

UConn Health Sciences Library Problem Report Form

Return form to the Library Information desk or email it to bai@uchc.edu or drc@uchc.edu.

The library staff will help you with problems accessing all our electronic resources. Please let us know which resource did not respond as you expected. If you need immediate assistance, please call the Information Desk at 860-679-3808.

Contact Information

Name:

Email:

Phone:

Department, Affiliation or School:

Do you require a reply from library staff? Yes No, this is only for our information.

Access and Resource Information

Location of Access Attempt:

If off-campus, did you successfully enter your proxy login information? Yes No

Resource Type: Journal / Article Book Database (Pubmed, Scopus, etc.) Other

Problem Type:

Additional Citation Details, Error Messages or Information:

Date Problem Occurred:

Time Problem Occurred:

Your Hardware / Software Information

My Access Device Is:

Internet Browser:

Browser Version:

Additional Information or Comments: