"Some of my best moments in college were spent in the library; working, reading, studying, listening to music, and just thinking."

Geno Auriemma
Head Coach
UConn Women’s Basketball
Cover:
Geno Auriemma, Head Coach, UConn Women’s Basketball and Library Donor, shown reading in the Auriemma Family Reading Room in Homer Babbidge Library.
TABLE of CONTENTS

Introduction  2
Selected Statistics  4
Current Staff  6
Staff Transitions  8
Publications  9
Presentations  13
Professional Positions  18
The University’s re-located Waterbury Campus was dedicated in October, and that Library now serves as the focal point for the new downtown campus. With room for about 50,000 print volumes, this networked facility offers group study opportunities, individual study carrels, and comfortable seating and provides Waterbury Campus students and faculty with a wonderful local library environment.

On the Storrs campus, in response to requests from students, Babbidge Library extended its closing hours from midnight until 2 a.m. on Sunday through Thursday nights and opened earlier on weekends during the academic year. Thanks in large part to the generosity of the UConn Class of 1953, the Libraries’ second video theater was renovated, and it subsequently hosted many classes whose instructors incorporated video materials into their curriculum. The public computers in the popular Bookworms Café were replaced, as were most of the public computers in the Information Cafes. Photocopy and print services were adapted to accept Husky Bucks using UConn’s new “smart” campus identification card.
Complementing these physical improvements, the Libraries also continued to develop our digital library services. Quest, our implementation of the ENCompass for Resource Access software, enables researchers to simultaneously search multiple electronic resources using a federated search engine. The UConn Libraries also joined 14 other Boston Library Consortium (BLC) members this year in its Virtual Catalog project. Now library users in Storrs and at the five regional campuses can directly request books that are available at participating BLC libraries without mediation from Interlibrary Loan staff, speeding up the delivery of sought after books while at the same time saving valuable library staff time.

After soliciting much input from UConn students, faculty, and library staff, the Libraries also unveiled a new web home page this year. A new digital collection, *Special Reports of the Connecticut Institute of Water Resources*, was offered, and digitization work continued on enhancements to *Connecticut History Online*.

Babbidge Library and the Thomas J. Dodd Research Center hosted a number of memorable public programs this year. Babbidge Library’s 25th anniversary celebration featured UConn Women’s Basketball Coach Geno Auriemma and award-winning author and UConn faculty member Gina Barreca. The First Thomas J. Dodd Prize in International Justice and Human Rights was awarded to English Prime Minister Tony Blair and his Irish counterpart, Bertie Ahern. This year’s RBS Greenwich Capital lecture was delivered by Securities and Exchange Commission Chairman William H. Donaldson. The Libraries’ exhibits program continued to make a significant contribution to the campus community’s cultural life with another strong series of exhibits, culminating in the popular “Birds of a Feather” ornithological exhibits and events.

From left to right: Geno Auriemma, Brinley Franklin, and Gina Barreca at the Library’s 25th anniversary celebration; England’s Deputy Prime Minister John Prescott, UConn President Phillip Austin, U.S. Sen. Christopher Dodd, and Ireland’s Prime Minister Bertie Ahern at the Dodd Prize presentation; SEC Chairman William H. Donaldson delivered the RBS Greenwich Capital lecture; a view of the “Birds of a Feather” exhibit at Homer Babbidge Library.
### Selected Statistics

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Volumes</td>
<td>2,592,168</td>
<td>2,630,211</td>
</tr>
<tr>
<td>Current Serials</td>
<td>9,925</td>
<td>8,687</td>
</tr>
<tr>
<td>Full-text Electronic Journals</td>
<td>25,306*</td>
<td>28,170*</td>
</tr>
</tbody>
</table>

| Informational Services                  |              |             |
| Reference/Information Questions         | 71,196       | 55,621      |
| Instruction Sessions                    | 751          | 788         |
| Number of Participants                  | 10,710       | 11,293      |

| Access Services                         |              |             |
| General Circulation Transactions        | 216,304      | 220,813     |
| Reserve Circulation Transactions        | 210,147      | 348,194     |
| Interlibrary Loan Borrowed              | 33,193       | 29,678      |
| Interlibrary Loan Loaned                | 28,360       | 31,125      |

| Personnel (FTE)                         |              |             |
| Permanent Staff                         | 107          | 111         |
| Student Staff                           | 62           | 54          |
| Total                                   | 169          | 165         |

| Expenditures                            |              |             |
| Total Library Expenditures              | $16,384,860**| $16,720,472 |
### Selected Electronic Services

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>ACADEMIC UNIVERSE (Searches)</td>
<td>77,185</td>
<td>73,362</td>
</tr>
<tr>
<td>WORLDCAT (OCLC Searches)</td>
<td>30,131</td>
<td>34,362</td>
</tr>
<tr>
<td>JSTOR (Searches)</td>
<td>49,439</td>
<td>73,946</td>
</tr>
<tr>
<td>INFOTRAC Expanded Academic (Searches)</td>
<td>243,286</td>
<td>284,354</td>
</tr>
<tr>
<td>FIRSTSEARCH (Per Search Databases Only)</td>
<td>13,700</td>
<td>6,934</td>
</tr>
<tr>
<td>ISI (Web of Science) (Searches)</td>
<td>66,420</td>
<td>82,527</td>
</tr>
<tr>
<td>SCIENCE DIRECT (Sessions)</td>
<td>59,877***</td>
<td>68,152</td>
</tr>
<tr>
<td>HOMER - UConn Holdings (Searches)</td>
<td>1,235,809</td>
<td>1,279,379</td>
</tr>
</tbody>
</table>

*Includes duplicate coverage

**Revised per FRS

***Revised to per session count based on change in statistics available from vendor
## Staff: Roster

Current Staff on June 30, 2004

### Access Services

<table>
<thead>
<tr>
<th>Name</th>
<th>Name</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lana Babij</td>
<td>Gail Hill</td>
<td>Barbara Mitchell</td>
</tr>
<tr>
<td>Stephen Bustamante</td>
<td>Robin Lubatkin</td>
<td>Jo Ann Reynolds</td>
</tr>
<tr>
<td>Kim Crockett</td>
<td>Erika McNeil</td>
<td>Lynn Sweet</td>
</tr>
<tr>
<td>Judy DeLottie</td>
<td>Joseph Natale</td>
<td>Paulette Traichel</td>
</tr>
<tr>
<td>Lois Fletcher</td>
<td>Susan Mostowy*</td>
<td>Barbara Vizoyan</td>
</tr>
<tr>
<td>Lisa Hendricks</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Director’s Office and Administrative Services

<table>
<thead>
<tr>
<th>Name</th>
<th>Name</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>David Avery</td>
<td>Brinley Franklin</td>
<td>Linda Perrone</td>
</tr>
<tr>
<td>Melinda Bentley</td>
<td>William Haalck*</td>
<td>Deborah Stansbury Sunday</td>
</tr>
<tr>
<td>Ed Chang</td>
<td>David Moroch</td>
<td>Michael Swetzes*</td>
</tr>
<tr>
<td>Brian Coleman</td>
<td>Peter Murray</td>
<td>Elizabeth Tonucci</td>
</tr>
<tr>
<td>Bob Fall</td>
<td>Merlita Murphy</td>
<td>Suzanne Zack</td>
</tr>
</tbody>
</table>

### Dodd Research Center

<table>
<thead>
<tr>
<th>Name</th>
<th>Name</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heidi Abbey</td>
<td>Jean Cardinale Nelson</td>
<td>Melissa Watterworth*</td>
</tr>
<tr>
<td>Kristin Eshelman</td>
<td>Betsy Pittman</td>
<td>Thomas Wilsted</td>
</tr>
<tr>
<td>Ann Galonska</td>
<td>Laura Smith</td>
<td>Rutherford Witthus</td>
</tr>
<tr>
<td>Terri Goldich</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Information Technology Services

<table>
<thead>
<tr>
<th>Name</th>
<th>Name</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>David Bretthauer</td>
<td>Sarah Mather*</td>
<td>Shirley Quintero</td>
</tr>
<tr>
<td>Amelia Hinchliffe</td>
<td>Tony Molloy</td>
<td>Lesa von Munkwitz-Smith</td>
</tr>
<tr>
<td>Chris McAlexander</td>
<td>Rick O’Toole</td>
<td>Steve Wieda</td>
</tr>
<tr>
<td>Patrick McGlamery</td>
<td>Phuc Phan*</td>
<td>Melissa Wisner</td>
</tr>
<tr>
<td>Leslie Martin*</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Collections Services

Peter Allison  Francine DeFranco  Nancy Martin
Jason Andros* (Interim)  Hilda Drabek  Chris McNevis
Sandy Baker  Carole Dyal  Xiaolin Pei
Richard Bleiler  Sandra Gallup  Ellie Penn
Eva Bolkovac  Steve Grigoreas  Ivars Petersons*
Mary Briggs  George King  Jane Recchio
Jennifer Burn*  Tom Koenig  Fred Rick
Janice Christopher  Donna Levine*  Deborah Sanford
Tamra Coleman  Fran Libbey  Debra Schultz
Lynn Cote

Research & Information Services

Kathleen Banas-Marti  Darlene Hull  Jonathan Nabe
Steve Batt  Scott Kennedy  Meredith Petersons
Barbara Cervera  Kathy Labadorf  Laura Raccagni*
Tiffani Conner  Jill Livingston  Tracey Rudnick
Steve Fairfield  David McChesney  Joe Scott
Kate Fuller  William Miller  Kabel Stanwicks
Sharon Giovenale  Carolyn Mills

Regional Campus Libraries

Phara Bayonne  Sheila Lafferty  Nancy Romanello
Shelley Cudiner  Pat Lynch*  Shelley Roseman
Mary Cycon*  Jan Lambert  Radha Srikanth
Nancy Gillies  Claudia Lopes  Janet Swift
Jan Heckman  Beverley Manning  Karen Tatarka
Norma Holmquist  Janice Mathews  William Uricchio
Iris King
### Staff: Changes

**Staff Transitions July 1, 2003 – June 30, 2004**

#### Recruited
- Phara Bayonne  
  Librarian II  
  Stamford Campus
- Jennifer Burn  
  Serials Assistant  
  Collections Services
- Janice Christopher  
  Catalog Management Librarian  
  Collections Services
- Tiffani Conner  
  Reference Librarian/Liaison to Sociology  
  Research & Information Services

#### Promoted
- Heidi Abbey  
  University Librarian III
- Carolyn Mills  
  Assistant Librarian
- Betsy Pittman  
  Assistant Librarian
- Shelley Roseman  
  University Librarian III
- Melissa Wisner  
  University Librarian III

#### Retired & Resigned
- Lee Astin
- Janet Avery
- Peter Deuel
- Colleen Cooney
- John Gwinnell
- Brian Kysela
- Nancy Orth
- Scott Walker


*Encyclopedia of Themes in Science Fiction and Fantasy.* Entries on *Lord of Light,* Mystery, and Polar Regions. Westport, CT: Greenwood (Forthcoming).


Reviews for ARBA and the *Dime Novel Round-Up* and *Reference Reviews.*


**Pittman, Betsy.** Book review, Richard Cox’s *Managing Records as Evidence and Information,* *Technical Services Quarterly* (January 2004).


Kennedy, Scott E. “Babbidge Library Now Open Til 2:00 am,” *UConn Libraries* (September/October 2003).


Mathews, Janice. Member of management team, The Hog River Journal, Hartford and the region’s magazine of history, culture, and the arts.


Presentations


Guest lecturer, digital images and digital collections, interdepartmental undergraduate course, *INTD 182-01, Homer Babbidge Library*, UConn (Storrs, CT, March 23, 2004).


**Bustamante, Stephen.** “ECR, WebCT and Copyright for Reserve Processing at the Regional Campus Libraries,” *UConn Greater Hartford* (West Hartford, CT, December 2003).

**Bustamante, Stephen,** “Changes in Reserves via WebCT for Liaisons,” *Homer Babbidge Library, UConn,* (Storrs, CT, February, 2004).


**Cote, Lynn.** “Voyager Serials Management Issues: Changes to Better Manage Purchase Orders and Associated Serials Check-in Records,” *Staff training sessions, Franklin Pierce College* (Rindge, NH, August 18-19, 2003).

**DeFranco, Francine and Brinley Franklin.** “New Directions in Technical Services Workflow,” *NELINET Annual Conference* (Southborough, MA, May 9, 2003).

“Assessment Rubrics for FYE Classes.” Panel discussion, UConn (Storrs, CT, March 2004).


Pittman, Betsy. Instructor, “Introduction to Archival Administration,” History 391, UConn (Storrs, CT, Fall, 2003).


Smith, Laura. “Digital Collections and Online Historical Resources for Children and Teens, Children, Youth, and the Media conference sponsored by the Northeast Media Literacy Alliance and the UConn Neag School of Education (Storrs, CT, April 2, 2004).

Smith, Susan. “Serials Cataloging Cooperative Training Program (SCCTP) Serial Holdings Workshop,” Canadian Library Association Montreal Chapter, the North American Serials Interest Group (NASIG), and Concordia University Libraries (Montreal, Canada, April 1-2, 2004).
Smith, Susan. “Serials Cataloging Cooperative Training Program (SCCTP),” *Basic Serials Cataloging Workshop, NELINET* (Southborough, MA, April 15-16, 2004).

“Serials Cataloging Cooperative Training Program (SCCTP),” *Basic Serials Cataloging Workshop* (Storrs, CT, May 6-7, 2004).


Franklin, Brinley. “Assisting Library Service Effectiveness,” *Simmons Graduate School of Library And Information Science* (Mount Holyoke, MA, April 17, 2004)


“Servicios Bibliotecarios Universitarios en el Nuevo Milenio,” *USIA Educational Partnership Program Exchange - UConn/Universidad San Carlos (USAC), Central Library, USAC*, (Guatemala, March 15, 2004).

“Servicios Bibliotecarios Universitarios en el Nuevo Milenio,” USIA Educational Partnership Program Exchange - UConn/Universidad San Carlos (USAC), Central Library, USAC, Regional Campus (Quetzaltenango, Guatemala, March 23, 2004).

“Nuevas Tendencias de las Bibliotecas Universitarias Estadounidenses,” USIA Educational Partnership Program Exchange - UConn/Universidad San Carlos (USAC), Department of Social Sciences, USAC, Regional Campus (Quetzaltenango, Guatemala, March 24, 2004).


Instructor, “Map Librarianship” and “Digital Map Librarianship,” two two-credit courses, Simmons College, GSLIS (Boston, MA, November-December, 2001-2003).

Invited Attendee, Presentation to the National Research Council’s Committee on Licensing Geographic Data and Services, “Licensing Geographic Data and Services: the Library as Stakeholder” (Washington, D.C., May 2003).


Roseman, Shelley. “Plagiarism Workshop: Strategies for Faculty,” *Fall Faculty Institute, Sacred Heart University* (Fairfield, CT, October 14, 2003).


Co-instructor, “Discovering Hidden Collections,” *INTD 182, UConn* (Storrs, CT, Fall 2003).
Professional Positions

**Abbey, Heidi.** Member, Boston Library Consortium’s Digitization Task Force, New England Information Technology Interest Group (ITIG); ITIG-L Listserv Moderator and ITIG Membership Database Manager, ACRL / ITIG.

**Bayonne, Phara.** Webmaster, Black Caucus of American Library Association, Connecticut (BCALA-CT); Intern, *American Libraries*, American Library Association (ALA); Committee on Diversity (COD), ALA Office of Diversity.

**DeFranco, Francine.** Member, ACRL, Education and Behavior Sciences Section, Distinguished Librarian Award Committee; Member, ARL Learning Outcomes Working Group.

**Dyal, Carole.** Member, Advisory Committee, Northeast Document Conservation Center; Grant reviewer, the New York State Discretionary Preservation Program and the National Endowment for the Humanities.

**Eshelman, Kristin.** Chair, Local Arrangements Committee, New England Archivists; Member, Education and Nominating Committees; and Archivist, New England Archivists.

**Pei, Charlie.** Member, Executive Committee, Asian American Faculty & Staff Association; Academic Specialist/Tutor, Chinese 101, 102, 103, and 104.

**Rick, Fred.** Awarded Master’s degree in Library Science, Southern Connecticut State University, December 2003.

**Sanford, Deborah.** Member, Swets Information Services Customer Advisory Board.

**Cudiner, Shelley.** UConn representative, Stamford Achieves Research Committee.
Franklin, Brinley. Chair, Association of Research Libraries, Statistics and Measurement Committee; International Federation of Library Associations, Management and Marketing Section Standing Committee on Statistics; Boston Library Consortium, Board of Directors, Management Council At-Large Member; ACRL/Harvard Leadership Institute Advisory Committee; ACRL Statistics Committee; National Center for Education Statistics, American Library Statistics Advisory Committee; Chair-Elect New England Library and Information Network (NELINET), Board of Directors; Member, Finance & Investment Committee.

Gillies, Nancy. Chair, College and University Libraries Section (CULS), Connecticut Library Association.

Holmquist, Norma. Founding Member, CLA Business and Economic Development Section; Program Planning Committee, CLA Economic Vitality Taskforce.

Hull, Darlene. Officer, Past-President, Executive Board, SALALM (Seminar of the Acquisition of Latin American Libraries Materials); Editor, SALALM Conference Papers 2004-2005; Executive Board, CRL, LAMP (Latin American Microfilm Project).

Mathews, Janice. Antiquarian and Landmarks Society, Collections Committee; Connecticut State Historical Records Advisory Board; Hartford Studies Project Board; Praeger Publishing Library Advisory Board.

Murray, Peter. Task force member, NISO Metasearch Initiative; Chair, ALA Library Information Technology Association Regional Institutes Committee.


Pittman, Betsy. Chair, University Serials Cataloger Search Committee; Intranet Team; Instructor for five interns; Instructor for one independent study; Mentor for three Society of American Archivists mentees; New England Archivists Education Committee; New England Archivists Nominating Committee; Archivist for the New England Archivists, Inc.

Rudnick, Tracey. New Periodicals Column Editor, Notes: The Quarterly Journal of the Music Library Association; Chair, Reference Services Committee, and Member, 2004 Program Committee, Music OCLC Users Group; Coordinator, Bibliographic Instruction Committee, New England Music Library Association; Coordinator, Voyager Music Users Group.

Smith, Laura. Registar and member, Local Arrangements Committee, New England Archivists, Fall, 2003 meeting.

Stansbury Sunday, Deborah. Co-Chair, Library Administration & Management Association, Union Relations for Managers Discussion Group; Member, Council of Connecticut Academic Library Directors.

Wilsted, Thomas. Board Member, Connecticut Center for the Book; Board Member, Connecticut State Historical Records Advisory Committee.
