University of Connecticut Libraries
Annual Report
2002-2003
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THE UNIVERSITY OF CONNECTICUT LIBRARIES
ANNUAL REPORT 2002-2003

In 2003, the UConn Libraries' operating budget was cut four percent, the acquisitions budget was flat, and a smaller complement of staff was called upon to do more with less. Despite these challenges, the Libraries' accomplishments were considerable and significant.

The following accomplishments and improvements in services reflect the hard work of the Libraries' staff in 2002-2003:

**Boston Library Consortium** - The Libraries were accepted into the Boston Library Consortium, the premier research library collective in New England. The Library immediately began to participate in BLC initiatives, including priority document delivery/interlibrary loan service and 24x7 reference service.

**RFID Collection Management/Security System** – Homer Babbidge Library implemented a new collection management/security system using smart computer chips, becoming the largest North American library to utilize this technology. Users enjoy unmediated collection security and improved self-checkout capabilities.

**International Relations** - The Libraries hosted three librarians from the University of Fort Hare in South Africa and two Guatemalan librarians to study our library programs and services. The Dodd Center successfully recruited a project coordinator for the African National Congress archives project.

**Digital Audio Reserves Pilot Project** - The Libraries completed a pilot project to offer digital audio materials as part of the electronic course reserves program. Students in two music courses and a virology class gained 24x7 access to musical selections and class lectures from anywhere with web access.

**Connecticut History Online Grant** - The Dodd Center and four library and museum partners received a $498,000 grant from the Institute for Museum and Library Services for a second phase of Connecticut History Online, allowing the Library to digitize 1,500 images from Archives and Special Collections and make them available online. In addition, 288 of the remaining Southern New England Telephone Company photographs were catalogued and can be seen at the Connecticut History Online site.

**ENCompass Solutions** - The Libraries were among the first ten North American research libraries to install ENCompass Solutions, developed by Endeavor Information Systems and its software development partners: Cornell University, the Getty Research Institute, Kansas State University, and the University of Kansas. Two modules, Link Finder Plus, which allows direct linking to electronic journal articles, and ENCompass for Digital Collections, which provides integrated access to a variety of local collections, were implemented. A third module that enables instant integrated access to commercial content, free web resources, and our local catalog will be introduced next year.

**Information Literacy Modules** - Staff continued to develop web-based information literacy modules for freshmen and upperclassmen, consistent with the University's forthcoming revised General Education Requirements. Librarians taught 678 instructional sessions for 9,998 students.

**Public Programming** - Samantha Power, winner of the 2003 National Book Award for non-fiction and the Pulitzer Prize for *A Problem From Hell: America and the Age of Genocide*, delivered the Raymond and Beverly Sackler Lecture. Peter Fisher, under secretary of the U.S. Treasury for domestic policy, gave the RBS Greenwich Capital Markets Lecture. Jean-Claude Guédon, Professor at the University of Montreal, and Heather Joseph, President of BioOne, addressed the scholarly communications crisis at the Chancellor's Library Advisory Committee-sponsored program, "Publish and Perish."

**University One Card** - Babble Library re-equipped its public photocopiers and microform copiers to accept the new University One Card, and Circulation Services now offers the One Card to its Community Borrower population as their library card.

**Electronic Course Reserve** - Reserve Services completed the migration of Electronic Course Reserve to the WebCT environment. This new service provides students with 24x7 direct, authenticated access to digitized course reserve materials.

**Intellectual Property Rights** - Reserve Services revised its policies and copyright guidelines for digital and print environments and publicized the guidelines to faculty.

**Document Delivery/Interlibrary Loan** – Overall borrowing and lending requests increased by 10 percent this year. Electronic document delivery service, expanded in 2001-2002 to become a University-wide offering, experienced a 31 percent increase in the number of documents delivered via the Internet in 2002-2003. DD/ILL has made its new Rapid Retrieval Service available to all faculty and staff on the Storrs campus. For a modest fee, users may now request a print journal article held by the Libraries to be delivered to them electronically.

**Video Theater I Renovations** – Assisted by 50th anniversary contributions from the Class of 1953, the Library's smaller video theater was renovated to offer state-of-the-art video and Dolby 5.1 audio capabilities.

**Automated Acquisitions** - Electronic Data Interchange (EDI) invoicing for the Libraries' primary periodical vendor, Swets-Blackwell, was implemented thus allowing title level subscription information for over 5,000 current periodicals via the Voyager Acquisitions module.

**Circulation of Laptop Computers** - The Jeremy Richland Library at the Stamford Campus began to provide 15 notebook computers for student use within the Library. These computers offer Internet access, as well as MS Office products, in a wireless environment for use anywhere in the Library.
## University of Connecticut Libraries
### Selected Statistics 2002-2003
#### Storrs and Regional Campuses

<table>
<thead>
<tr>
<th>Collections</th>
<th>2001-2002</th>
<th>2002-2003</th>
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<tbody>
<tr>
<td>Total Volumes</td>
<td>2,539,774</td>
<td>2,592,168</td>
</tr>
<tr>
<td>Number of Current Serials</td>
<td>10,096</td>
<td>9,925</td>
</tr>
<tr>
<td>Number of Full-text Electronic Journals</td>
<td>22,128*</td>
<td>25,306*</td>
</tr>
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</table>

### Informational Services

| Reference/Information Questions | 74,828   | 71,196   |
| Instruction Sessions           | 687      | 751      |
| Number of Participants         | 10,091   | 10,710   |

### Access Services

| General Circulation Transactions | 188,178 | 216,304 |
| Reserve Circulation Transactions | 222,382 | 210,147 |
| Interlibrary Loan Borrowed      | 35,128  | 33,193  |
| Interlibrary Loan Returned      | 28,067  | 28,360  |

### Personnel (FTE)

| Permanent Staff | 121     | 107     |
| Student Staff   | 59      | 62      |
| Total           | 180     | 169     |

### Expenditures

| Total Library Expenditures | $15,182,911 | $13,183,044 |

### Selected Electronic Services

| Academic Universe (Searches) | 2001-2002 | 2002-2003 |
| WorldCat (OCLC Searches)    | 35,762    | 30,131    |
| JSTOR (Searches)             | 31,485    | 49,439    |
| Infotrac Expanded Academic (Searches) | 191,689** | 243,286** |
| FirstSearch (Per Search Databases Only) | 14,736 | 13,700 |
| ISI (Web of Science) (Searches) | 72,040 | 66,420 |
| Science Direct              | 34,983    | 18,354    |
| Homer (Searches)             | 1,205,820 | 1,235,809 |

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### The University of Connecticut Libraries
#### Current Staff on June 30, 2003

**Access Services**

- Janet Avery
- Lana Babij
- Stephen Bustamante
- Kim Crockett
- Judy DeLottie
- Lois Fletcher
- Lisa Hendricks
- Robin Lubatkin
- Erika McNeil
- Barbara Mitchell
- Joseph Natale
- Nancy Orth*
- Jo Ann Reynolds
- Lynn Sweet
- Barbara Vizoyan
- Gail Hill

**Director’s Office and Administrative Offices**

- Melinda Benton
- Lara Sabin
- Ed Chang
- Brian Coleman
- Bob Full
- Brinley Franklin
- Ann Galonska
- William Haalck*
- David Mortch
- Melisa Murphy
- Linda Perone
- Deborah Stansbury Sunday
- Michael Swetzes*
- Elizabeth Tonucci
- Suzanne Zack

**Dodd Research Center**

- Heidi Abbey
- Kristin Eshelman
- Terri Goldich
- Jean Cardinale Nelson
- Betsy Pittman
- Laura Smith
- Melissa Waterworth
- Thomas Wilsted
- Rutherford Withus

**Information and Technology Services**

- David Brethauer
- John Gwinnell
- Amelia Hindliffne
- Brian Kysela*
- Chris McAlexander
- Tony Molley
- Peter Murray
- Rick O’Toole
- Shirley Quintero
- Lesa von Munkwitz-Smith
- Steve Wieda
- Melissa Wiener

*End date, special payroll, or temporary

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*Includes duplicate coverage

**Increase reflects change in database content; this number includes both Expanded Academic OneFile
<table>
<thead>
<tr>
<th>Collections Services</th>
<th>Research &amp; Information Services</th>
<th>Regional Campus Libraries</th>
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</thead>
<tbody>
<tr>
<td>Peter Allison</td>
<td>David Avery</td>
<td>Shelley Cudiner</td>
</tr>
<tr>
<td>Sandy Baker</td>
<td>Kathleen Banas-Marti</td>
<td>Nancy Gilles</td>
</tr>
<tr>
<td>Eva Bolkovac</td>
<td>Steve Batt</td>
<td>Jan Heckman</td>
</tr>
<tr>
<td>Mary Briggs</td>
<td>Richard Bleiler</td>
<td>Norma Holmquist</td>
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<tr>
<td>Tamra Coleman</td>
<td>Colleen Callahan</td>
<td>Iris King</td>
</tr>
<tr>
<td>Lynn Cole</td>
<td>Barbara Cervera</td>
<td>Sheila Lafferty</td>
</tr>
<tr>
<td>Susanna Cowan*</td>
<td>Francine DeFranco</td>
<td>Jan Lambert</td>
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<tr>
<td>Francine DeFranco</td>
<td>Steve Fairfield</td>
<td>Claudia Lopes</td>
</tr>
<tr>
<td>Peter Deuel</td>
<td>Kate Fuller</td>
<td>Pat Lynch*</td>
</tr>
<tr>
<td>Hilda Drabek</td>
<td>Sharon Giovenale</td>
<td>Beverley Manning</td>
</tr>
<tr>
<td>Carole Dyal</td>
<td>Darlene Hull</td>
<td>Janice Mathews</td>
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<tr>
<td>Sandra Gallup</td>
<td>Scott Kennedy</td>
<td>Nancy Romanello</td>
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<tr>
<td>Steve Grigoreas</td>
<td>Kathy Labudoroff</td>
<td>Shelley Roseman</td>
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<tr>
<td>George King</td>
<td>Jill Livingston</td>
<td>Radha Srikanth</td>
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<tr>
<td>Tom Koenig</td>
<td>David McChesney</td>
<td>Janet Swift</td>
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<tr>
<td>Fran Libbey</td>
<td>Patrick McGlamery</td>
<td>Karen Tatarka</td>
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<tr>
<td>Nancy Martin</td>
<td>William Miller</td>
<td>William Uricchio</td>
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<tr>
<td>Chris McNevis</td>
<td>Carolyn Mills</td>
<td></td>
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<tr>
<td>Xiaolin Pei</td>
<td>Jonathan Nabe</td>
<td></td>
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<tr>
<td>Ellie Penn</td>
<td>Meredith Petersons</td>
<td></td>
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<tr>
<td>Audra Porteous*</td>
<td>Laura Raccagni*</td>
<td></td>
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<tr>
<td>Jane Recchio</td>
<td>Tracey Rudnick</td>
<td></td>
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<tr>
<td>Fred Rick</td>
<td>Joe Scott</td>
<td></td>
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<tr>
<td>Deborah Sanford</td>
<td>Paulette Traichel</td>
<td></td>
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<tr>
<td>Deborah Schultz</td>
<td></td>
<td></td>
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<tr>
<td>Susan Smith</td>
<td></td>
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<tr>
<td>Scott Walker</td>
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*End date, special payroll, or temporary

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University of Connecticut Libraries

Staff Transitions

July 1, 2002 – June 30, 2003

Library Staff Recruited

- Kim Crockett
  - Assistant Access Desk Coordinator

- Brian Kysela
  - Digital Technologies Librarian

- Tony Molloy
  - Staff Workstation Coordinator

- Peter Murray
  - Director
  - Library Information Technology Services

- Barbara Vinoyan
  - Circulation/Reserve Team Leader

- Michael Young
  - Art & Design Librarian
  - Research & Information Services

- Gail Hill
  - Lending Services Processing Assistant (Half-time)

- Melissa Watterworth
  - Project Coordinator, Connecticut History Online
  - Dodd Research Center

Regional Campus Library Staff Recruited:

- Janice Mathews
  - Social Sciences Librarian
  - Greater Hartford Campus

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Library Staff Retired/Resigned

- Lee Astin
- Richard deBrito
- Betty Dzurnak
- Ellen Embardo
- Fran Horila
- Donna Levine
- Alice Permenter
- Li Sun
- Sue Thibodeaux
- Ann Thomas
- Dennis Thornton

Librarians Promoted

- Shelley Cudiner to Asst. Librarian
- Jan Heckman to Librarian III
University of Connecticut Libraries’ Staff

PUBLICATIONS


DeFranco, Francine. “Learning from Each Other: The University of Fort Hare Librarians Visit the UConn Libraries,” UConn Libraries 5 (February/March 2003).


Kennedy, Scott. “Teaching Students to Engage the Modern Research Library,” UConn Libraries, 9, 1, 2, 6-7. (February/March 2003).


PRESENTATIONS


Cudiner, Shelley and Nancy Gillies. Presentation on the Benthic Marine Algal Herbarium of Long Island Sound Digital Collection, Physiological Society of America 57th Annual Meeting (Gleneden Beach, Oregon: June 16-17, 2003).


McChesney, David L. “Information Literacy in the MSA Program,” Accounting Department’s Week in Residence Program (UConn Business School, Storrs, CT: May 20, 2003).


McGlamery, Patrick. “Map Librarianship,” two credit course, seven 3-hour lectures, Simmons College, GSLIS (Boston, MA: September-October 2002).

McGlamery, Patrick. “Scanning Maps for Information Content for Small Libraries and Local Historical Collections” with Terry Plum, IFLA Conference (Glasgow, Scotland: August 2002).


Orth, Nancy and Stephen Bustamante. "University of Connecticut Libraries Copyright Compliance Guidelines for Reserve Services," School of Pharmacy Faculty Meeting (November 2002).


Wieda, Steve. "ColdFusion," Simmons College Graduate School of Library and Information Science Continuing Education Program (Boston, MA: April 2002).


PROFESSIONAL POSITIONS HELD

Avery, David F. Webmaster, Connecticut GoDoRT (Government Documents Round Table).

Bleiler, Richard. Member, Committee for a New England Bibliography, Chair, Isadore Gilbert Mudge - R R Bowker Award, ALA RUSA Section.


DeFranco, Francine. Member, ARL Learning Outcomes Working Group; Member, Association of College and Research Libraries, Education and Behavioral Sciences Section; Distinguished EBSS Librarian Award Committee.

Dyal, Carole. Grant reviewer, National Endowment for the Humanities; Grant reviewer, New York State Discretionary Preservation Grant Program, Member, Advisory Board for the Northeast Document Conservation Center.

Embardo, Ellen. Member, ALA Reference and User Services Association, Wilson Index Committee.

Franklin, Brinley. Chair, ARL Statistics and Measurement Committee; Board of Directors, Boston Library Consortium and NELINET, the New England Library and Information Network; NELINET Finance and Investment and Nominating Committees; National Center for Education Statistics/ Academic Library Statistics Advisory Committee, International Federation of Library Associations Marketing and Management Section and Standing Committee on Statistics and Evaluation.

Gillies, Nancy. Vice-Chair, Executive Board, CLA, College and University Section.

Giovanaile, Sharon. Section Council (SC) Website Committee Chair, SC Web Master, SC Liaison to MLANet Editorial Board, Medical Library Association; Web Developer, Medical Library Association Pharmacy and Drug Information Section.

Holmquist, Norma. Member, Program Planning Committee. CLA Economic Vitality Task Force.

Hull, Darlene. President, Seminar on the Acquisition of Latin American Library Materials.

Kennedy, Scott. Member, University of Connecticut Senate Executive Committee.

Lafferty, Sheila. Executive Board, CLA College and University Section.

Livingston, Jill. Marketing Chair, Executive Board, North Atlantic Health Sciences Libraries, Nominating Committee, Connecticut Association of Health Sciences Librarians.

Mathews, Janice. Antiquarian and Landmarks Society; Collections Committee; Connecticut State Historical Records Advisory Board; Hartford Studies Project Board; Praeger Publishing Library Advisory Board; Founding Co-Publisher and member of management team, The Hog River Journal, the Hartford region's magazine of history, culture, and the arts.
McChesney, David L. Member, ACRL Business Librarians’ Interest Group Program Planning Committee. Member, Boston Library Consortium Implementation Task Force for the 24/7 Reference project.

Mills, Carolyn. Co-editor, BioFeedback, Bulletin of the Biomedical and Life Sciences Division of the SLA.

Murray, Peter. Chair, ALA/LITA Regional Institutes Committee. Member, ALA/LITA Nominations Committee.

Nabe, Jonathan. Co-Editor, Biofeedback, Bulletin of the Biomedical and Life Sciences Division of the SLA.


Sanford, Deborah. Member, Swets-Blackwell Customer Advisory Board.


Young, Michael. Appointed, Executive Committee of the Center for Judaic Studies and Contemporary Jewish Life; Special Payroll Lecturer, Department of Art & Art History; Spring 2003, Spring 2004.