The University of Connecticut Libraries

Annual Report
2009 - 2010

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Introduction

The University of Connecticut Libraries forged new directions in support of the University’s programs this year. The Libraries also completed a significant number of initiatives in conjunction with the University’s new Academic Plan. The role of 21st century academic research libraries evolves each year; in 2009-2010, the UConn Libraries enhanced its undergraduate learning spaces at all six campuses and loaned undergraduate students mobile computing devices, e-book readers, and other technologies to support them in the learning process.

The Libraries also improved the discoverability of publications world-wide for the University’s faculty and students by implementing WorldCat Local, which enables users to simultaneously search UConn holdings, the other 18 regional Boston Library Consortium libraries, and the 10,000 participating WorldCat libraries. The initiative resulted in a corresponding increase in interlibrary loan activity. More of the University’s unique collections were digitized and made available to scholars around the globe, including print collections, geospatial data, and streaming video interviews with prominent authors. The Libraries also supported the University’s public engagement, diversity, and internationalization initiatives through numerous public programs and exhibits. Some key activities and accomplishments this year included:

**Learning Commons Assessment 360**
The Undergraduate Education Team conducted a broad study of how undergraduates use spaces and technologies to work. The assessments included focus groups, an online technology survey across all six campuses, filmed interviews, and work-space monologues. Presentations on this initiative were/will be made at the NERCOMP Annual Meeting and at the NELIG Annual Meeting in June.

**Embedded Information Literacy**
New Freshman English instructors were given one-on-one mentoring and provided with a librarian-delivered instruction session; experienced instructors also received mentoring, but deliver information literacy instruction sessions themselves. Early indications show that instructors who take ownership of information literacy devote more time to this aspect of critical thinking than those who rely upon librarian delivered instruction.

**Research Consultations**
Encouraging liaison librarians to engage in more outreach to faculty and graduate students resulted in an increase of 25 percent in the number of research consultations, from 2,233 to 2,794.

**Public Engagement Activities**
Library Research Services and Undergraduate Education staff members provided workshops for Early College Experience faculty, students, and school media specialists.
Digital Projects
For the third consecutive year, the UConn Libraries contributed 500,000 pages of digitized material to the Open Content Alliance. The Libraries also digitized a collection of 19th century Spanish magazines.

Technology Innovations
Technology innovations bring a new level of power and portability to library users and will certainly play a significant role in the future of information generation, dissemination, retrieval and sharing. This year we expanded our laptop lending program and added digital video recorders, digital cameras, digital voice recorders, Kindles, and iPads.

Group Studies Enhancements
Two new group studies were added in Babbidge Library, five research carrels and six group studies were made available for six hour charge out, and 19 white boards were added.

Learning Commons Upgrades
* The Learning Commons in the Homer Babbidge Library added new chairs, collaborative tables, microform scanners, a color book scanner, and a Student Affairs’ Husky Rech desk in academic year 2009/2010. New power outlets are being added over the summer.
* At the Regional Campus Libraries, one-time monies enabled all five libraries to enhance their Learning Commons spaces. A major renovation was undertaken at the Avery Point Campus, and, for the second consecutive year, improvements were made at the Trecker Library on the Greater Hartford Campus.
* LibraryH3LP, a library-specific Instant Message platform began in May 2010. LibraryH3LP is a popular application, used internationally at approximately 300-400 universities.

Document Delivery/Interlibrary Loan
New user friendly DD/ILL management software (OCLC’s ILLIAD) was introduced this year and the Libraries also implemented OCLC’s resource sharing platform, the WorldCat Navigator Request Engine in conjunction with the Boston Library Consortium. Procurement of books and articles for UConn users for fiscal year 2010 was up from 40,675 to 56,855, or 39 percent over last year.

Video Streaming Enhancements
More than 50 classes used streaming media this year. Users now have access to over 1,100 titles. This now includes films we’ve licensed and streamed on our server, as well as audio and video content from Naxos, Alexander Street Press, and Swank. Interviews with writers participating in the Litchfield County Writers’ Project were made available via the web as well.
MAGIC Innovation, Digitization, Collaboration

* The new Map and Geographic Information Center (MAGIC) website enables users to browse geospatial data, search for specific locations in Connecticut, and create and print their own maps. All scanned historical maps are now also available on Flickr.

* The Connecticut State Data Center (CtSDC) and the Libraries Map and Geographic Information Center (MAGIC) formed a new partnership to facilitate the integration of CtSDC’s Census and other demographic data and MAGIC’s geo-referenced map and Geospatial data resources.

* MAGIC was co-recipient with Trinity College of a Digital Humanities startup grant ($100,800) from the National Endowment for the Humanities (NEH) to begin digitizing resources related to Hartford, Connecticut and Civil Rights history.

* UConn undergraduate students are receiving course credit for their work in MAGIC In a new collaboration with the Department of Geography.

Diversity-related Programs and Exhibits

The Diversity Team sponsored 11 public programs or series, six of which were diversity or human rights related, including a Human Rights Film Series that spanned 8 months of the academic year. The Team also mounted five exhibits in Babidge Library and the Dodd Center related to diversity.

Institutional Repository Growth

The DigitalCommons@UConn, our institutional repository, grew from 4,800 documents to 5,358, or 12% this year. In addition to faculty contributions, digital versions of Board of Trustees’ minutes from 1976-2002 and UConn undergraduate and graduate catalogs from 2001 to the present reside in the repository. In addition, the number of oral histories from Connecticut leaders available locally to researchers increased from 864 to 938, a 9% increase.

Diversity and Public Engagement Activities at the Regional Campus Libraries

* All of the regional campus libraries (RCLs) provided workshops and instruction to Early College Experience teachers.

* At Stamford, databases corresponding to a monthly theme were highlighted such as the Spotlight on Women & Social Movements database (for Women History Month), and the Spotlight on Oxford African American Studies Center database (for Black History Month). The Jeremy Richard Library also partnered with a faculty member to showcase its wide variety of films from India and with local libraries to host the Stamford Public Library’s Film Series - World of Films.

* The Waterbury Library hosted the “Holodomor Famine and Fiction” exhibit (as did Stamford), worked with a faculty member at Naugatuck Valley Community College to create an exhibit on African Americans and comics, and hosted a series of six workshops for the Osher Institute for Lifelong Learning.
## University of Connecticut
### Selected Statistics 2009-2010

<table>
<thead>
<tr>
<th>Collections</th>
<th>Total Volumes</th>
<th>Number of Journals</th>
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<tbody>
<tr>
<td>2008-2009</td>
<td>2,769,363</td>
<td>68,589</td>
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<tr>
<td>2009-2010</td>
<td>2,764,853</td>
<td>76,220</td>
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<tr>
<th>Information Services</th>
<th>Reference/Information Questions</th>
<th>27,768</th>
<th>30,650</th>
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<tr>
<td></td>
<td>Classroom Instruction Sessions</td>
<td>777</td>
<td>745</td>
</tr>
<tr>
<td></td>
<td>Number of Participants</td>
<td>16,910</td>
<td>19,788</td>
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<th>Access Services</th>
<th>General Circulation Transactions</th>
<th>150,233</th>
<th>149,929</th>
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<tr>
<td></td>
<td>Reserve Circulation Transactions</td>
<td>115,999</td>
<td>117,637</td>
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<tr>
<td></td>
<td>Interlibrary Loans (Borrowed)</td>
<td>40,675</td>
<td>56,855</td>
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<td></td>
<td>Interlibrary Loans (Lent)</td>
<td>26,155</td>
<td>36,761</td>
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<th>Personnel (FTE)</th>
<th>Permanent Staff</th>
<th>101.5</th>
<th>95</th>
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<tr>
<td></td>
<td>Student Staff</td>
<td>36</td>
<td>43</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>137.5</td>
<td>138</td>
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<table>
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<tr>
<th>Expenditures</th>
<th>Total Library Expenditures</th>
<th>$20,134,021</th>
<th>$19,588,548</th>
</tr>
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<tbody>
<tr>
<td>Service</td>
<td>2008 - 09</td>
<td>2009 - 2010</td>
<td></td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>-----------</td>
<td>-------------</td>
<td></td>
</tr>
<tr>
<td>Academic Universe (Searches)</td>
<td>57,275</td>
<td>53,000</td>
<td></td>
</tr>
<tr>
<td>Worldcat (OCLC Searches)</td>
<td>71,816</td>
<td>101,700</td>
<td></td>
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<tr>
<td>JSTOR (Searches)</td>
<td>143,327</td>
<td>156,800</td>
<td></td>
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<tr>
<td>Academic Search Premier (Searches)</td>
<td>288,591</td>
<td>282,000</td>
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<tr>
<td>ABI/Inform (iConn provided)</td>
<td>79,634</td>
<td>69,900</td>
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<tr>
<td>ISI (Web of Science) (Searches)</td>
<td>113,105</td>
<td>112,000</td>
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</tr>
<tr>
<td>Science Direct (Sessions)</td>
<td>152,762</td>
<td>271,000</td>
<td></td>
</tr>
<tr>
<td>Homer (UConn Libraries Catalog Searches)</td>
<td>1,191,640</td>
<td>1,122,367</td>
<td></td>
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</table>
Staff Roster
Current staff as of June 30, 2010

Vice Provost for University Libraries
Brinley Franklin

Assistant Vice Provost for University Libraries
Marian Farley

Central Services

Acquisitions - Financial Services - Statistics
Ed Chang
Hilda Drabek
George King
Chris Mc Nevins
Deborah Sanford

Administrative Services Team
Nanette Addesso
Ann Galonska*
Elizabeth Tonucci

Information Technology Team
Nicholas Eshelman
John Gialluca
David Hicking
Tony Molloy
Merlita Murphy
Rick O’Toole
Raul Potenciano
Robert Swanson
Dodd Research Center

Archives and Special Collections
Kristin Eshelman
Terri Goldich
Valerie Love
Betsy Pittman
Laura Smith
Melissa Watterworth

Conservation
Carole Dyal
Charlie Pei

Public Programming, Marketing, Communications
Jean Nelson
Jane Recchio
Suzanne Zack

Regional Campus Libraries
Nancy Dryden

Avery Point
Jan Heckman
Beth Rumery*
Barbara Vizoyan

Greater Hartford
Marsha Lee
Jan Lambert
Claudia Lopes
Janice Mathews
Bill Uricchio

Torrington
Sheila Lafferty
Diane Mather*

Stamford
Phara Bayonne
Shelley Cudiner
Nancy Romanello
Radha Srikanth*

Waterbury
Norma Holmquist
Shelley Roseman
Janet Swift

Learning Research Services
Francine DeFranco

Arts and Humanities Team
Peter Allison
Richard Bleiler
Anna Kijas
Michael Young

Digital Programs Team
Michael Bennett
David Bretthauer
Linda Jackson

Sciences Team
Valori Banfi
Stephen Fairfield
Jill Livingston
Carolyn Mills

Social Sciences Team
Steve Batt
Marisol Ramos
Shikha Sharma

Undergraduate Education
& Access Services
Scott Kennedy

Circulation/Reserves
Joel Atkinson
Kim Crockett
Lois Fletcher
Gail Hill
Nancy Martin
Barbara Mitchell
Jo Ann Reynolds

Collection Maintenance, Document
Delivery, Interlibrary Loan
Lana Babij*
Steve Bustamante
Steve Grigoreas
Stanley Huzarewicz
Robin Lubatkin*
Erika McNeil
Joe Natale

Emerging Technologies
David Avery

Facilities/Security
Brian Coleman
William Haalck*
David Moroch
Michael Swetzes*

Resource Access Team
Mary Briggs
Janice Christoper
Sandy Gallup
Tom Koenig
Elinor Penn
Fred Rick
Joe Scott

Undergraduate Education
Kathy Banas-Marti
Susanna Cowan
Kate Fuller
Michael Howser
Kathy Labadorf
Bill Miller

* Indicates part-time position
Staff Transitions
July 1, 2009 - June 30, 2010

Recruited - Storrs Campus
Anna Kijas
Music & Dramatic Arts Librarian

John Gialluca
Windows System Administrator

Stanley Huzarewicz
DD/ILL Lending Services Librarian

Promotions
Melissa Watterworth
University Librarian III

Left Library Service
William Anderson
Sandy Baker
Barbara Cervera
Lynn Cote
Judy DeLottie
Bob Fall
Lisa Hendricks
Fran Libbey
Meredith Petersons
Tracey Rudnick
Lynn Sweet
Paulette Traichel
Publications

Dryden, Nancy & Shelley Roseman

Franklin, Brinley

Fuller, Kate, Jill Livingston, Stephanie Willen Brown, Susanna Cowan, Tom Wood & Leslie Porter

Goldich, Terri & Melissa Watterworth

Kijas, Anna

Love, Valerie
“Eyewitness to Rwanda: 15 Years after the Genocide,” *UConn Libraries* (September/October 2009).

Mather, Diane


McNeil, Erika

Ramos, Marisol


**Roseman, Shelley**


**Roseman, Shelley & Nancy Dryden**

**Uricchio, William**


**Uricchio, William & Vincent Juliano**

**Zack, Suzanne**


“New Art Installation in Babbidge Library Celebrates Words,” *UConn Today* (October 20, 2009).
“Creative Calendars on Display at Dodd Center,” *UConn Today* (January 27, 2010).

“High-Tech Devices Now on Loan at Babbidge Library,” *UConn Today* (February 9, 2010).


Presentations

Allison, Peter

Avery, David, Erika McNeil, & Barbara Mitchell
“RFID at the Homer Babbidge Library,” Connecticut Library Association Annual Conference (Uncasville, CT, April 20, 2010).

Banfi, Valori & Jennifer Telford
“A Faculty Member and Librarian Collaboration to Embed Evidence-Based Research Skills into a Graduate Pathophysiology Curriculum,” Poster Presentation, North Atlantic Health Science Libraries Annual Meeting (Rockport, ME, October 25-27, 2009).

Bayonne, Phara & Marsha M. Lee
“Building Library Toolbars to Market Library Resources and Services, 24/7,” Connecticut Library Association Annual Conference (Uncasville, CT, April 19, 2010).

Bayonne, Phara
“Online Learning Tools: To Keep You on Your Toes,” Osher Lifelong Learning Institute (Waterbury, CT, October 9, 2009).

Bennett, Michael
“Mining Digital Archives through OAI, Web Services, and Google Indexing,” Archival Interfaces Conference (University of Rhode Island, Kingston, RI, October 24, 2009).

“Google Analytics & CONTENTdm: Harness Up Your Repository Metrics,” CONTENTdm Eastern Users Group Meeting (Yale University, New Haven, CT, August 6, 2009).

Dryden, Nancy & Shelley Roseman
“Learning Commons: Addressing the Needs of Commuter Regional Campuses,” The Fourteenth Off-Campus Library Services Conference Proceedings (Cleveland, OH, April 29, 2010).

Dunn, Jeffrey & Michael Howser

Dunn, Jeffrey
Franklin, Brinley

“Getting Staff Involved in Assessment at the University of Connecticut Libraries,” *8th Northumbria International Conference on Performance Measurement in Libraries and Information Services* (Florence, Italy, August 17, 2009).


“Getting Staff Involved in Assessment at the University of Connecticut Libraries,” *American Library Association Midwinter Conference* (Boston, MA, January 18, 2010).

Goldich, Terri
“A Celebration of Anita Riggio,” Exhibition curator, Dodd Research Center Gallery (October through December, 2009); Malka Penn Children’s Books on Human Rights for 2008 exhibit (McDonald Reading Room, Dodd Research Center, September-November 2009).

Heckman, Jan

Howser, Michael & William Miller


Howser, Michael, Susanna Cowan & Annie Ingebritson

Howser, Michael, Stacey Maples & Alex Chaucer
“Geo-everything: Map Mash-ups, Geotagging, and Interactive Learning,” *Northeast Regional Computing Program (NERCOMP) Special Interest Group (SIG)* (Southbridge, MA, January 22, 2010).

Howser, Michael & Ann Whiteside
“Scholars and Librarians Collaborating to Develop Online Collections from Multiples Perspectives,” *NERCOMP Conference* (Providence, RI, March 9, 2010).
Howser, Michael & Susanna Cowan, Kathy Labadorf
“Undergraduate Education 360: Putting the Library in Context,” NERCOMP Conference (Providence, RI, March 9, 2010).

Howser, Michael & Jeffrey Dunn, Jack Dougherty

Howser, Michael


Kennedy, Scott
“Weeding, Transplanting, and Produce Sharing,” Council of Connecticut Academic Library Directors (Quinnipiac University, Hamden, CT, April 9, 2010).

Lafferty, Sheila
“Savvy Searching with Google,” Southington Library & Museum (Southington, CT, September 15, 2009).


“Beyond the Basic Google Search Box,” Connecticut Library Association Support Staff Section Annual Conference (Middletown, CT, November 6, 2009).

“Getting Started in Genealogy,” Goshen Public Library (Goshen, CT, November 16, 2009).


“Going Beyond the Basic Google Search Box,” Southington Genealogical Society (Southington, CT, April 27, 2010).

Lee, Marsha & Phara Bayonne
“Building Library Toolbars to Market Library Resources and Services, 24/7,” Connecticut Library Association Annual Conference (Uncasville, CT, April 19, 2010).

Love, Valerie
“Learning from the Story: Creating Educational Partnerships through Oral History,” Remembering War,
Genocide and Other Human Rights Violations: Oral History, New Media and the Arts (Montreal, Canada, November 8, 2009).

“Invisible Under the Law but Criminalized by Culture: LGBT Rights in East Africa,” Rainbow Center’s Out to Lunch Lecture Series (Storrs, CT, December 9, 2009).


Mather, Diane, Randi Ashton-Pritting, Richard Conroy & Sandy Rosado

McNeil, Erika, David Avery & Barbara Mitchell
“RFID at the Homer Babbidge Library,” Connecticut Library Association Annual Conference (Uncasville, CT, April 20, 2010).

Mitchell, Barbara, Erika McNeil & David Avery
“RFID at the Homer Babbidge Library,” Connecticut Library Association Annual Conference (Uncasville, CT, April 20, 2010).

Pittman, Betsy

“Imagine the Possibilities: Virtual Access to (almost) all the Congressional Collections in the U.S.,” Mid-Atlantic Regional Archives Conference (Wilmington, DE, April 30, 2010).

Ramos, Marisol

Ramos, Marisol & Shikha Sharma
“Finding Latino/as: Library tools to discover and mine social data and statistics for Latino/Hispanic populations in the United States,” Institute of Puerto Rican and Latino Studies’ Tertulia Series (Storrs, CT, March 31, 2010).

Reynolds, Jo Ann & Sara Ayazi
“Copyright Considerations,” University of Connecticut, Ethics & Compliance Training for Faculty (Storrs, CT, Spring 2010).

Roseman, Shelley & Nancy Dryden
“Learning Commons Beginnings,” Fourteenth Off-Campus Library Services Conference (Cleveland, OH, April 29, 2010).
Professional Positions

Banfi, Valori
Membership Chair and Executive Board Committee, North Atlantic Health Science Libraries (NAHSL), Program Planning Committee, Regional Advisory Committee Nursing Group, NAHSL; and National Network of Libraries of Medicine.

Bretthauer, David
Chair, Library & Information Technology Association, Christian Larew Memorial Scholarship Committee.

DeFranco, Francine

Franklin, Brinley
President, Association of Research Libraries; Board of Directors, Boston Library Consortium; Board of Directors, Roper Center for Public Opinion Research.

Giovenale, Sharon
Medical Library Association (MLA) Allied Representative to the American Association of Colleges of Pharmacy, Libraries Section; Co-Editor, Basic Resources for Pharmacy Education (AACP), a major collection development resource for libraries supporting pharmacy programs; Section Web Editor, Pharmacy and Drug Information, (MLA PDI) Medical Library Association.

Goldich, Terri
Co-Chair, Connecticut Children's Book Fair; Chair, 2010 Connecticut Book Award for Children's Illustration; Committee member, 2011 Connecticut Book Festival.

Howser, Michael
Senate Enrollment Committee, University of Connecticut; Connecticut GIS User to User Steering Committee.

Lafferty, Sheila
Chair, College and University Libraries Section, Connecticut Library Association; Collection Advisory Committee, Torrington Library Association.

Lee, Marsha

Love, Valerie
Founder and Senior Co-Chair, Human Rights Archives Roundtable, Society of American Archivists; Program Committee, Spring Meeting 2010 Amherst, MA, New England Archivists; Gladstein Committee on Human Rights, University of Connecticut.
**Mather, Diane**  

**Mathews, Janice**  
Subject Editor for Urban Studies, RCLweb, the online edition of the new Resources for College Libraries.

**Pittman, Betsy**  

**Ramos, Marisol**  

**Reynolds, Jo Ann**  
Chair, University of Connecticut Earth Day Film Festival.

**Sanford, Deborah**  
Vice Chair, Connecticut Digital Library Advisory Board.

**Swift, Janet**  
Treasurer, Friends of the Silas Bronson Library, Waterbury, CT.

**Uricchio, William**  
Interim Opinion Columns Editor, Connecticut Libraries; Editorial Committee; By-laws Revision Subcommittee; Procedures Committee, Connecticut Library Association.