THE UNIVERSITY OF CONNECTICUT LIBRARIES

Annual Report 2004–2005
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Another successful academic year for the University of Connecticut Libraries has drawn to a close. Mirroring the University’s increasing emphasis on undergraduate enrichment, funded research and private giving, the Library strengthened its programs in these areas as well.

The Libraries recruited a second undergraduate services librarian in 2004, and recruited a third, an undergraduate outreach librarian, in 2005. In response to input from undergraduates, the fourth floor of the Homer Babbidge Library was designated a quiet study area, and library hours were extended to 24/7 during final exams. The extension of Babbidge Library’s service schedule to 2 a.m. during the academic year has been much appreciated by students. UConn undergraduates awarded the Libraries the second highest score for undergraduate service quality among 35 North American academic research libraries participating in the Spring, 2004 LibQual™ survey.

The Libraries also carried out a number of initiatives to support research and teaching. The Boston Library Consortium’s Virtual Catalog was given increased emphasis on our web page and was more heavily used by UConn researchers. The Libraries introduced a cooperative collection development initiative to the Boston Library Consortium to enhance the resources available in regional collections. We remodeled the Document Delivery/Interlibrary Loan workspace to handle the increasing volume of material being processed there.

*Digital Commons@UConn*, an institutional repository, was introduced this year, and the Libraries sponsored a successful national symposium on JPEG 2000 with grant funding. The Library also was awarded its third collaborative grant to create an innovative digital collection. We conducted a cost analysis study to support the University’s indirect cost proposal to the federal...
government, and preliminary results indicate that more than 10 percent of our annual expenditures benefit the University’s funded research programs.

Staff members continue to evaluate and redesign our services in response to evolving user needs. Our new strategic plan, Plan 2010, was completed. Collections Services and Information Technology Services staff undertook staffing reviews to determine new professional skills needed to address the rapidly changing mix of collection formats.

We received many generous gifts from donors this year, without which many of our achievements would not have been possible. In particular, the Class of 1955 Undergraduate Instruction Classroom and the Document Delivery/Interlibrary Loan renovation were supported with private giving. The Northeast Children’s Literature Collection concluded a successful fund raising campaign on the eve of the Dodd Research Center’s 10th anniversary.

In the Fall of 2005, the Libraries will roll out a new Pharmacy Library, a technology learning center, and a third electronic classroom in Babbidge Library, this one dedicated solely to undergraduate instruction.

These accomplishments were made possible through the creativity and diligence of the UConn library staff and with the help of our many friends and volunteers. We are grateful for that support.
# SELECTED STATISTICS

## COLLECTIONS

<table>
<thead>
<tr>
<th></th>
<th>2003-2004</th>
<th>2004-2005</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Volumes</td>
<td>2,630,211</td>
<td>2,660,209</td>
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<tr>
<td>Number of Current Print Serials</td>
<td>8,687</td>
<td>7,672</td>
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<tr>
<td>Number of Full-text Electronic Journals</td>
<td>28,170*</td>
<td>35,230*</td>
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## INFORMATION SERVICES

<table>
<thead>
<tr>
<th>Service</th>
<th>2003-2004</th>
<th>2004-2005</th>
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<tbody>
<tr>
<td>Reference/Information Questions</td>
<td>55,621</td>
<td>50,394</td>
</tr>
<tr>
<td>Instruction Sessions</td>
<td>788</td>
<td>1,141</td>
</tr>
<tr>
<td>Number of Participants</td>
<td>11,293</td>
<td>12,889</td>
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## ACCESS SERVICES

<table>
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<tr>
<th>Service</th>
<th>2003-2004</th>
<th>2004-2005</th>
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<tr>
<td>General Circulation Transactions</td>
<td>220,813</td>
<td>195,302</td>
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<tr>
<td>Reserve Circulation Transactions</td>
<td>348,194</td>
<td>385,124</td>
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<tr>
<td>Interlibrary Loans Borrowed</td>
<td>29,678</td>
<td>30,901</td>
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<tr>
<td>Interlibrary Loans Loaned</td>
<td>31,125</td>
<td>39,143</td>
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## PERSONNEL (FTE)

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<tr>
<th>Category</th>
<th>2003-2004</th>
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<tr>
<td>Permanent Staff</td>
<td>111</td>
<td>110</td>
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<tr>
<td>Student Staff</td>
<td>54</td>
<td>52</td>
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<tr>
<td>Total</td>
<td>165</td>
<td>162</td>
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## EXPENDITURES

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<tr>
<th>Description</th>
<th>2003-2004</th>
<th>2004-2005</th>
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<tr>
<td>Total Library Expenditures</td>
<td>$16,720,472</td>
<td>$17,419,450</td>
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*Includes duplicate coverage
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<tr>
<th>Service</th>
<th>2003-2004</th>
<th>2004-2005</th>
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<tr>
<td>ACADEMIC UNIVERSE (Searches)</td>
<td>81,573</td>
<td>112,201</td>
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<td>WORLDCAT (OCLC Searches)</td>
<td>34,632</td>
<td>37,124</td>
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<td>JSTOR (Searches)</td>
<td>74,874</td>
<td>104,283</td>
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<tr>
<td>INFOTRAC EXPANDED ACADEMIC (Searches)</td>
<td>284,354</td>
<td>333,617</td>
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<tr>
<td>FIRSTSEARCH (Per Search Databases Only)</td>
<td>6,934</td>
<td>53,099</td>
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<tr>
<td>ISI (Web of Science) (Searches)</td>
<td>92,645</td>
<td>119,078</td>
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<tr>
<td>Science Direct (Sessions)</td>
<td>68,152</td>
<td>91,146</td>
</tr>
<tr>
<td>HOMER (UConn Public Catalog)</td>
<td>1,279,379</td>
<td>1,221,052</td>
</tr>
</tbody>
</table>
## Access Services

- Lana Babij
- Stephen Bustamante
- Kim Crockett
- Judy DeLottie
- Lois Fletcher
- Lisa Hendricks
- Gail Hill
- Robin Lubatkin
- Erika McNeil
- Barbara Mitchell
- Joseph Natale
- Barbara Oakley
- Jo Ann Reynolds
- Lynn Sweet
- Paulette Traichel
- Barbara Vizoyan

## Dodd Research Center

- Heidi Abbey
- Kristin Eshelman
- Terri Goldich
- Tzu-Jing Kao*
- Stephanie Marinone*
- Jean Cardinale Nelson
- Betsy Pittman
- Laura Smith
- Melissa Waterworth
- Thomas Wilsted

## Director’s Office and Administrative Services

- David Avery
- Melinda Bentley
- Ed Chang
- Brian Coleman
- Bob Fall
- Brinley Franklin
- Ann Galonska
- William Haalck*
- David Moroch
- Merlita Murphy
- Linda Perrone
- Deborah Stansbury Sunday
- Michael Swetzes*
- Elizabeth Tonucci
- Suzanne Zack

## Information Technology Services

- David Bretthauer
- Patrick McGlamery
- Matthew Hawley*
- Amelia Hinchliffe
- Leslie Martin*
- Chris McAlexander
- Tony Molloy
- Rick O’Toole
- Shirley Quintero
- Lesa von Munkwitz-Smith
- Steve Wieda

## Collections Services

- Peter Allison
- Sandy Baker
- Richard Bleiler
- Mary Briggs
- Jennifer Burn*
- Janice Christopher
- Tamra Coleman
<table>
<thead>
<tr>
<th>Name</th>
<th>Name</th>
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<tbody>
<tr>
<td>Lynn Cote</td>
<td>Carolyn Mills</td>
</tr>
<tr>
<td>Francine DeFranco</td>
<td>Sarah Mindel</td>
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<tr>
<td>Hilda Drabek</td>
<td>Jonathan Nabe</td>
</tr>
<tr>
<td>Carole Dyal</td>
<td>Meredith Petersons</td>
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<tr>
<td>Sandra Gallup</td>
<td>Laura Raccagni*</td>
</tr>
<tr>
<td>Steve Grigoreas</td>
<td>Tracey Rudnick</td>
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<tr>
<td>George King</td>
<td>Joe Scott</td>
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<td>Donna Levine*</td>
<td>Shikha Sharma</td>
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<tr>
<td>Fran Libbey</td>
<td>Kabel Stanwicks</td>
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<tr>
<td>Nancy Martin</td>
<td>Michael Young</td>
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<td>Chris McNevins</td>
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<tr>
<td>Amy Mendoza*</td>
<td></td>
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<tr>
<td>Xiaolin Pei</td>
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<tr>
<td>Ellie Penn</td>
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<td>Ivars Petersons*</td>
<td></td>
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<tr>
<td>Fred Rick</td>
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<tr>
<td>Jane Recchio</td>
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<tr>
<td>Deborah Sanford</td>
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<td>Susan Smith</td>
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<td><strong>Research &amp; Information</strong></td>
<td><strong>Services</strong></td>
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<tr>
<td></td>
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<tr>
<td>Kathleen Banas-Marti</td>
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<td>Steve Batt</td>
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<tr>
<td>Barbara Cervera</td>
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<tr>
<td>Tiffani Conner</td>
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<td>Steve Fairfield</td>
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<tr>
<td>Kate Fuller</td>
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<td>Sharon Giovenale</td>
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<tr>
<td>Darlene Hull</td>
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<td>Scott Kennedy</td>
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<tr>
<td>Tom Koenig</td>
<td></td>
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<tr>
<td>Kathy Labadorf</td>
<td></td>
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<tr>
<td>Jill Livingston</td>
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<td>David McChesney</td>
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<td>William Miller</td>
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*end-date
Recruited — Storrs Campus

Matthew Hawley  
Supervisor – Office Automation Systems  
Information and Technology Services

Stephanie Marinone  
Project Archivist  
Dodd Research Center

Sarah Mindel  
Map and Geospatial Data Librarian  
Research & Information Services

Barbara Oakley  
Director of Library Access Services

Shikha Sharma  
Undergraduate Services Instructor  
Research & Information Services

Recruited — Regional Campus

Tony Hopkins  
Team Leader – Waterbury Campus Library  
Waterbury Campus Library

Kristin Eshelman  
Dodd Research Center  
University Librarian III

Nancy Gillies  
Stamford Library  
Assistant Librarian

Sheila Lafferty  
Tri-Campus Library  
University Librarian III

Kathy Labadorf  
Research & Information Services  
University Librarian III

Retired or Resigned

Eva Bolkovac  
Iris King  
Peter Murray  
Deborah Schultz  
Melissa Wisner
PUBLICATIONS

Abbey, Heidi

“Local Digital Collections Available and in Development,” Databases & Electronic Services (Fall 2004).

Allison, Peter


“All Cooperative Collection Development,” Report to the Board of the Boston Library Consortium (June 2005).

Bleiler, Richard


Bustamante, Steve, Kristin Eshelman, and Tracey Rudnick


DeFranco, Francine

Eshelman, Kristin

Co-author, Gladys Krieble Delmas Foundation $10,000 grant for a national conference on the JPEG 2000 image coding system by libraries and archives at the University of Connecticut Libraries.

Franklin, Brinley and Terry Plum


Gilles, Nancy


Gilles, Nancy and Oskar Harmon


Goldich, Terri


Hull, Darlene


McGlamery, Patrick


Oakley, Barbara DesRosiers


Roseman, Shelley


Roseman, Shelley and Kathleen Labadorf

“Resource List” for New England Library Instruction Group (NELIG) Annual Program, Creative Collaborations: It Takes a Campus to Educate a Student, Tufts University (June 11, 2004).

Rudnick, Tracey


Uricchio, William


“The Ties That Bind: Building and Operating the University of Connecticut’s Multi-Metropolitan Tri-Campus,” With Edna McBreen and David W. Williams, Metropolitan Universities (December 2004).


Watterworth, Melissa, Kathleen Foulke, Nancy Milnor and Thomas Wilsted


Wilsted, Thomas

PRESENTATIONS

Allison, Peter


Batt, Steven


Bayonne, Phara


DeFranco, Francine


Assessment Workshop for University of New Hampshire Library Staff (Durham, NH, January 5, 2005).


DeFranco, Francine and Martha Kryillidou

“Assessment at the University of Connecticut Libraries,” Assessment Workshop, NELINET (Southborough, MA, July 30, 2004).

DeFranco, Francine and Brinley Franklin

“Conducting the LibQual+ 2004 Survey, the UConn experience,” ARL Workshop Meeting, ALA MidWinter Conference (Boston, MA, January 17, 2005).

Dyal, Carole

Instructor, Seminar Session “Collections Conservation Planning,” GSLIS, Simmons College (Holyoke, MA, Fall 2004).

Eshelman, Kristin


Franklin, Brinley


“Outcome Assessment Tools for the Library of the Future: Measuring Service Quality (LibQUAL+™) and the Impact of Networked Electronic Services (MINES),” *ACRL Pre-conference Workshop* (Minneapolis, MN, April 7, 2005).

“e-metrics,” *Conference of Rectors and Principals of Quebec Universities* (Montreal, Quebec, February 11, 2005).


“ARL Statistics – Current and Future Trends” *ARL Webcast* to more than 50 sites (Washington, D.C., October 4, 2004).


Franklin, Brinley and Martha Kyrillidou


Goldich, Terri


Hull, Darlene

“Dominican Collections in U.S. Libraries,” Asociación de Bibliotecas Universitarias Dominicanas (ABUD) meeting, VIII Feria Internacional del Libro de Santo Domingo (Dominican Republic, April 27, 2005).

Labadorf, Kathleen

“Critical Thinking in the Information Age,” First Year Experience 4th Annual Conference, University of Connecticut (Storrs, CT, July 14, 2004).

“Standards in Sixty: Incorporating the ACRL Info Literacy Standards into the One-Shot Library Instruction Session,” ACRL/NEC New England Library Instruction Group, Framingham State College (Framingham, MA, August 20, 2004).

“Library Research and the Undergraduate Student,” Undergraduate Research and Scholarship: Fostering Engagement and Creativity Conference sponsored by the University of Connecticut Honors Program, the Graduate School, and the University Libraries (Storrs, CT, January 13, 2005).


**McGlamery, Patrick**

“A Decade of Spatial Metadata Content Standards,” *Readex Digital Institute* (Chester, VT, October 7–9, 2004).


“Map Librarianship,” Simmons Graduate School of Library and Information Science (Fall 2004).

“Digital Map Librarianship,” Simmons Graduate School of Library and Information Science (Fall 2004).

**Mitchell, Barbara Ann**

“Checkpoint ILS Implementation Project at Homer Babbidge Library,” project overview and demo to librarians from Hartford Public Library, Homer Babbidge Library (Storrs, CT, April 28, 2004).

“Checkpoint ILS Implementation Project at Homer Babbidge Library,” project overview and demo to librarians and technical staff of the Shenzhen Public Library, Guangzhou, China, Homer Babbidge Library (Storrs, CT, October 20, 2004).

**Roseman, Shelley and Rose Shinko**

“Preventing Plagiarism,” *4th Annual FYE Conference*, University of Connecticut (Storrs, CT, July 14, 2004).
Rudnick, Tracey

“Information Literacy in Music,” Information Literacy within the Major, University of Connecticut (Storrs, CT, September 9, 2005).

“Scholarly Communication in the Arts” (panelist), School of Fine Arts Retreat, University of Connecticut (Storrs, CT, September 10, 2005).


Smith, Laura Katz


Uricchio, William


“Freedom of Speech— An Academic Library Context,” University of Connecticut Tri-Campus Semester Meeting For Faculty and Staff (West Hartford, CT, April 1, 2005).

“Trimaran: A Regional Campus Hall Form for the Future,” with Edna L. McBreen and David W. Williams, National Association of Branch Campus Administrators Annual Conference (San Antonio, TX, April 15, 2005).

Watterworth, Melissa

“Finding and Using Online Primary Sources,” Confratute Summer Institute for Teachers, University of Connecticut (Storrs, CT, July 13, 2004).

“Identifying and Finding Primary Sources Using Online Resources,” *Capitol Region Education Council* (Hartford, CT, February 2, 2005).


Wilsted, Thomas


*SAA workshop on Archival Management* (Harrisburg, PA, April 11, 2005).
PROFESSIONAL POSITIONS

Abbey, Heidi

Boston Library Consortium’s Digitization Task Force, ACRL, New England Information Technology Interest Group (ITIG); ITIG Listserv Moderator and ITIG Membership Database Manager, ACRL/New England Information Technology Interest Group.

Allison, Peter

Boston Library Consortium Visiting Program Officer for Cooperative Collection Development.

Bayonne, Phara

Secretary and Webmaster, Black Caucus of American Library Association (BCALA), Connecticut Chapter; Committee on Diversity (COD), ALA Office of Diversity; Intern, American Libraries (ALA); Career and Recruitment Committee (CLA); REFORMA Northeast chapter.

DeFranco, Francine

ARL Learning Outcomes Working Group; ACRL, Education and Behavioral Sciences Section, Distinguished Librarian Award committee.

Sanford, Deborah

Swets Information Services Customer Advisory Board.
Dyal, Carole

Advisory Committee, Northeast Document Conservation Center; grant reviewer, New York State Discretionary Preservation Program.

Franklin, Brinley

Chair, ARL, Statistics and Measurement Committee; Chair, Nelinet Board of Directors and Member, Finance and Investments Committee; Treasurer, Management Council, and Board of Directors, Boston Library Consortium; Statistics and Measurement Committee and Management and Marketing Section, International Federation of Library Associations (IFLA); ACRL Statistics Committee; ACRL/Harvard Leadership Institute Advisory Committee; National Center for Educational Statistics, Academic Library Survey Advisory Committee; ACRL President’s Special Task Force.

Gilles, Nancy

Chair, College and University Libraries Section (CULS), Connecticut Library Association.

Giovenale, Sharon

Chair, Medical Library Association (MLA) Task Force on Website Hosting for Sections and SIGs; Website Developer, MLA Pharmacy and Drug Information Section; Chair, American Association of Colleges of Pharmacy Libraries Educational Resources Awards Committee.

Hull, Darlene

Puerto Rican/Latin American Cultural Center, University of Connecticut. Outstanding Staff of the Year Award for Leadership, Dedication and Service to the University and Latino Community.

Labadorf, Kathleen

ACRL/NEC New England Library Instruction Group steering committee and conference planning committee.
Mathews, Janice
Antiquarian and Landmarks Society, Collections Committee; Connecticut State Historical Records Advisory Board; Hartford Studies Project Board; Praeger Publishing Library Advisory Board; Management team, *The Hog River Journal* (CT Humanities Council’s Wilbur Cross Award winner, 2005).

McGlamery, Patrick
Governor’s Interim Geospatial Council.

Nabe, Jonathan
Book Review Editor, *Journal of Agricultural and Food Information*; Member, Contributed Papers Committee, Biomedical and Life Sciences Division, SLA; CABI Library Advisory Board.

Oakley, Barbara DesRosiers
Boston Library Consortium Virtual Catalog Task Force.

Pei, Charlie
Executive Committee, Asian American Faculty & Staff Association; Academic Specialist/Tutor, Chinese 101, 102, 103, and 104.

Perrone, Linda
Academic Library Advancement Development Network (ALADN), Women and Philanthropy Steering Committee, UConn Foundation.

Pittman, Betsy
Chair, University Serials Cataloger Search Committee; Instructor for five interns; New England Archivists Education Committee, Archivist for the New England Archivists, Inc.
Roseman, Shelley

New England Library Instruction Group (NELIG).

Rudnik, Tracey


Smith, Laura Katz

Head, Education Committee, Connecticut History Online.