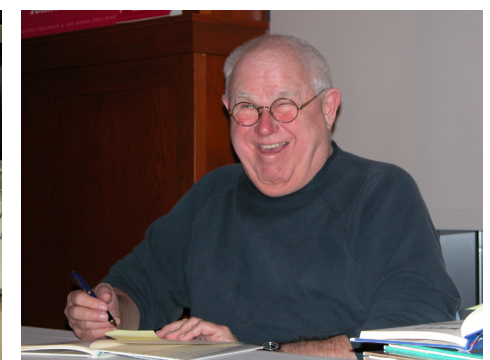University of
Connecticut
LIBRARIES

Annual Report

2007 - 2008

University of
Connecticut
LIBRARIES

THE UNIVERSITY
OF CONNECTICUT
LIBRARIES

Annual Report
2007-2008

Contents

Introduction

Each year, the Libraries work to carry out its strategic plan by identifying a limited number of important objectives that we believe: position the Libraries for the future; are consistent with our vision statement; maximize value for our users; recognize organizational capacity; and respect external commitments. In 2007–2008, the Libraries' achievements included:

Beginning a Multi-year Mass Digitization Project – The UConn Libraries and the 18 other Boston Library Consortium member libraries began sending materials to the Boston Public Library for scanning by Open Content Alliance (OCA) staff. The UConn Libraries will digitize one million pages in two years that will be universally available through the OCA.

Digital Content Management System Implementation – *Connecticut History Online* and other existing digital collections created by the Libraries were migrated to *CONTENTdm*™ and four new local digital collections were begun.

Digital Commons@UConn – The University's institutional repository grew to more than 4,500 documents and almost 10,000 full-text downloads occur each month. A resolution on author rights and the institutional repository was adopted by the Graduate Faculty Council in March.

Winning the SAA Distinguished Service Award – The Thomas J. Dodd Research Center received the Society of American Archivists' Distinguished Service Award for 2008. This award recognizes an archival institution, education program, nonprofit organization, or governmental organization that has given outstanding service to its public and has made an exemplary contribution to the archival profession.

Scoring 25th Among U.S. Public University Research Libraries – The UConn Libraries placed 25th among U.S. public university research libraries on the Association of Research Libraries Expenditures-Based Index published in the *Chronicle of Higher Education*.

Collections Management – Library staff reduced the size of the print reference collection in Babbidge Library by two-thirds, creating additional space on Level 1 for the Learning Commons. Collections continued to be reviewed for unnecessary duplication to create space for new acquisitions and two-thirds of the University's collections budget is now devoted to electronic resources. The Libraries adopted a new workflow for selecting, acquiring, and evaluating electronic resources.

Learning Commons Improvements – Two multimedia studios and an assistive technologies studio were constructed this year, three iStudios were added, a centralized service desk was created and the Q and W Centers each moved into additional floor space with enhanced furniture.

The Thomson Reuters Electronic Classroom upgrades were completed at Stamford and new furniture was purchased for the Torrington Campus Library.

Purchasing and Initial Implementation of Primo™ – The UConn Libraries were among the first libraries to purchase Primo™, a unified software solution for the discovery and delivery of library resources, regardless of format and location. The UConn Libraries are scheduled for a soft rollout in August, 2008.

Streaming Media Project Team – Library staff worked with UITS Networking Services and the Institute for Teaching and Learning this year to look at delivering streaming video to UConn classes. In the coming year, a local streaming server will deliver streaming video to two to three classes. Content will be licensed for streaming and digital versions of analog titles will be purchased. Library staff will use the Microsoft Windows Media Services platform on a virtual server to build the infrastructure for a video on-demand library of resources, similar to the UC Berkeley model.

Reengineering Electronic Course Reserves – The Libraries worked with Emory University's open source software, *Reserves Direct*, with the goals of giving users online access to create new and reactivate "retired" requests, view the status of requests, reduce faculty data entry, automatically generate student use statistics, and provide a more user friendly web interface to place materials on reserve.

***RefWorks*™** – The Libraries began offering this citation management software and promoted its usage, particularly among faculty and graduate students, with an advertising campaign and workshop series.

The Libraries sponsored a number of important public events this year, including:

• The third Dodd Prize in International Justice and Human Rights was awarded to the Center for Justice and Accountability and Mental Disability Rights International;
• Two Raymond and Beverly Sackler Lectures; the 13th featuring Harold Koh, dean of the Yale Law School on "Repairing our Human Rights Reputation" and the 14th, featuring Judge Patricia Wald on "Perplexing Predicaments in Human Rights;"
• A two-day international symposium on Human Rights Archives and Documentation hosted by the Dodd Research Center;
• The ninth RBS Greenwich Capital Economic Lecture Series with Allen Weinstein, archivist of the United States, on "Reflections on Archives and Democracy";
• The 16th Connecticut Children's Book Fair featuring Tomie dePaola;
• A Forum with the President/CEO of the Online Computer Library Center; and
• A Public Program on the new NIH Public Access Policy.

The Libraries participated for the third time in LibQUAL+™ and surveyed 3,000 UConn faculty, graduate students, and undergraduate students to measure perceptions of library service quality.

The UConn Libraries' scores were very good compared to our peers and up slightly from 2004. Faculty ratings improved by 5 percent, and graduate students scores were up by 2 percent.

Along with five other ARL libraries, the UConn Libraries' staff piloted an Organizational Climate and Diversity Assessment™ survey designed by an industrial and organizational psychologist at the University of Maryland. The principal researcher published the results of the pilot study, hypothesizing that a positive organizational climate and one supportive of diversity has a direct correlation to the quality of service provided to users.

A team of library staff redesigned the Libraries' existing intranet, utilizing Microsoft Sharepoint™ software to improve communications and collaboration between library staff. Sharepoint™ software is used by several other units on campus to facilitate internal communications.
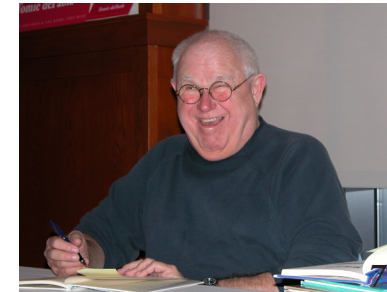
Babbidge Library set a single–day attendance record (10,101) during final exams in December, 2007. In response to a recommendation from the USG Academic Affairs Committee, Babbidge Library adopted a new Food and Drink Policy in April, 2008, allowing students to bring food into the library as well as drinks in covered containers.

More than 6,500 students visited the "Q" Center in Babbidge Library in the Fall of 2007, 10 times as many as in 2005, before the "Q" Center made the library its home.

The Roper Center and its staff relocated to Babbidge Library. A visiting team of Board members visited the facility and made a positive recommendation to continue the Roper Center's relationship with the University of Connecticut.

The Libraries' Diversity Planning Team had an outstanding year. Among its many achievements were:

• Conducting focus groups with student supervisors to identify diversity issues and concerns;
• Providing search committee training on diversity issues in September and October;
• Mounting two diversity–related public exhibits in August and March: "Believers: Paintings by Carol Foley" and "The Ethnic American Press" Cultural Maintenance and Assimilation Roles;

• Featuring a guest column on a diversity issue in each of the Libraries' four newsletters: Angela Rola, Asian American Cultural Center; Fleurette King, Rainbow Center; Kathleen Holgerson, Women's Center; and Jeffrey Ogbar, African American Studies Institute;
• Redesigning the Libraries' diversity website in April and announcing the redesign on the ALA diversity list and UConn faculty and staff lists;
• Displaying six diversity–related "What's New" items on the Libraries' home page to feature diversity–related holdings, guides, photos, exhibits, and archives;
• Highlighting, on the Libraries' website, Latino/Hispanic Heritage; Gay, Lesbian, Bisexual, Transvestite (GLBT) History; Native American History; Black History; Women's History; and Asian/Pacific American Heritage;
• Inviting ITL staff to make a presentation to library staff in September on diversity in the classroom;
• Hosting staff from the Center for Students with Disabilities for a presentation to library staff in March;
• Holding two diversity workshops related to public service desks for library staff in April featuring a former ALA Diversity Office staff member;
• Participating in a pilot Organizational Climate and Diversity Assessment survey with five other ARL libraries and sharing results with library staff in October and April;
• Standardizing the Rainbow Center's holdings for inclusion in HOMER, the Libraries' catalog, and
• Updating the Human Rights film collection in HOMER.

1. Brewster Kahle, Internet Archive founder, right, explains how the "scribe" scanning device used in the Open Content Alliance's mass digitization book project functions to Vice Provost for University Libraries Brinley Franklin.

2. More than 6,500 students visited the "Q" Center for tutoring assistance in the Fall of 2007, 10 times as many as in 2005 before the Center moved to the library.

3. Judge Patricia Wald, second from right, who delivered the Sackler Distinguished Lecture in Human Rights, with, from left to right, Thomas Wilsted, director of the Dodd Research Center, philanthropists Raymond and Beverly Sackler, and UConn President Michael J. Hogan.

4. Archivist of the U.S. Allen Weinstein delivered the RBS Greenwich Capital lecture on "Reflections on Archives and Democracy."

5. Jay Jordan, second from left, chairman and CEO of the Online Computer Library Center (OCLC), the featured speaker at the Libraries' public forum, chats with Jay Schaefer, director of Libraries at the University of Massachusetts, Amherst; Barbara Preece, executive director of the Boston Library Consortium; and Brinley Franklin, vice provost for University Libraries.

6. The third biennial Thomas J. Dodd Prize in International Justice and Human Rights was awarded jointly to the Center for Justice and Accountability and Mental Disability Rights International.

7. World renowned author and illustrator Tomie DePaola received the inaugural Northeast Children's Literature Collection Distinguished Service Award for his contribution to the field of children's literature and support of the collection.

8. Wade Gibbs discussed the activities of the Center for Students with Disabilities with library staff in a meeting sponsored by the Libraries' Diversity Planning Team, including Barbara Mitchell (center) and Robin Lubatkin.

University of Connecticut
Selected Statistics 2007-2008

	2006-2007	2007-2008
COLLECTIONS		
Total Volumes	2,692,529	2,730,946
Number of Current Print Serials	5,335	2,937
Number of Full-text Electronic Journals	59,696	68,434
INFORMATION SERVICES		
Reference/Information Questions	38,064	35,250
Instruction Sessions	1,366	2,123
Number of Participants	13,767	20,569
ACCESS SERVICES		
General Circulation Transactions	165,605	150,581
Reserve Circulation Transactions	179,037	151,448
Interlibrary Loans (Borrowed)	30,708	32,809
Interlibrary Loans (Lent)	32,813	25,845
PERSONNEL (FTE)		
Permanent Staff	116	115.5
Student Staff	45	39
Total	161	154.5
EXPENDITURES		
Total Library Expenditures	$21,320,421	$22,248,392

University of Connecticut Libraries
Selected Statistics 2007-2008

	2006-2007	2007-2008
SELECTED ELECTRONIC SERVICES		
ACADEMIC UNIVERSE (Searches)	87,669	66,768
WORLDCAT (OCLC Searches)	53,085	62,754
JSTOR (Searches)	160,777	173,073
ACADEMIC SEARCH PREMIER (Searches)	247,724	302,197
ABI/INFORM (iConn provided)	79,492	85,735
ISI (Web of Science) (Searches)	128,790	123,396
Science Direct (Sessions)	106,909	140,513
HOMER (UConn Libraries Catalog Searches)	1,265,058	1,091,997

Staff Roster

Current staff as of May 30, 2008

Access Services

David Avery
Lana Babij
Stephen Bustamante
Brian Coleman
Kimberly Crockett
Judy DeLottie
William Haalck
Lisa Hendricks
Gail Hill
Robin Lubatkin
Erika McNeil
Barbara Mitchell
David Moroch
Joseph Natale
Barbara Oakley
Jo Ann Reynolds
Lynn Sweet
Michael Swetzes
Paulette Traichel

Administrative Services

Melinda Bentley
Barbara Cervera
Ed Chang
Bob Fall
Marian Farley
Brinley Franklin
Ann Galonska
Merlita Murphy
Linda Perrone*
Elizabeth Tonucci
Suzanne Zack

Collections Services

Peter Allison
William Anderson
Gregory Bailey*
Sandy Baker
Michael Bennett
Richard Bleiler
Mary Briggs
Stephanie Brown
Janice Christopher
Tamra Coleman
Lynn Cote
Francine DeFranco
Hilda Drabek
Carole Dyal
Nicholas Eshelman
Sandy Gallup
Steve Grigoreas
George King
Fran Libbey
David Lowe
Nancy Martin
Chris McNevins
Amy Mendoza*
Michael Mendoza*
Xiaolin Pei
Elinor Penn
Ivars Petersons*
Jane Recchio
Fred Rick
Deborah Sanford
Margaret Sawyer*
Susan Smith

Dodd Research Center

Kristin Eshelman
Terri Goldich
Mary Heckman*
Valerie Love
Jean Nelson
Betsy Pittman
Laura Smith
Melissa Watterworth
Thomas Weinland*
Thomas Wilsted

Information Technology Services

David Bretthauer
David Hicking*
Amelia Hinchliffe
Linda Jackson
Joseph Leone*
Chris McAlexander
Patrick McGlamery
Tony Molloy
Richard O'Toole
Raul Potenciano*
Shirley Quintero
Robert Swanson*
Thomas Wood

Regional Campus Libraries

Phara Bayonne
Shelley Cudiner
Nancy Gillies
Jan Heckman
Norma Holmquist
Sheila Lafferty
Jan Lambert
Claudia Lopes
Diane Mather
Janice Mathews
Marsha Lee

Nancy Romanello
Shelley Roseman
Elizabeth Rumery
Radha Srikanth
Janet Swift
Bill Uricchio
Barbara Vizoyan

Research and Instruction Services

Kathy Banas-Marti
Valori Banfi
Steve Batt
Dean Chauvin*
Susanna Cowan
Stephen Fairfield
Kate Fuller
Sharon Giovenale
Scott Kennedy
Tom Koenig
Kathy Labadorf
Jill Livingston
Bill Miller
Carolyn Mills
Meredith Petersons
Laura Raccagni*
Marisol Ramos
Carissa Reddick*
Tracey Rudnick
Joe Scott
Shikha Sharma
Kabel Stanwicks
Sarah Stanwicks
Michael Young

* Indicates temporary position

Staff Transitions

July 1, 2007 - June 30, 2008

Recruited - Storrs Campus

Michael Howser
Undergraduate Instruction & Distance Learning Librarian

Marian Farley
Assistant Vice Provost for University Libraries

Michael Bennett
Digital Collections Librarian & Institutional Repository Coordinator

David Avery
CiRCA Team Leader

Promotions

Jill Livingston
University Assistant Librarian

Retired/Resigned

Deborah Stansbury Sunday
Beverley Manning
Chris McAlexander
Sarah Stanwicks
Kabel Stanwicks
Tzu-Jing Kao
Amelia Hinchliffe

Publications

Babij, Lana
"Worldwide Directory of Online Collective Catalogs Debuts," *UConn Libraries* (November/December 2007).

Brown, Stephanie
"The Reference Interview: Theory and Practice." *Library Philosophy and Practice* (February 2008). Translated into Albanian, "Intervista Referale: Teori dhe Praktika," for *Biblioletra*, the journal of the Kosovar Librarians Association, (November 2007).

Brown, Stephanie & Chelsea Hammond
"Citation Searching: Search Smarter & Find More," *Computers in Libraries* (May 2008).

Franklin, Brinley
"The Privatization of Public Academic Research Libraries," portal: *Libraries and the Academy* (October 2007).

Book Review, *Library Assessment in Higher Education* by Joseph R. Matthews, *Library and Information Science Research* (forthcoming).

Goldich, Terri & Laura Katz Smith
"Dodd Center's Manuscripts, Diaries, Visual Resources Enhance Teaching and Learning on Campus," *UConn Libraries* (September/October 2007).

Holmquist, Norma
Book Review, "Barefoot," by Elin Hildebrand, *Connecticut Libraries* (December 2007).

Livingston, Jill, Kate Fuller, Stephanie Willen Brown, Susanna Cowan, Thomas Wood & Leslie Porter
"Making Unmediated Access to E-Resources a Reality: Creating a Usable ERM Interface," *RUSQ - Reference & User Services Quarterly* (Forthcoming).

Love, Valerie
"Collection Profile: Alternative Press Collection," *Celebrating Research: Rare and Special Collections from the Membership of the Association of Research Libraries* (Washington DC, 2007).

"Yonghong Zhang: Delving into American Counterculture of the 60's and 70's through Dodd Research Center's Alternative Press Collection," *UConn Libraries* (November/December 2007).

"Dodd Research Center Conducts Symposium on Human Rights Archives," *UConn Libraries* (April/May 2008).

McGlamery, Thornton
"Global Librarianship in Hue, Vietnam," *UConn Libraries* (September/October 2007).

Foreword, *Integrating Geographic Information Systems into Library Services: A Guide for Academic Libraries*, Information Sciences Publishing, 2008.

McGlamery, Thornton & F. Tyler Huffman
"Building a Globally Distributed Historical Sheet Map Set," University of Connecticut Center for Geographic Information and Analysis, *Papers and Proceedings*, 2007.

Barbara Oakley & the UConn Libraries' Copyright Team: Simon Canick, Susanna Cowan, Triza Crittl, and Tracey Rudnick.
"Copyright and the Classroom: Scenarios Help Light the Way for Legal Educational Uses," *UConn Libraries* (February/March 2008).

Oakley, Barbara, Tracey Rudnick & Betsy Pittman
"Tackling Copyright in the Digital Age: An Initiative of the University of Connecticut Libraries," *Journal of Access Services* (Forthcoming).

Roseman, Shelley
Book Review, *The Mysterious Flame of Queen Loanna* by Umberto Eco, *Connecticut Libraries* (February 2008).

Rudnick, Tracey
"WorldCat Enhancement Recommendations for Music [Updated]," *Music OCLC Users Group Newsletter* (September 2007).

Uricchio, William
"After the Learning Commons: Looking Ahead at the Next Iteration of Academic Library Service," *New England Libraries* (July 2007).

Editorial Cartoon, "Learning Commons," *New England Libraries* (July 2007).

Editorial Cartoon, "Tag Cloud Tag," *New England Libraries* (July 2007).

"The Flying CircCess: Preaching the Gospel of Cooperation," *Connecticut Libraries* (July/August 2007).

Editorial Cartoon, "Disaster Plan," used in video "The Most Difficult Healthcare Decisions," University of Arizona Health Sciences Center, College of Medicine, Department of Emergency Medicine, 2007.

Book Review, *Live From Cape Canaveral* by Jay Barbree, *Connecticut Libraries* (December 2007).

"Best Sellers or Just Sellers? How the Famous *New York Times* List is Made," *Connecticut Libraries* (January 2008).

"Our Library Heritage: The Harleigh B. Trecker Library," *Connecticut Libraries* (February 2008).

Zack, Suzanne
"University Libraries to Play Major Role in Consortium's Mass Digitization Project," *UConn Advance* (October 1, 2007).

"Royal Red Shrimp: Stonington's Succulent Secret," *Wrack Lines* (Fall/Winter 2007).

"Author Tomie dePaola Receives Children's Literature Award from UConn Libraries," *UConn Advance* (December 3, 2007).

"Former International Criminal Tribunal Judge to Give Sackler Human Rights Lecture March 3," *UConn Advance* (February 25, 2008).

"Speaker to Discuss Archives, Democracy," *UConn Advance* (March 24, 2008).

"Nancy Johnson to Speak on Health Care March 25," *UConn Advance* (March 17, 2008).

"An Afternoon with New Yorker Cartoonists at Konover Auditorium, April 20," *UConn Advance* (April 7, 2008).

Presentations

Batt, Steve & Bill Miller
"Census Geography Items in the Homer Babbidge Collection," University of Connecticut Center for Geographic Information and Analysis, *Census Geographic Data Initiative*, (Storrs, CT February 13, 2008).

Betsy, Pittman & Deborah Sunday
"International Partnerships and Leadership Development: African National Congress, University of Fort Hare, University of Connecticut Partnership, 1999 - 2007," *Satellite Pre-Conference of International Federation of Library Associations* (IFLA). Subsequently published online and in print as part of *Continuing Professional Development: Pathways to Leadership in the Library and Information World.* (Johannesburg, South Africa, August 14-15, 2007).

Brown, Stephanie, Carol Abatelli & Steve Cauffman
"Live Web Usability Lab," *Connecticut Library Association* (Mystic, CT April 28, 2008).

DeFranco, Francine
"Learning from Each Other: The University of Connecticut – University of Fort Hare Partnership" International Library Partnerships: Walking Side By Side, the International Relations Round Table Chair's Program, *American Library Association, Annual Meeting* (Washington, DC., June 25, 2007).

Eshelman, Kristin & Melissa Watterworth
"From Pudding to Crème Brûlée: Cooking Up an Elegantly Simple Recipe for Electronic Records," *Best Practices Exchange* (Phoenix, AZ, May 2-4, 2007).

Eshelman, Kristin
"New England Archivists' Archives on the Road," *Windsor Historical Society* (Windsor, CT, February 9, 2008).

Eshelman, Kristin & Betsy Pittman
"Making Family Memories," *League of Women Voters Meeting* (Storrs, CT, November 16, 2007).

Franklin, Brinley
"Assessment and Best Practices," *Celebrating the Career of Duane Webster* (New York, NY, April 25, 2008).

"Toward Meaningful Academic Library Ratio Analysis," *7th Northumbria International Conference on Performance Measurement in Libraries and Information Services* (Stellenbosch, South Africa, August 15, 2007).

Gillies, Nancy
"Regional Campus Libraries Update," *Library Forum*, University of Connecticut, (Storrs, CT, October 3, 2007).

Goldich, Terri
"Save that Sketch," Keynote Speech, Illustrators Intensive, *Society of Children's Book Writers and Illustrators Winter Conference* (New York, NY, February 8, 2008).

Heckman, Jan & Stephanie Haas
"Creating the Flow: Expanding the Role of the Aquatic Commons," *18th Annual SAIL Conference* (Panama City, Panama, April 14-16, 2008).

Lafferty, Sheila
"Internet Searching Tips and Strategies: Google and Firefox," *Beekley Community Library* (New Hartford, CT, November 7, 2007).

"Beyond the Basics: Firefox 2.0 (the Other Browser) and Google Search Tips," *Scoville Memorial Library* (Salisbury, CT, April 5, 2008).

Love, Valerie
"Human Rights Archives and Documentation: Transforming Ideas into Practice," conference organizer, *Thomas J. Dodd Research Center*, University of Connecticut, (Storrs, CT March 3-4, 2008).

"Activism in the Archives: Working with Human Rights Collections" panel organizer, *Society of American Archivists Annual Meeting* (Chicago, IL September 1, 2007).

Mills, Carolyn
"Mad Deer! Prions and Chronic Wasting Disease," moderator and presenter, *Special Library Association,* (Denver, CO, June 5, 2007).

"Journal Citation Tools and the Impact of BioOne Journals," *BioOne Annual Publishers & Partners Meeting* (Washington DC, April 18, 2008).

"Day of Scholarly Communications" *NERCOMP workshop* (Amherst, MA, November 14, 2007).

"Day of Scholarly Communications" *BLC workshop* (Boston, MA, April 22, 2008).

"Update on Scholarly Communication Issues," panelist, *NERCOMP Annual Meeting* (Providence, RI, March 12, 2008).

Oakley, Barbara
"Copyright in the Digital Age: Developing Resources for Your Academic Community," *ALA Annual Conference* (Anaheim, CA, June 30, 2008).

"Branching Out: Access Services in Departmental Libraries," facilitator, *Ivies+ Access Services Symposium* (Philadelphia, PA, March 11, 2008).

Rumery, Elizabeth, Jan Heckman, Barbara Vizoyan & Academic Services Staff
"Allegorical Guide to Plagiarism with Specific Attention to Diagnosis, Prevention, and Cure," *Joint Team Workshop Library and Academic Services*, Avery Point Campus (Groton, CT, September 24-25, 2007).

Sanford, Deborah, Stephanie Willen Brown & Nicholas Eshelman
"Finding Software to Manage Electronic Resources: Realistic or Just Herding Cats?" Round Table Moderator, *ACRL 13th Annual Conference* (Baltimore, MD, March 31, 2007).

Watterworth, Melissa
"Strategy While in Play: A Workplan For Acquiring Electronic Records in Manuscript Collections," *New England Archivists Conference* (Newport, RI, March 29, 2008).

Exhibit, "Charles Olson and 'Polis Is This': Literary Manuscripts from the Charles Olson Papers and Oyez Press Records," Archives & Special Collections at the Thomas J. Dodd Research Center (Storrs, CT, April 28 - May 2, 2008).

Professional Positions

Bayonne, Phara
Vice President, Black Caucus, American Library Association-Connecticut Affiliate; Facilitator, "Enlightening the Mind: Parent/Child Book Club," Connecticut Light & Power and the Ferguson Library, South End Branch.

Bretthauer, David
Director-at-Large, Library and Information Technology Association (LITA); Member, Executive Committee, LITA; Annual Conference Program Planning Committee; ACRL/New England Chapter.

Brown, Stephanie
Instructor, "Introductory Reference" and "Digital Information Services and Providers," Simmons Graduate School of Library and Information Science; Chair, SFX Program Planning Committee, Ex Libris Users of North America (ELUNA).

DeFranco, Francine
Assessment Program Planning Committee, Association of Research Libraries.

Eshelman, Kristin
Local Arrangements and Education Committees, New England Archivists.

Franklin, Brinley
Board of Directors, Association of Research Libraries; Vice President/President-Elect Boston Library Consortium; Member, Statistics and Evaluation Committee, International Federation of Library Associations (IFLA).

Giovenale, Sharon
Program Chair, 2007, Chair-elect, 2007-2008, Educational Resources Section, American Association of Colleges of Pharmacy Libraries; Web Developer, Pharmacy and Drug Information Section, Medical Library Association.

Goldich, Terri
Judge, Children's Writing Committee, Connecticut Book Awards.

Heckman, Jan
SAIL representative, International Association of Marine Science Libraries and Information Centers.

Holmquist, Norma
Co-Chair, Business & Economic Development Section, Connecticut Library Association.

Labadorf, Kathleen
Listserv Manager, Association of College and Research Libraries (ACRL), New England Chapter.

Lafferty, Sheila
Vice-Chair/Chair-elect (two-year term, 2007-2009); Executive Board Member, Connecticut Library Association, College and University Libraries Section; Board Member, Litchfield County Writers Project, University of Connecticut Torrington Campus.

Livingston, Jill
Board Member, Reference Industry Board, SAGE.

Lowe, David
Recording and Photographic Media Committee, ALA/Association for Library Collections and Technical Services (ALCTS)/Preservation and Reformatting Section (PARS); Advisory Committee, Northeast Document Conservation Center (NEDCC).

McGlamery, Thornton
Instructor, "Digital Libraries" and "Academic Libraries," Simmons College Graduate School of Library & Information Science (GSLIS), "Sharing IT Experience," IT Workshop, "Digital Project Management Workshop," Hue, Vietnam; "Digital Libraries," GSLIS, South Hadley, MA.

Mills, Carolyn
Community Advisory Council, BioOne.

Oakley, Barbara
Membership Committee, Library Administration and Management Association (LAMA); Copyright Advisory Committee, Office of Information Technology Policy.

Pei, Xiaolin
Executive Commitee, Asian American Association of Faculty and Staff, University of Connecticut. Instructor, "Chinese Language," Interdepartmental Course, UConn.

Pittman, Betsy
Archivist, New England Archivists; Chair, College and University Archives, Society of American Archivists.

Roseman, Shelley
Transition to College Committee, Library Information Round Table; Instructional Section, Association of College & Research Libraries (ACRL).

Rudnick, Tracey
Chair, Vice-Chair/Chair-Elect, Nominating Committee, Reference Services Committee, Music OCLC Users Group (MOUG); Assistant Editor for Electronic Vendors, Music Library Association (MLA's) *Notes;* Electronic Reference Services Subcommittee, MLA; Music Community of Interest, Boston Library Consortium.

Sanford, Deborah
Elected Member, Connecticut Digital Library Advisory Board.

Scott, Joseph
Local Arrangements Committee, Music Library Association.

Smith, Laura
Registrar, Local Arrangements Committee, New England Archivists.

Swift, Janet
Director, Friends of the Silas Bronson Library; Chair, Nominating Committee, Friends of the Silas Bronson Library.

Uricchio, William
"Connecticut Libraries," Opinion Columnists Search Team, Connecticut Library Association.