathews & William Uricchio
"All Satisfaction is Local: Using a Tactical Assessment Tool to Gauge Student Satisfaction and as the Basis for On-the-Fly Program Improvements," *Library Assessment Conference* (Baltimore, MD, October 25, 2010).

Love, Valerie
"Image, Activism, and the Archive: Challenges of Working with Documentary Photography," *Beyond Suffering: Human Rights, Humanitarianism and the Media* (Storrs, CT, May 10, 2010).

Mather, Diane
"Speed Mentoring," *Connecticut Library Association Annual Conference* (Stamford, CT, May 2, 2011).

McNeil, Erika & David Avery
"Technology Petting Zoo," *ACRL/NEC Spring 2010 Conference, College of the Holy Cross* (Worcester, MA, May 14, 2010).

"Mobile Technology: How a Gadget Program Will Change the Information Experience," *ACRL Annual Conference* (Philadelphia, PA, April 1, 2011).

McNeil, Erika
"Reference and User Services Association, Sharing, and Transforming Access to Resources Section (RUSA STARS) Roundtable on Resource Sharing Technology," *American Library Association Annual Conference* (Washington DC, June 26, 2010).

"What is Access Services? Where Does It Fit in the Library Structure, Future Trends?" *Ivies+ Access Services Conference, Cornell University* (Ithaca, NY, June 2011).

Miller, Bill & Michael Howser
"Navigating the World through Online Map Sources," *OLLI* (Waterbury, CT, October 15, 2010).

Mitchell, Barbara & Kimberly Wilk
"The Early College Experience & the UC Libraries," *ECE Workshop for School Media Specialists, Homer Babbidge Library* (Storrs, CT, November 4, 2010).

Ramos, Marisol
"Embedding Latin American Archives into Library Instruction and Practice," *Welcome to the Mad Hatter House: Embeddedness and the Evolving roles of the Latin Americanist Librarians, SALALM Annual Meeting* (Providence, RI, July 23–27, 2010).

Reynolds, Jo Ann & Nicholas Eshelman
"Electronic Course Reserves, Streaming Video—Delivering Online Content and Upholding Copyright," *University of Connecticut Institute for Teaching and Learning* (Storrs, CT, October 14, 2010).

Rumery, Elizabeth
"Are You on Facebook?" *OLLI* (Waterbury, CT, October 22, 2010).

Scott, Joseph
"Cataloging Workflows: Making Time for Special Projects," "Good Practices for Great Outcomes: Cataloging Efficiencies that Make a Difference," *OCLC Regional Conference* (Bloomfield, CT, May 20, 2011).

Smith, Laura
"Digitizing Railroad Valuation Maps," *Society of American Archivists Annual Meeting* (Washington, DC, August 13, 2010).

"An Exhibit of the Photographs of Women in Connecticut Industry from the collection of the Thomas J. Dodd Research Center," *OLLI* (Waterbury, CT, March 31, 2011).

Watterworth Batt, Melissa
"Decision Points and Digitization Workshop," *Connecticut State Library* (Hartford, CT, October 21, 2010).

"Strategies and Policy for Acquiring and Preserving Born-Digital Archives," *Born Digital Collections: An Inter-Institutional Model for Stewardship, AIMS Symposium, University of Virginia* (Charlottesville, VA, May 13–14, 2011).

"Poet/Printer/Press: Little Magazines of the Mimeograph Revolution, 1958 to 1980," *Gallery Talk, Thomas J. Dodd Resarch Center* (Storrs, CT, October 26, 2010).

"The Future of Archives," *New England Archivists, Brown University* (Providence, RI, April 1–2, 2011).

Professional Positions

Banfi, Valori
Membership Chair, North Atlantic Health Science Libraries (NAHSL); Executive Board Member, NAHSL.

Bayonne, Phara
Career Development Committee, Connecticut Library Association; President, Black Caucus of the American Library Association, Connecticut Chapter.

Bretthauer, David
Past Chair, LITA/Christian Larew Scholarship Committee; Member, ACRL/NEC DigiCamp11 Planning Group.

Eshelman, Kristin
Communications Committee, New England Archivists (NEA).

Eustis, Jennifer
Treasurer, New England Technical Services Librarians, New England Library Association.

Franklin, Brinley
Past President, Association of Research Libraries; Board of Directors and Finance Committee member, Boston Library Consortium; Board of Directors, Roper Center for Public Opinion Research.

Giovenale, Sharon
Medical Library Association (MLA) Allied Representative to the American Association of Colleges of Pharmacy, Libraries Section; Co-Editor, Basic Resources for Pharmacy Education (AACP), a major collection development resource for libraries supporting pharmacy programs; Section Web Editor, Pharmacy and Drug Information, (MLA PDI) Medical Library Association.

Goldich, Terri
Co-Chair, Connecticut Children's Book Fair; Judge, Connecticut Center for the Book, Connecticut Book Awards; Planning Committee, Connecticut Book Festival.

Goldstein, Shelley
Editorial Board, International Journal of Library Science.

Howser, Michael
Connecticut GIS User-to-User Network Steering Committee.

Kijas, Anna
Co-Coordinator of Women in Music Round Table, Music Library Association (MLA); MLA Program Committee; Vice-Chair, Education and Outreach Committee, New England Music Library Association (NEMLA); Program Committee Chair, Education and Outreach Committee, NEMLA.

Labadorf, Kathleen
Bibliographer, "Feminist Pedagogy," ACRL Women's and Gender Studies Section (WGSS) Core Books Database; ACRL University Libraries Section (ULS) Ad hoc Committee new University Libraries Section National Award; ACRL/WGSS Instruction Committee; Listserv Manager, ACRL/NE New England Library Instruction Group (NELIG); ACRL/NE NELIG Annual Conference Planning Committee 2011.

Lafferty, Sheila
Chair, College and University Libraries Section, Connecticut Library Association; Collection Advisory Committee, Torrington Library Association.

Love, Valerie
Conference Organizer, "Testimony, Oral History, and Human Rights Documentation: A Conference Workshop." University of Connecticut, Storrs. March 24–25, 2011; Member, Diversity Committee, Society of American Archivists.

Founding Member and Senior-Co Chair, Human Rights Archives Roundtable, Society of American Archivists.

Mather, Diane
Career Development Committee, Connecticut Library Association.

Mathews, Janice
Subject Editor, Urban Studies, RCLweb, the online edition of Resources for College Libraries.

Mills, Carolyn
Past Chair, Scholarly Communication Special Interest Group, Association of College & Research Libraries, New England Region.

Pittman, Betsy
Executive Committee, Publications and Finding Aids Portal Task Forces, Association of Centers for the Study of Congress; Steering Committee, E-Records Task Force Co-Chair, Congressional Papers Roundtable, Society of American Archivists.

Ramos, Marisol
Board Member, UConn Center for Latin American and Caribbean Studies Advisory Board; Board Member, Recovering the U.S. Hispanic Literary Heritage Project Advisory Board; Curator, Latin American Network Information Center Wiki Portal, Latin American & Caribbean Archives.

Reynolds, Jo Ann
Focus Group, Best Practices in Fair Use, Association of Research Libraries (ARL).

Smith, Laura
Access and Outreach Section, National History Day Committee of the Society of American Archivists Research.

Swift, Janet
Treasurer, Friends of the Silas Bronson Library, Waterbury, CT.

Uricchio, William
Editorial Committee, Bylaws Revision Subcommittee, Procedures Committee, Connecticut Library Association.

Watterworth Batt, Melissa
Nominating Committee, Executive Board, New England Archivists; Program Committee, New England Archivists; International Council on Archives, Group for Literary Archives and Manuscripts North America.