THE UNIVERSITY OF CONNECTICUT LIBRARIES

Annual Report
2008 - 2009

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Introduction

Challenging financial times force difficult choices. Economic downturns are an opportunity to reassess how a library is performing and whether the limited resources at its disposal are being applied in the best possible way.

Academic year 2008/2009 was a fiscal challenge. Over the course of the year, Connecticut’s governor reduced the University of Connecticut’s block grant allocation by 5 percent and instituted other cost saving measures. The Libraries’ budget was reduced by hundreds of thousands of dollars and vacant positions could not be refilled. We ended the year with 12 percent less filled positions, down 14 positions from our starting staff level of 116.

Despite these resource challenges:

• We had a record number of people in Babbidge Library during final exams;
• Interlibrary loan requests from UConn faculty and students increased by 32 percent;
• For the second consecutive year, the UConn Libraries contributed 500,000 pages of digitized material to the Open Content Alliance;
• The Thomas J. Dodd Research Center won a distinguished service award from the Society of American Archivists;
• Library services delivered through HuskyCT, the University’s course management system, were expanded;
• The Libraries offered streaming video for the first time to select courses; and
• A project team worked to implement WorldCat Local and WorldCat Navigator in conjunction with many of the other 19 libraries in the Boston Library Consortium.

The Libraries accomplish these tasks by setting priorities and following through on them. Each year, we undertake a few carefully selected projects that move us closer to achieving our strategic plan. This year, we updated our strategic plan and reorganized the Libraries from seven functional areas into five program areas. Starting this summer, the five program areas, which generally correspond to the University’s five major academic plan goals, will begin to carry out the Libraries’ new strategic plan that was completed in late 2009.

Over the next several years, we will re-allocate as many staff as possible to directly serve users. Already, this year, we have increased the number of
library staff directly involved in undergraduate services and our strategic plan calls for adding three more library staff to our Undergraduate Education Team. When we are able to fill positions again we will also concentrate on recruiting research services librarians to best serve the academic programs UConn is emphasizing as part of its academic plan.

It has been a challenging year, but our staff members have risen to the occasion. With technological advances and hard work, we will, in fact, do better with less.

1) Tutoring and assistance with technology-based issues in the Learning Commons plus the round-the-clock access brought record numbers of people to Homer Babbidge Library during final exams.

2) Requests from UConn faculty and students for interlibrary loans increased by 32 percent this year.

3) The staff of the Thomas J. Dodd Research Center, shown with former Director Thomas Wilsted, won a distinguished service award from the Society of American Archivists.

4) Internationally acclaimed artist Werner Pfeiffer donated his sculpture titled "Endangered Species" to the Libraries, which was installed in Bookworms Café. The piece was dedicated at a special event in October attended by administrators, staff, and members of the campus community.

5) Charlotte Bunch, founder and executive director of the Center for Women's Global Leadership at Rutgers University, delivered the 15th Raymond and Beverly Sackler Distinguished Lecture in Human Rights on Oct. 20 in the Thomas J. Dodd Research Center.

6) A new laptop loan program introduced in mid-March, which allows students to borrow laptop computers for up to three hours and use them within the Library, has been enthusiastically embraced by students. The computers, acquired through a grant, were donated to the Library by the Neag School of Education.

7) Former U.S. Representative Christopher H. Shays donated his Congressional papers, which chronicle his 21 years representing Connecticut's 4th District in Congress, to the Thomas J. Dodd Research Center. Here he reviews materials with the Dodd Center's Interim Director Betsy Pittman.

8) Noted library prognosticator and dean of the University Library, Indiana University-Purdue University at Indianapolis, David W. Lewis, center, was the featured speaker at the Libraries' Spring Forum. Lewis, former head of Reference and Information Services at Homer Babbidge Library, shares a light moment with another former UConn Libraries staff member Terry Plum, left, now assistant dean, Simmons College Graduate School of Library and Information Science, and Brinley Franklin, vice provost for University Libraries.

9) For the second consecutive year, the UConn Libraries contributed 500,000 pages of digitized material to the Open Content Alliance, a group of cultural, technology, nonprofit, and governmental organizations from around the world, that is creating a permanent archive of multilingual digitized text and multimedia material. In addition to the half-million pages scanned in Boston, Digital Projects Librarian Michael J. Bennett and graduate student Kathryn Miller digitize a rare volume in a lab in Homer Babbidge Library, which will also be deposited in the archive.

10) Librarians Fran Libbey, left, and Carolyn Mills, right, chat with Board of Trustees Distinguished Professor of Ecology and Evolutionary Biology Janine Caira, who kicked off the Libraries' new series "Research Highlights @ Noon," in September with a talk on her study of tapeworms in sharks and stingrays.
# University of Connecticut

## Selected Statistics 2008-2009

<table>
<thead>
<tr>
<th>Collections</th>
<th>2007 - 08</th>
<th>2008 - 09</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Volumes</td>
<td>2,730,946</td>
<td>2,769,363</td>
</tr>
<tr>
<td>Number of Current Print Serials</td>
<td>2,937</td>
<td>2,719</td>
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<tr>
<td>Number of Full-text Electronic Journals</td>
<td>68,434</td>
<td>91,052</td>
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<table>
<thead>
<tr>
<th>Information Services</th>
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<tr>
<td>Reference/Information Questions</td>
<td>35,250</td>
<td>27,768</td>
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<tr>
<td>Classroom Instruction Sessions</td>
<td>656</td>
<td>777</td>
</tr>
<tr>
<td>Number of Participants</td>
<td>20,569</td>
<td>16,910</td>
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<tr>
<th>Access Services</th>
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<tbody>
<tr>
<td>General Circulation Transactions</td>
<td>150,581</td>
<td>150,233</td>
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<tr>
<td>Reserve Circulation Transactions</td>
<td>151,448</td>
<td>115,999</td>
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<tr>
<td>Interlibrary Loans (Borrowed)</td>
<td>32,809</td>
<td>40,675</td>
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<tr>
<td>Interlibrary Loans (Lent)</td>
<td>25,845</td>
<td>26,155</td>
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<tr>
<th>Personnel (FTE)</th>
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<tbody>
<tr>
<td>Permanent Staff</td>
<td>115.5</td>
<td>101.5</td>
</tr>
<tr>
<td>Student Staff</td>
<td>39</td>
<td>36</td>
</tr>
<tr>
<td>Total</td>
<td>154.5</td>
<td>137.5</td>
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<tr>
<th>Expenditures</th>
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<tbody>
<tr>
<td>Total Library Expenditures</td>
<td>$20,748,392</td>
<td>$20,134,021</td>
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**University of Connecticut Libraries**

**Selected Statistics 2008-2009**

<table>
<thead>
<tr>
<th>Service</th>
<th>2007 - 08</th>
<th>2008 - 09</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACADEMIC UNIVERSE (Searches)</td>
<td>66,768</td>
<td>57,275</td>
</tr>
<tr>
<td>WORLDCAT (OCLC Searches)</td>
<td>62,754</td>
<td>71,816</td>
</tr>
<tr>
<td>JSTOR (Searches)</td>
<td>173,073</td>
<td>143,327</td>
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<tr>
<td>ACADEMIC SEARCH PREMIER (Searches)</td>
<td>302,197</td>
<td>288,591</td>
</tr>
<tr>
<td>ABI/INFORM (iConn provided)</td>
<td>85,735</td>
<td>79,634</td>
</tr>
<tr>
<td>ISI (Web of Science) (Searches)</td>
<td>123,396</td>
<td>113,105</td>
</tr>
<tr>
<td>Science Direct (Sessions)</td>
<td>140,513</td>
<td>152,762</td>
</tr>
<tr>
<td>HOMER (UConn Libraries Catalog Searches)</td>
<td>1,091,997</td>
<td>1,191,640</td>
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</table>
Staff Roster
Current staff as of June 30, 2009

Vice Provost for University Libraries
Brinley Franklin

Assistant Vice Provost for University Libraries
Marian Farley

Central Services

Acquisitions - Financial Services - Statistics
Ed Chang
Hilda Drabek
George King
Chris Mc Nevins
Deborah Sanford

Information Technology Team
David Bretthauer
Nicholas Eshelman
David Hicking
Tony Molloy
Rick O’Toole
Raul Potenciano
Robert Swanson

Administrative Services Team
Bob Fall
Ann Galonska*
Merlita Murphy
Elizabeth Tonucci

Resource Access Team
Bill Anderson
Mary Briggs
Janice Christopher
Lynn Cote
Sandy Gallup
Tom Koenig
Elinor Penn
Fred Rick
Joe Scott
Paulette Traichel*

Digital Programs Team
Sandy Baker
Michael Bennett
Linda Jackson
David Lowe
Dodd Research Center

Archives and Special Collections
Kristin Eshelman
Terri Goldich
Valerie Love
Betsy Pittman
Laura Smith
Melissa Watterworth

Conservation
Carole Dyal
Charlie Pei

Public Programming, Marketing, Communications
Jean Nelson
Meredith Petersons
Jane Recchio
Suzanne Zack

Regional Campus Libraries
Nancy Dryden

Avery Point
Jan Heckman
Beth Rumery*
Barbara Vizoyan

Greater Hartford
Marsha Lee
Jan Lambert

Claudia Lopes
Janice Mathews
Bill Uricchio

Torrington
Sheila Lafferty
Diane Mather*

Stamford
Phara Bayonne
Shelley Cudiner
Nancy Romanello
Radha Srikanth*

Waterbury
Norma Holmquist
Shelley Roseman
Janet Swift

Research Services
Francine DeFranco

Arts and Humanities Team
Peter Allison
Richard Bleiler
Tracey Rudnick
Michael Young

Sciences Team
Valori Banfi
Stephen Fairfield
Sharon Giovenale
Fran Libbey
Jill Livingston
Carolyn Mills

Social Sciences Team
Steve Batt
Marisol Ramos
Shikha Sharma

Undergraduate Education 
& Access Services
Scott Kennedy

Circulation/Reserves
Joel Atkinson
Kim Crockett
Lois Fletcher
Gail Hill
Nancy Martin
Barbara Mitchell
Jo Ann Reynolds

Collection Maintenance, Document Delivery, Interlibrary Loan
Lana Babij*
Steve Bustamante
Judy Delottie
Steve Grigoreas
Lisa Hendricks
Robin Lubatkin*
Erika McNeil
Joe Natale
Lynn Sweet

Emerging Technologies
David Avery

Facilities/Security
Brian Coleman
William Haalck*
David Moroch
Michael Swetzes*

Undergraduate Education
Kathy Banas-Marti
Barbara Cervera
Susanna Cowan
Kate Fuller
Michael Howser
Kathy Labadorf
Bill Miller
Ben Spaulding

* Indicates part time position
Staff Transitions
July 1, 2008 - June 30, 2009

Recruited - Storrs Campus

Robert Swanson
UNIX Systems Administrator

Joel Atkinson
Evening and Weekend Supervising Librarian

Promotions

Phara Bayonne
University Librarian III

Elizabeth Rumery
University Librarian II

Michael Young
University Librarian III

Left Library Service

Thomas Wilsted
Joseph Leone
Thornton McGlamery
Barbara Oakley
Tamra Coleman
Melinda Bentley
Susan Smith
Thomas Wood
Shirley Quintero
Stephanie Brown
Publications

Babij, Lana

Babij, Lana & Suzanne Zack

Banfi, Valori, Cunegundo Vergara & Fei Wang

Banfi, Valori & Jennifer Telford
“A Librarian and School of Nursing Professor Help Students —and Patients — by Incorporating Research into a Pathophysiology Course,” *UConn Libraries* (Feb/March 2009).

Bayonne, Phara

Bayonne, Phara & Debra Willams

Bennett, Michael & David Lowe

Bennett, Michael


“UConn Faculty and Students Assess Library Service Quality,” UConn Libraries (September/October 2008).

Franklin, Brinley

Franklin, Brinley, Terry Plum, Martha Kyrillidou, Gary Roebuck, Mashana Davis & Kristina Justh
“Measuring the Impact of Networked Electronic Resources: Developing an Assessment Infrastructure
Franklin, Brinley, Terry Plum & Martha Kyrillidou

Franklin, Brinley & Terry Plum

Goldich, Terri
“To Copenhagen for the Weisgard Collection,” ABC Newsletter (Spring 2009).

Lafferty, Sheila A.

Love, Valerie
“First International Forum on Archives and Human Rights Held in Mexico City,” Archival Outlook (March/April 2009).

Ramos, Marisol
“Mining for Information: How to Mine Genealogical Information in University Archives and Special Collections,” Nuestra Herencia (Summer/Fall 2008).

Roseman, Shelley

Rudnick, Tracey, Barbara Oakley & Betsy Pittman

Rudnick, Tracey
“From the Chair,” MOUG [Music OCLC Users Group] Newsletter (June, September, and December 2008).

Sanford, Deborah, Paul Beavers & Betsy Redman

Swift, Janet
Uricchio, William

Uricchio, William & David Kapp

Watterworth, Melissa

Zack, Suzanne
“Dodd Center Honored by National Archivists Society,” UConn Advance (September 2, 2008).
“Babbidge Library to Offer Lunchtime Talks by Faculty,” UConn Advance (September 8, 2008).
“Faculty, Students Assess Quality of Library Services,” UConn Advance (September 22, 2008).
“New Sculpture in Babbidge Library to be Dedicated Oct. 23,” and photo, UConn Advance (October 20, 2008).
“Human Rights to Focus on Gender Issues,” UConn Advance (October 14, 2008).
“New Art Installation at Babbidge Library will Celebrate Words in Many Languages,” and photo, UConn Advance (February 2, 2009).
“Laptops Available for Loan at Babbidge Library,” and photo, UConn Advance (March 2, 2009).
“U.S. Civil Rights Historian to Deliver Sackler Human Rights Lecture March 31,” UConn Advance (March 23, 2009).
“Society of American Archivists Recognize Dodd Research Center,” photo, UConn Magazine (Fall/Winter 2008).

Library Exhibits “Endangered Species” Installation, UConn Magazine (Spring 2009).


“Art Installation Speaks Volumes at Homer Babbidge Library,” *UConn Libraries* (February/March 2009).

Presentations

Banfi, Valori, Carolyn Mills & Chris McNevins
“Offline: an Exhibition of Arts and Crafts by the Staff of the University Libraries,” exhibit, Homer Babbidge Library (Storrs, CT, October 20-December 19, 2008).

Bayonne, Phara & Edward Donnald

Bennett, Michael & David Lowe

Bennett, Michael

DeFranco, Francine

Eshelman, Kristin, Pam Hackbart-Dean & Nanci Young

Eshelman, Kristin, Joan Krizack & Ross Harvey

Eshelman, Kristin, Betsy Pittman & Melissa Watterworth
“Archives on the Road,” Coventry Historical Society (Coventry, CT, April 16, 2009).

Franklin, Brinley
“Aligning Library Strategy and Structure with the Campus Academic Plan – A Case Study,” University of Oklahoma Conference on Redefining Relevance: Exceeding User Expectations in a Digital Age (Oklahoma City, OK, March 5, 2009).

Franklin, Brinley, Colleen Cook, Martha Kyrillidou & Bruce Thompson
“Library Investment Index Based on the ARL Statistics: Why is it Important?” Library Assessment Conference (Seattle, WA August 5, 2008).
Franklin, Brinley, Terry Plum, Martha Kyrillidou, Gary Roebuck, MaShanna Davis & Kristina Justh

Franklin, Brinley, Colleen Cook, Martha Kyrillidou & Bruce Thompson

Goldich, Terri
“Machine-Stamped Bindings and Specimens in Archives & Special Collections,” Historic Society of Early American Decoration, Thomas J. Dodd Research Center (Storrs, CT April 2, 2009).

Heckman, Jan & Mary Heckman
“Learning Commons Planning: One Size Does Not Fit All,” International Association of Aquatic and Marine Science Libraries and Information Centers Conference (Suva, Fiji, September 17, 2008).

Howser, Michael & William Miller
“MAGIC 2.0 Overview: Online Map Viewer and Public Data Access possibilities,” Connecticut Demographics Studies Advisory Committee, UConn Greater Hartford Campus (West Hartford, CT, December 11, 2008).

Howser, Michael
“MAGIC 2.0: Maps and Geographic Data Meet Interactivity,” University of Connecticut Educational Technology Meeting (Storrs, CT May 15, 2009).

Lafferty, Sheila
“Google for Genealogists,” New Milford Public Library Genealogy Group (New Milford, CT, September 29, 2008).

“Genealogy 101: Starting to Climb Your Family Tree,” Locally Grown History (Torrington, CT, October 19, 2008).

“Beyond the Basic Google Search Box,” Connecticut Library Association Support Staff Section Annual Conference (Middletown, CT, November 7, 2008).

“Beyond The Basics: Firefox, the Other Browser,” Osher Lifelong Learning Institute (Waterbury, CT, May 8, 2009).

“Beyond the Basic Google Search Box,” Osher Lifelong Learning Institute (Waterbury, CT, April 24, 2009).

Love, Valerie

Pittman, Betsy, Rebecca Johnson Melvin & Katherine Shirley

Ramos, Marisol & Alma C. Ortega

Ramos, Marisol
“Indigenous Voices from Within: Aztec and Mayan Self- Depictions through Pre-Hispanic Codices,” Seminar on the Acquisition of Latin American Library Materials, Thomas J. Dodd Research Center (Storrs, CT, May 30-June 3, 2008).


Roseman, Shelley
“Do you Have Books and Articles On...,” Osher Lifelong Learning Institute (Waterbury, CT March 20, 2009).

“Tracking Down the Best of the Web,” Osher Lifelong Learning Institute (Waterbury, CT, April 3, 2009).

Rudnick, Tracey

Rumery, Elizabeth
“Job Search Skills,” Seminar Series: Preparing for Graduation, UConn, Avery Point Campus (Groton, CT, September 29, 2008).

Smith, Laura

Spaulding, Benjamin


Spaulding, Benjamin & Michael Howser

Watterworth, Melissa


“Archives on the Road,” sponsored by the Dodd Research Center, Coventry Historical Society and the New England Archivists (Coventry, CT April 16, 2009).

“Y is For You: Being the ABC Book,” Exhibition Curator, Draper National Graduate Student Conference on Early American Studies, sponsored by the University of Connecticut and the American Antiquarian Society, Thomas J. Dodd Research Center (Storrs, CT, September 18-25, 2008).

“Words Alive Like Animals: An Exhibit of Beat Writers,” Exhibition Coordinator, Thomas J. Dodd Research Center (Storrs, CT April 6-May 15, 2009).

Zack, Suzanne

“Familiar Terrain: Joan Jacobson-Zamore, Printmaker,” exhibit, Homer Babbidge Library (Storrs, CT January 20 - March 6, 2009).
Professional Positions

Anderson, William
Online Audiovisual Catalogers, Cataloging Policy Committee (OLAC-CAPC), Playaways Task Force, and, chair, Moving Image Form/Genre Task Force.

Bayonne, Phara

Eshelman, Kristin
Education Committee, New England Archivists.

Franklin, Brinley
President, Boston Library Consortium; Vice President/President-elect, Association of Research Libraries.

Giovenale, Sharon
Chair, 2008-2009, Library/Educational Resources Section, American Association of Colleges of Pharmacy; Web Developer, Pharmacy and Drug Information Section, Medical Library Association; MLA Allied Representative to the American Association of Colleges of Pharmacy, Libraries/Educational Resources Section.

Goldich, Terri
Co-Chair, Connecticut Children's Book Fair; Chair, 2009 Connecticut Book Award for Children's Writing, CT Center for the Book; Panelist, Connecticut Humanities Council's Reading for Meaning Coalition.

Heckman, Jan
SAIL representative, International Association of Aquatic and Marine Science Libraries and Information Centers.

Holmquist, Norma

Howser, Michael
Steering Committee, Connecticut GIS User to User Network.

Labadorf, Kathleen
Lafferty, Sheila  
Vice-Chair/Chair-elect, Executive Board Member, Connecticut Library Association, College and University Libraries Section; Board Member, Litchfield County Writers Project, University of Connecticut Torrington Campus; Collection Advisory Committee, Torrington Library Association.

Love, Valerie  
Program Committee Spring Meeting 2010, New England Archivist; Founder and Moderator, Archives and Human Rights Email Listserv.

Mathews, Janice  
Subject Editor for Urban Studies, RCLweb, the online edition of the new Resources for College Libraries.

Mills, Carolyn  
Co-Chair, Scholarly Communication SIG for ACRL-New England for 2008-2010.

Natale, Joseph  
WorldCat Navigator Implementation Team, Boston Library Consortium.

Pittman, Betsy  
Archivist, New England Archivists; Executive Committee; Association of Centers for the Study of Congress; Connecticut State Historical Records Advisory Board.

Ramos, Marisol  

Rudnick, Tracey  
Assistant Editor for Electronic Vendors, Notes, quarterly journal of the Music Library Association; Executive Board Chair, Music OCLC Users Group.

Sanford, Deborah  
Connecticut Digital Library Advisory Board.

Shelley, Roseman  
LIRT Transition to College Committee, American Library Association; Library Instruction Round-Table, ALA.

Swift, Janet  
Treasurer, Friends of the Silas Bronson Library, Waterbury, CT.

Uricchio, William  

Watterworth, Melissa  
Executive Board, New England Archivists; Society of American Archivists.