

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Circulation	Greater Hartford	School of Social Work	Comment : The book fine system seems like a waste of money. I wished to pay the fine at Trecker, but was told I would be mailed a bill. Between the postage for the bill and payment and the cost of the check, not to mention the extra paper involved. Why not let people pay fees in cash? Also, how about some modern copiers for Trecker. the current models are slow and give you poor quality copies.
Circulation	Stamford	School of Business Administration	Since I'm an evening MBA student, I work and I have a toddler, more weekend hours would be a help to me. I'd like to see the Uconn - Stamford library open the same weekend hours as Ferguson - 9-5 Sat, 12-5 Sun. I recently drove to Storrs to obtain a book on short notice and had a lot of trouble verifying my current student status (the Stamford MNA office had not given me a new fall '98 sticker for my student ID) Your ILL system should be integrated so that all libraries can check enrollment status quickly and not keep a student waiting forty five minutes to check out a book.
Circulation	Storrs	College of Liberal Arts & Sciences	The library looks very nice. However, more money needs to go for books, video, and Journals. I can never find current PBS videos to show students and I spend most of my time waiting for ILL articles to arrive. If the library carried more Journals then this wouldn't be a problem. And recalling books or allowing people to have books for one year is also a problem for research.
Circulation	Storrs	College of Liberal Arts & Sciences	I have been inconvenienced several times by the year long check out policy. Having to recall a book is inefficient. Quite often my fellow students check out a book and leave it sitting on their desk long after they are finished with, merely because they don't have to return it. Three months would be more than sufficient for almost all uses. Method in Enzymology is a serial and should not be available for check out. This has caused me great consternation on many occasions. Proceedings of National Academy of Sciences should be filed under proceedings not national. It took months for me to find it when I first arrived. Several students with whom I have spoken share the experience. every other library files PNAS under proceedings.
Circulation	Storrs	College of Liberal Arts & Sciences	I am continually upset by the recall policy in terms of when notices are mailed out in relation to deadlines. Repeatedly, I receive a recall notice on a due date for the back. So, through no fault of my own, I am already late in returning the book.
Circulation	Storrs	College of Liberal Arts & Sciences	I haven't been to the library much since construction finished, so I can't really comment on it. Seems nice from what little I've seen so far. I appreciate the automatic renewal of extended loan books last spring. Maybe you should consider doing it all the time -it might save time and money for the library.
Circulation	Storrs	College of Liberal Arts & Sciences	We should be able to recall notices by email as well as by post. Often I receive recall notices one day before the book is due. As I do not live close to campus, the recall system is inadequate for my situation. Automated emails would work very well.
Circulation	Storrs	College of Liberal Arts & Sciences	I found it difficult to call back a book, could you make it electronic? More services should be available by Homer (ILL, Call back etc,) Use the system "Ohiolink" for further modernization of electronic services
Circulation	Storrs	College of Liberal Arts & Sciences	I'm very pleased with the new library. However- I do have a question on one procedure: Graduate students may hold a book until May, but what do you do if you need a book that is checked out by a graduate student, and therefore won't be available until May? Maybe a note on that procedure, if one exists would be helpful: is their a way to borrow from that graduate student? I'm also very pleased with the staff at the library: they have always been extremely pleasant and helpful to me!

1998/99 Graduate Survey | Comments

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Circulation	Storrs	School of Education	the most dissatisfying aspect is the notification service for recalling material. I am an out-of-stator student and all notices, by the time they get out of Uconn, get to me in 1-2 days before due date. I do not get the 10 days described on the notice. Why in electronic days do we not get notified by email if we want to be? I am really frustrated. As a Ph.D. student most of my library books, I either have to recall or be recalled -this is a nature of my territory but I am penalized is an out of stater who says double the tuition. REVISE THIS RULE!! God didn't make the 10 day rule and it can be changed!! By the way, as a Uconn student I am allowed to use the Dartmouth library. They not only notify recalled or due books by email they also allow you to renew books by email.
Circulation	Storrs	School of Engineering	I hate the policy of checking books out for the whole semester. There are no good books in library because they are all on someone's' shelves. Recalling a book takes too long for any of my research needs. I never even bother checking Homer because even if I find something worthwhile it will take over 2 weeks to get my hand on it. this is unacceptable for a research institution.
Collection management	Greater Hartford	School of Business Administration	Consider posting a "what's new" listing weekly to identify new library materials.
Collection management	Greater Hartford	School of Social Work	Two weeks ago I needed a journal article on Microfiche, Journal of Consulting and Clinical psychology. The specific fiche was not there; it was either mis-filed or just gone completely. This happens more than it should. Last summer I wanted a book, Family Therapy by Salvador Minuchin, the student told me there were two copies one on reserve the other had just been returned, I spent 30 min looking for the book. Days later another student worker tells me the 2nd copy was checked out and never returned.
Collection management	Greater Hartford	School of Social Work	Library is awful. Journal collection has many missing volumes. Should have reference on Psych Lit and SWPB as to whether Uconn has journal.
Collection management	Stamford	School of Business Administration	I have found that there's quite a lot of outdated material left on reference shelves. This is in regard to things that are regularly published- almanacs, professional directories, and the like. Once the 1998 version of something comes out, why save the old version on the shelf? I've seen stuff that goes back 10-15 years, even when the latest version is on the shelf.
Collection management	Storrs	College of Agriculture & Natural Resources	Quite often it takes too long for the bound journals to be reshelved. It is very difficult to locate the journals when they are sitting in the reshelving rooms on carts.
Collection management	Storrs	College of Agriculture & Natural Resources	It would be nice to have "Current Issues" room again.
Collection management	Storrs	College of Agriculture & Natural Resources	I often go to the library (West Hartford) before class. Value line is never up to date
Collection management	Storrs	College of Agriculture & Natural Resources	Xerox are the worst part of the library. It is not easy to find some journals in the shelves because the way or order used. None computers with internet connection. Extend library hours during the weekends (Sunday morning).
Collection management	Storrs	College of Agriculture & Natural Resources	I deeply regret the elimination of the current journal room. Most schools have current a journal room subdivided by discipline.
Collection management	Storrs	College of Liberal Arts & Sciences	Many Library resources are very good. Here are some things that concern me: Lack of a reading area. Number of books missing from the shelves. When I've reported missing books, they haven't been found or replaced. It would be nice if Interlibrary loan could notify when a request can't be fulfilled.

1998/99 Graduate Survey | Comments

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Collection management	Storrs	College of Liberal Arts & Sciences	microfiche collections would be great (EVAN) Keep netsurfers away from microlab- if you need to print a paper for class, it's irritating to watch someone play on the web while you wait for a machine with Word on it. Is there a way to replace old journals w/ electronic records and free up additional shelf space downstairs? Some of those books are too old for photocopying, almost too old to be handled. Several of my fellow graduate students would like longer hours on Fridays and Saturdays
Collection management	Storrs	College of Liberal Arts & Sciences	I have been inconvenienced several times by the year long check out policy. Having to recall a book is inefficient. Quite often my fellow students check out a book and leave it sitting on their desk long after they are finished with, merely because they don't have to return it. Three months would be more than sufficient for almost all uses. Method in Enzymology is a serial and should not be available for check out. This has caused me great consternation on many occasions. Proceedings of National Academy of Sciences should be filed under proceedings not national. It took months for me to find it when I first arrived. Several students with whom I have spoken share the experience. every other library files PNAS under proceedings.
Collection management	Storrs	College of Liberal Arts & Sciences	I usually refer to literature books (4th floor) and I am very satisfied with it. Though this semester I had an Education course for which I did research and used the 2nd floor whose books were not in place. Besides this I am quite pleased with the library's appearance and organization. Maybe just a suggestion: more "new" photocopiers are needed.
Collection management	Storrs	College of Liberal Arts & Sciences	The few times I have gone to the Pharmacy Library, the books (which were on the shelf according to Homer) were not anywhere to be found. Otherwise, I enjoy the Uconn Library system very much.
Collection management	Storrs	College of Liberal Arts & Sciences	I think the photocopier situation is deplorable. Why does it cost 7 cents per copy at the library and 3-5 cents at a stop copy, mail or other local establishments. I know the library is doing more than recopying cost and I don't it's fair. The journal collection continues to decline in terms of total subscription. I also do not like the organization of current journals. It discourages browsing of current issues.
Collection management	Storrs	College of Liberal Arts & Sciences	And additional thank you to ILL. About reshelving- sometimes books are not in the correct sequence of numbers. About SuperHomer- to enter to MLA is very slow
Collection management	Storrs	College of Liberal Arts & Sciences	Library needs a current periodical room -please!! It's terribly inconvenient to go into the stacks to find the currents and most the time they haven't all been in one place and I had to get help locating the various current issues. It would be nice just to have one place where you can browse the currents!
Collection management	Storrs	College of Liberal Arts & Sciences	The copiers need more attention. The majority of them are always broken. An electronic listing of paper journal holdings (i.e.. Online) would be valuable.
Collection management	Storrs	College of Liberal Arts & Sciences	It would be very helpful if 2 items could be added to the Uconn libraries web page : 1) an alphabetized list of journals that are at the HBL -although these are in JREF through HOMER - they are difficult to access and 1 end up orders for journals that are @ HBL. 2) The book at the reference desk that has all of the abbreviations for journals names. It would be incredibly helpful if that were available inline. Although the reference librarians are very polite. I think they got tired of looking these up over the phone. Finally it would be great if all of the photocopiers were as wonderful as that are on the first floor by the west entrance. Oh, also The KC staff should be taken out to dinner somewhere expensive. Thanks.

1998/99 Graduate Survey | Comments

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Collection management	Storrs	College of Liberal Arts & Sciences	Stack signs are horrific! You need small signs that extend out from the ends of stacks (not flat ones) so you can look down the stacks and see where you want to go, quickly, efficiently. Sign in front of elevators which say which letters, journals on what floor. More photocopiers in convenient places! Only 2 Homers terminal on each floor!? Ditch the mainframe. Spend some Uconn 2000 to bring the information systems online with the rest of the world! (CMS!? uh 1990) Staff is great and polite. Help desk does a great job! KUDOS! New books have been relevant to my work-pleasantly surprised. The exit NAZI is crazy isn't there a better way to check for books exiting?
Collection management	Storrs	College of Liberal Arts & Sciences	Recently, I can rarely read any current newspaper and magazines (I.e. Time, Newsweek etc) Since nobody controls the circulation of current periodicals anybody can pick them up and leave them anywhere.
Collection management	Storrs	College of Liberal Arts & Sciences	The collections are first rate. Some services are not. There needs to be several copies of paper course reserve and extended time limit. Three hours are not long enough. The library should be open later on Saturdays and earlier on Sundays. The email "dumb" terminals are outdated. The shelving of journals is very bad at the end of the semester. (I realize this is because of increased usage because of finals) There are not nearly enough computer work stations!!!! Students are becoming ever more dependent on internet research. I realize there are labs across campus, but off campus students do not have access. There should be two more copiers near the reserve reading room. And who has access to the group study rooms?!? A complete waste of space! Make them accessible!!
Collection management	Storrs	College of Liberal Arts & Sciences	Very often a particular journal or book I am searching for is nowhere to be found. Some seem to be lost. This is very frustrating.
Collection management	Storrs	College of Liberal Arts & Sciences	The renovations are fabulous. I intentionally search for as much online/electronic materials as possible because the photocopiers on the third floor are so unreliable (I.e. frequently out of order) or material is not on the shelves.
Collection management	Storrs	College of Liberal Arts & Sciences	Buy less bricks. Buy more books or photocopiers. Release journals.
Collection management	Storrs	School of Business Administration	Business Journals not all available online or at all- full text of current journals sometimes difficult to get. Shelving of Journals- difficult to locate when shelved by organization not journal name.
Collection management	Storrs	School of Business Administration	The new space is attractive, but the library study spaces are used for discussions as much as for studying, which makes them louder than they should be. Some directions to where materials are shelved as you enter the doors on 2n&s and 4 n&s would help. (The maps in the area by the elevators and stairs are inconvenient once you've entered the stacks. Re-running some of the introductions to database searching during the semester would help. I know people tend to use only the databases they're familiar with rather than exploring. The professional staff have been unfailingly helpful and cheerful. thanks
Collection management	Storrs	School of Education	I've enjoyed using the Uconn library. I've especially made use of the journals and I've appreciated how they are alphabetized- that cuts a few steps out of locating them using call numbers. Laura Raccagni the reference librarian has been exceptionally helpful.

1998/99 Graduate Survey | Comments

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Collection management	Storrs	School of Education	Homer Babbidge Library is a very unappealing, uncomfortable environment. I don't look forward to the time I need to spend there doing research. I recommend doing something to improve the unfriendly and un-friendly-welcoming atmosphere, not only in aesthetics, but also in the attitudes of employees. In addition, it is very frustrating not being able to find needed research material. Turnover time, in regards to getting material back in it's location, needs to be done in a more timely manner. thank you for attention.
Collection management	Storrs	School of Engineering	I use the library for journals: sometimes volumes are missing -reshelving? - not as many journals as there used to be!
Collection management	Storrs	School of Engineering	I find that JREF is not complete. That is that many times JREF indicates that the library has a journal that it doesn't. Also, it would be helpful to have a list of journals available through the libraries' home page The interlibrary loan service is outstanding. All of the library personal that I have had contact with are knowledgeable, helpful and very pleasant.
Collection management	Storrs	School of Engineering	There should be a better way of accessing new issues of Journals which may be held in another department (i.e. the new issues come to the library only after sometime)
Collection management	Storrs	School of Engineering	This semester I looked for several books which should have been shelved according to Homer. I couldn't find them and consulted the circulation desk. I was told I could get them through ILL. That seems a bit silly if Uconn owns the books!
Collection management	Storrs	School of Engineering	The resources are available but the search engines (Homer) are rather tiresome. The computers need to be upgraded and there is a need for them. (I mean more of them) on every floor. COPIERS NEED MAINTENANCE AND PLEASE RETIRE SOME. Also Information of organization of the journals / abbr. e.g.. J. Phys could mean Journal of Physique or J. of Physiology e.g.. J. Am. Chem. Soc. is organized as American Chem. Soc. e.g.. J. Opt. Soc. of Am. is organized as Optical Soc. of Am. There is a lack of organization consistency.
Collection management	Storrs	School of Engineering	I think that the entrance facing the Uconn co-op should also be used. For journals, an extra access gate should be implemented and the ones used most need a folder to protect them. I saw this at the Univ. Of Tenn.
Collection management	Storrs	School of Family Studies	Not enough copy facilities- often broken machines broken card machines. Change not available on same floor as copiers. Paper Journals - hard to access strange shelving systems: J Of The American Academy filed under J then "T" instead of A
Collection management	Storrs	School of Fine Arts	During my time at Uconn I have been generally satisfied with the services and resources. Two main points of dissatisfaction: 1) Art and design library hours- as a fine arts major, almost all of my library usage involved ADL The shortened hours and early closing were frustrating and felt almost discriminatory. How about a rotation so that ADL could be open at least some of the time? 2) Archives attitude- between attitude and procedures, it is nearly impossible to fully utilize archives/ spec. collections, in ADL anyway. If the materials are for student research, then make the process a little less adversarial. if they're not there for student research, why are they there?
Collection management	Storrs	School of Nursing	This library is very disorganized and does not have enough medical Journals considering this school has masters and doctorate programs in the health field. Also it is very hard to find help. I often end up going to the Uconn medical library at the Farmington medical center.

1998/99 Graduate Survey | Comments

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Collection management	Storrs	School of Pharmacy	Some of the photocopiers need to be replaced, they don't copy the entire page and instead leave lines. UCAT and JREF are old and not user friendly. Many times they don't bring up a reference that I know is in the library. Silver Platter works better although there are errors in the location of journals.
Collection management	Storrs	Z Not Indicated	The Home page (Uconn Libraries) needs a better description of how to use electronic journals and online databases. The connection to many online databases also crashes too much to often. The electronic services need to be more reliable. The day's newspapers never seem to be on display or available. If the mornings newspaper is available , this needs to be better communicated to library patrons.
Collections	Greater Hartford	School of Education	More bilingual resources
Collections	Greater Hartford	School of Education	The staff at the Trecker library has been helpful and professional at all times, never a problem. Collection okay for my students' needs
Collections	Greater Hartford	School of Social Work	the systems are archaic a pathetic collection available at the campus for MSW students.
Collections	Stamford	School of Education	Many of my classmates find the library resources strongly inadequate for the Education program. If you offer a graduate program in Education, it should be backed by proper and available library services.
Collections	Storrs	College of Agriculture & Natural Resources	The library should not be an "Archeological" museum of books!!
Collections	Storrs	College of Liberal Arts & Sciences	I would like the library to subscribe to: The Energy Journal, The Electric Journal.
Collections	Storrs	College of Liberal Arts & Sciences	The collections are first rate. Some services are not. There needs to be several copies of paper course reserve and extended time limit. Three hours are not long enough. The library should be open later on Saturdays and earlier on Sundays. The email "dumb" terminals are outdated. The shelving of journals is very bad at the end of the semester. (I realize this is because of increased usage because of finals) There are not nearly enough computer work stations!!!! Students are becoming ever more dependent on internet research. I realize there are labs across campus, but off campus students do not have access. There should be two more copiers near the reserve reading room. And who has access to the group study rooms?!? A complete waste of space! Make them accessible!!
Collections	Storrs	School of Engineering	please subscribe to journal: "Computers & Chemical Engineering" either print or web edition
Collections	Storrs	School of Nursing	Very poor access to medical journals at Storrs library.
Collections/online	Greater Hartford	School of Business Administration	West Hartford Branch needs to subscribe to National Trade Data Bank CD-ROM.
Collections/online	Greater Hartford	School of Social Work	The journal abstract computer is slow as well as printing is very slow. The library often appears dirty. Additionally there are numerous times I have found interesting journal articles on the Abstract database, only to learn the library does not carry the journal. Likewise, I can attest, the Hartford library is poor excuse for a research school.
Collections/online	Greater Hartford	School of Social Work	I think Uconn needs to visit Scared Heart University. I am very impressed with there library especially when looking for articles - sitting on the computer for long periods. You don't have to look for the articles afterwards - they could be printed out by the computer. I'm not happy that at the Uconn library I have to struggle to find the article after sitting on the computer for so many hours to find the information and have to retrieve it afterwards. So I've heard from friends at Scared heart.

1998/99 Graduate Survey | Comments

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Collections/online	Stamford	School of Nursing	Reference section is good and electronic databases for journals if okay. Rely heavily on these because you can't take out many of the books.
Collections/online	Storrs	College of Agriculture & Natural Resources	The new computer lab is always filled w/ people that are word processing. This seems like a waste of the new computers that one should be hooked to the www. Either time limits should be in place or word processing computers (486's) should be established. Service is good. the building looks great. It would be nice to the journals on electronic format.
Collections/online	Storrs	College of Liberal Arts & Sciences	Get more literary works on video get more literary journals, and put more references on-line.
Collections/online	Storrs	School of Business Administration	Business Journals not all available online or at all- full text of current journals sometimes difficult to get. Shelving of Journals- difficult to locate when shelved by organization not journal name.
Collections/online	Storrs	School of Business Administration	Need more computer literate staff members to respond to network related questions. Need quicker response to out-of-service photocopiers. Databases available in CD's are currently being locked up in cabinets. They should be made more accessible to the user.
Collections/online	Storrs	School of Business Administration	How much of the library can be placed on the internet? More convenient.
Collections/online	Storrs	School of Education	I like the silver-plated version of MLA index much better than the FirstSearch platform. FS is much more awkward and difficult.
Collections/online	Storrs	School of Education	Your instrument skews results by giving three opportunities for a positive assessment but only two opportunities for a negative one. For a research university, the collection is very weak. It could be improved with better full text sources like Lexis Nexus access off campus. Also more complete L/N and better printing capability (vs. screen by screen) on campus. Look at how much better the CCSU system is. ILL takes forever, doesn't update in progress or supply an expected date. Requests seem to fall in a black hole. However, librarians do work hard to get the materials, they just don't communicate their progress. Summer hours and off semester hours are horrible. Grad students are always working and always need the hours offered during the semester.
Collections/online	Storrs	School of Engineering	I have to drive to RPI to get Journal of Crystal growth. Requesting doc. Though ILL is cumbersome and 50% I don't receive anything and when I do it's late. JCG is the most important journal to my work and not having it is a pain. Homer and JREF are not good search tools. Inspec was great.
Collections/online	Storrs	School of Engineering	Will it be nice if all the journals papers and other research materials are made available on the internet which can be made available only valid users of UCONN there security measures.
Collections/online	Storrs	School of Engineering	Excellent ILL. "Remote" Scifinder is nice! Staff are courteous and helpful. Thanks!
Collections/online	Storrs	School of Family Studies	Staff at Torrington library has been very helpful- has gotten all requested material to help write papers. The library itself needs more study space- computer library has improved- Thank you!
Collections/online	Storrs	School of Family Studies	All collections are useless if we cannot have a legible, low cost of them. Library web-based searches are cumbersome. The graphical interface is very cluttered. I love the coffee shop. Grad students gather study and relax and snack. Place high quality copiers on each floor

1998/99 Graduate Survey | Comments

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Collections/online	Storrs	School of Nursing	I hate using CINAHL because it is always down-> that is very frustrating. Please do something about that. But On the other hand the people behind the reference desk (the two gentlemen) are always extremely helpful. Thanks
Collections/print	Avery	College of Liberal Arts & Sciences	In the Avery Point Library the journal collections are incomplete and missing years.
Collections/print	Greater Hartford	School of Business Administration	As a business student, there are not enough reference materials in Hartford. If don't have reference materials, should be available through ILL. Photocopiers are older than I am!! The Hartford Library is not satisfactory and as a part time student I cannot make a trip to Storrs.
Collections/print	Greater Hartford	School of Business Administration	More Ind and Mfg Journals
Collections/print	Greater Hartford	School of Social Work	Please try to get more books on Latinos and Puerto Ricans. It appears that you are low on such material since most of it I had to either buy off the internet or receive through inter-library loan. It is somewhat annoying to set off on a research project only to come up with nothing available.
Collections/print	Greater Hartford	School of Social Work	Comment : Not enough or current books about social work. I have been unable to understand how to connect to remote databases through AOL.com i.e. ERIC or Sociofile. Not enough copy machines.
Collections/print	Greater Hartford	School of Social Work	Most books needed for social work not located at Hartford Branch where the school of social work is, why is that?
Collections/print	Greater Hartford	School of Social Work	The book collection is okay but, often the articles of journals that I need are not at this library.
Collections/print	Greater Hartford	School of Social Work	Library needs more materials. Materials usually has to be gotten through ILL.
Collections/print	Greater Hartford	School of Social Work	Journal collection could be increased. Most times I went to use computers in the library this semester, nothing was working. It has been very frustrating. Library staff very helpful.
Collections/print	Greater Hartford	School of Social Work	More social work related books, laser printers for super Homers, E-mail terminals, Computer terminals (monitored)
Collections/print	Greater Hartford	School of Social Work	I use both Storrs and west Hartford libraries. So some of my answers may unintentionally refer to Storrs - though I tried to view this from W. Hart point of view. I have found that journals that would be most helpful to me are not carried by the W. Hart library. The reference librarians are excellent. I want to get hooked up to the library at home, however I have not found it to be a simple task.
Collections/print	Greater Hartford	School of Social Work	The library hours at Homer Library should be opened later on Fridays. Also, many of the articles are not located inside of the library which creates difficulties writing college papers. I have started to utilize the Uconn Medical Library as they have more journals.
Collections/print	Greater Hartford	School of Social Work	The reference librarian for SW is wonderful. When I'm actively going to classes, I use the library several times a week. The library needs more funds to update book collection. (old books / dust mites in journal room up my allergies to an uncomfortable level.
Collections/print	Stamford	School of Nursing	Reference section is good and electronic databases for journals if okay. Rely heavily on these because you can't take out many of the books.
Collections/print	Storrs	College of Agriculture & Natural Resources	My research needs are met by our department library, which is more adequate and has an excellent selection of scientific journals. Dept of Pathobiology
Collections/print	Storrs	College of Agriculture & Natural Resources	I use the UCONN medical library because I need the medical/science journals and it is much closer to me to commute to. Anytime. I've used the Storrs library I've been satisfied.

1998/99 Graduate Survey | Comments

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Collections/print	Storrs	College of Agriculture & Natural Resources	For a historically AG. School- have very few of the journals.
Collections/print	Storrs	College of Agriculture & Natural Resources	I can't find 40% of cited journal articles in Homer Babbidge. library specially the area of microbiology including: food microbiology, veterinary microbiology, immunology and other related field of biochemistry.
Collections/print	Storrs	College of Agriculture & Natural Resources	Update of mainframe is needed. Extended subscriptions to scientific journals
Collections/print	Storrs	College of Agriculture & Natural Resources	I am a international student from China. There are very, very few (almost no) books in Chinese. The books in library may ought to be academic - oriented. But is there any possibility to have more books in Chinese. Given the fact that Chinese students consist of the largest international community on the Campus.
Collections/print	Storrs	College of Liberal Arts & Sciences	Reference and Info staff are excellent. You need to keep up on and order more journals
Collections/print	Storrs	College of Liberal Arts & Sciences	Hoped and still hoped the journal section would be open longer. Update on literature and journals on molecular self assembly, nanotechnology
Collections/print	Storrs	College of Liberal Arts & Sciences	The new 24 hr room is great. I wish it was larger because is getting difficult to get a table. I wish there were some journals from Latin American countries.
Collections/print	Storrs	College of Liberal Arts & Sciences	The library looks very nice. However, more money needs to go for books, video, and Journals. I can never find current PBS videos to show students and I spend most of my time waiting for ILL articles to arrive. If the library carried more Journals then this wouldn't be a problem. And recalling books or allowing people to have books for one year is also a problem for research.
Collections/print	Storrs	College of Liberal Arts & Sciences	Periodicals are very good. Training seminars are very good- thank you. Books are getting out of date- will improvements help this? My experiences with Culpepper have been particularly disappointing staff and collection. JREF has not been available remotely- very inconvenient. ILL loan period somewhat brief; notice of receipt of materials delayed which cuts into time loan material available for user. I hesitate to complete this just to provide support for a budget request; I hope you use this information internally for improvement as well. Why is law library separate, it would be nice if searches showed info at the law library, even if they still won't let me borrow anything...
Collections/print	Storrs	College of Liberal Arts & Sciences	There needs to be more of an emphasis on the content of the materials of the library. If the same effort that was applied to putting in coffee bars and umbrellas in was put into expanding the Journal collections, then this survey would be much more positive.
Collections/print	Storrs	College of Liberal Arts & Sciences	More Journals books, especially regarding to developing countries are needed because we have so many foreign students doing research here. People working in Reference Desk. Complete lab workstation need more technology expertise. They need more training before they start to work. People working for ILL are very professional, they are examples for these working in reference desk.
Collections/print	Storrs	College of Liberal Arts & Sciences	I think the photocopier situation is deplorable. Why does it cost 7 cents per copy at the library and 3-5 cents at a stop copy, mail or other local establishments. I know the library is doing more than recopying cost and I don't it's fair. The journal collection continues to decline in terms of total subscription. I also do not like the organization of current journals. It discourages browsing of current issues.
Collections/print	Storrs	College of Liberal Arts & Sciences	More computer, more journals, new and cheap copiers

1998/99 Graduate Survey | Comments

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Collections/print	STORRS	College of Liberal Arts & Sciences	I have been very impressed with the helpfulness of the staff and the interlibrary loan services. However, I have been frustrated to discover that the library (Homer Babbidge) is missing volumes of journals that I needed. Also, identifying which photocopiers are now working and /or supplying more m... would be appreciated.
Collections/print	Storrs	College of Liberal Arts & Sciences	I usually check e-mail and Internet in the library however I am not satisfied with them because the computer cannot read Japanese. It is better to use the internet but I would like to read Japanese. It this is improved much better. And there is no newspaper in Japan. So I hope Japanese newspaper will come to this university library
Collections/print	Storrs	College of Liberal Arts & Sciences	Get more literary works on video get more literary journals, and put more references on-line.
Collections/print	Storrs	College of Liberal Arts & Sciences	Book and Journal Collections should be enhanced; after all, the most important thing of a library is its collections. There should also be more Xerox machines with zooming function, if this option is not available, journals, should be allowed to be charged out for a short period of time in order to make copies.
Collections/print	Storrs	College of Liberal Arts & Sciences	Have inadequate collection of journals in sexuality research. Incomplete collection of journal of Homosexuality research- its shameful. I routinely need articles in journal of Homosexuality and must go to eastern Univ. which has complete collection of that journal. This is just one example of inadequate collection of Lesbian/Gay/Bisexual journals. Library does not represent on support diversity in its collections
Collections/print	Storrs	College of Liberal Arts & Sciences	Need more journals for psychology. Examples: Human Performance, Journal of Business and Psychology.
Collections/print	Storrs	College of Liberal Arts & Sciences	It would be very useful if you had earlier copies of certain journals. In particular, a quite popular journal (Child development) you have no copies before journal # 62 (1991)
Collections/print	Storrs	College of Liberal Arts & Sciences	The Journal selection needs to be drastically improved.
Collections/print	Storrs	College of Liberal Arts & Sciences	It would be nice if there were more UCAT/ Homer workstations on upper levels. Perhaps more reduction copiers could be invested in. Copy cards machines are an exercise in frustration. Journals subscriptions seem to stop in the early 90's in many cases - I'm all too familiar with the economics of journals for libraries.
Collections/print	Storrs	College of Liberal Arts & Sciences	I usually end up at Western Connecticut or Southern CT State University. Libraries. The collection at Storrs is lacking in books and journals on Internet Technology and health Marketing Communications. I would like access from home to search library and other databases. I just don't know how to do it.
Collections/print	Storrs	College of Liberal Arts & Sciences	Buy less bricks. Buy more books or photocopiers. Release journals.
Collections/print	Storrs	College of Liberal Arts & Sciences	The ILL staff and efficiency is perhaps the most valuable asset to Homer Babbidge library. My most harsh criticisms (which aren't harsh really!) of the system are as follows: inaccuracy of online search engines (PsychLit, Medline) as far as journal availability, location, etc. We could use a wider variety of journals (i.e. Behavioral Pharmacy, Neuroscience, Letters, Synapse)
Collections/print	Storrs	Pathobiology	It would be nice if the library would purchase books used by instructors. Some are there; But many are not.
Collections/print	Storrs	School of Allied Health	I usually use the Uconn Health Center Medical Library because I need medical journals and they have more complete collection. The library is also smaller and is easier to use since I have only one focus- medical journals.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Collections/print	Storrs	School of Allied Health	I would like to see more Medical Journals
Collections/print	Storrs	School of Business Administration	I am not as satisfied with journals (papers) because there are a lot of titles I need as a PHB student that we don't have.
Collections/print	Storrs	School of Business Administration	Microtext is worthless. The machines don't work; it is difficult to read the articles; copies are too expensive and the quality is beyond bad. Library should carry journals of marketing and journals of MKTG research- bound copies, not just the horrible microtext version.
Collections/print	Storrs	School of Business Administration	Some books and journals have missing pages. Your people are so specialized in specific areas that if one person is absent the others don't know how to help. If Dave McChesney is not in the library, none of the others can help in the area of business research?
Collections/print	Storrs	School of Education	I am in the Educational Counseling Program and have had to use Central Connecticut library to obtain articles (journals, books) in my field. How can such a reputable school not have the necessary journals for the degrees offered at it's school?
Collections/print	Storrs	School of Education	I use the library for it's professional journals with more current info were not available. I assume this was due to the budget constraints. I did locate several of the sources at Eastern Connecticut.
Collections/print	Storrs	School of Education	Need more articles and Journal in counseling psychology related area. Shouldn't be less than Central Connecticut.
Collections/print	Storrs	School of Education	Reference staff have been great. Inability to access many indexes from home is a problem. Journal Collection in Rehabilitation is spotty but ILL is wonderful.
Collections/print	Storrs	School of Education	For a University with an outstanding School of Education, your resources are pathetic. The journal choices are very poor. You need a lot more information for education majors. The library is also too hot!
Collections/print	Storrs	School of Education	The most recent educational books are not available in Babbidge! It has been extremely frustrating! ILL has not been helpful except the return policy is not reasonable (2 weeks)
Collections/print	Storrs	School of Education	After all these years the library finally looks the way it should! It has undergone a wonderful transformation, inside and out. However there is still room for improvement. The number of computers available is still lacking. I'm also amazed that nothing was done about the copier situation. I have never been to the library when every copier was in working condition. More copiers needed and they need to be more reliable. The most impressive aspect of the library, to me are the extensive collection of journals and the wonderful help from the library staff.
Collections/print	Storrs	School of Education	Better follow through needed for interlibrary loans/ documents delivery. Sometimes ordered books, articles and didn't get them or hear about their status. Didn't have some specific journals needed, such as journal of American Indian education. extend Sunday hours -open earlier.
Collections/print	Storrs	School of Education	In general your staff is very helpful. I'd like to take the opportunity to especially note the staff in the interlibrary loan. They are excellent! Very helpful. They keep students informed and have developed procedures that encourage the students to use their services(i.e.. web page that allows for requests to be made easily) I find the email system frustrating. you need to be a computer programmer to use it easily especially with the remote dial-up. I recommend you purchase multiple copies of certain texts like for research methods. I've had to use other college libraries for some of the more popular references or get them at Uconn only to have them recalled in 10 days.
Collections/print	Storrs	School of Education	Add more recent editions of books. Many include outdated information

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Collections/print	Storrs	School of Education	The library Microfilm/fiche readers and printers are very bad. The printers for electronic databases are very bad. The book collections in Educational Psychology are completely out of date--and journals.
Collections/print	Storrs	School of Education	Journal collection seems to be lacking in significant educational journals. Photocopiers should be offered at no cost if students supply their own paper. SuperHomer should be available for longer blocks of time - it's difficult to complete any significant research in thirty minutes. Reference personnel are often too busy to assist with research tasks.
Collections/print	Storrs	School of Education	Your instrument skews results by giving three opportunities for a positive assessment but only two opportunities for a negative one. For a research university, the collection is very weak. It could be improved with better full text sources like Lexis Nexus access off campus. Also more complete L/N and better printing capability (vs. screen by screen) on campus. Look at how much better the CCSU system is. ILL takes forever, doesn't update in progress or supply an expected date. Requests seem to fall in a black hole. However, librarians do work hard to get the materials, they just don't communicate their progress. Summer hours and off semester hours are horrible. Grad students are always working and always need the hours offered during the semester.
Collections/print	Storrs	School of Engineering	I have to drive to RPI to get Journal of Crystal growth. Requesting doc. Though ILL is cumbersome and 50% I don't receive anything and when I do it's late. JCG is the most important journal to my work and not having it is a pain. Homer and JREF are not good search tools. Inspec was great.
Collections/print	Storrs	School of Engineering	Need more Book & Journal collections.
Collections/print	Storrs	School of Engineering	Lousy inventory of engineering and materials related books.
Collections/print	Storrs	School of Engineering	We need more new books in the book collections. The existent books are somehow old.
Collections/print	Storrs	School of Engineering	More new books on Electronic Engineering.
Collections/print	Storrs	School of Engineering	I am not sure if you can do anything about it but there are many journals (relatively common) that are not available at Homer Babbidge and I have to rely significantly on document delivery which is often results in delays (although they do a great job)
Collections/print	Storrs	School of Engineering	Keep up to date with latest publication of Book and videos.
Collections/print	Storrs	School of Engineering	The copier cost should be lowered. JREF should be expanded to include more journals or an option should be easily available. Scientific texts are not available or current.
Collections/print	Storrs	School of Engineering	I use the library for journals: sometimes volumes are missing -reshelving? - not as many journals as there used to be!
Collections/print	Storrs	School of Engineering	Books and conference proceedings in electrical engineering are too limited.
Collections/print	Storrs	School of Engineering	I am very happy that the search vehicles available are being upgraded. The new abstract search is very nice. JREF is laughable and should be open late. Most importantly though, STOP CANCELING JOURNALS!! I can find about half of what I need if I'm lucky. Egregious violations of this are advanced materials and thin solid films. There are others.
Collections/print	Storrs	School of Engineering	You will really have to increase the collection of books journals and research papers related with "computer science"
Collections/print	Storrs	School of Engineering	A more efficient and faster ILL. More user friendly Homer. More journals (Proceedings etc)
Collections/print	Storrs	School of Engineering	We should order more journals and new books, especially in the computer science and engineering area. These are more important than the building and construction.
Collections/print	Storrs	School of Engineering	More journals are required in my field of study along with up to date books. Number of the photocopier needs to be increased by factor of three.
Collections/print	Storrs	School of Engineering	Some classic Text are missing from the library Catalog

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Collections/print	Storrs	School of Nursing	Poor journal collection for nursing! Photocopiers always broken too few for too many students!
Collections/print	Storrs	School of Nursing	This library is very disorganized and does not have enough medical Journals considering this school has masters and doctorate programs in the health field. Also it is very hard to find help. I often end up going to the Uconn medical library at the Farmington medical center.
Collections/print	Storrs	School of Nursing	The people who work in Reference and ILL are very helpful. I do wish all the nursing Journals were at Storrs instead of some in Farmington.
Collections/print	Storrs	School of Nursing	More nursing and medical journals are needed. Some I have had to access through hospital libraries. Textbooks available for reference use would help as would Texts not currently being for courses to be accessed for additional or alternative material.
Collections/print	Storrs	School of Nursing	In nursing tract unable to access CINAL from remote location. The collection of journals that meet my needs are often found in Uconn- Farmington library. I have used a variety of ways to research over the last five years and due to convenience Uconn was my last resort. Although I was moderately satisfied when I used the services. I never received a newsletter regarding the updates at the library.
Collections/print	Storrs	School of Nursing	1) Staff is very helpful and pleasant to deal with. 2) How do you get access to individual study spaces? 3)For a major university with undergrad.. and grad nursing programs, the nursing section is severely out of date and under-represented. Pharmacology references @ Homer stink!! There should be some current (under 2 years old) pharmacy. references available without going to the school of pharmacy- just a couple of basics would be helpful. 4) Copy machines are down a lot - I realize from heavy use. Any remedy?
Collections/print	Storrs	School of Nursing	I think that the library at Storrs does a good job but I would appreciate having issue of "Archives of Nursing" and other journals having to do with nursing research.
Collections/print	Storrs	School of Nursing	The library internet access services do not meet the needs of the graduate student. They are cumbersome and difficult to navigate and access! The physical library databases CONSTANTLY go down or one so slow that you can spend an entire day, which I don' t have as a single working mother. The nursing journal selection is pitiful!! Often this is not time for IIL. Such a huge school and a totally inadequate library; it is a shame.
Collections/print	Storrs	School of Pharmacy	I think that more money should be allocated to buying more books and journals rather than beautifying the library. Many important journals are missing from the collection and also many of them have been discontinued the last five to six years.
Collections/print	Storrs	School of Social Work	I have difficulty finding newer books (i.e. 80's and 90's) in the library itself and I often need to use inter library loan. I also have found the journal collections to be quite limited in areas of social work and mental health.
Collections/print	Storrs	Z Not Indicated	I would expect the library to be open 24 hrs; especially the journal section. Severe lack of biomaterials journals at the Storrs campus. Lack of literature on molecular self-assembly; photonics
Collections/video	Storrs	College of Liberal Arts & Sciences	The library looks very nice. However, more money needs to go for books, video, and Journals. I can never find current PBS videos to show students and I spend most of my time waiting for ILL articles to arrive. If the library carried more Journals then this wouldn't be a problem. And recalling books or allowing people to have books for one year is also a problem for research.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Collections/video	Storrs	College of Liberal Arts & Sciences	Periodicals are very good. Training seminars are very good- thank you. Books are getting out of date- will improvements help this? My experiences with Culpepper have been particularly disappointing staff and collection. JREF has not been available remotely- very inconvenient. ILL loan period somewhat brief; notice of receipt of materials delayed which cuts into time loan material available for user. I hesitate to complete this just to provide support for a budget request; I hope you use this information internally for improvement as well. Why is law library separate, it would be nice if searches showed info at the law library, even if they still won't let me borrow anything...
Collections/video	Storrs	College of Liberal Arts & Sciences	The facilities for showing videos is extremely inadequate. The system whereby we reserve videos and theatres several months ahead is funny- as if we know that far in advance. The video collection is poor. At any given time not more than 5 copiers broken in the library. There's a real lack of space for someone who wants to work in the library one whole day.
Collections/video	Storrs	College of Liberal Arts & Sciences	Get more literary works on video get more literary journals, and put more references on-line.
Collections/video	Storrs	College of Liberal Arts & Sciences	On the whole H. Babbidge is a very good resource for my work. My only suggestions would be to increase the size of the video library and expand the index- especially focusing on films/ documentaries for use in class and more regular maintenance of the copy machines.
Collections/video	Storrs	School of Engineering	Keep up to date with latest publication of Book and videos.
Computers/printers	Greater Hartford	School of Business Administration	More computers terminals and better printers would be nice.
Computers/printers	Greater Hartford	School of Business Administration	I live out of State currently. I think we could use new printers for the Hartford campus, besides wasting paper they are very noisy.
Computers/printers	Greater Hartford	School of Business Administration	Most of my research, I perform at home or in my office using traditional search engines (?) (Yahoo, Excite, Lycos) The times that I have used the library I did like the space that was available. I wish there were more computers or that the desk that were wired for PC's so that I could plug my PC into the net.
Computers/printers	Greater Hartford	School of Social Work	Get new printers or covers for the existing ones- it's much too noisy in the library to work. I end up Having to leave to concentrate.
Computers/printers	Greater Hartford	School of Social Work	The journal abstract computer is slow as well as printing is very slow. The library often appears dirty. Additionally there are numerous times I have found interesting journal articles on the Abstract database, only to learn the library does not carry the journal. Likewise, I can attest, the Hartford library is poor excuse for a research school.
Computers/printers	Greater Hartford	School of Social Work	CD rom for Psychlit/Sociofile etc. often down. Librarian staff are very nice and helpful
Computers/printers	Greater Hartford	School of Social Work	Computers are frequently down and resources are unable to be located because of this. It is extremely frustrating.
Computers/printers	Greater Hartford	School of Social Work	My greatest concern regards to the reserve collections placed by professors. I live an hour away from school so it is important that I have access to materials but the reserve librarians never seem able to find what I need: and continually say professors failed to put materials there. The same thing happens with many journal articles. the photocopiers need to be updated and the computer stations need new, faster printers!
Computers/printers	Greater Hartford	School of Social Work	More social work related books, laser printers for super Homers, E-mail terminals, Computer terminals (monitored)

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Computers/printers	Greater Hartford	School of Social Work	Quality or copies on copiers/ fiche not great. Computer inputs not usable often but to server problems. Could use another Super Homer.
Computers/printers	Greater Hartford	School of Social Work	The Hartford Branch needs longer hours and laser printers for each computer.
Computers/printers	Greater Hartford	School of Social Work	The Trecker staff are great but the library is an utter disgrace. I pay a lot of money to attend Uconn and considering it is 1998 the school could at least invest in slightly up to date laser printers. They only cost a couple hundred dollars. The noise is horrendous and it disturbs the students (your paying customers) and the librarians too. I have taken days off from work to use the library, only to find the computers down. There is no excuse in this age of technology to have computer services down so frequently and a lack of decent printers. If possible, I avoid the library at all costs and drive out of my way to go elsewhere.
Computers/printers	Greater Hartford	School of Social Work	The library could use more terminals for Homer UCAT and JREF and a system schedule time (in a very busy schedule) to complete searches only to find the system down with no knowledge of when it will be working again. More access to internet is needed so students to not have to wait for access to a terminal. Library staff is very helpful - keep up the great work.
Computers/printers	Greater Hartford	School of Social Work	Need to open library earlier, have ILL agreements w with Smith College. Turn on computers so they are up and running when library doors open. I only have half an hour before my first class!
Computers/printers	Stamford	School of Business Administration	The dot matrix printers at the Stamford library are too noisy and disturb me when I work/ research. I can hear these printers from every area in the library.
Computers/printers	Stamford	School of Business Administration	Yes, the dot matrix printers at the Stamford library are much too loud. They are located in the middle of the room. When they are working it is impossible to study. Please call me to discuss!
Computers/printers	Storrs	College of Agriculture & Natural Resources	Printers attached to SuperHomers must be updated.
Computers/printers	Storrs	College of Agriculture & Natural Resources	The new computer lab is always filled w/ people that are word processing. This seems like a waste of the new computers that one should be hooked to the www. Either time limits should be in place or word processing computers (486's) should be established. Service is good. the building looks great. It would be nice to the journals on electronic format.
Computers/printers	Storrs	College of Liberal Arts & Sciences	I regret the loss of computer center on the third floor; very useful to grad students peer editing their course papers and especially for FREE PRINTING
Computers/printers	Storrs	College of Liberal Arts & Sciences	Please! Put a few Macintosh computers and a printer in the Babbidge library . We Mac users are second class users of a great facility
Computers/printers	Storrs	College of Liberal Arts & Sciences	It would be great if we had more computer workstations. The same goes for copiers.
Computers/printers	Storrs	College of Liberal Arts & Sciences	microfiche collections would be great (EVAN) Keep netsurfers away from microlab- if you need to print a paper for class, it's irritating to watch someone play on the web while you wait for a machine with Word on it. Is there a way to replace old journals w/ electronic records and free up additional shelf space downstairs? Some of those books are too old for photocopying, almost too old to be handled. Several of my fellow graduate students would like longer hours on Fridays and Saturdays

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Computers/printers	Storrs	College of Liberal Arts & Sciences	Please get microtext better organized and better functioning machines! Also- more SuperHomer which don't require payment for printing (we don't all need laser-copies)
Computers/printers	Storrs	College of Liberal Arts & Sciences	My only real dissatisfaction with the Storrs Library was the equipment, microfilm readers and copy machines. They often didn't work properly. This was a couple of years ago now, so maybe the situation has improved.
Computers/printers	Storrs	College of Liberal Arts & Sciences	More computer, more journals, new and cheap copiers
Computers/printers	Storrs	College of Liberal Arts & Sciences	Stack signs are horrific! You need small signs that extend out from the ends of stacks (not flat ones) so you can look down the stacks and see where you want to go, quickly, efficiently. Sign in front of elevators which say which letters, journals on what floor. More photocopiers in convenient places! Only 2 Homers terminal on each floor!? Ditch the mainframe. Spend some Uconn 2000 to bring the information systems online with the rest of the world! (CMS!? uh 1990) Staff is great and polite. Help desk does a great job! KUDOS! New books have been relevant to my work-pleasantly surprised. The exit NAZI is crazy isn't there a better way to check for books exiting?
Computers/printers	Storrs	College of Liberal Arts & Sciences	Biggest problem is equipment, copiers are better but still often too light or dark or scratchy. Homers and lab printers work about half the time. Also, hard to find quiet comfortable study space. Group rooms not soundproof. Coffee in the study room is excellent. But the metal desk creatures on the first floor are hideous.
Computers/printers	Storrs	College of Liberal Arts & Sciences	If the money could be found more computers and more copying machines built in the 1990's would be nice.
Computers/printers	Storrs	College of Liberal Arts & Sciences	It is imperative that new photocopiers are purchased as soon as possible. The old photocopiers on the 3rd floor are acceptable. In addition the information café has not been completed. Are you waiting for more computers? Also, why is printing off the web such a hassle at Homer Babbige ? I seem to get daily excuse when I try to print and it doesn't work.
Computers/printers	Storrs	College of Liberal Arts & Sciences	It would be nice if there were more UCAT/ Homer workstations on upper levels. Perhaps more reduction copiers could be invested in. Copy cards machines are an exercise in frustration. Journals subscriptions seem to stop in the early 90's in many cases - I'm all too familiar with the economics of journals for libraries.
Computers/printers	Storrs	School of Business Administration	More photocopiers and SuperHomers are needed if you can get the funding.
Computers/printers	Storrs	School of Education	Not enough copiers, prices too high more computers in computer lab- remove e-mail access in the computer lab.
Computers/printers	Storrs	School of Education	The atmosphere in the library is very good. All of the computers on the first floor are great. However, the photocopiers are terrible. At least half of them never work. For such a big school and one that is so research oriented I would expect better ones. Also, what students don't have to cart books everywhere? It is very hot in the library. The main floor is so nice especially the part with Cafe Origins and the tables. I like being in the library but dread having to copy things.
Computers/printers	Storrs	School of Education	More computers to use, more quiet areas, overall very good!
Computers/printers	Storrs	School of Education	I really want to use Apple computers. It's not convenient in using printers in the Homer library.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Computers/printers	Storrs	School of Education	More microfiche viewers plus faster printers/PC's. Too many times LAN is down for ERIC. More SuperHomer. Improve Homer interface- make it more like www.lib.uconn.edu. Staff are very helpful and facilities are looking beautiful. I appreciate all the stunning wood work in the Foyer. Please extend building some more- I love all the construction!!!
Computers/printers	Storrs	School of Education	Expensive to print from the Web- 10cents a page! (It was free before) I thought we (students) pay enough for attending the university each semester- where does the money go?? Otherwise in general the library now is much more wonderful (after construction) than it was a few years ago. Now, I want to go to the library much more often!
Computers/printers	Storrs	School of Education	Enforce quiet study areas in the library! Provide laptop data stations for personal computing. Upgrade older copier machines and keep them working.
Computers/printers	Storrs	School of Education	If the University wants to be a "State of the art" educational facility the mainframe system needs to be rearranged. The library hours should be extended- at the very least it should be open before classes start in the morning, by an hour or more. The ILL services are exceptional. I have used them often and have always found them to be extremely helpful and timely. The library needs to provide access to Mac computers not just the PC's. It doesn't make sense to offer only one.
Computers/printers	Storrs	School of Education	If a respondent is dissatisfied with one of the above items, they should be asked to explain why they are dissatisfied so that the problems can be corrected. For example, the microfilm /fiche/Eric document readers have printed poor quality when I use them. If SuperHomers were hooked up to printers, research can be completed more efficiently.
Computers/printers	Storrs	School of Education	After all these years the library finally looks the way it should! It has undergone a wonderful transformation, inside and out. However there is still room for improvement. The number of computers available is still lacking. I'm also amazed that nothing was done about the copier situation. I have never been to the library when every copier was in working condition. More copiers needed and they need to be more reliable. The most impressive aspect of the library, to me are the extensive collection of journals and the wonderful help from the library staff.
Computers/printers	Storrs	School of Education	The library Microfilm/fiche readers and printers are very bad. The printers for electronic databases are very bad. The book collections in Educational Psychology are completely out of date--and journals.
Computers/printers	Storrs	School of Education	The library has many useful resources I do not feel however that there are not enough computers for word processing, spreadsheet, Microsoft. The library is the core of an educational institution and there is always a line for a computer.
Computers/printers	Storrs	School of Education	Your instrument skews results by giving three opportunities for a positive assessment but only two opportunities for a negative one. For a research university, the collection is very weak. It could be improved with better full text sources like Lexis Nexus access off campus. Also more complete L/N and better printing capability (vs. screen by screen) on campus. Look at how much better the CCSU system is. ILL takes forever, doesn't update in progress or supply an expected date. Requests seem to fall in a black hole. However, librarians do work hard to get the materials, they just don't communicate their progress. Summer hours and off semester hours are horrible. Grad students are always working and always need the hours offered during the semester.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Computers/printers	Storrs	School of Engineering	Need more PC's with databases/internet access. Need PC's with zip drives. How about UNIX/LINX terminals? Library should be open 24 hours a day! More copiers/ copy rooms are needed, better repair (always broken) Macintosh computers would be good. I cannot stress enough the need for more computers in Babbidge library.
Computers/printers	Storrs	School of Engineering	The resources are available but the search engines (Homer) are rather tiresome. The computers need to be upgraded and there is a need for them. (I mean more of them) on every floor. COPIERS NEED MAINTENANCE AND PLEASE RETIRE SOME. Also Information of organization of the journals / abbr. e.g.. J. Phys could mean Journal of Physique or J. of Physiology e.g.. J. Am. Chem. Soc. is organized as American Chem. Soc. e.g.. J. Opt. Soc. of Am. is organized as Optical Soc. of Am. There is a lack of organization consistency.
Computers/printers	Storrs	School of Family Studies	All collections are useless if we cannot have a legible, low cost of them. Library web-based searches are cumbersome. The graphical interface is very cluttered. I love the coffee shop. Grad students gather study and relax and snack. Place high quality copiers on each floor
Computers/printers	Storrs	School of Family Studies	More computer work stations- they are always busy. Microfilm- very difficult to operate. More photocopiers. More rooms for group work
Computers/printers	Storrs	School of Fine Arts	Cookson Music Library need more Superhomers. There is often a long wait. Remote searching (from home) needs to be improved.
Culpeper	Storrs	College of Liberal Arts & Sciences	The facilities for showing videos is extremely inadequate. The system whereby we reserve videos and theatres several months ahead is funny- as if we know that far in advance. The video collection is poor. At any given time not more than 5 copiers broken in the library. There's a real lack of space for someone who wants to work in the library one whole day.
Education	Greater Hartford	School of Business Administration	Perhaps you've already done so, but it would be helpful to me if some information could be sent out on how to go about accessing the library online. Are all the resources here available on line- or just some of them? Also, as an evening student, I'm most likely to use the library on the weekend- but I don't believe it is open on the weekend- if it is, I'm not aware of it.
Education	Greater Hartford	School of Business Administration	Reference material to use electronic database such as Homer is difficult to understand. Need a couple of very easy examples with step-by-step instructions.
Education	Greater Hartford	School of Business Administration	Tell the governor (and help votes tell him) about the impact of constrained resources. In general 1 would use a library more conveniently located to my home in Mass. Also, introductory info for students was not comprehensive enough speaker was great, however, at intro my experience with reference staff was very efficient and clear but not customer friendly.
Education	Greater Hartford	School of Business Administration	I love studying at the law library but the Trecker library leaves me more to be desired. At the evening MBA program there is very little info on what is available to us- what is homer?
Education	Greater Hartford	School of Business Administration	As a member of the EMBA program I have had limited opportunity to use Uconn's libraries. It would have been beneficial to have a member of the staff provide information about UCONN's libraries during early portions of the program. A demonstration of on-line use of electronic media would be most useful!

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Education	Greater Hartford	School of Business Administration	Course/ demonstrations of how to use electronic databases available through the library by using the internet at home or work would be useful. If you're doing this already publicize it! Also I live one hour away and take night classes, so its far to drive to use the physical library.
Education	Greater Hartford	School of Social Work	Need reference/computer assistance whenever library is open. Waste of time drive one hour to W. Hartford campus to best social work collection and not have assistance to access computer resources!!!
Education	Greater Hartford	School of Social Work	The library has many resources but they're all in Storrs. It's frustrating when you look up a topic and 25 hits come back. When you look closer, they're mostly in Storrs. Very frustrating.
Education	Greater Hartford	School of Social Work	Please try to get more books on Latinos and Puerto Ricans. It appears that you are low on such material since most of it I had to either buy off the internet or receive through inter-library loan. It is somewhat annoying to set off on a research project only to come up with nothing available.
Education	Greater Hartford	School of Social Work	Better hours, instruction of use of computers and resources. Better e-mail programs. Faster computers. Quiet spaces for study needs improvement. Copier numbers and cost are out of line with resources of the library.
Education	Greater Hartford	School of Social Work	Students need a better orientation of library's equipment and use help students a lot of times the reference librarian is not around when I go to the library to use computers.
Education	Greater Hartford	School of Social Work	I really don't use the library often because I live far away. Two things I think need improvement. Photocopy machines are extremely important for a commuter campus. Can we get good, reliable ones? Better orientation to available library services.
Education	Greater Hartford	School of Social Work	In filling out the survey, I realized my satisfaction level is directly related to my competency level. The more I know about a library product and how to use the more satisfied I am. Definitely need more instruction available on how to access from home and what's available- Had one hour tour only in SW school.
Education	Greater Hartford	School of Social Work	Would probably use library if I had been introduced to it at orientation. Will need to use next semester.
Education	Greater Hartford	School of Social Work	It is very frustrating that the Silver Platter system seems to go down a lot. Also, I tutor students at the School of social work and I have found that many of them need a basic introduction to the library's services - if this is offered at the beginning of each semester (I'm not sure) then it needs to be better advertised. Also, the students have mentioned to me that they don't feel comfortable asking the librarians for this basic type of help. Perhaps general orientations for the social work students should be held so the library and it's staff will be more "approachable"
Education	Greater Hartford	School of Social Work	Having been out of school for so many years, the computer system used is different to me. Lack of assistance in learning system. Copying machines are ancient
Education	Stamford	School of Business Administration	Disappointed with discontinue of Lexis-Nexus from internet via 3270 terminal
Education	Stamford	School of Business Administration	I have the impression there are services of which I am unaware but would like to learn more about.
Education	Stamford	School of Business Administration	MBA courses have not required me to use a library very frequently but when I have tried to use it, it has been closed (evenings) services should be better publicized. I don't feel that Uconn is a resource for me!

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Education	Storrs	College of Agriculture & Natural Resources	I can't find 40% of cited journal articles in Homer Babbidge. library specially the area of microbiology including: food microbiology, veterinary microbiology, immunology and other related field of biochemistry.
Education	Storrs	College of Agriculture & Natural Resources	I get very frustrated using HOMER and JREF. I know I'm supposed to be able to get information through them but I can't usually get even resource I knew about to come up. I get so frustrated I go home and use Medline via AOL and then use the UMass medical center library.
Education	Storrs	College of Agriculture & Natural Resources	Need some training workshops
Education	Storrs	College of Agriculture & Natural Resources	I have a hard time on Homer and SuperHomer finding all of the sources I need SuperHomer is confusing.
Education	Storrs	College of Liberal Arts & Sciences	I think more "orientations" should be offered to grad students because like many freshman we are completely new to the facility.
Education	Storrs	College of Liberal Arts & Sciences	The copiers are a pain because: they frequently break or get jammed. You can't make 2 sided copies on most of them. Also, there should be clear directions on the computers in the new internet café, I had no idea what "shared database c" meant or how to get back to the Main menu on the LAN's
Education	Storrs	College of Liberal Arts & Sciences	More often than not, I find that students are not adequately trained for their library positions. I was told on two separate occasions that a comprehensive list of library videos doesn't exist- why? When I access Homer from my home I cannot obtain a full listing of my search results, e.g. the screen will say that 20 books have been found but will only allow me to view two of them.
Education	Storrs	College of Liberal Arts & Sciences	Perhaps you already do this but- how about an introductory session for new graduate students to familiarize them with the Babbidge Lib at Storrs -people services, collections, etc. Are there some scheduled for spring semester -if so - can grad. students be notified by mail.
Education	Storrs	College of Liberal Arts & Sciences	How do I find out about getting a study carrel? The ILL folks are angels
Education	Storrs	College of Liberal Arts & Sciences	Every time I try to photocopy something, there is a huge wait to get a machine because most them are broken. Why don't the LAN machines have directions by them like they did in the past? For some reason, the machines on the entry level won't let me use JREF. It says my number is invalid. Also when checking e-mail there, I wish there were some directions about how to use those old key boards. It never seems to work for me.
Education	Storrs	College of Liberal Arts & Sciences	Right now I'm not actively using the library since I'm home with 3 kids under 4- but when I work on my dissertation. I have been trying to limit having to go to Storrs to get materials (books and journal articles) and this has been somewhat of a struggle. I live near the West Hartford campus and have spent considerable time on the phone with library "supervisors" to ok me being able to pick up materials locally (i.e. Storrs sending books etc. to West Hartford.) Quite a struggle, but finally I got co-operation and have been very appreciative. It should not be so difficult to arrange something/ to accommodate less "mainstream" grad student lives- But I was persistent in my inquiries and finally agreements were made to facilitate my research.
Education	Storrs	School of Business Administration	Some books and journals have missing pages. Your people are so specialized in specific areas that if one person is absent the others don't know how to help. If Dave McChesney is not in the library, none of the others can help in the area of business research?

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Education	Storrs	School of Business Administration	The new space is attractive, but the library study spaces are used for discussions as much as for studying, which makes them louder than they should be. Some directions to where materials are shelved as you enter the doors on 2n&s and 4 n&s would help. (The maps in the area by the elevators and stairs are inconvenient once you've entered the stacks. Re-running some of the introductions to database searching during the semester would help. I know people tend to use only the databases they're familiar with rather than exploring. The professional staff have been unfailingly helpful and cheerful. thanks
Education	Storrs	School of Education	How are the instructional classrooms reserved? Or does it have to be library oriented? No understanding of how to really use the resources that are high-tech physically? Hours for Dodd are ridiculous! East Haddam Elementary--In the field house you can use their equipment at 6:00am and 10:00am on weekends? What are Uconn priorities?
Education	Storrs	School of Education	Some of your library staff need to be more helpful with older off campus students who might not be familiar with the equipment, on line resources etc.
Education	Storrs	School of Education	The staff of ILL has been extremely helpful and always very nice. I probably under utilize many of the references in the library simply because I don't know they exist. Mailings including services the library offers and how to use these services (i.e. library instructors) would be beneficial.
Education	Storrs	School of Education	I have noticed many students in "non-traditional" age group attending day classes. If they are like me, they have not been thoroughly introduced to libraries in the computer age. Ways to meet that need should be considered. However, two critical sources could not be located in a timely fashion. One book could be retrieved in two weeks. another could not be found. the paper was due w/in a week.
Education	Storrs	School of Education	I have been very impressed from what I have seen thus far, but if one of my classes hadn't taken the time to bring me to the library then I wouldn't even know what Homer is. Maybe Library Orientations could be provided for the part-time students. Otherwise, when you walk into the library it could be overwhelming.
Education	Storrs	School of Education	Have received tremendous help from Bob in ILL office!. Main frame access program = terrible! Archaic system! Of people I asked for help- computer help- had different. answers to my problems A waste of 200\$! Most/Majority of workshop = during the day! How about some for grads who work! Open up for remote use Dissertation Abstracts. Mail announcements of workshops to grad students!
Education	Storrs	School of Education	Comment :Generally, Homer Babbidge is servicing my needs and I appreciate the library and staff. I will call you more in the future, however, than I am now. I wish informational classes about doing research were more numerous or offered at additional times than the beginning of each semester. I am too busy the first week or two to take them, and they don't seem to be offered later. (Staff has been helpful in this regard, however, I wish there were sessions by an expert in my area, e.g.. Dairy Research in Education)
Education	Storrs	School of Education	I don't use many of the services because I'm either unaware of their existence or I am unfamiliar as to how to use them. The staff has been friendly and helpful at Storrs but not always available especially nights and weekends.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Education	Storrs	School of Education	Photocopiers consistently broken but not marked so you lose money and your place in line. New computer stations are great except I discovered that you cannot access all databases through all machines need to be better marked so I don't spend an hour trying to find info that I don't have access to an that machine (and then feel like a computer disk in addition to wasting time.) When I go to Storrs I usually have very limited time to use the library. How about developing a "cheat sheet" that outlines a step by step sequence to conducting the most effective and efficient search.
Education	Storrs	School of Education	Photocopy machines are almost always a problem. So many broken down almost every time I want to make copies. The library has changed so much (computer and databases) that I no longer know how to use them. I know the change is positive, but I'm intimidated by the new system.
Education	Storrs	School of Education	There should be some sort of tours or library orientation as the size and the volume of materials housed can be very intimidating.
Education	Storrs	School of Engineering	What happened to InSpec?
Education	Storrs	School of Engineering	As a biomedical engineering student, I am extremely dissatisfied with the inability to use the Health Center Library in Farmington. I am doing my research in Farmington and I clearly have a need to use the library resources there. Will someone please answer to my satisfaction: How is it possible for the same University to restrict the use of resources to students who require them to successfully complete their program?
Education	Storrs	School of Engineering	It's recommended to have Instructions and guidelines meeting the new students to each semester. It's necessary to have the facility of searching for a paper using the computer.
Education	Storrs	School of Engineering	It is better if lectures about how to use library are given. Or just on the WebPages of the library - tell us how to use the library.
Education	Storrs	School of Engineering	As a student in the Biomedical Engineering program working at the health center, I find it very complicated to do research. I need to do most of my medical research at the Health Center, but most of my engineering research must be done at Storrs. This tends to be inconvenient. WWW.lib.uconn.edu/gateway has been a great help.
Education	Storrs	School of Family Studies	I live in Greater Hartford and use St. Joseph's library more often than Uconn because: reference help is available on weekends and the index (electronic) to social service journals themselves are more accessible. I have difficulty getting into social service journals via Uconn library
Education	Storrs	School of Family Studies	The people at the Trecker Library are wonderful, helpful and kind. I do not use the Babbidge Library because it is so BIG and confusing and difficult to use.
Education	Storrs	School of Nursing	I would have liked to have known that when I walked into the library this fall that the means of accessing information on the computers would be totally different. I am not a computer person and I'm blown away with the new extensive offerings. The set-up is a lot different. Not bad just different. At the help desk- there is never enough people.
Education	Storrs	School of Nursing	1) Staff is very helpful and pleasant to deal with. 2) How do you get access to individual study spaces? 3)For a major university with undergrad.. and grad nursing programs, the nursing section is severely out of date and under-represented. Pharmacology references @ Homer stink!! There should be some current (under 2 years old) pharmacy. references available without going to the school of pharmacy- just a couple of basics would be helpful. 4) Copy machines are down a lot - I realize from heavy use. Any remedy?

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Education	Storrs	School of Nursing	RE: demographic #2; my grad. Education is currently " on hold" x 2 semesters 2nd to illness in family. Otherwise I'm part-time. RE: #7 I primarily use the Health center library at Farmington when I am an active part-time student. Learning to use an electronic library was at first overwhelming. I have managed to pick up bits of info along the way but when I resume studies, a refresher course in the library would be most beneficial. I answered most questions as if I were currently a part-time student.
Education	Storrs	School of Nursing	Need better instructions on machines
Education	Storrs	School of Nursing	I have found online literature searching complicated at Uconn library- compared to Health center - which is more user friendly
Education	Storrs	School of Nursing	In nursing tract unable to access CINAL from remote location. The collection of journals that meet my needs are often found in Uconn- Farmington library. I have used a variety of ways to research over the last five years and due to convenience Uconn was my last resort. Although I was moderately satisfied when I used the services. I never received a newsletter regarding the updates at the library.
Education	Storrs	Z Not Indicated	The Home page (Uconn Libraries) needs a better description of how to use electronic journals and online databases. The connection to many online databases also crashes too much to often. The electronic services need to be more reliable. The day's newspapers never seem to be on display or available. If the mornings newspaper is available , this needs to be better communicated to library patrons.
Email	Greater Hartford	School of Social Work	Better hours, instruction of use of computers and resources. Better e-mail programs. Faster computers. Quiet spaces for study needs improvement. Copier numbers and cost are out of line with resources of the library.
Email	Greater Hartford	School of Social Work	More social work related books, laser printers for super Homers, E-mail terminals, Computer terminals (monitored)
Email	Storrs	College of Agriculture & Natural Resources	Update of mainframe is needed. Extended subscriptions to scientific journals
Email	Storrs	College of Liberal Arts & Sciences	ILL is great. I would like to be able to have desk-space in the library. Somewhere to leave my books would be nice. Darlene Waller does a great job. I would like to be able to use Eudora e-mail from the library for research.
Email	Storrs	College of Liberal Arts & Sciences	Stack signs are horrific! You need small signs that extend out from the ends of stacks (not flat ones) so you can look down the stacks and see where you want to go, quickly, efficiently. Sign in front of elevators which say which letters, journals on what floor. More photocopiers in convenient places! Only 2 Homers terminal on each floor!? Ditch the mainframe. Spend some Uconn 2000 to bring the information systems online with the rest of the world! (CMS!? uh 1990) Staff is great and polite. Help desk does a great job! KUDOS! New books have been relevant to my work-pleasantly surprised. The exit NAZI is crazy isn't there a better way to check for books exiting?
Email	Storrs	College of Liberal Arts & Sciences	Improve mainframe email system if you could.
Email	Storrs	School of Business Administration	Mainframes- cannot reach registrars office without special account- ridiculous! Should be able to reach anywhere on campus via website without paying to have special account set up. Photocopiers are often out of order.
Email	Storrs	School of Education	The library should be open later at night and earlier on the weekends, if not 24 hrs After all, this is a huge university and library hrs shouldn't be so limited. E-mail computers are practically antiques, and there are not even enough of those!

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Email	Storrs	School of Education	Have received tremendous help from Bob in ILL office!. Main frame access program = terrible! Archaic system! Of people I asked for help- computer help- had different. answers to my problems A waste of 200\$! Most/Majority of workshop = during the day! How about some for grads who work! Open up for remote use Dissertation Abstracts. Mail announcements of workshops to grad students!
Email	Storrs	School of Education	If the University wants to be a "State of the art" educational facility the mainframe system needs to be rearranged. The library hours should be extended- at the very least it should be open before classes start in the morning, by an hour or more. The ILL services are exceptional. I have used them often and have always found them to be extremely helpful and timely. The library needs to provide access to Mac computers not just the PC's. It doesn't make sense to offer only one.
Email	Storrs	School of Education	In general your staff is very helpful. I'd like to take the opportunity to especially note the staff in the interlibrary loan. They are excellent! Very helpful. They keep students informed and have developed procedures that encourage the students to use their services(i.e.. web page that allows for requests to be made easily) I find the email system frustrating. you need to be a computer programmer to use it easily especially with the remote dial-up. I recommend you purchase multiple copies of certain texts like for research methods. I've had to use other college libraries for some of the more popular references or get them at Uconn only to have them recalled in 10 days.
Environment	Greater Hartford	School of Social Work	The journal abstract computer is slow as well as printing is very slow. The library often appears dirty. Additionally there are numerous times I have found interesting journal articles on the Abstract database, only to learn the library does not carry the journal. Likewise, I can attest, the Hartford library is poor excuse for a research school.
Environment	Greater Hartford	School of Social Work	The reference librarian for SW is wonderful. When I'm actively going to classes, I use the library several times a week. The library needs more funds to update book collection. (old books / dust mites in journal room up my allergies to an uncomfortable level.
Environment	Stamford	School of Business Administration	Would prefer the library be open Saturdays. That is when I would usually use a library. Currently I went to Public Librarians in the area. Study area is not well lit. Cubing lights are high above.
Environment	Storrs	College of Agriculture & Natural Resources	I always found it difficult to study, either because of students talking or loud janitors. The cleaning people seemed to be rude at times and have little regard for people studying.
Environment	Storrs	College of Liberal Arts & Sciences	The library should be open 24 hours with possibly a limited staff at odd hours. One quiet study space with poor lighting and stuffiness is unacceptable. Photocopiers rarely work at all or it gives bad copies causing long lines. Forcing us to pay extra at the copy center is bad. It is difficult to find a quiet place to do research in the library because convention of "quiet in the library" is not observed at Uconn. Since no one enforces it there have been many occasions where upper floors become group studies. The bathrooms are not clean especially second floor men's. Although I have mentioned only complaints they are minor compared to the improvements in the library and its functions.
Environment	Storrs	College of Liberal Arts & Sciences	About two years ago before major reconstruction work began, library had blue- colored reclining chairs at third and fourth floors. I believe that those chairs were very useful for students who were absolutely tired and exhausted by what so ever reasons to recuperate their bodies and minds.
Environment	Storrs	School of Business	I think this place is way too hot, of course, being a penguin from the Antarctic, I consider most places too hot...

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Environment	Storrs	School of Education	The atmosphere in the library is very good. All of the computers on the first floor are great. However, the photocopiers are terrible. At least half of them never work. For such a big school and one that is so research oriented I would expect better ones. Also, what students don't have to cart books everywhere? It is very hot in the library. The main floor is so nice especially the part with Cafe Origins and the tables. I like being in the library but dread having to copy things.
Environment	Storrs	School of Education	For a University with an outstanding School of Education, your resources are pathetic. The journal choices are very poor. You need a lot more information for education majors. The library is also too hot!
Environment	Storrs	School of Education	Enforce quiet study areas in the library! Provide laptop data stations for personal computing. Upgrade older copier machines and keep them working.
Environment	Storrs	School of Education	Homer Babbidge Library is a very unappealing, uncomfortable environment. I don't look forward to the time I need to spend there doing research. I recommend doing something to improve the unfriendly and un-friendly-welcoming atmosphere, not only in aesthetics, but also in the attitudes of employees. In addition, it is very frustrating not being able to find needed research material. Turnover time, in regards to getting material back in it's location, needs to be done in a more timely manner. thank you for attention.
Environment	Storrs	School of Nursing	UHC Library has excellent biological resources and is arranged in a manner which is conducive to professional and research use. I have used this as my primary Uconn library for the above reasons and because the undergraduate student atmosphere in the Babbidge library made it difficult to work there.
Exit	Storrs	College of Liberal Arts & Sciences	It is extremely inconvenient to have to open bags every time when leaving the library even once books are checked out. When will it be automated so that it just beeps if you have a book in your bag that isn't checked out? Frankly I'm surprised Uconn is so far behind in implementing such a system.
Exit	Storrs	College of Liberal Arts & Sciences	Stack signs are horrific! You need small signs that extend out from the ends of stacks (not flat ones) so you can look down the stacks and see where you want to go, quickly, efficiently. Sign in front of elevators which say which letters, journals on what floor. More photocopiers in convenient places! Only 2 Homers terminal on each floor!? Ditch the mainframe. Spend some Uconn 2000 to bring the information systems online with the rest of the world! (CMS!? uh 1990) Staff is great and polite. Help desk does a great job! KUDOS! New books have been relevant to my work-pleasantly surprised. The exit NAZI is crazy isn't there a better way to check for books exiting?
Exit	Storrs	School of Education	If you have electronic check-out of book and materials, why must we stop, open bags for someone to peek in, re-close bag, walk through an electronic gate each time? Sometimes I avoid the library just knowing how annoying it going to be to leave!!
General	Greater Hartford	School of Business Administration	As a business student, there are not enough reference materials in Hartford. If don't have reference materials, should be available through ILL. Photocopiers are older than I am!! The Hartford Library is not satisfactory and as a part time student I cannot make a trip to Storrs.
General	Greater Hartford	School of Business Administration	I don't really have the time to use the library now. I don't know about remote use of databases, Homer, etc maybe if more was available remote it would be useful
General	Greater Hartford	School of Business Administration	I seldom have used the library. My career thus far have not required a good deal of library research. I have access to the town public library and resources that are available at the hospital where I work.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
General	Greater Hartford	School of Business Administration	When I need to use a library Trecker is fine. I also use others in the area, especially the ones at CCSU and Uconn Health Center.
General	Greater Hartford	School of Business Administration	The Homer Babbidge Library in Storrs has been a tremendous help to me in attaining my MBA specializing in accounting. As a graduate student at West Hartford, I have also used the Harleigh is Trekker Library, an found it to be quite helpful.
General	Greater Hartford	School of Business Administration	I live near the Uconn Library at Storrs but almost never use it because of parking.
General	Greater Hartford	School of Business Administration	Most of my research, I perform at home or in my office using traditional search engines (?) (Yahoo, Excite, Lycos) The times that I have used the library I did like the space that was available. I wish there were more computers or that the desk that were wired for PC's so that I could plug my PC into the net.
General	Greater Hartford	School of Business Administration	Tell the governor (and help votes tell him) about the impact of constrained resources. In general 1 would use a library more conveniently located to my home in Mass. Also, introductory info for students was not comprehensive enough speaker was great, however, at intro my experience with reference staff was very efficient and clear but not customer friendly.
General	Greater Hartford	School of Business Administration	I love studying at the law library but the Trecker library leaves me more to be desired. At the evening MBA program there is very little info on what is available to us- what is homer?
General	Greater Hartford	School of Business Administration	Trecker is obviously much smaller than the John Dempsey library so can't be expected to have a lot of the same services is often a problem. It has already gone down 1-2 times this semester. ILL from Storrs has been very fast when I have used it in the past
General	Greater Hartford	School of Business Administration	I'm not at a point in my MBA where extensive research of reference materials is needed. I expect my needs to change next year as my work load increases with higher level classes. I currently take advantage of the library as a great place to study prior to attending night classes.
General	Greater Hartford	School of Business Administration	What can we not have access to the Uconn library in Farmington.
General	Greater Hartford	School of Business Administration	I don't know how valid my responses are in terms of helping you. For the last 3 years I've been living in St. Louis, MO and have completed my degree "long distance"
General	Greater Hartford	School of Business Administration	I am only a first semester student I have not had the opportunity to use UCONN library.
General	Greater Hartford	School of Business Administration	Never been inside the library
General	Greater Hartford	School of Business Administration	I would use the library at West Hartford for quiet class preparation and exam study only.
General	Greater Hartford	School of Business Administration	Please bring the Hartford campus library into the 21st century. The library is an embarrassment. It is no better than my high school library was, and that was years ago!
General	Greater Hartford	School of Business Administration	Resources are minimal in Hartford
General	Greater Hartford	School of Business Administration	Homer Babbidge library is looking good. It's a shame we had so many problems with it. Hopefully the mortar will hold the bricks in place this time. I still look up before walking in - just in case something is falling off the library.
General	Greater Hartford	School of Business Administration	I find that I do not require library services as much as in the past because the majority of my research can be done on the internet.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
General	Greater Hartford	School of Business Administration	I don't use a lot of the sources at Uconn Hartford because I'm not aware of their presence on our campus and because most of my research requires the Uconn Health Center Library. The library's (at W. Hartford) general up-keep is poor and needs modernization. Later hours on the weekend would also be beneficial to students who have family responsibilities during the day!! It would be helpful if all photocopier keycards were the same including the Health Center and Law School.
General	Greater Hartford	School of Business Administration	Use the library at CCSU since they are open Sunday evenings until 11:00 p.m.. It's closer to my home.
General	Greater Hartford	School of Education	while I was an undergrad.. student I used the library in Storrs. Since I now live off campus and work full time, it was difficult to use the library.
General	Greater Hartford	School of Education	Have used the Med. Library at John Dempsey which I thought was quite good.
General	Greater Hartford	School of Nursing	It has been difficult to use Uconn Libraries as I live in the Hartford area, attend most classes at UCHC and work full time. The Health Center library, however, does not allow me to borrow a book without paying an additional fee- even though I've paid to use the Uconn library. This is certainly not convenient. I often use St. Joseph College Library - it is certainly user friendly. Getting assistance at UCHC library is not easy.
General	Greater Hartford	School of Social Work	The library desperately needs better equipment, more copiers etc-
General	Greater Hartford	School of Social Work	In general lib. Is nice, but quite small given some of the other state universities. Library space should be expanded. It's possible that more people would use it.- students and others.
General	Greater Hartford	School of Social Work	I called for information on research but the clerks refused. Overall satisfied.
General	Greater Hartford	School of Social Work	I had to go to Farmington to do research- photocopier was awful : expensive and slow and poor quality, library staff helpful, but overworked.
General	Greater Hartford	School of Social Work	Survey not too easy to fill out- but thanks for your interest!
General	Greater Hartford	School of Social Work	currently live in New Haven I use Southern CT. university on a weekly basis. I would like to have access to it's use for ILL and other privileges using my Uconn ID.
General	Greater Hartford	School of Social Work	Ph.D. programs at this campus will never come to pass as long as the library is as it stands now.
General	Greater Hartford	School of Social Work	Hope you can still use this, even though it's "past due"
General	Greater Hartford	School of Social Work	Thank you.
General	Greater Hartford	School of Social Work	Much of the information I responded to with "8" is because I am either unfamiliar with their existence or how to access. Regarding library hours - I was unprepared and disappointed this past Thanksgiving weekend to learn that the library was not open (Farmington/ West Hartford) This is a critical time in the semester with midterms and papers and would be improved if made more available. Regarding the copiers- it's a bit annoying that it's less expensive to use the copier at gas station around the corner than the copiers at the library. (7 cents a copy, seems unnecessarily high charge)
General	Greater Hartford	School of Social Work	I am employed full-time, therefore unable to obtain information from using many or most of the services available such as Homer, etc

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
General	Greater Hartford	School of Social Work	The Trecker staff are great but the library is an utter disgrace. I pay a lot of money to attend Uconn and considering it is 1998 the school could at least invest in slightly up to date laser printers. They only cost a couple hundred dollars. The noise is horrendous and it disturbs the students (your paying customers) and the librarians too. I have taken days off from work to use the library, only to find the computers down. There is no excuse in this age of technology to have computer services down so frequently and a lack of decent printers. If possible, I avoid the library at all costs and drive out of my way to go elsewhere.
General	Stamford	School of Business Administration	I have only used the library twice during the last three years. I don't feel that I can provide accurate information since I don't remember what I used.
General	Stamford	School of Business Administration	MBA courses have not required me to use a library very frequently but when I have tried to use it, it has been closed (evenings) services should be better publicized. I don't feel that Uconn is a resource for me!
General	Stamford	School of Business Administration	I am a new student (one semester) and have not had the opportunity to explore the library services.
General	Stamford	School of Business Administration	Much of the research work required for the MBA can be done over the internet from either your home PC or work PC. I also have a corporate library that I have used on occasion for magazine and journals and newspapers.
General	Stamford	School of Business Administration	I have only taken three courses so far and haven't had a tremendously need for the library other than a place to go meet students or to study. The study space is usually adequate, although sometimes it's hard to find an empty desk.
General	Stamford	School of Business Administration	I only go there to study for exams.
General	Stamford	School of Business Administration	No offense intended, but if I had something to contribute to your survey I would have completed it the first time. I am very busy at work and school, and I do not have time to deal with surveys, non-productive meetings and the like. If your library needs to do anything, it needs to learn how to get more information to me faster, better and cheaper.
General	Stamford	School of Business Administration	The reason I didn't fill out this survey was because I use the library close to home.
General	Stamford	School of Business Administration	I haven't had a need to use the UCONN library. I research using the web. I'm sure it's good though.
General	Stamford	School of Business Administration	Did use the library enough to have meaningful, significant feedback?
General	Stamford	School of Business Administration	The person who designed the library and the school for that matter doesn't understand basic function and use. The chairs are uncomfortable, the tables make it difficult to get close to the table because of where the legs are. There are no clocks, nor bathrooms. The Xerox machines are not convenient. The hours are not great. The service is superb.
General	Stamford	School of Business Administration	New in program (MBA) have not had to use library yet - I'm sure I will as time goes by-
General	Stamford	School of Business Administration	As an undergraduate at Uconn- Storrs, I found the library was very good.
General	Stamford	School of Education	I was using the Storrs library on a regular basis- have been in Stamford since the summer of 97 and have used a library at the university where I work- I plan to more actively use Stamford and maybe Storrs in the next year for my dissertation- I hope Stamford will be open Saturdays and Sundays.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
General	Storrs	College of Agriculture & Natural Resources	The renovations are wonderful!
General	Storrs	College of Agriculture & Natural Resources	I stopped using the library at Storrs because of all the construction. Now that it's finished, I will be using it more. I like Uconn Farmington though because the system to get journals articles is very streamlined (i.e. everything on one floor) Its fast and convenient.
General	Storrs	College of Agriculture & Natural Resources	I use the UCONN medical library because I need the medical/science journals and it is much closer to me to commute to. Anytime. I've used the Storrs library I've been satisfied.
General	Storrs	College of Agriculture & Natural Resources	The new setup is slightly confusing, I hate the way the new doors open. Very round about way to get into the library
General	Storrs	College of Agriculture & Natural Resources	Sorry, I thought I already filled a survey form out. I am currently finished with my grad work and have fulfilled all of my requirements for my M.S. Although I'm glad to be finished, I will miss the opportunity to use the wonderful new facilities. Keep up the great work and give the ILL anything they want! I have never ever met a nicer, more competent group of people in my life.
General	Storrs	College of Agriculture & Natural Resources	The new computer lab is always filled w/ people that are word processing. This seems like a waste of the new computers that one should be hooked to the www. Either time limits should be in place or word processing computers (486's) should be established. Service is good. the building looks great. It would be nice to the journals on electronic format.
General	Storrs	College of Agriculture & Natural Resources	Some improvement about parking close to the library should be done.
General	Storrs	College of Agriculture & Natural Resources	More space in the twenty-four room. A vending machine in the twenty-four hour room would be good.
General	Storrs	College of Liberal Arts & Sciences	Many Library resources are very good. Here are some things that concern me: Lack of a reading area. Number of books missing from the shelves. When I've reported missing books, they haven't been found or replaced. It would be nice if Interlibrary loan could notify when a request can't be fulfilled.
General	Storrs	College of Liberal Arts & Sciences	The library should be open 24 hours with possibly a limited staff at odd hours. One quiet study space with poor lighting and stuffiness is unacceptable. Photocopiers rarely work at all or it gives bad copies causing long lines. Forcing us to pay extra at the copy center is bad. It is difficult to find a quiet place to do research in the library because convention of "quiet in the library" is not observed at Uconn. Since no one enforces it there have been many occasions where upper floors become group studies. The bathrooms are not clean especially second floor men's. Although I have mentioned only complaints they are minor compared to the improvements in the library and its functions.
General	Storrs	College of Liberal Arts & Sciences	The new 24 hr room is great. I wish it was larger because is getting difficult to get a table. I wish there were some journals from Latin American countries.
General	Storrs	College of Liberal Arts & Sciences	ILL is great. I would like to be able to have desk-space in the library. Somewhere to leave my books would be nice. Darlene Waller does a great job. I would like to be able to use Eudora e-mail from the library for research.
General	Storrs	College of Liberal Arts & Sciences	The library looks very nice. However, more money needs to go for books, video, and Journals. I can never find current PBS videos to show students and I spend most of my time waiting for ILL articles to arrive. If the library carried more Journals then this wouldn't be a problem. And recalling books or allowing people to have books for one year is also a problem for research.

1998/99 Graduate Survey | Comments

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General	Storrs	College of Liberal Arts & Sciences	I usually refer to literature books (4th floor) and I am very satisfied with it. Though this semester I had an Education course for which I did research and used the 2nd floor whose books were not in place. Besides this I am quite pleased with the library's appearance and organization. Maybe just a suggestion: more "new" photocopiers are needed.
General	Storrs	College of Liberal Arts & Sciences	Although I use Uconn's library, I am able to utilize a library service at another location that is specific to my area of study.
General	Storrs	College of Liberal Arts & Sciences	Periodicals are very good. Training seminars are very good- thank you. Books are getting out of date- will improvements help this? My experiences with Culpepper have been particularly disappointing staff and collection. JREF has not been available remotely- very inconvenient. ILL loan period somewhat brief; notice of receipt of materials delayed which cuts into time loan material available for user. I hesitate to complete this just to provide support for a budget request; I hope you use this information internally for improvement as well. Why is law library separate, it would be nice if searches showed info at the law library, even if they still won't let me borrow anything...
General	Storrs	College of Liberal Arts & Sciences	I moved to Portland ME in May 1992 and have not used the UCONN library since then I am employed by the University of Maine System and make use of its library facilities for research and teaching.
General	Storrs	College of Liberal Arts & Sciences	In some respects the library (Homer Babbidge) is still a work in progress. I'd like to reserve final judgement until it's complete.
General	Storrs	College of Liberal Arts & Sciences	I'm only in my 1st semester of my 1st year- I haven't hit my library stride yet...
General	Storrs	College of Liberal Arts & Sciences	I just started using this facility- my comments would be much more positive for Babbidge/ Storrs
General	Storrs	College of Liberal Arts & Sciences	I haven't been to the library much since construction finished, so I can't really comment on it. Seems nice from what little I've seen so far. I appreciate the automatic renewal of extended loan books last spring. Maybe you should consider doing it all the time -it might save time and money for the library.
General	Storrs	College of Liberal Arts & Sciences	The few times I have gone to the Pharmacy Library, the books (which were on the shelf according to Homer) were not anywhere to be found. Otherwise, I enjoy the Uconn Library system very much.
General	Storrs	College of Liberal Arts & Sciences	Love your new cafeteria!
General	Storrs	College of Liberal Arts & Sciences	The staff does a great job, but the photocopy machines and microfilm need more attention. These frequently break down, and this creates problems for graduate student research. A district student library would foster community and provide some benefits for advanced researchers.
General	Storrs	College of Liberal Arts & Sciences	ILL loan and the Reference Librarians (Darlene Waller, in particular) have been extremely helpful. Without them, my dissertation would be suffering! Bob, from ILL always keeps me informed as to the status of my requests! I would also like to thank the library for providing my research offices for graduate students. Dave (from security) has always been attentive to my questions, and, at times concerns regarding this office space. All in all, the library is perhaps the best one of the best managed places on campus. And thank you for taking interest in the students!

1998/99 Graduate Survey | Comments

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General	Storrs	College of Liberal Arts & Sciences	The most outstanding feature of all - even better than the electronic access- is the superb support I have received from the staff at Uconn Waterbury campus Superb in every regard.
General	Storrs	College of Liberal Arts & Sciences	Keep up the good work and keep Homer and the vicinity for-ever beautiful
General	Storrs	College of Liberal Arts & Sciences	I find the library and service to be outstanding!
General	Storrs	College of Liberal Arts & Sciences	Improve the Xeroxing machines! Get more that work or otherwise everything is great!
General	Storrs	College of Liberal Arts & Sciences	Like the upgrades to the library, but it needs a place -lockers or check desk -where we can leave bags don't want to take into the library with us. Also HOMER & JREF are hard to use when truncating or specifying search requirements- that needs to be made easier.
General	Storrs	College of Liberal Arts & Sciences	I would like to be able to access the catalog from another state. For example, if I am in TN and I want to do some research, I would to access the SuperHomer system via the web. Maybe institute a password system for outside computers (non-PPP accounts). I love and use the 24 hour study room with the coffee shop. the new layout and look of the library is superb. Thank you
General	Storrs	College of Liberal Arts & Sciences	My work involves German Lit. I was library in group.
General	Storrs	College of Liberal Arts & Sciences	Biggest problem is equipment, copiers are better but still often too light or dark or scratchy. Homers and lab printers work about half the time. Also, hard to find quiet comfortable study space. Group rooms not soundproof. Coffee in the study room is excellent. But the metal desk creatures on the first floor are hideous.
General	Storrs	College of Liberal Arts & Sciences	The library looks beautiful now!
General	Storrs	College of Liberal Arts & Sciences	The collections are first rate. Some services are not. There needs to be several copies of paper course reserve and extended time limit. Three hours are not long enough. The library should be open later on Saturdays and earlier on Sundays. The email "dumb" terminals are outdated. The shelving of journals is very bad at the end of the semester. (I realize this is because of increased usage because of finals) There are not nearly enough computer work stations!!!! Students are becoming ever more dependent on internet research. I realize there are labs across campus, but off campus students do not have access. There should be two more copiers near the reserve reading room. And who has access to the group study rooms?!? A complete waste of space! Make them accessible!!
General	Storrs	College of Liberal Arts & Sciences	Library looks wonderful since the renovations. But what happened to the SCOLA programming? ILL service is wonderful. Thank you.
General	Storrs	College of Liberal Arts & Sciences	The library is pretty good for a public University
General	Storrs	College of Liberal Arts & Sciences	I'm very pleased with the new library. However- I do have a question on one procedure: Graduate students may hold a book until May, but what do you do if you need a book that is checked out by a graduate student, and therefore won't be available until May? Maybe a note on that procedure, if one exists would be helpful: is their a way to borrow from that graduate student? I'm also very pleased with the staff at the library: they have always been extremely pleasant and helpful to me!
General	Storrs	College of Liberal Arts & Sciences	To take a rest while I'm studying, why don't you put in some recliners?

1998/99 Graduate Survey | Comments

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General	Storrs	College of Liberal Arts & Sciences	Construction and other disruptive activities should be restricted to hours when library is not heavily used.
General	Storrs	College of Liberal Arts & Sciences	The library improvements over the last three years have been tremendous. Also, reference librarians have been, without fail, wonderfully helpful. Keep up the good work.
General	Storrs	College of Liberal Arts & Sciences	Public photocopiers are poor and always broken. Should have more reduction / enlargement copiers. Very unhappy that EBSCODOC service was canceled without notice. I like the physical changes to the building.
General	Storrs	College of Liberal Arts & Sciences	The renovations are fabulous. I intentionally search for as much online/electronic materials as possible because the photocopiers on the third floor are so unreliable (I.e. frequently out of order) or material is not on the shelves.
General	Storrs	none	Excellent facility with ready access and numerous sources
General	Storrs	School of Allied Health	The Homer Babbidge library is excellent and staffed with incredible people
General	Storrs	School of Allied Health	Uconn libraries are a great asset to Uconn and its students. I've had some extremely positive experiences with the library and its staff I appreciate the efforts they made in helping the students.
General	Storrs	School of Allied Health	I usually use the Uconn Health Center Medical Library because I need medical journals and they have more complete collection. The library is also smaller and is easier to use since I have only one focus- medical journals.
General	Storrs	School of Allied Health	Library looks wonderful! I've always found staff helpful. Don't use the library much now b/c I'm only on the campus once a week.
General	Storrs	School of Allied Health	I would like to know about the follow up survey before I commit into doing it
General	Storrs	School of Allied Health	I've just begun attending Uconn this fall, so my library use is new. However, I have been begun to use it more and anticipate this will continue as my needs increase according to my work load.
General	Storrs	School of Allied Health	Most the materials I need are at Uconn Medical Center or Special Ed. Resource Center. Occasionally I have had to go to Central Conn. State for Eric documents I need. Because of my initial difficulties getting info. I have needed, I tend to go elsewhere.
General	Storrs	School of Business Administration	Now after restoration I plan to utilize the Uconn library.
General	Storrs	School of Business Administration	The library has improved a great deal since renovation, but it still has a long way to go!
General	Storrs	School of Business Administration	The only reason I don't use it is because my employer has an extensive business library on-site. Easy to do research on lunch hour or I can find a lot of stuff on the internet.
General	Storrs	School of Business Administration	A lot of research can be done via internet. Future will bring magazines, newspapers, books all available via internet from home.
General	Storrs	School of Business Administration	I like the new coffee shop and sitting area!
General	Storrs	School of Business Administration	I think, you people missed to talk about Bookworm café. The prices are extremely high. Think about International Student. Bookworm café has some sort of monopoly. Please take this into consideration. Also, if you don't believe me than ask students in the cafe-you will get first hand information.
General	Storrs	School of Business Administration	Comment : I like to drink coffee when I work and I cannot bring it into the library. I therefore go elsewhere. Your online support is excellent, keep up the good work.

1998/99 Graduate Survey | Comments

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General	Storrs	School of Business Administration	The library is outdated in many ways .I prefer both the Uconn Law Library and the South Windsor Public Library. This is my second reply (to your second request). Please do not send any more. I don't have time for this.
General	Storrs	School of Education	Good work with Level 1!
General	Storrs	School of Education	More computers to use, more quiet areas, overall very good!
General	Storrs	School of Education	I have used the main library at the Storrs campus in the past and found it to be excellent.
General	Storrs	School of Education	I very much enjoyed the library and found the staff very helpful and that was before August this year.
General	Storrs	School of Education	Thank God the renovations are finally over!
General	Storrs	School of Education	The library looks great. It's a shame that it took so long. The staff are very friendly and helpful.
General	Storrs	School of Education	Thank you for your very helpful staff. I love the new Storrs renovations too!
General	Storrs	School of Education	More microfiche viewers plus faster printers/PC's. Too many times LAN is down for ERIC. More SuperHomer. Improve Homer interface- make it more like www.lib.uconn.edu. Staff are very helpful and facilities are looking beautiful. I appreciate all the stunning wood work in the Foyer. Please extend building some more- I love all the construction!!!
General	Storrs	School of Education	I have found ILL Journal article program useful. The new computer terminal configuration is better. Coffee is also nice.
General	Storrs	School of Education	Expensive to print from the Web- 10cents a page! (It was free before) I thought we (students) pay enough for attending the university each semester- where does the money go?? Otherwise in general the library now is much more wonderful (after construction) than it was a few years ago. Now, I want to go to the library much more often!
General	Storrs	School of Education	Great library except the microfilm/fiche always seem to be broken or difficult to use
General	Storrs	School of Education	I have used the library more in the past for different courses and projects. I have not used it as much in the past 2-3 semesters. Therefore, I have not had much need for the new options and improvements yet. I will be using it more in other classes.
General	Storrs	School of Education	While I do use the Babbidge library occasionally I usually use the Library of Connecticut College where I work.
General	Storrs	School of Education	I have been very satisfied with using the library- the hours are some times inconvenient during UCONN breaks but other times are fairly accessible.
General	Storrs	School of Education	The dedication ceremony was excellent. Wonderful and motivating speaker. Thank you!
General	Storrs	School of Education	We need more space for relaxation during the work in the library.
General	Storrs	School of Education	Comment :Generally, Homer Babbidge is servicing my needs and I appreciate the library and staff. I will call you more in the future, however, than I am now. I wish informational classes about doing research were more numerous or offered at additional times than the beginning of each semester. I am too busy the first week or two to take them, and they don't seem to be offered later. (Staff has been helpful in this regard, however, I wish there were sessions by an expert in my area, e.g.. Dairy Research in Education)
General	Storrs	School of Education	If a respondent is dissatisfied with one of the above items, they should be asked to explain why they are dissatisfied so that the problems can be corrected. For example, the microfilm /fiche/Eric document readers have printed poor quality when I use them. If SuperHomers were hooked up to printers, research can be completed more efficiently.
General	Storrs	School of Education	I've enjoyed using the Uconn library. I've especially made use of the journals and I've appreciated how they are alphabetized- that cuts a few steps out of locating them using call numbers. Laura Raccagni the reference librarian has been exceptionally helpful.

1998/99 Graduate Survey | Comments

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General	Storrs	School of Education	After all these years the library finally looks the way it should! It has undergone a wonderful transformation, inside and out. However there is still room for improvement. The number of computers available is still lacking. I'm also amazed that nothing was done about the copier situation. I have never been to the library when every copier was in working condition. More copiers needed and they need to be more reliable. The most impressive aspect of the library, to me are the extensive collection of journals and the wonderful help from the library staff.
General	Storrs	School of Education	The newly renovated facilities are superb.
General	Storrs	School of Education	Service to copiers that are down tends to be slow. You have done a great job in organizing and making collections accessible during remodeling.
General	Storrs	School of Education	The new building is very attractive, specially the main floor and the green umbrellas on the next floor.
General	Storrs	School of Education	It would be helpful if there was a quiet place to study, where food or at least beverages were allowed.
General	Storrs	School of Education	The new library looks great, and the café is a wonderful addition (however, it is always crowded and often there is no where to sit for coffee) The people, for the most part are friendly and helpful, however I always run into trouble when using the microfiche readers. The machines are difficult to use, and the student staff there is not too knowledgeable regarding them. Also, the public photo copiers are a mess! I have never had smooth dealings with them. Many times there are many machines out of order or very old, and there is constantly a wait to use them. The copiers are extremely frustrating!
General	Storrs	School of Education	As a class a semester student I rarely use the library, Also I'm not online.
General	Storrs	School of Education	The library which I used to use on a regular basis for research has become virtually inaccessible due to the ridiculous lack of parking situation at the university obviously the geniuses who developed the idea of a walking campus had no idea what the hell they were doing. Nothing in the center of campus is accessible any longer. This has dramatically effected my ability to use the library which I can no longer access, Boy am I mad!
General	Storrs	School of Education	I may be using the library more during my thesis preparation.
General	Storrs	School of Education	I work at the University of Hartford, so I use that library more often than Uconn's, simply b/c its more convenient. I think the café is a great addition... I recall many hungry days at Hartford medical library when I was getting my MS degree there was no place to get a snack!
General	Storrs	School of Education	Inconvenient parking is the major reason the library is not used more often. Early closing on Fri night is a drag also. I almost got locked in once, I couldn't believe the library closed that early.
General	Storrs	School of Education	Why does the library open up so late on Sat. and Sun. not so convenient for us "off campus" people. The new library is gorgeous. I really like the coffee house attached.
General	Storrs	School of Education	I am not familiar with the library's collection and services because I did my undergraduate work at ECSU, not at Uconn. Therefore, I haven't had as many occasions to use the library.

1998/99 Graduate Survey | Comments

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General	Storrs	School of Education	Your instrument skews results by giving three opportunities for a positive assessment but only two opportunities for a negative one. For a research university, the collection is very weak. It could be improved with better full text sources like Lexis Nexus access off campus. Also more complete L/N and better printing capability (vs. screen by screen) on campus. Look at how much better the CCSU system is. ILL takes forever, doesn't update in progress or supply an expected date. Requests seem to fall in a black hole. However, librarians do work hard to get the materials, they just don't communicate their progress. Summer hours and off semester hours are horrible. Grad students are always working and always need the hours offered during the semester.
General	Storrs	School of Education	I have used the Storrs library, but very infrequently mostly this is because my coursework doesn't require its use. When it does, I find Babbidge has what I need. I'd be happy to participate in a telephone interview, but I don't know if I'd be much help.
General	Storrs	School of Engineering	Why the opinion poll?
General	Storrs	School of Engineering	Resume book sale on every Monday
General	Storrs	School of Engineering	The Homer Babbidge Library is well run and staffed with helpful and professional/y competent personal. It is one of the best university libraries that I have ever used.
General	Storrs	School of Engineering	The library looks good finally.
General	Storrs	School of Engineering	The library documents have been greatly approved during the last year; that's an excellent accomplishment. I believe there's still work to be done in the copier machine area. I believe it needs to be upgraded already, if there's funding available.
General	Storrs	School of Engineering	The library looks much nicer, but I still don't like the front main entrance. Sure it is big, but it doesn't seem to serve much function other than "big brick stairway" it is pretty boring, is there any plans to make it more interesting? Sculptures? Art? Tables? Anything?
General	Storrs	School of Engineering	I think that the entrance facing the Uconn co-op should also be used. For journals, an extra access gate should be implemented and the ones used most need a folder to protect them. I saw this at the Univ. Of Tenn.
General	Storrs	School of Engineering	Is the outside renovation finally done?
General	Storrs	School of Family Studies	The bag check is a very good thing to keep people from stealing books
General	Storrs	School of Family Studies	All collections are useless if we cannot have a legible, low cost of them. Library web-based searches are cumbersome. The graphical interface is very cluttered. I love the coffee shop. Grad students gather study and relax and snack. Place high quality copiers on each floor
General	Storrs	School of Family Studies	I have recently moved out of state and have less access to the Uconn library -wish it was closer because the services are very good.
General	Storrs	School of Nursing	Overall, the Babbidge library is something to be proud of. The staff and overall set is extremely conducive to study and research. The InterLibrary loan service (Bob) is nothing short of outstanding!! To sum up this library service in one word "Impressive"
General	Storrs	School of Nursing	Nursing- has a dichotomy in public health/health center library (Stowe) So it gets nutty looking for things in both libraries sometimes.
General	Storrs	School of Nursing	My workplace library (hospital) is more convenient to use because I'm only on campus.
General	Storrs	School of Nursing	I just don't utilize all computer services available at home on PPP because my computer needs updating. Use Library Faculty when on Campus Monday, Tuesday, Wednesday

1998/99 Graduate Survey | Comments

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General	Storrs	School of Nursing	In nursing tract unable to access CINAL from remote location. The collection of journals that meet my needs are often found in Uconn- Farmington library. I have used a variety of ways to research over the last five years and due to convenience Uconn was my last resort. Although I was moderately satisfied when I used the services. I never received a newsletter regarding the updates at the library.
General	Storrs	School of Nursing	RE: demographic #2; my grad. Education is currently " on hold" x 2 semesters 2nd to illness in family. Otherwise I'm part-time. RE: #7 I primarily use the Health center library at Farmington when I am an active part-time student. Learning to use an electronic library was at first overwhelming. I have managed to pick up bits of info along the way but when I resume studies, a refresher course in the library would be most beneficial. I answered most questions as if I were currently a part-time student.
General	Storrs	School of Nursing	UHC Library has excellent biological resources and is arranged in a manner which is conducive to professional and research use. I have used this as my primary Uconn library for the above reasons and because the undergraduate student atmosphere in the Babbidge library made it difficult to work there.
General	Storrs	School of Nursing	I think that the library at Storrs does a good job but I would appreciate having issue of "Archives of Nursing" and other journals having to do with nursing research.
General	Storrs	School of Nursing	I also use Babbidge, am only in Storrs 1-2 days in 2 weeks. So use Stamford ILL and library staff are excellent. Nice, knowledgeable.
General	Storrs	School of Nursing	Uconn Health Center research people were not very accommodating or friendly. Storrs Library-nightmare!
General	Storrs	School of Nursing	As a part time graduate student I frequently use the health center library for convenience. It has work well for me in the past. I am able to perform the bulk of my research in this way but when I need further resources I go to the Homer Babbidge library at Storrs
General	Storrs	School of Nursing	Rarely use library services unless specifically required by course professor. Have full medical library services available at Hospital where I am employed.
General	Storrs	School of Pharmacy	Generally speaking, I am satisfied with our library system.
General	Storrs	Z Not Indicated	Stop mailing me things
General	UHC- Farmington	School of Engineering	There's no mention here of UHC- Uconn health center library. This is the library I use the most, some of these questions don't apply for that library
HOMER	Greater Hartford	School of Social Work	It is very frustrating to go into the library to get books and not be able to access the computer for long periods of time. At least with the card catalog, a large # of people could look things up at on time. With the computer, I feel as though I spend a great deal of time waiting. also the photocopier is somewhat outdated. It would be nice to have one that you could feed the papers into the machine through top tray.
HOMER	Storrs	College of Agriculture & Natural Resources	I feel that JREF is okay for looking up articles, but I have found articles on the shelves that I cannot find in JREF. I think it should be easier to find articles by author, title and by journal.
HOMER	Storrs	College of Agriculture & Natural Resources	I get very frustrated using HOMER and JREF. I know I'm supposed to be able to get information through them but I can't usually get even resource I knew about to come up. I get so frustrated I go home and use Medline via AOL and then use the UMass medical center library.
HOMER	Storrs	College of Agriculture & Natural Resources	JREF has been very disappointing. There is a lot of info available in JREF but very difficult to find. Have used a very efficient database system at Nebraska Western Univ. Very easy to use, very easy to find what you want, limit searches- very nice to use.

1998/99 Graduate Survey | Comments

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HOMER	Storrs	College of Agriculture & Natural Resources	UCAT and JREF computer consistently crash, very discouraging. Help desk and ILL staff are very helpful.
HOMER	Storrs	College of Liberal Arts & Sciences	There are only a few good copiers in the library, and they are usually either taken or broken! JREF seems to get locked up quite easily, and rebooting the computers does not get you back to the main menu directly. The library closes too early on Fri and Sat nights.
HOMER	Storrs	College of Liberal Arts & Sciences	More often than not, I find that students are not adequately trained for their library positions. I was told on two separate occasions that a comprehensive list of library videos doesn't exist- why? When I access Homer from my home I cannot obtain a full listing of my search results, e.g. the screen will say that 20 books have been found but will only allow me to view two of them.
HOMER	Storrs	College of Liberal Arts & Sciences	The best thing about the Library is ILL. The staff is wonderful. Homer is difficult to use at times for example, I was doing research on King Phillips's war. I entered it several times but Homer wouldn't recognize my request until I typed each word with a capital letter. It seems that Homer is too sensitive.
HOMER	Storrs	College of Liberal Arts & Sciences	Like the upgrades to the library, but it needs a place -lockers or check desk -where we can leave bags don't want to take into the library with us. Also HOMER & JREF are hard to use when truncating or specifying search requirements- that needs to be made easier.
HOMER	Storrs	College of Liberal Arts & Sciences	It frustrating to not find books on Homer that actually exist in the stacks. Homer is great hindrance rather than resource for research.
HOMER	Storrs	School of Education	Weekend library hours and holiday weeks should extend hours of service. As a "Weekend" studier- I'd like to be at the library at 9:00 am on Sat and Sundays. Also I can get more current info regarding books/texts through Amazon.com and Barnes and Noble.com than Homer UCAT!!
HOMER	Storrs	School of Education	I have been very happy with most aspects of the library. My only suggestions would be: to improve the database, It's not very user friendly system, different computer systems and different databases act differently. Some list abstracts, some don't. Also, some databases don't even tell you if the library has the journal. I have seen other libraries with less complicated and clearer computer databases. Copiers on 2nd and third floor are always broken.
HOMER	Storrs	School of Engineering	The JREF is very good for recent articles; however, it is very poor for older references. The summer hours are very inconvenient. The hours should reflect the needs of the graduate student and faculty, as well as those of undergraduates. The Interlibrary loan has been extremely helpful. They always go out of their way to make sure every time I ask for is delivered promptly.
HOMER	Storrs	School of Engineering	I have to drive to RPI to get Journal of Crystal growth. Requesting doc. Though ILL is cumbersome and 50% I don't receive anything and when I do it's late. JCG is the most important journal to my work and not having it is a pain. Homer and JREF are not good search tools. Inspec was great.
HOMER	Storrs	School of Engineering	JREF is not very efficient or through perhaps you could link it to some existing databases.
HOMER	Storrs	School of Engineering	An update windows version of Homer UCAT/JREF would be beneficial.
HOMER	Storrs	School of Engineering	The copier cost should be lowered. JREF should be expanded to include more journals or an option should be easily available. Scientific texts are not available or current.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
HOMER	Storrs	School of Engineering	I am very happy that the search vehicles available are being upgraded. The new abstract search is very nice. JREF is laughable and should be open late. Most importantly though, STOP CANCELING JOURNALS!! I can find about half of what I need if I'm lucky. Egregious violations of this are advanced materials and thin solid films. There are others.
HOMER	Storrs	School of Engineering	I find that JREF is not complete. That is that many times JREF indicates that the library has a journal that it doesn't. Also, it would be helpful to have a list of journals available through the libraries' home page The interlibrary loan service is outstanding. All of the library personal that I have had contact with are knowledgeable, helpful and very pleasant.
HOMER	Storrs	School of Engineering	A more efficient and faster ILL. More user friendly Homer. More journals (Proceedings etc)
HOMER	Storrs	School of Nursing	The only problem that I've noted is that some of the reference materials are listed in the computer wrong. Ex. Some magazines that are listed as being on level B are actually on level two.
HOMER	Storrs	School of Pharmacy	Some of the photocopiers need to be replaced, they don't copy the entire page and instead leave lines. UCAT and JREF are old and not user friendly. Many times they don't bring up a reference that I know is in the library. Silver Platter works better although there are errors in the location of journals.
Hours	Greater Hartford	School of Business Administration	Library Hours in Hartford is big problem- especially for part time students who work during the week library should stay open till 11:00pm-12:00am. Not enough terminals in the library.
Hours	Greater Hartford	School of Business Administration	The west Hartford library appears rather small to do group work etc. that is for the MBA program. Many people use the Uconn law library as a better choice. Improving the structure and hrs of the West Hartford library would be helpful.
Hours	Greater Hartford	School of Business Administration	Library hours during the short breaks (i.e.. Spring break) are very inconvenient.
Hours	Greater Hartford	School of Business Administration	W. Hartford library (MBA Program) should be open longer hours.
Hours	Greater Hartford	School of Business Administration	I don't use a lot of the sources at Uconn Hartford because I'm not aware of their presence on our campus and because most of my research requires the Uconn Health Center Library. The library's (at W. Hartford) general up-keep is poor and needs modernization. Later hours on the weekend would also be beneficial to students who have family responsibilities during the day!! It would be helpful if all photocopier keycards were the same including the Health Center and Law School.
Hours	Greater Hartford	School of Engineering	V. V. Important!!!- Library hours during recess periods!! These are bad. It rules out guys who also work! Closes at 5 p.m. on weekend and totally closed on weekends! Makes it impossible to visit the library during the entire summer.
Hours	Greater Hartford	School of Social Work	Better hours, instruction of use of computers and resources. Better e-mail programs. Faster computers. Quiet spaces for study needs improvement. Copier numbers and cost are out of line with resources of the library.
Hours	Greater Hartford	School of Social Work	I find the library very frustrating the hours do not meet the needs of students who are working and going to school. The staff is uneducated during weekend hours and incompetent.

1998/99 Graduate Survey | Comments

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Hours	Greater Hartford	School of Social Work	My biggest complaint is the Trecker libraries hours. As a full time graduate student, who has field placement and full-time work, I find the library hours can be inconvenient. EX. The Sunday of Spring break the library was closed and the hours for the week was 10-4pm. I will be graduating in May but most graduate students require diverse hours, make it happen for the new millennium.
Hours	Greater Hartford	School of Social Work	Saturday library hours are horrible. Reserve information is always difficult to find because clearly materials are either disorganized or system is inadequate.
Hours	Greater Hartford	School of Social Work	I would like to see the library and computer center remain open until 10 p.m. every weeknight. I would use the library more often.
Hours	Greater Hartford	School of Social Work	Much of the information I responded to with "8" is because I am either unfamiliar with their existence or how to access. Regarding library hours - I was unprepared and disappointed this past Thanksgiving weekend to learn that the library was not open (Farmington/ West Hartford) This is a critical time in the semester with midterms and papers and would be improved if made more available. Regarding the copiers- it's a bit annoying that it's less expensive to use the copier at gas station around the corner than the copiers at the library. (7 cents a copy, seems unnecessarily high charge)
Hours	Greater Hartford	School of Social Work	I am frustrated by the library's hours are reference campuses. They should be open Sundays.
Hours	Greater Hartford	School of Social Work	The library hours at Homer Library should be opened later on Fridays. Also, many of the articles are not located inside of the library which creates difficulties writing college papers. I have started to utilize the Uconn Medical Library as they have more journals.
Hours	Greater Hartford	School of Social Work	The Hartford Branch needs longer hours and laser printers for each computer.
Hours	Greater Hartford	School of Social Work	Need to open library earlier, have ILL agreements w with Smith College. Turn on computers so they are up and running when library doors open. I only have half an hour before my first class!
Hours	Stamford	School of Business Administration	Need later hours in Stamford 8am-10pm
Hours	Stamford	School of Business Administration	Would prefer the library be open Saturdays. That is when I would usually use a library. Currently I went to Public Librarians in the area. Study area is not well lit. Cubing lights are high above.
Hours	Stamford	School of Business Administration	Unfortunately, Library hrs are very limited for working MBA part-time students. Inaccessible timeframes.
Hours	Stamford	School of Business Administration	MBA courses have not required me to use a library very frequently but when I have tried to use it, it has been closed (evenings) services should be better publicized. I don't feel that Uconn is a resource for me!
Hours	Stamford	School of Business Administration	Longer hours in the evening for library use 10pm?
Hours	Stamford	School of Business Administration	Stamford library needs to be open both days of the weekend. When you work on the weekends as well as weekdays, it is tough to make the tight window the library is open.
Hours	Stamford	School of Business Administration	The person who designed the library and the school for that matter doesn't understand basic function and use. The chairs are uncomfortable, the tables make it difficult to get close to the table because of where the legs are. There are no clocks, nor bathrooms. The Xerox machines are not convenient. The hours are not great. The service is superb.

1998/99 Graduate Survey | Comments

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Hours	Stamford	School of Business Administration	Since I'm an evening MBA student, I work and I have a toddler, more weekend hours would be a help to me. I'd like to see the Uconn - Stamford library open the same weekend hours as Ferguson - 9-5 Sat, 12-5 Sun. I recently drove to Storrs to obtain a book on short notice and had a lot of trouble verifying my current student status (the Stamford MNA office had not given me a new fall '98 sticker for my student ID) Your ILL system should be integrated so that all libraries can check enrollment status quickly and not keep a student waiting forty five minutes to check out a book.
Hours	Stamford	School of Business Administration	Library in Stamford should be open on Sundays during the semesters -
Hours	Stamford	School of Business Administration	The Stamford library (Jeremy Richards) open till 10 p.m. (similar to class (MBA) hours). I like to study at the library but by the time I get there from work it only leaves one or two hours.
Hours	Stamford	School of Business Administration	Please keep the Stamford library open on weekends!
Hours	Stamford	School of Education	Stamford's hours need to coincide with courses offered @ Stamford location.
Hours	Stamford	School of Education	I was using the Storrs library on a regular basis- have been in Stamford since the summer of 97 and have used a library at the university where I work- I plan to more actively use Stamford and maybe Storrs in the next year for my dissertation- I hope Stamford will be open Saturdays and Sundays.
Hours	Stamford	School of Education	A library at a commuted school which has limited Saturday and no Sunday hours does not serve the needs of the student body.
Hours	Stamford	School of Education	Stamford- Sunday hours would be very helpful! Also evening hours. I work full time and find it difficult to fit my research into Saturdays only. Your staff at Stamford has been extremely helpful - wonderful people.
Hours	Stamford	Z Not Indicated	I only go to class at night. I get to bldg. at 6:45, library closes at 7. Too far away to use otherwise
Hours	Storrs	College of Agriculture & Natural Resources	Xerox are the worst part of the library. It is not easy to find some journals in the shelves because the way or order used. None computers with internet connection. Extend library hours during the weekends (Sunday morning).
Hours	Storrs	College of Agriculture & Natural Resources	Expand Saturday hours.
Hours	Storrs	College of Liberal Arts & Sciences	The library should be open 24 hours with possibly a limited staff at odd hours. One quiet study space with poor lighting and stuffiness is unacceptable. Photocopiers rarely work at all or it gives bad copies causing long lines. Forcing us to pay extra at the copy center is bad. It is difficult to find a quiet place to do research in the library because convention of "quiet in the library" is not observed at Uconn. Since no one enforces it there have been many occasions where upper floors become group studies. The bathrooms are not clean especially second floor men's. Although I have mentioned only complaints they are minor compared to the improvements in the library and its functions.
Hours	Storrs	College of Liberal Arts & Sciences	More weekend hours would be my most emphatic suggestion. An extremely close second would be to improve the reliability, availability and number of copiers. How in the world are 10 copiers supposed to suffice for this big of a grad student body?

1998/99 Graduate Survey | Comments

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Hours	Storrs	College of Liberal Arts & Sciences	microfiche collections would be great (EVAN) Keep netsurfers away from microlab- if you need to print a paper for class, it's irritating to watch someone play on the web while you wait for a machine with Word on it. Is there a way to replace old journals w/ electronic records and free up additional shelf space downstairs? Some of those books are too old for photocopying, almost too old to be handled. Several of my fellow graduate students would like longer hours on Fridays and Saturdays
Hours	Storrs	College of Liberal Arts & Sciences	The Homer library has served me well as an educational resource. Bob Vrecenak and the Interlibrary loan staff do an excellent job of supporting library use. I would say Bob runs the most user friendly office entire campus!! With amazing efficiency!! If library hours during school breaks can be expanded this would serve the grad students better. The new look library is awesome
Hours	Storrs	College of Liberal Arts & Sciences	Generally very helpful and friendly staff. I wish the library opened at 10 am on Sundays
Hours	Storrs	College of Liberal Arts & Sciences	I think 5 p.m. is too early for the library to close, especially, over the summer and on Fridays when many grad students catch up on research. The last time I used the electronic database in Babbage it kept crashing (it was crashing on everyone, so it's nothing I was doing) causing me to lose hours of work. I don't know how often this happens, but once was too often for me. I like the liaison staff member from the library to depts. Ours has always been very helpful.
Hours	Storrs	College of Liberal Arts & Sciences	More library hours on weekends.
Hours	Storrs	College of Liberal Arts & Sciences	There are only a few good copiers in the library, and they are usually either taken or broken! JREF seems to get locked up quite easily, and rebooting the computers does not get you back to the main menu directly. The library closes too early on Fri and Sat nights.
Hours	Storrs	College of Liberal Arts & Sciences	As an off-campus grad student w/a full-time job, I could really use the library Fri., sat and sun - which is when the hours are limited.
Hours	Storrs	College of Liberal Arts & Sciences	The library hours during holidays should be more extended. It is very difficult for working graduate students to access the library. i.e. I could not use the library in person for 3 weeks last June and July. The library was closing at 5 p.m. on the weekdays and was closed for 2 consecutive weekends!! (The 4th of July weekend and the one before it)
Hours	Storrs	College of Liberal Arts & Sciences	The collections are first rate. Some services are not. There needs to be several copies of paper course reserve and extended time limit. Three hours are not long enough. The library should be open later on Saturdays and earlier on Sundays. The email "dumb" terminals are outdated. The shelving of journals is very bad at the end of the semester. (I realize this is because of increased usage because of finals) There are not nearly enough computer work stations!!!! Students are becoming ever more dependent on internet research. I realize there are labs across campus, but off campus students do not have access. There should be two more copiers near the reserve reading room. And who has access to the group study rooms?!? A complete waste of space! Make them accessible!!
Hours	Storrs	College of Liberal Arts & Sciences	I am very dissatisfied with the: Journal article policy. The copy facility is very inconvenient. My suggestion is allow us to check out the journals on an hourly basis. Just one hour so that we could manage to make copies in a much better place than the library copy room. I'm very satisfied with the ILL dept. Excellent. Hope you could open more hours in the weekend. We need to do research in the weekends!

1998/99 Graduate Survey | Comments

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Hours	Storrs	College of Liberal Arts & Sciences	Public study rooms aren't open at night when I want to tutor students
Hours	Storrs	College of Liberal Arts & Sciences	The weekends are the days I mostly like to use to work, but the schedule is not that convenient, maybe sat---9 to 6:30, Sun---9 to 8
Hours	Storrs	School of Business Administration	My biggest complaint w/ the library services are its hours. If the hours were better I would use it weekly but cannot because it is closed when my schedule allows me to go. I work full-time and do the majority of my study on Friday afternoons and weekends!!
Hours	Storrs	School of Business Administration	I find it hard to believe that the library is closed at 8 on Saturday and doesn't open until 12 on Sunday. But if no one is going to be there it might make sense.
Hours	Storrs	School of Education	Often when I needed to use the library the facility was closed. Since I work full time, I need access on evenings, weekends and holidays. It is often difficult to ascertain where specific journals are housed. Photocopiers are often "out of service" and there are long lines for use. Staff have always been helpful in all areas.
Hours	Storrs	School of Education	Weekend library hours and holiday weeks should extend hours of service. As a "Weekend" studier- I'd like to be at the library at 9:00 am on Sat and Sundays. Also I can get more current info regarding books/texts through Amazon.com and Barnes and Noble.com than Homer UCAT!!
Hours	Storrs	School of Education	How are the instructional classrooms reserved? Or does it have to be library oriented? No understanding of how to really use the resources that are high-tech physically? Hours for Dodd are ridiculous! East Haddam Elementary--In the field house you can use their equipment at 6:00am and 10:00am on weekends? What are Uconn priorities?
Hours	Storrs	School of Education	My number one complaint w/ the library is the hours especially on the weekend and in the summer. I think it should be opened until midnight all night and it should open early in the morning on week-ends. I can only get to the library on weekends and there isn't enough time (open Hours) for me to do my research. Complaint 2- the copiers not enough- always broken
Hours	Storrs	School of Education	The library should be open later at night and earlier on the weekends, if not 24 hrs After all, this is a huge university and library hrs shouldn't be so limited. E-mail computers are practically antiques, and there are not even enough of those!
Hours	Storrs	School of Education	I have been very satisfied with using the library- the hours are some times inconvenient during UCONN breaks but other times are fairly accessible.
Hours	Storrs	School of Education	If the University wants to be a "State of the art" educational facility the mainframe system needs to be rearranged. The library hours should be extended- at the very least it should be open before classes start in the morning, by an hour or more. The ILL services are exceptional. I have used them often and have always found them to be extremely helpful and timely. The library needs to provide access to Mac computers not just the PC's. It doesn't make sense to offer only one.
Hours	Storrs	School of Education	need better hours during breaks, need staff that knows what they are doing.
Hours	Storrs	School of Education	The library hours do not extend long enough. The online library services should be 24 hours seven days a week. Not all students at Uconn have the liberty of going whenever they want or use online services. I have a job, go to school full-time and have an infant. I need to get online information after hours.

1998/99 Graduate Survey | Comments

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Hours	Storrs	School of Education	Better follow through needed for interlibrary loans/ documents delivery. Sometimes ordered books, articles and didn't get them or hear about their status. Didn't have some specific journals needed, such as journal of American Indian education. extend Sunday hours -open earlier.
Hours	Storrs	School of Education	Expanded Sunday hours are needed! More Superhomers please!!
Hours	Storrs	School of Education	How about longer hours Fri, sat and Sun.
Hours	Storrs	School of Education	Saturday library hours should be longer 9 p.m. maybe
Hours	Storrs	School of Education	Inconvenient parking is the major reason the library is not used more often. Early closing on Fri night is a drag also. I almost got locked in once, I couldn't believe the library closed that early.
Hours	Storrs	School of Education	Why does the library open up so late on Sat. and Sun. not so convenient for us "off campus" people. The new library is gorgeous. I really like the coffee house attached.
Hours	Storrs	School of Education	Your instrument skews results by giving three opportunities for a positive assessment but only two opportunities for a negative one. For a research university, the collection is very weak. It could be improved with better full text sources like Lexis Nexus access off campus. Also more complete L/N and better printing capability (vs. screen by screen) on campus. Look at how much better the CCSU system is. ILL takes forever, doesn't update in progress or supply an expected date. Requests seem to fall in a black hole. However, librarians do work hard to get the materials, they just don't communicate their progress. Summer hours and off semester hours are horrible. Grad students are always working and always need the hours offered during the semester.
Hours	Storrs	School of Engineering	The JREF is very good for recent articles; however, it is very poor for older references. The summer hours are very inconvenient. The hours should reflect the needs of the graduate student and faculty, as well as those of undergraduates. The Interlibrary loan has been extremely helpful. They always go out of their way to make sure every time I ask for is delivered promptly.
Hours	Storrs	School of Engineering	Uconn have good sources, but the library hours are so difficult for student that attend Graduate School. Especially during spring or summer break, graduate student still have to work in their research and need library resources.
Hours	Storrs	School of Engineering	Need more PC's with databases/internet access. Need PC's with zip drives. How about UNIX/ LINX terminals? Library should be open 24 hours a day! More copiers/ copy rooms are needed, better repair (always broken) Macintosh computers would be good. I cannot stress enough the need for more computers in Babbidge library.
Hours	Storrs	School of Fine Arts	During my time at Uconn I have been generally satisfied with the services and resources. Two main points of dissatisfaction: 1) Art and design library hours- as a fine arts major, almost all of my library usage involved ADL The shortened hours and early closing were frustrating and felt almost discriminatory. How about a rotation so that ADL could be open at least some of the time? 2) Archives attitude- between attitude and procedures, it is nearly impossible to fully utilize archives/ spec. collections, in ADL anyway. If the materials are for student research, then make the process a little less adversarial. if they're not there for student research, why are they there?
Hours	Storrs	School of Fine Arts	Service from work-study students/ desk attendants is bad. They don't know where to find materials and act very apathetic. Individual study space is minimal. Hours need to be expanded to include Friday evening, Saturday evening and Sunday morning.

1998/99 Graduate Survey | Comments

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Hours	Storrs	School of Fine Arts	24 hour library would be tremendously helpful. The hours I am available to do research are generally very late night. The weekend hours could be extended somewhat as well.
Hours	Storrs	School of Fine Arts	The library closes too early on Fridays and Saturdays! As a grad student on an assistantship, I often need to go do research on those nights, but can't.
Hours	Storrs	School of Nursing	I am not happy with the library hours at the Branch Locations- I spend most of my time in Stamford or Waterbury and the hours are not convenient.
Hours	Storrs	Z Not Indicated	I would expect the library to be open 24 hrs; especially the journal section. Severe lack of biomaterials journals at the Storrs campus. Lack of literature on molecular self-assembly; photonics
ILL	Greater Hartford	School of Business Administration	Trecker is obviously much smaller than the John Dempsey library so can't be expected to have a lot of the same services is often a problem. It has already gone down 1-2 times this semester. ILL from Storrs has been very fast when I have used it in the past
ILL	Greater Hartford	School of Social Work	Used remote databases last year and was frustrated, so go in person now. Not enough journals at Hartford site, but very pleased to hear about Doc Delivery. System and trying this week.
ILL	Greater Hartford	School of Social Work	I am very appreciative of the many times the library has gotten many books and articles from other libraries for me. Many journals were missing in the mid 1980's section e.g.. Some relab. The mental retardation journals.
ILL	Greater Hartford	School of Social Work	Need to open library earlier, have ILL agreements w with Smith College. Turn on computers so they are up and running when library doors open. I only have half an hour before my first class!
ILL	Storrs	College of Agriculture & Natural Resources	The ILL is one of the best services offered by the library. They do a great job.
ILL	Storrs	College of Agriculture & Natural Resources	Sorry, I thought I already filled a survey form out. I am currently finished with my grad work and have fulfilled all of my requirements for my M.S. Although I'm glad to be finished, I will miss the opportunity to use the wonderful new facilities. Keep up the great work and give the ILL anything they want! I have never ever met a nicer, more competent group of people in my life.
ILL	Storrs	College of Agriculture & Natural Resources	UCAT and JREF computer consistently crash, very discouraging. Help desk and ILL staff are very helpful.
ILL	Storrs	College of Liberal Arts & Sciences	Many Library resources are very good. Here are some things that concern me: Lack of a reading area. Number of books missing from the shelves. When I've reported missing books, they haven't been found or replaced. It would be nice if Interlibrary loan could notify when a request can't be fulfilled.
ILL	Storrs	College of Liberal Arts & Sciences	The Homer library has served me well as an educational resource. Bob Vrecenak and the Interlibrary loan staff do an excellent job of supporting library use. I would say Bob runs the most user friendly office entire campus!! With amazing efficiency!! If library hours during school breaks can be expanded this would serve the grad students better. The new look library is awesome
ILL	Storrs	College of Liberal Arts & Sciences	It happened to me that I ordered some material through the ILL and it never came back to me.
ILL	Storrs	College of Liberal Arts & Sciences	ILL is great. I would like to be able to have desk-space in the library. Somewhere to leave my books would be nice. Darlene Waller does a great job. I would like to be able to use Eudora e-mail from the library for research.

1998/99 Graduate Survey | Comments

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ILL	Storrs	College of Liberal Arts & Sciences	Periodicals are very good. Training seminars are very good- thank you. Books are getting out of date- will improvements help this? My experiences with Culpepper have been particularly disappointing staff and collection. JREF has not been available remotely- very inconvenient. ILL loan period somewhat brief; notice of receipt of materials delayed which cuts into time loan material available for user. I hesitate to complete this just to provide support for a budget request; I hope you use this information internally for improvement as well. Why is law library separate, it would be nice if searches showed info at the law library, even if they still won't let me borrow anything...
ILL	Storrs	College of Liberal Arts & Sciences	Bob and Lynn at Interlibrary loan services have been wonderful through the years. Please thank them very much for me. The microfiche/ film readers are old; reading is difficult and copying is cumbersome and expensive.
ILL	Storrs	College of Liberal Arts & Sciences	More Journals books, especially regarding to developing countries are needed because we have so many foreign students doing research here. People working in Reference Desk. Complete lab workstation need more technology expertise. They need more training before they start to work. People working for ILL are very professional, they are examples for these working in reference desk.
ILL	Storrs	College of Liberal Arts & Sciences	ILL is the best office on campus.
ILL	Storrs	College of Liberal Arts & Sciences	The best thing about the Library is ILL. The staff is wonderful. Homer is difficult to use at times for example, I was doing research on King Phillips's war. I entered it several times but Homer wouldn't recognize my request until I typed each word with a capital letter. It seems that Homer is too sensitive.
ILL	Storrs	College of Liberal Arts & Sciences	And additional thank you to ILL. About reshelving- sometimes books are not in the correct sequence of numbers. About SuperHomer- to enter to MLA is very slow
ILL	Storrs	College of Liberal Arts & Sciences	ILL loan and the Reference Librarians (Darlene Waller, in particular) have been extremely helpful. Without them, my dissertation would be suffering! Bob, from ILL always keeps me informed as to the status of my requests! I would also like to thank the library for providing my research offices for graduate students. Dave (from security) has always been attentive to my questions, and, at times concerns regarding this office space. All in all, the library is perhaps the best one of the best managed places on campus. And thank you for taking interest in the students!
ILL	Storrs	College of Liberal Arts & Sciences	Library Liaison Darlene Waller is excellent. She is always ready to help in her office, phone or email and during office hours in the political science computer lab. Interlibrary loan/Document Delivery is on of the best services you provide. the staff is a good example of service and efficiency. The plaza level should have more than one photocopy machine, especially now that resource is on that floor.
ILL	STORRS	College of Liberal Arts & Sciences	I have been very impressed with the helpfulness of the staff and the interlibrary loan services. However, I have been frustrated to discover that the library (Homer Babbidge) is missing volumes of journals that I needed. Also, identifying which photocopiers are now working and /or supplying more m... would be appreciated.
ILL	Storrs	College of Liberal Arts & Sciences	It would be extremely helpful to have interlibrary loan materials and recalled materials that I request sent to my home. I live 2 hours away and I would be happy to pay for this service. There have been occasions when books arrive several days apart. I make the trek in only to have to do it again a few days later.

1998/99 Graduate Survey | Comments

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ILL	Storrs	College of Liberal Arts & Sciences	How do I find out about getting a study carrel? The ILL folks are angels
ILL	Storrs	College of Liberal Arts & Sciences	Interlibrary loan, people are wonderful. Especially the head of the department.
ILL	Storrs	College of Liberal Arts & Sciences	ILL is the best department/service. Those people are wonderful! Especially Bob!! Very helpful!
ILL	Storrs	College of Liberal Arts & Sciences	Your ILL staff is the finest I've ever encountered. Friendly, helpful and professional. It's frustrating that there is no local # hookup to the library where I live (or to the mainframe). It would be nice if all UCONN students could have free access.
ILL	Storrs	College of Liberal Arts & Sciences	Please improve the microfilm machines section. Graduate research depends a lot from the functioning and availability of these machines. During this semester, I could not use the machines in two occasions because they were not working (not even one!). Only those three machines in the back of the room. The modern ones are convenient for extensive research. They break often. Why does not Homer acquire more? If ILL could not find an item, please inform them so one stops waiting for the article.
ILL	Storrs	College of Liberal Arts & Sciences	Library looks wonderful since the renovations. But what happened to the SCOLA programming? ILL service is wonderful. Thank you.
ILL	Storrs	College of Liberal Arts & Sciences	ILL service is very nice. I wish there were more photocopier machines with a zoom function. If that is not possible, I'm wondering if we could check out professional journals (back-numbers) for a very brief amount of time, say, thirty minutes to an hour. This way we could bring the journal to our department, where a photocopy machine of a lot better quality (i.e. with more functions) is available.
ILL	Storrs	College of Liberal Arts & Sciences	I am very dissatisfied with the: Journal article policy. The copy facility is very inconvenient. My suggestion is allow us to check out the journals on an hourly basis. Just one hour so that we could manage to make copies in a much better place than the library copy room. I'm very satisfied with the ILL dept. Excellent. Hope you could open more hours in the weekend. We need to do research in the weekends!
ILL	Storrs	College of Liberal Arts & Sciences	I use the library for references. ILL is generally excellent for getting papers the library doesn't have with ILL now online, it is an extremely useful tool and time saver. Thanks
ILL	Storrs	College of Liberal Arts & Sciences	I'll like the copy machines to be fixed more frequently. Quite often they are broken and one has to wait a long time in line for the ones that work. 7 cents per page is a high price for someone on a student budget. I truly feel like the people working in the ILL office deserve thanks for all the wonderful job they do... they find even the most obscure articles/ books in a jiffy and they always do so with a smile! This I might add is very helpful for us... desperate students....who desperately wait for articles!
ILL	Storrs	College of Liberal Arts & Sciences	If it's possible to shorten the time for ILL that would help.
ILL	Storrs	College of Liberal Arts & Sciences	Online journal subscriptions should be available for access to students who live off campus without Uconn ISP service. There are many times I could have used Uconn's many online journal subscriptions at home - but could not use it because I am not a Uconn ISP subscriber. Additionally - bring back online document delivery!! EBSCODOC was extremely efficient, easy to order, and fast!!
ILL	Storrs	College of Liberal Arts & Sciences	Public photocopiers are poor and always broken. Should have more reduction / enlargement copiers. Very unhappy that EBSCODOC service was canceled without notice. I like the physical changes to the building.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
ILL	Storrs	College of Liberal Arts & Sciences	The ILL folks are very helpful.
ILL	Storrs	College of Liberal Arts & Sciences	The ILL staff and efficiency is perhaps the most valuable asset to Homer Babbidge library. My most harsh criticisms (which aren't harsh really!) of the system are as follows: inaccuracy of online search engines (PsychLit, Medline) as far as journal availability, location, etc. We could use a wider variety of journals (i.e. Behavioral Pharmacy, Neuroscience, Letters, Synapse)
ILL	Storrs	College of Liberal Arts & Sciences	I find the and its staff quite user friendly, especially with the new renovations. The library needs better reserve (paper) policy, more copiers, more computers and printers in the lab, and a quicker rate for ILL/ Document Delivery. The staff is very helpful and the library offers many resources to make the library more familiar. I am always in close contact with my library liaison who makes sure that I always have what I need.
ILL	Storrs	College of Liberal Arts & Sciences	1) Ill is excellent. 2) A few more reducing photocopy machines are needed.
ILL	Storrs	School of Business Administration	Generally, I'm very satisfied with the service, especially interlibrary loan, and reference. They are very nice people.
ILL	Storrs	School of Business Administration	Must do something about the copiers. On any given day 4 out of the 6 on 3rd floor are broken. Bob and Lynn do an excellent job!
ILL	Storrs	School of Education	Always able to get information I need whether housed there or through ILL. Materials received via ILL have taken three to four weeks for delivery. The only problems I have encountered are in reference to copy cards. Microfilm has a tendency to erase my \$ amount. However, library staff corrected problem and reimbursed me each time. Copy card machines are sometimes temperamental. When I've had problems or concerns regarding copiers and/or equipment the staff is always prompt and courteous in correcting the problem.
ILL	Storrs	School of Education	The staff of ILL has been extremely helpful and always very nice. I probably under utilize many of the references in the library simply because I don't know they exist. Mailings including services the library offers and how to use these services (i.e. library instructors) would be beneficial.
ILL	Storrs	School of Education	I have found ILL Journal article program useful. The new computer terminal configuration is better. Coffee is also nice.
ILL	Storrs	School of Education	Reference staff have been great. Inability to access many indexes from home is a problem. Journal Collection in Rehabilitation is spotty but ILL is wonderful.
ILL	Storrs	School of Education	The staff in the Dept. of Interlibrary loans has always been very helpful, courteous and competent. It is a pleasant departure from some offices @ Uconn
ILL	Storrs	School of Education	Have received tremendous help from Bob in ILL office!. Main frame access program = terrible! Archaic system! Of people I asked for help- computer help- had different. answers to my problems A waste of 200\$! Most/Majority of workshop = during the day! How about some for grads who work! Open up for remote use Dissertation Abstracts. Mail announcements of workshops to grad students!

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
ILL	Storrs	School of Education	If the University wants to be a "State of the art" educational facility the mainframe system needs to be rearranged. The library hours should be extended- at the very least it should be open before classes start in the morning, by an hour or more. The ILL services are exceptional. I have used them often and have always found them to be extremely helpful and timely. The library needs to provide access to Mac computers not just the PC's. It doesn't make sense to offer only one.
ILL	Storrs	School of Education	The most recent educational books are not available in Babbidge! It has been extremely frustrating! ILL has not been helpful except the return policy is not reasonable (2 weeks)
ILL	Storrs	School of Education	Better follow through needed for interlibrary loans/ documents delivery. Sometimes ordered books, articles and didn't get them or hear about their status. Didn't have some specific journals needed, such as journal of American Indian education. extend Sunday hours -open earlier.
ILL	Storrs	School of Education	In general your staff is very helpful. I'd like to take the opportunity to especially note the staff in the interlibrary loan. They are excellent! Very helpful. They keep students informed and have developed procedures that encourage the students to use their services(i.e.. web page that allows for requests to be made easily) I find the email system frustrating. you need to be a computer programmer to use it easily especially with the remote dial-up. I recommend you purchase multiple copies of certain texts like for research methods. I've had to use other college libraries for some of the more popular references or get them at Uconn only to have them recalled in 10 days.
ILL	Storrs	School of Education	The microfiche cost is too inflated. The public copier for most part, don't reader adequate copies. I've had several articles in ILL since the beginning of the semester and I have heard no response.
ILL	Storrs	School of Education	As a graduate student the most important library service was the LL department- more better!!
ILL	Storrs	School of Education	I definitely think there should be more microfilm readers working. There was only one in operation when I needed it. The ILL service was exceptionally speedy.
ILL	Storrs	School of Education	Your instrument skews results by giving three opportunities for a positive assessment but only two opportunities for a negative one. For a research university, the collection is very weak. It could be improved with better full text sources like Lexis Nexus access off campus. Also more complete L/N and better printing capability (vs. screen by screen) on campus. Look at how much better the CCSU system is. ILL takes forever, doesn't update in progress or supply an expected date. Requests seem to fall in a black hole. However, librarians do work hard to get the materials, they just don't communicate their progress. Summer hours and off semester hours are horrible. Grad students are always working and always need the hours offered during the semester.
ILL	Storrs	School of Engineering	The JREF is very good for recent articles; however, it is very poor for older references. The summer hours are very inconvenient. The hours should reflect the needs of the graduate student and faculty, as well as those of undergraduates. The Interlibrary loan has been extremely helpful. They always go out of their way to make sure every time I ask for is delivered promptly.
ILL	Storrs	School of Engineering	Interlibrary loan staff is extremely helpful. Public copiers are extremely bad. I use the copier services because off this even though it cost more.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
ILL	Storrs	School of Engineering	I have to drive to RPI to get Journal of Crystal growth. Requesting doc. Though ILL is cumbersome and 50% I don't receive anything and when I do it's late. JCG is the most important journal to my work and not having it is a pain. Homer and JREF are not good search tools. Inspec was great.
ILL	Storrs	School of Engineering	I am not sure if you can do anything about it but there are many journals (relatively common) that are not available at Homer Babbidge and I have to rely significantly on document delivery which is often results in delays (although they do a great job)
ILL	Storrs	School of Engineering	I find that JREF is not complete. That is that many times JREF indicates that the library has a journal that it doesn't. Also, it would be helpful to have a list of journals available through the libraries' home page The interlibrary loan service is outstanding. All of the library personal that I have had contact with are knowledgeable, helpful and very pleasant.
ILL	Storrs	School of Engineering	Improve Interlibrary loan/ Document delivery services!!
ILL	Storrs	School of Engineering	A more efficient and faster ILL. More user friendly Homer. More journals (Proceedings etc)
ILL	Storrs	School of Engineering	I got lots of help from the gentlemen whose name is Bob in ILL dept. He is very professional and kind.
ILL	Storrs	School of Engineering	ILL is very good. However I'd appreciate a quick e-mail or phone call or note if they cannot receive an item requested. Thank you! Keep up the good work!!
ILL	Storrs	School of Engineering	Excellent ILL. "Remote" Scifinder is nice! Staff are courteous and helpful. Thanks!
ILL	Storrs	School of Family Studies	I live out of town, but I remain a full time doctoral student, actively using the library. It would be great if the full gamut of services could be accessible remotely; ideally through the Web rather than requiring a long distance phone call to access the Mainframe. Right now, I cannot access PsychLit via the web, nor can I get specific volume holdings for journals using web-based Homer. Interlibrary loan is wonderful- the staff is accessible and attentive to students' needs. Kudos to them!
ILL	Storrs	School of Family Studies	The staff that meets one to one in family studies students and does interlibrary loan are very excellent. Some of the staff that man reference desk (both student and professionals) are good while others are very lazy. There are far too few copy machines and those are awful.
ILL	Storrs	School of Family Studies	I wish ILL was faster in getting needed materials.
ILL	Storrs	School of Family Studies	Your interlibrary loan is excellent! I get materials fast and staff is helpful and friendly.
ILL	Storrs	School of Family Studies	Bob at ILL has always been extremely helpful to me.
ILL	Storrs	School of Nursing	Overall, the Babbidge library is something to be proud of. The staff and overall set is extremely conducive to study and research. The InterLibrary loan service (Bob) is nothing short of outstanding!! To sum up this library service in one word "Impressive"
ILL	Storrs	School of Nursing	The ILL dept is most helpful and a true asset to the library.
ILL	Storrs	School of Nursing	The people who work in Reference and ILL are very helpful. I do wish all the nursing Journals were at Storrs instead of some in Farmington.
ILL	Storrs	School of Pharmacy	Yes, I would like to thank ILL and document delivery. They are so helpful so thank them very much.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
ILL	Storrs	School of Social Work	Bob in the ILL department is an extremely helpful person. He was concerned responsive, and quick about helping. I actually connected with him on a follow up call. I had spoken with a woman in his department who was not helpful at all. She never followed through on a key article I very much needed. Bob had it to me in two days. That made a big difference. The folks at the W. Hartford library are great - Jan is a shining star! One of the reference librarians (I think Barbara) is also. They are all great. You need new microfiche readers as well as copying machines there. They are old and do a poor job. They are awkward to use and do not have what have become modern options (sorting, etc.) New machines would help save a great deal of time. Thank you for your interest.
Microtext	Greater Hartford	School of Social Work	Microfiche screens are very scratched! When you make a copy they often come out blurry and only partially readable. I have gone to the library on a number of occasions to find the microfiche machines down -this needs to be attended to as much of the MSW material is on Microfiche!
Microtext	Greater Hartford	School of Social Work	Need improved microfilm/fiche machines at Trecker Library
Microtext	Greater Hartford	School of Social Work	Quality or copies on copiers/ fiche not great. Computer inputs not usable often but to server problems. Could use another Super Homer.
Microtext	Greater Hartford	School of Social Work	I use Trecker library in Hartford. Microfiche readers often don't work. Photocopiers too, are often out of order. Also, price of copies is too high.
Microtext	Storrs	College of Liberal Arts & Sciences	microfiche collections would be great (EVAN) Keep netsurfers away from microlab- if you need to print a paper for class, it's irritating to watch someone play on the web while you wait for a machine with Word on it. Is there a way to replace old journals w/ electronic records and free up additional shelf space downstairs? Some of those books are too old for photocopying, almost too old to be handled. Several of my fellow graduate students would like longer hours on Fridays and Saturdays
Microtext	Storrs	College of Liberal Arts & Sciences	Please get microtext better organized and better functioning machines! Also- more SuperHomer which don't require payment for printing (we don't all need laser-copies)
Microtext	Storrs	College of Liberal Arts & Sciences	Bob and Lynn at Interlibrary loan services have been wonderful through the years. Please thank them very much for me. The microfiche/ film readers are old; reading is difficult and copying is cumbersome and expensive.
Microtext	Storrs	College of Liberal Arts & Sciences	My only real dissatisfaction with the Storrs Library was the equipment, microfilm readers and copy machines. They often didn't work properly. This was a couple of years ago now, so maybe the situation has improved.
Microtext	Storrs	College of Liberal Arts & Sciences	The staff does a great job, but the photocopy machines and microfilm need more attention. These frequently break down, and this creates problems for graduate student research. A district student library would foster community and provide some benefits for advanced researchers.
Microtext	Storrs	College of Liberal Arts & Sciences	The copiers are always broken. The microfilm machines are normally broken including the printer. Reaching the library via computer is often difficult.
Microtext	Storrs	College of Liberal Arts & Sciences	1. Microcards difficult to read, 2. Course reserve (paper) need more copies on reserve for graduate students.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Microtext	Storrs	College of Liberal Arts & Sciences	Please improve the microfilm machines section. Graduate research depends a lot from the functioning and availability of these machines. During this semester, I could not use the machines in two occasions because they were not working (not even one!). Only those three machines in the back of the room. The modern ones are convenient for extensive research. They break often. Why does not Homer acquire more? If ILL could not find an item, please inform them so one stops waiting for the article.
Microtext	Storrs	School of Business Administration	Microtext is worthless. The machines don't work; it is difficult to read the articles; copies are too expensive and the quality is beyond bad. Library should carry journals of marketing and journals of MKTG research- bound copies, not just the horrible microtext version.
Microtext	Storrs	School of Education	Always able to get information I need whether housed there or through ILL. Materials received via ILL have taken three to four weeks for delivery. The only problems I have encountered are in reference to copy cards. Microfilm has a tendency to erase my \$ amount. However, library staff corrected problem and reimbursed me each time. Copy card machines are sometimes temperamental. When I've had problems or concerns regarding copiers and/or equipment the staff is always prompt and courteous in correcting the problem.
Microtext	Storrs	School of Education	More microfiche viewers plus faster printers/PC's. Too many times LAN is down for ERIC. More SuperHomer. Improve Homer interface- make it more like www.lib.uconn.edu. Staff are very helpful and facilities are looking beautiful. I appreciate all the stunning wood work in the Foyer. Please extend building some more- I love all the construction!!!
Microtext	Storrs	School of Education	Great library except the microfilm/fiche always seem to be broken or difficult to use
Microtext	Storrs	School of Education	If a respondent is dissatisfied with one of the above items, they should be asked to explain why they are dissatisfied so that the problems can be corrected. For example, the microfilm /fiche/Eric document readers have printed poor quality when I use them. If SuperHomers were hooked up to printers, research can be completed more efficiently.
Microtext	Storrs	School of Education	The microfiche cost is too inflated. The public copier for most part, don't reader adequate copies. I've had several articles in ILL since the beginning of the semester and I have heard no response.
Microtext	Storrs	School of Education	The new library looks great, and the café is a wonderful addition (however, it is always crowded and often there is no where to sit for coffee) The people, for the most part are friendly and helpful, however I always run into trouble when using the microfiche readers. The machines are difficult to use, and the student staff there is not too knowledgeable regarding them. Also, the public photo copiers are a mess! I have never had smooth dealings with them. Many times there are many machines out of order or very old, and there is constantly a wait to use them. The copiers are extremely frustrating!
Microtext	Storrs	School of Education	The library Microfilm/fiche readers and printers are very bad. The printers for electronic databases are very bad. The book collections in Educational Psychology are completely out of date--and journals.
Microtext	Storrs	School of Education	I've had many problems with microfilm/fiche readers that won't print... Also the cost to print on those machines! Also, you can always use more Xerox machines. I've spent a lot of time in the library this year and overall I'm very happy.
Microtext	Storrs	School of Education	I definitely think there should be more microfilm readers working. There was only one in operation when I needed it. The ILL service was exceptionally speedy.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Microtext	Storrs	School of Family Studies	More computer work stations- they are always busy. Microfilm- very difficult to operate. More photocopiers. More rooms for group work
Microtext	Storrs	School of Nursing	Some Monday morning the microfiche never work.
Microtext	Storrs	School of Social Work	Bob in the ILL department is an extremely helpful person. He was concerned responsive, and quick about helping. I actually connected with him on a follow up call. I had spoken with a woman in his department who was not helpful at all. She never followed through on a key article I very much needed. Bob had it to me in two days. That made a big difference. The folks at the W. Hartford library are great - Jan is a shinning star! One of the reference librarians (I think Barbara) is also. They are all great. You need new microfiche readers as well as copying machines there. They are old and do a poor job. They are awkward to use and do not have what have become modern options (sorting, etc.) New machines would help save a great deal of time. Thank you for your interest.
Photocopiers	Greater Hartford	School of Business Administration	As a business student, there are not enough reference materials in Hartford. If don't have reference materials, should be available through ILL. Photocopiers are older than I am!! The Hartford Library is not satisfactory and as a part time student I cannot make a trip to Storrs.
Photocopiers	Greater Hartford	School of Business Administration	Harleigh B. Trecker are 1978 models. They suck. Please put better ones in that cost less to use. It should be 5 cents a copy not 10! Staples does it for 2 cents! You guys should be able to do it for 5. I'm sure if you think really hard and get everyone's input, you can do it. I'm looking forward to your successful implementation.
Photocopiers	Greater Hartford	School of Business Administration	The photocopiers are absolutely terrible I had to copy 40 pages out of a large reference book. The cover did not stay up placing the book was extremely awkward. The copy card system is stupid. It made me want to never go to the library again. I'm also pretty sure the reference person is either invisible or located permanently in the bathroom. I see her about one of the ten trips I make to the library.
Photocopiers	Greater Hartford	School of Social Work	It is very frustrating to go into the library to get books and not be able to access the computer for long periods of time. At least with the card catalog, a large # of people could look things up at on time. With the computer, I feel as though I spend a great deal of time waiting. also the photocopier is somewhat outdated. It would be nice to have one that you could feed the papers into the machine through top tray.
Photocopiers	Greater Hartford	School of Social Work	The library desperately needs better equipment, more copiers etc-
Photocopiers	Greater Hartford	School of Social Work	Better hours, instruction of use of computers and resources. Better e-mail programs. Faster computers. Quiet spaces for study needs improvement. Copier numbers and cost are out of line with resources of the library.
Photocopiers	Greater Hartford	School of Social Work	Yes- I've had much difficulty trying to access Homer and electronic databases from home, even with the password account. I haven't yet to work out the links! More copiers needed in the Trecker library.
Photocopiers	Greater Hartford	School of Social Work	Comment : Not enough or current books about social work. I have been unable to understand how to connect to remote databases through AOL.com i.e. ERIC or Sociofile. Not enough copy machines.
Photocopiers	Greater Hartford	School of Social Work	Photocopiers are ancient should invest in new ones.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Photocopiers	Greater Hartford	School of Social Work	Comment : The book fine system seems like a waste of money. I wished to pay the fine at Trecker, but was told I would be mailed a bill. Between the postage for the bill and payment and the cost of the check, not to mention the extra paper involved. Why not let people pay fees in cash? Also, how about some modern copiers for Trecker. the current models are slow and give you poor quality copies.
Photocopiers	Greater Hartford	School of Social Work	I think the library could use new copy machines. It is the most frustrating thing in there.
Photocopiers	Greater Hartford	School of Social Work	Rinky Dink'. It is terribly inconvenient that there is no change available at Uconn for library use. No change machines for Xerox, forced to buy a 50.00\$ card on more than one occasion even Bursar didn't have any change. Can't you install a change machine or more efficient system. Also some staff available when accessing reserve material are confused and inept.
Photocopiers	Greater Hartford	School of Social Work	I really don't use the library often because I live far away. Two things I think need improvement. Photocopy machines are extremely important for a commuter campus. Can we get good, reliable ones? Better orientation to available library services.
Photocopiers	Greater Hartford	School of Social Work	My greatest concern regards to the reserve collections placed by professors. I live an hour away from school so it is important that I have access to materials but the reserve librarians never seem able to find what I need: and continually say professors failed to put materials there. The same thing happens with many journal articles. the photocopiers need to be updated and the computer stations need new, faster printers!
Photocopiers	Greater Hartford	School of Social Work	Have you considered an automatic feed copy machine?
Photocopiers	Greater Hartford	School of Social Work	Much of the information I responded to with "8" is because I am either unfamiliar with their existence or how to access. Regarding library hours - I was unprepared and disappointed this past Thanksgiving weekend to learn that the library was not open (Farmington/ West Hartford) This is a critical time in the semester with midterms and papers and would be improved if made more available. Regarding the copiers- it's a bit annoying that it's less expensive to use the copier at gas station around the corner than the copiers at the library. (7 cents a copy, seems unnecessarily high charge)
Photocopiers	Greater Hartford	School of Social Work	Paper items on reserve are sometimes too light, text may be crooked on paper, or part of the text is cut - off. Should have at least one copier with a feeder so that documents wouldn't have to be copied one sheet at a time.
Photocopiers	Greater Hartford	School of Social Work	Having been out of school for so many years, the computer system used is different to me. Lack of assistance in learning system. Copying machines are ancient
Photocopiers	Greater Hartford	School of Social Work	I use Trecker library in Hartford. Microfiche readers often don't work. Photocopiers too, are often out of order. Also, price of copies is too high.
Photocopiers	Stamford	School of Business Administration	The person who designed the library and the school for that matter doesn't understand basic function and use. The chairs are uncomfortable, the tables make it difficult to get close to the table because of where the legs are. There are no clocks, nor bathrooms. The Xerox machines are not convenient. The hours are not great. The service is superb.
Photocopiers	Storrs	College of Agriculture & Natural Resources	Xerox are the worst part of the library. It is not easy to find some journals in the shelves because the way or order used. None computers with internet connection. Extend library hours during the weekends (Sunday morning).
Photocopiers	Storrs	College of Agriculture & Natural Resources	Better quality of copiers produced by the public photocopy machines would be nice.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Photocopiers	Storrs	College of Liberal Arts & Sciences	My strongest opinion with the library is about photocopiers. Sometimes several ones might be out of service. People have to wait in a long line for use. Can we have more machines available? Second, why some machines charge 7 cents/piece while others might charge 10 cents/piece? I can't tell the difference in copy quality. The last one but not the least, is about the mail terminals. In some occasions half of them break down due to misuse. Can someone just put out a trouble shooting notice beside to get rid of the most frequent bummer?
Photocopiers	Storrs	College of Liberal Arts & Sciences	It would be great if we had more computer workstations. The same goes for copiers.
Photocopiers	Storrs	College of Liberal Arts & Sciences	The library should be open 24 hours with possibly a limited staff at odd hours. One quiet study space with poor lighting and stuffiness is unacceptable. Photocopiers rarely work at all or it gives bad copies causing long lines. Forcing us to pay extra at the copy center is bad. It is difficult to find a quiet place to do research in the library because convention of "quiet in the library" is not observed at Uconn. Since no one enforces it there have been many occasions where upper floors become group studies. The bathrooms are not clean especially second floor men's. Although I have mentioned only complaints they are minor compared to the improvements in the library and its functions.
Photocopiers	Storrs	College of Liberal Arts & Sciences	More weekend hours would be my most emphatic suggestion. An extremely close second would be to improve the reliability, availability and number of copiers. How in the world are 10 copiers supposed to suffice for this big of a grad student body?
Photocopiers	Storrs	College of Liberal Arts & Sciences	My biggest complaints w/ the services @ the library are: The copiers are awful. I've never seen more than half of them working, and the quality of the copies are poor. I would like to be able to access library database (e.g. Silver Platter) from home.
Photocopiers	Storrs	College of Liberal Arts & Sciences	I usually refer to literature books (4th floor) and I am very satisfied with it. Though this semester I had an Education course for which I did research and used the 2nd floor whose books were not in place. Besides this I am quite pleased with the library's appearance and organization. Maybe just a suggestion: more "new" photocopiers are needed.
Photocopiers	Storrs	College of Liberal Arts & Sciences	This may sound unrealistic, but there may be a demand for a photocopying service that works by a patron providing the library with the journal and page numbers and having these copies made in a timely manner. A reasonable fee for this service would be well worth it.
Photocopiers	Storrs	College of Liberal Arts & Sciences	I'd like more copiers which function normally. The present situation is very frustrating.
Photocopiers	Storrs	College of Liberal Arts & Sciences	The copiers are a pain because: they frequently break or get jammed. You can't make 2 sided copies on most of them. Also, there should be clear directions on the computers in the new internet café, I had no idea what "shared database c" meant or how to get back to the Main menu on the LAN's
Photocopiers	Storrs	College of Liberal Arts & Sciences	My only real dissatisfaction with the Storrs Library was the equipment, microfilm readers and copy machines. They often didn't work properly. This was a couple of years ago now, so maybe the situation has improved.
Photocopiers	Storrs	College of Liberal Arts & Sciences	There are only a few good copiers in the library, and they are usually either taken or broken! JREF seems to get locked up quite easily, and rebooting the computers does not get you back to the main menu directly. The library closes too early on Fri and Sat nights.

1998/99 Graduate Survey | Comments

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Photocopiers	Storrs	College of Liberal Arts & Sciences	Probably the only real gripe I have is with the photocopy card machine on the upper floors. It often rejects bills when trying to add to or purchase photocopying cards.
Photocopiers	Storrs	College of Liberal Arts & Sciences	I think the photocopier situation is deplorable. Why does it cost 7 cents per copy at the library and 3-5 cents at a stop copy, mail or other local establishments. I know the library is doing more than recopying cost and I don't it's fair. The journal collection continues to decline in terms of total subscription. I also do not like the organization of current journals. It discourages browsing of current issues.
Photocopiers	Storrs	College of Liberal Arts & Sciences	The staff does a great job, but the photocopy machines and microfilm need more attention. These frequently break down, and this creates problems for graduate student research. A district student library would foster community and provide some benefits for advanced researchers.
Photocopiers	Storrs	College of Liberal Arts & Sciences	More computer, more journals, new and cheap copiers
Photocopiers	Storrs	College of Liberal Arts & Sciences	Library Liaison Darlene Waller is excellent. She is always ready to help in her office, phone or email and during office hours in the political science computer lab. Interlibrary loan/Document Delivery is on of the best services you provide. the staff is a good example of service and efficiency. The plaza level should have more than one photocopy machine, especially now that reserve is on that floor.
Photocopiers	Storrs	College of Liberal Arts & Sciences	The copiers are always broken. The microfilm machines are normally broken including the printer. Reaching the library via computer is often difficult.
Photocopiers	STORRS	College of Liberal Arts & Sciences	I have been very impressed with the helpfulness of the staff and the interlibrary loan services. However, I have been frustrated to discover that the library (Homer Babbidge) is missing volumes of journals that I needed. Also, identifying which photocopiers are now working and /or supplying more m... would be appreciated.
Photocopiers	Storrs	College of Liberal Arts & Sciences	Improve the Xeroxing machines! Get more that work or otherwise everything is great!
Photocopiers	Storrs	College of Liberal Arts & Sciences	The copiers need more attention. The majority of them are always broken. An electronic listing of paper journal holdings (i.e.. Online) would be valuable.
Photocopiers	Storrs	College of Liberal Arts & Sciences	It would be very helpful if 2 items could be added to the Uconn libraries web page : 1) an alphabetized list of journals that are at the HBL -although these are in JREF through HOMER - they are difficult to access and 1 end up orders for journals that are @ HBL. 2) The book at the reference desk that has all of the abbreviations for journals names. It would be incredibly helpful if that were available inline. Although the reference librarians are very polite. I think they got tired of looking these up over the phone. Finally it would be great if all of the photocopiers were as wonderful as that are on the first floor by the west entrance. Oh, also The KC staff should be taken out to dinner somewhere expensive. Thanks.
Photocopiers	Storrs	College of Liberal Arts & Sciences	Please renovate, upgrade and expand your copy center on the 3rd floor

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Photocopiers	Storrs	College of Liberal Arts & Sciences	Stack signs are horrific! You need small signs that extend out from the ends of stacks (not flat ones) so you can look down the stacks and see where you want to go, quickly, efficiently. Sign in front of elevators which say which letters, journals on what floor. More photocopiers in convenient places! Only 2 Homers terminal on each floor!? Ditch the mainframe. Spend some Uconn 2000 to bring the information systems online with the rest of the world! (CMS!? uh 1990) Staff is great and polite. Help desk does a great job! KUDOS! New books have been relevant to my work-pleasantly surprised. The exit NAZI is crazy isn't there a better way to check for books exiting?
Photocopiers	Storrs	College of Liberal Arts & Sciences	Get new copiers! If you can afford millions of dollars for a new library, you can find some money for new copiers.
Photocopiers	Storrs	College of Liberal Arts & Sciences	Too many copiers are out of service at any given time. Ability to shrink copies should be on more copiers. I have a cable modem and would like to use databases without having to pay for a PPP account. (I.e. by entering my social sec. Number or password)
Photocopiers	Storrs	College of Liberal Arts & Sciences	I love the Uconn library and find the staff incredibly helpful. My main problem has to do with photocopiers. Though I find having one room for copy machines much better than scattered across the library, I've been incredibly frustrated every time I've needed to make copies because over half (and usually more) are inevitably out of service. You should consider locating a staff person in the copy room during all hours the library is open because most of the problems are probably just paper jams and other simple things that could be fixed readily if someone were on hand to do so.
Photocopiers	Storrs	College of Liberal Arts & Sciences	The facilities for showing videos is extremely inadequate. The system whereby we reserve videos and theatres several months ahead is funny- as if we know that far in advance. The video collection is poor. At any given time not more than 5 copiers broken in the library. There's a real lack of space for someone who wants to work in the library one whole day.
Photocopiers	Storrs	College of Liberal Arts & Sciences	Biggest problem is equipment, copiers are better but still often too light or dark or scratchy. Homers and lab printers work about half the time. Also, hard to find quiet comfortable study space. Group rooms not soundproof. Coffee in the study room is excellent. But the metal desk creatures on the first floor are hideous.
Photocopiers	Storrs	College of Liberal Arts & Sciences	If the money could be found more computers and more copying machines built in the 1990's would be nice.
Photocopiers	Storrs	College of Liberal Arts & Sciences	It is imperative that new photocopiers are purchased as soon as possible. The old photocopiers on the 3rd floor are acceptable. In addition the information café has not been completed. Are you waiting for more computers? Also, why is printing off the web such a hassle at Homer Babbige ? I seem to get daily excuse when I try to print and it doesn't work.
Photocopiers	Storrs	College of Liberal Arts & Sciences	The collections are first rate. Some services are not. There needs to be several copies of paper course reserve and extended time limit. Three hours are not long enough. The library should be open later on Saturdays and earlier on Sundays. The email "dumb" terminals are outdated. The shelving of journals is very bad at the end of the semester. (I realize this is because of increased usage because of finals) There are not nearly enough computer work stations!!!! Students are becoming ever more dependent on internet research. I realize there are labs across campus, but off campus students do not have access. There should be two more copiers near the reserve reading room. And who has access to the group study rooms?!? A complete waste of space! Make them accessible!!

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Photocopiers	Storrs	College of Liberal Arts & Sciences	Book and Journal Collections should be enhanced; after all, the most important thing of a library is its collections. There should also be more Xerox machines with zooming function, if this option is not available, journals, should be allowed to be charged out for a short period of time in order to make copies.
Photocopiers	Storrs	College of Liberal Arts & Sciences	ILL service is very nice. I wish there were more photocopier machines with a zoom function. If that is not possible, I'm wondering if we could check out professional journals (back-numbers) for a very brief amount of time, say, thirty minutes to an hour. This way we could bring the journal to our department, where a photocopy machine of a lot better quality (i.e. with more functions) is available.
Photocopiers	Storrs	College of Liberal Arts & Sciences	I am very dissatisfied with the: Journal article policy. The copy facility is very inconvenient. My suggestion is allow us to check out the journals on an hourly basis. Just one hour so that we could manage to make copies in a much better place than the library copy room. I'm very satisfied with the ILL dept. Excellent. Hope you could open more hours in the weekend. We need to do research in the weekends!
Photocopiers	Storrs	College of Liberal Arts & Sciences	On the whole H. Babbidge is a very good resource for my work. My only suggestions would be to increase the size of the video library and expand the index- especially focusing on films/ documentaries for use in class and more regular maintenance of the copy machines.
Photocopiers	Storrs	College of Liberal Arts & Sciences	I'll like the copy machines to be fixed more frequently. Quite often they are broken and one has to wait a long time in line for the ones that work. 7 cents per page is a high price for someone on a student budget. I truly feel like the people working in the ILL office deserve thanks for all the wonderful job they do... they find even the most obscure articles/ books in a jiffy and they always do so with a smile! This I might add is very helpful for us... desperate students....who desperately wait for articles!
Photocopiers	Storrs	College of Liberal Arts & Sciences	Too often photocopiers are broken! There are long lines to make copies. Also, two wishes you could use electronic databases w/o having to have the Uconn student account - not very convenient. Richard Beiler is an incredible asset- very helpful.
Photocopiers	Storrs	College of Liberal Arts & Sciences	More WWW computers in first floor of Homer Babbidge. Replace copiers in journal section of Homer Babbidge, rarely work.
Photocopiers	Storrs	College of Liberal Arts & Sciences	Every time I try to photocopy something, there is a huge wait to get a machine because most them are broken. Why don't the LAN machines have directions by them like they did in the past? For some reason, the machines on the entry level won't let me use JREF. It says my number is invalid. Also when checking e-mail there, I wish there were some directions about how to use those old key boards. It never seems to work for me.
Photocopiers	Storrs	College of Liberal Arts & Sciences	I have few problems with the library but it would be great if something could be done about the public copiers - Uconn needs more funding for additional copiers as well as maintenance - it seems as though at least one is out of order.
Photocopiers	Storrs	College of Liberal Arts & Sciences	It would be nice if there were more UCAT/ Homer workstations on upper levels. Perhaps more reduction copiers could be invested in. Copy cards machines are an exercise in frustration. Journals subscriptions seem to stop in the early 90's in many cases - I'm all too familiar with the economics of journals for libraries.
Photocopiers	Storrs	College of Liberal Arts & Sciences	Public photocopiers are poor and always broken. Should have more reduction / enlargement copiers. Very unhappy that EBSCODOC service was canceled without notice. I like the physical changes to the building.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Photocopiers	Storrs	College of Liberal Arts & Sciences	The renovations are fabulous. I intentionally search for as much online/electronic materials as possible because the photocopiers on the third floor are so unreliable (I.e. frequently out of order) or material is not on the shelves.
Photocopiers	Storrs	College of Liberal Arts & Sciences	Buy less bricks. Buy more books or photocopiers. Release journals.
Photocopiers	Storrs	College of Liberal Arts & Sciences	1) Ill is excellent. 2) A few more reducing photocopy machines are needed.
Photocopiers	Storrs	School of Allied Health	Need more and better copiers.
Photocopiers	Storrs	School of Business Administration	Need more computer literate staff members to respond to network related questions. Need quicker response to out-of-service photocopiers. Databases available in CD's are currently being locked up in cabinets. They should be made more accessible to the user.
Photocopiers	Storrs	School of Business Administration	Need more photocopiers, especially with reduction capabilities. Need more study/ group meeting areas. Staff has been helpful so far. Some student workers do not know what's going on- better training's necessary- they look like lousy studying(?)
Photocopiers	Storrs	School of Business Administration	Mainframes- cannot reach registrars office without special account- ridiculous! Should be able to reach anywhere on campus via website without paying to have special account set up. Photocopiers are often out of order.
Photocopiers	Storrs	School of Business Administration	Must do something about the copiers. On any given day 4 out of the 6 on 3rd floor are broken. Bob and Lynn do an excellent job!
Photocopiers	Storrs	School of Business Administration	Copiers are always broke!
Photocopiers	Storrs	School of Business Administration	More photocopiers and SuperHomers are needed if you can get the funding.
Photocopiers	Storrs	School of Education	Often when I needed to use the library the facility was closed. Since I work full time, I need access on evenings, weekends and holidays. It is often difficult to ascertain where specific journals are housed. Photocopiers are often "out of service" and there are long lines for use. Staff have always been helpful in all areas.
Photocopiers	Storrs	School of Education	Always able to get information I need whether housed there or through ILL. Materials received via ILL have taken three to four weeks for delivery. The only problems I have encountered are in reference to copy cards. Microfilm has a tendency to erase my \$ amount. However, library staff corrected problem and reimbursed me each time. Copy card machines are sometimes temperamental. When I've had problems or concerns regarding copiers and/or equipment the staff is always prompt and courteous in correcting the problem.
Photocopiers	Storrs	School of Education	The atmosphere in the library is very good. All of the computers on the first floor are great. However, the photocopiers are terrible. At least half of them never work. For such a big school and one that is so research oriented I would expect better ones. Also, what students don't have to cart books everywhere? It is very hot in the library. The main floor is so nice especially the part with Cafe Origins and the tables. I like being in the library but dread having to copy things.
Photocopiers	Storrs	School of Education	My number one complaint w/ the library is the hours especially on the weekend and in the summer. I think it should be opened until midnight all night and it should open early in the morning on week-ends. I can only get to the library on weekends and there isn't enough time (open Hours) for me to do my research. Complaint 2- the copiers not enough- always broken

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Photocopiers	Storrs	School of Education	Photocopiers are a major inconvenience usually only three or four are working and even those aren't the greatest. Copies are often blotchy etc. Service to the copy room seems slow and inconsistent.
Photocopiers	Storrs	School of Education	Enforce quiet study areas in the library! Provide laptop data stations for personal computing. Upgrade older copier machines and keep them working.
Photocopiers	Storrs	School of Education	Difficulty with photocopiers is the biggest problem I had with the library
Photocopiers	Storrs	School of Education	I don't use photocopiers because most of the time they are not working when I want to use them.
Photocopiers	Storrs	School of Education	After all these years the library finally looks the way it should! It has undergone a wonderful transformation, inside and out. However there is still room for improvement. The number of computers available is still lacking. I'm also amazed that nothing was done about the copier situation. I have never been to the library when every copier was in working condition. More copiers needed and they need to be more reliable. The most impressive aspect of the library, to me are the extensive collection of journals and the wonderful help from the library staff.
Photocopiers	Storrs	School of Education	Service to copiers that are down tends to be slow. You have done a great job in organizing and making collections accessible during remodeling.
Photocopiers	Storrs	School of Education	The new library looks great, and the café is a wonderful addition (however, it is always crowded and often there is no where to sit for coffee) The people, for the most part are friendly and helpful, however I always run into trouble when using the microfiche readers. The machines are difficult to use, and the student staff there is not too knowledgeable regarding them. Also, the public photo copiers are a mess! I have never had smooth dealings with them. Many times there are many machines out of order or very old, and there is constantly a wait to use them. The copiers are extremely frustrating!
Photocopiers	Storrs	School of Education	I have been very happy with most aspects of the library. My only suggestions would be: to improve the database, It's not very user friendly system, different computer systems and different databases act differently. Some list abstracts, some don't. Also, some databases don't even tell you if the library has the journal. I have seen other libraries with less complicated and clearer computer databases. Copiers on 2nd and third floor are always broken.
Photocopiers	Storrs	School of Education	Photocopiers consistently broken but not marked so you lose money and your place in line. New computer stations are great except I discovered that you cannot access all databases through all machines need to be better marked so I don't spend an hour trying to find info that I don't have access to an that machine (and then feel like a computer disk in addition to wasting time.) When I go to Storrs I usually have very limited time to use the library. How about developing a "cheat sheet" that outlines a step by step sequence to conducting the most effective and efficient search.
Photocopiers	Storrs	School of Education	Photocopy machines are almost always a problem. So many broken down almost every time I want to make copies. The library has changed so much (computer and databases) that I no longer know how to use them. I know the change is positive, but I'm intimidated by the new system.
Photocopiers	Storrs	School of Education	Photocopiers could be newer-- tap into some Uconn 200 funding!!!

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Photocopiers	Storrs	School of Education	Journal collection seems to be lacking in significant educational journals. Photocopiers should be offered at no cost if students supply their own paper. SuperHomer should be available for longer blocks of time - it's difficult to complete any significant research in thirty minutes. Reference personnel are often too busy to assist with research tasks.
Photocopiers	Storrs	School of Education	need change machine upstairs. Need more copy machines on level three, need better copy machines Level three.
Photocopiers	Storrs	School of Education	Library personnel are always very helpful and friendly. Current status/ maintenance of copies is unsatisfactory. A week ago only two copiers in the whole library were working on a Sunday.
Photocopiers	Storrs	School of Education	Not enough copiers, prices too high more computers in computer lab- remove e-mail access in the computer lab.
Photocopiers	Storrs	School of Engineering	Interlibrary loan staff is extremely helpful. Public copiers are extremely bad. I use the copier services because off this even though it cost more.
Photocopiers	Storrs	School of Engineering	The copier cost should be lowered. JREF should be expanded to include more journals or an option should be easily available. Scientific texts are not available or current.
Photocopiers	Storrs	School of Engineering	I think the number of copy machines that you have is insufficient and some of the copiers are bad quality.
Photocopiers	Storrs	School of Engineering	The number of copiers is ok. But they are not kept up or maintained properly.
Photocopiers	Storrs	School of Engineering	The library documents have been greatly approved during the last year; that's an excellent accomplishment. I believe there's still work to be done in the copier machine area. I believe it needs to be upgraded already, if there's funding available.
Photocopiers	Storrs	School of Engineering	Photocopiers are poorly maintained. One of them made a black copy (letters were covered with black ink all around the street despite normal contrast) of a journal page. Another didn't warm up the ink properly and when I touched the sheet the ink stayed on my finger (transferred from the paper to sleeve)Then the photocopier staff didn't even return my money despite my complaints.
Photocopiers	Storrs	School of Engineering	Need more PC's with databases/internet access. Need PC's with zip drives. How about UNIX/ LINX terminals? Library should be open 24 hours a day! More copiers/ copy rooms are needed, better repair (always broken) Macintosh computers would be good. I cannot stress enough the need for more computers in Babbidge library.
Photocopiers	Storrs	School of Engineering	More journals are required in my field of study along with up to date books. Number of the photocopier needs to be increased by factor of three.
Photocopiers	Storrs	School of Engineering	The resources are available but the search engines (Homer) are rather tiresome. The computers need to be upgraded and there is a need for them. (I mean more of them) on every floor. COPIERS NEED MAINTENANCE AND PLEASE RETIRE SOME. Also Information of organization of the journals / abbr. e.g.. J. Phys could mean Journal of Physique or J. of Physiology e.g.. J. Am. Chem. Soc. is organized as American Chem. Soc. e.g.. J. Opt. Soc. of Am. is organized as Optical Soc. of Am. There is a lack of organization consistency.
Photocopiers	Storrs	School of Engineering	Too many dysfunctional photocopiers at any time.
Photocopiers	Storrs	School of Family Studies	The staff that meets one to one in family studies students and does interlibrary loan are very excellent. Some of the staff that man reference desk (both student and professionals) are good while others are very lazy. There are far too few copy machines and those are awful.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Photocopiers	Storrs	School of Family Studies	All collections are useless if we cannot have a legible, low cost of them. Library web-based searches are cumbersome. The graphical interface is very cluttered. I love the coffee shop. Grad students gather study and relax and snack. Place high quality copiers on each floor
Photocopiers	Storrs	School of Family Studies	More computer work stations- they are always busy. Microfilm- very difficult to operate. More photocopiers. More rooms for group work
Photocopiers	Storrs	School of Family Studies	The one day I went to use the photocopiers and 2 out of 5 were out of order.
Photocopiers	Storrs	School of Family Studies	Not enough copy facilities- often broken machines broken card machines. Change not available on same floor as copiers. Paper Journals - hard to access strange shelving systems: J Of The American Academy filed under J then "T" instead of A
Photocopiers	Storrs	School of Nursing	Poor journal collection for nursing! Photocopiers always broken too few for too many students!
Photocopiers	Storrs	School of Nursing	Keep the copy machines functioning!
Photocopiers	Storrs	School of Nursing	1) Staff is very helpful and pleasant to deal with. 2) How do you get access to individual study spaces? 3)For a major university with undergrad.. and grad nursing programs, the nursing section is severely out of date and under-represented. Pharmacology references @ Homer stink!! There should be some current (under 2 years old) pharmacy. references available without going to the school of pharmacy- just a couple of basics would be helpful. 4) Copy machines are down a lot - I realize from heavy use. Any remedy?
Photocopiers	Storrs	School of Nursing	Photocopiers (the old ones in copier room) seem dangerous to eyes. New copiers are often broken. People should be encouraged to identify their copy cards. New copiers are often broken.
Photocopiers	Storrs	School of Pharmacy	Some of the photocopiers need to be replaced, they don't copy the entire page and instead leave lines. UCAT and JREF are old and not user friendly. Many times they don't bring up a reference that I know is in the library. Silver Platter works better although there are errors in the location of journals.
Photocopiers	Storrs	School of Social Work	The copiers are very old and I can't imagine for 10 cents that new photocopiers can't be purchased!
Photocopiers	Storrs	School of Social Work	Bob in the ILL department is an extremely helpful person. He was concerned responsive, and quick about helping. I actually connected with him on a follow up call. I had spoken with a woman in his department who was not helpful at all. She never followed through on a key article I very much needed. Bob had it to me in two days. That made a big difference. The folks at the W. Hartford library are great - Jan is a shinning star! One of the reference librarians (I think Barbara) is also. They are all great. You need new microfiche readers as well as copying machines there. They are old and do a poor job. They are awkward to use and do not have what have become modern options (sorting, etc.) New machines would help save a great deal of time. Thank you for your interest.
Remote access	Greater Hartford	School of Business Administration	More remote access would be great. We could log on with our student ID etc.
Remote access	Greater Hartford	School of Business Administration	I don't really have the time to use the library now. I don't know about remote use of databases, Homer, etc maybe if more was available remote it would be useful
Remote access	Greater Hartford	School of Business Administration	Certain Databases like Stat-USA are not available remotely via the internet. It would be more convenient if I could access them remotely.

1998/99 Graduate Survey | Comments

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Remote access	Greater Hartford	School of Business Administration	Personnel working checkout counter frequently sit and talk to each other in social related conversations. This is very disturbing to those attempting to study within range of their voices. Study areas limited, hours of operation very limited. I am somewhat uniformed concerning remote access- I would like a mailed on this service that is available.
Remote access	Greater Hartford	School of Social Work	I wish there was an ease of use for connecting from home. I have so little time and the commute is so long I would appreciate any technology to help me be more efficient at information gathering.
Remote access	Greater Hartford	School of Social Work	Clear instructions-written-on how to access-Homer-Lexus/Nexus-from Internet at home
Remote access	Greater Hartford	School of Social Work	Yes- I've had much difficulty trying to access Homer and electronic databases from home, even with the password account. I haven't yet to work out the links! More copiers needed in the Trecker library.
Remote access	Greater Hartford	School of Social Work	Comment : Not enough or current books about social work. I have been unable to understand how to connect to remote databases through AOL.com i.e. ERIC or Sociofile. Not enough copy machines.
Remote access	Greater Hartford	School of Social Work	Although I applied and received a PPP account (called, were to Storrs and received in the mail) I never used it. I live in Western Mass and have affiliation with the UMass community, Thus I arranged for an account through them. The decision was difficult, but the cost for long distance calls for Homer access through Uconn was too much. I utilize the UMass electronic system extensively from my home based computer. Should I seek a Doctorate through Uconn, I will switch to access Soc. wk. info (which UMass doesn't have)
Remote access	Greater Hartford	School of Social Work	I had no knowledge of the Uconn's computer being able to be connected (the journal databases) to my home computer. This semester I've been to the library once, I obtained all of my journal information/ books for this semester at area college computer services/ library in the Worcester Country area. I would use the Uconn system if I knew it were possible to connect to it.
Remote access	Greater Hartford	School of Social Work	Used remote databases last year and was frustrated, so go in person now. Not enough journals at Hartford site, but very pleased to hear about Doc Delivery. System and trying this week.
Remote access	Greater Hartford	School of Social Work	I use both Storrs and west Hartford libraries. So some of my answers may unintentionally refer to Storrs - though I tried to view this from W. Hart point of view. I have found that journals that would be most helpful to me are not carried by the W. Hart library. The reference librarians are excellent. I want to get hooked up to the library at home, however I have not found it to be a simple task.
Remote access	Greater Hartford	School of Social Work	I would like information on how I can access the library databases and super Homer from my home.
Remote access	Storrs	College of Agriculture & Natural Resources	Even with a PPP account I cannot seem to reference many of the journals under JREF that I would like to- I need to be able to access things like: Journal of wildlife Management, J of Mammatogy, J of Economy etc.. I am a professional trying to get a graduate degree and don't have much time for driving 2 hrs to use the library. Better access via the computer would be most helpful. Thanks!
Remote access	Storrs	College of Agriculture & Natural Resources	I just began my graduate studies; I will soon have more need to use JREF and some other services. Also, I would like to access library services remotely, from my computer at home, but I haven't gotten around to finding out what I need to do this.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Remote access	Storrs	College of Agriculture & Natural Resources	I get very frustrated using HOMER and JREF. I know I'm supposed to be able to get information through them but I can't usually get even resource I knew about to come up. I get so frustrated I go home and use Medline via AOL and then use the UMass medical center library.
Remote access	Storrs	College of Liberal Arts & Sciences	as a graduate student who lives out of the area I would like SuperHomer to be accessible from my home. I can get to UCAT and JREF but not a full range of the library services.
Remote access	Storrs	College of Liberal Arts & Sciences	My biggest complaints w/ the services @ the library are: The copiers are awful. I've never seen more than half of them working, and the quality of the copies are poor. I would like to be able to access library database (e.g. Silver Platter) from home.
Remote access	Storrs	College of Liberal Arts & Sciences	For graduate and faculty research purposes, all possible efforts should be made to provide remote access to the bulk of Uconn's electronic databases. A login/password system to verify the user's Uconn affiliation would be very helpful. Access limited to in-library (or office computers which few grades have) undermines the usefulness of these databases.
Remote access	Storrs	College of Liberal Arts & Sciences	Periodicals are very good. Training seminars are very good- thank you. Books are getting out of date- will improvements help this? My experiences with Culpepper have been particularly disappointing staff and collection. JREF has not been available remotely- very inconvenient. ILL loan period somewhat brief; notice of receipt of materials delayed which cuts into time loan material available for user. I hesitate to complete this just to provide support for a budget request; I hope you use this information internally for improvement as well. Why is law library separate, it would be nice if searches showed info at the law library, even if they still won't let me borrow anything...
Remote access	Storrs	College of Liberal Arts & Sciences	Electronic databases should be available to students who don't have a Uconn domain name e-mail address. I live over an hour from Storrs, so it would be very useful if I could access things like full-text journal articles via services like Lexus-Nexus from my home or office.
Remote access	Storrs	College of Liberal Arts & Sciences	Due to the fact that I live 40 minutes away from Storrs it would be more convenient for me to have remote access to the library. Despite many attempts to gain access I have been unable to do so. This means I can't get into the electronic course reserve or many of the databases. The staff has also been extremely unhelpful, claiming the problem is mine not theirs.
Remote access	Storrs	College of Liberal Arts & Sciences	As a Ph. D candidate who lives out of state, I mainly use the library's electronic databases via remote connection. It would be especially helpful if more of the databases could be made accessible via an ID login like JREF rather than having to go through the Uconn domain. Trying to navigate through many of the databases through lynx, is often more trouble than it's worth, (on the Unix system)
Remote access	Storrs	College of Liberal Arts & Sciences	The copiers are always broken. The microfilm machines are normally broken including the printer. Reaching the library via computer is often difficult.
Remote access	Storrs	College of Liberal Arts & Sciences	I would like to be able to access the catalog from another state. For example, if I am in TN and I want to do some research, I would to access the SuperHomer system via the web. Maybe institute a password system for outside computers (non-PPP accounts). I love and use the 24 hour study room with the coffee shop. the new layout and look of the library is superb. Thank you
Remote access	Storrs	College of Liberal Arts & Sciences	Too many copiers are out of service at any given time. Ability to shrink copies should be on more copiers. I have a cable modem and would like to use databases without having to pay for a PPP account. (I.e. by entering my social sec. Number or password)

1998/99 Graduate Survey | Comments

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Remote access	Storrs	College of Liberal Arts & Sciences	Your ILL staff is the finest I've ever encountered. Friendly, helpful and professional. It's frustrating that there is no local # hookup to the library where I live (or to the mainframe). It would be nice if all UCONN students could have free access.
Remote access	Storrs	College of Liberal Arts & Sciences	Too often photocopiers are broken! There are long lines to make copies. Also, two wishes you could use electronic databases w/o having to have the Uconn student account - not very convenient. Richard Beiler is an incredible asset- very helpful.
Remote access	Storrs	College of Liberal Arts & Sciences	Online journal subscriptions should be available for access to students who live off campus without Uconn ISP service. There are many times I could have used Uconn's many online journal subscriptions at home - but could not use it because I am not a Uconn ISP subscriber. Additionally - bring back online document delivery!! EBSCODOC was extremely efficient, easy to order, and fast!!
Remote access	Storrs	College of Liberal Arts & Sciences	I usually end up at Western Connecticut or Southern CT State University. Libraries. The collection at Storrs is lacking in books and journals on Internet Technology and health Marketing Communications. I would like access from home to search library and other databases. I just don't know how to do it.
Remote access	Storrs	School of Allied Health	Much of the literature I use is located at the Uconn medical center library. I go there several times per semester. I understand starting this semester, I could have access to Homer at home, even though I live in MASS. I haven't initiated this- its my last semester this would have been very helpful.
Remote access	Storrs	School of Business Administration	Send Info on 8.2 Search Homer from Home, 8.4 Connect to database from home
Remote access	Storrs	School of Business Administration	I was able to access JREF from home until recently. I live 65 miles from Storrs and I was disappointed when this access was removed. Please re-instate it.
Remote access	Storrs	School of Education	When on-campus, I used the library often and found the services and people excellent. I have had difficulty reaching the library from my present location but I haven't given up!
Remote access	Storrs	School of Education	Reference staff have been great. Inability to access many indexes from home is a problem. Journal Collection in Rehabilitation is spotty but ILL is wonderful.
Remote access	Storrs	School of Education	Have received tremendous help from Bob in ILL office!. Main frame access program = terrible! Archaic system! Of people I asked for help- computer help- had different. answers to my problems A waste of 200\$! Most/Majority of workshop = during the day! How about some for grads who work! Open up for remote use Dissertation Abstracts. Mail announcements of workshops to grad students!
Remote access	Storrs	School of Education	When I need online library access I couldn't get it. I do much better with direct ordering from ERIC.
Remote access	Storrs	School of Education	Difficult to use resources from home and work
Remote access	Storrs	School of Education	The library hours do not extend long enough. The online library services should be 24 hours seven days a week. Not all students at Uconn have the liberty of going whenever they want or use online services. I have a job, go to school full-time and have an infant. I need to get online information after hours.
Remote access	Storrs	School of Education	How do I hook up to the Babbidge Library at home?
Remote access	Storrs	School of Education	I wish I could access Eric from home. I would be more likely to come into the library for research material if I knew a head of time that what I needed was housed in the library. I work full time and live an hour from Storrs campus.
Remote access	Storrs	School of Education	I'd really like to know how to access the library from my home computer, I'm surprised UCONN has something like that!

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Remote access	Storrs	School of Education	I wish I could connect to more on-line materials from my home. I have applied for the password - sent it back to you, and am still unable to access reserved reading. No one at the library seems to be able to help me get my home computer linked with Uconn. I don't know why this should be such a problem. In my opinion, you should simply open the web page site to anyone who views it. In trying to block non-students out, you are blocking out students too.
Remote access	Storrs	School of Education	I have been forwarded info about special doc/magazines/books suggested by our dept. But I couldn't access them from my computer have in VA. It is very frustrating. I have also tried ILL with Virginia. Commonwealth University. (VCU) and ran into a STONEWALL! They will not Cooperate with UCT ILL. Consequently I am isolated and have to rely on what I get when last on campus.
Remote access	Storrs	School of Education	Would like to get JREF remotely.
Remote access	Storrs	School of Engineering	As a student in the Biomedical Engineering program working at the health center, I find it very complicated to do research. I need to do most of my medical research at the Health Center, but most of my engineering research must be done at Storrs. This tends to be inconvenient. WWW.lib.uconn.edu/gateway has been a great help.
Remote access	Storrs	School of Family Studies	I live out of town, but I remain a full time doctoral student, actively using the library. It would be great if the full gamut of services could be accessible remotely; ideally through the Web rather than requiring a long distance phone call to access the Mainframe. Right now, I cannot access PsychLit via the web, nor can I get specific volume holdings for journals using web-based Homer. Interlibrary loan is wonderful- the staff is accessible and attentive to students' needs. Kudos to them!
Remote access	Storrs	School of Fine Arts	Cookson Music Library need more Superhomers. There is often a long wait. Remote searching (from home) needs to be improved.
Remote access	Storrs	School of Nursing	In nursing tract unable to access CINAL from remote location. The collection of journals that meet my needs are often found in Uconn- Farmington library. I have used a variety of ways to research over the last five years and due to convenience Uconn was my last resort. Although I was moderately satisfied when I used the services. I never received a newsletter regarding the updates at the library.
Reserves	Greater Hartford	School of Social Work	Saturday library hours are horrible. Reserve information is always difficult to find because clearly materials are either disorganized or system is inadequate.
Reserves	Greater Hartford	School of Social Work	My greatest concern regards to the reserve collections placed by professors. I live an hour away from school so it is important that I have access to materials but the reserve librarians never seem able to find what I need: and continually say professors failed to put materials there. The same thing happens with many journal articles. the photocopiers need to be updated and the computer stations need new, faster printers!
Reserves	Greater Hartford	School of Social Work	Paper items on reserve are sometimes too light, text may be crooked on paper, or part of the text is cut - off. Should have at least one copier with a feeder so that documents wouldn't have to be copied one sheet at a time.
Reserves	Storrs	College of Liberal Arts & Sciences	More professors should take advantage of the electronic course reserve. It is great to have reserve readings pop up from your computer at work or at home
Reserves	Storrs	College of Liberal Arts & Sciences	1. Microcards difficult to read, 2. Course reserve (paper) need more copies on reserve for graduate students.
Reserves	Storrs	College of Liberal Arts & Sciences	Major problems with delays in Electronic Course Reserve with material available after I need it!

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Reserves	Storrs	College of Liberal Arts & Sciences	The collections are first rate. Some services are not. There needs to be several copies of paper course reserve and extended time limit. Three hours are not long enough. The library should be open later on Saturdays and earlier on Sundays. The email "dumb" terminals are outdated. The shelving of journals is very bad at the end of the semester. (I realize this is because of increased usage because of finals) There are not nearly enough computer work stations!!!! Students are becoming ever more dependent on internet research. I realize there are labs across campus, but off campus students do not have access. There should be two more copiers near the reserve reading room. And who has access to the group study rooms?!? A complete waste of space! Make them accessible!!
Reserves	Storrs	College of Liberal Arts & Sciences	I find the and its staff quite user friendly, especially with the new renovations. The library needs better reserve (paper) policy, more copiers, more computers and printers in the lab, and a quicker rate for ILL/ Document Delivery. The staff is very helpful and the library offers many resources to make the library more familiar. I am always in close contact with my library liaison who makes sure that I always have what I need.
Staff	Greater Hartford	School of Business Administration	For the times I have used the library, the staff has been extremely helpful
Staff	Greater Hartford	School of Business Administration	Adult library personal has always been of great help to me ; great customer service and attitude. Students working at library need to shut up or not be there.
Staff	Greater Hartford	School of Business Administration	Tell the governor (and help votes tell him) about the impact of constrained resources. In general 1 would use a library more conveniently located to my home in Mass. Also, introductory info for students was not comprehensive enough speaker was great, however, at intro my experience with reference staff was very efficient and clear but not customer friendly.
Staff	Greater Hartford	School of Business Administration	The librarians are very helpful.
Staff	Greater Hartford	School of Business Administration	Personnel working checkout counter frequently sit and talk to each other in social related conversations. This is very disturbing to those attempting to study within range of their voices. Study areas limited, hours of operation very limited. I am somewhat uniformed concerning remote access- I would like a mailed on this service that is available.
Staff	Greater Hartford	School of Business Administration	The photocopiers are absolutely terrible I had to copy 40 pages out of a large reference book. The cover did not stay up placing the book was extremely awkward. The copy card system is stupid. It made me want to never go to the library again. I'm also pretty sure the reference person is either invisible or located permanently in the bathroom. I see her about one of the ten trips I make to the library.
Staff	Greater Hartford	School of Business Administration	The library tends to be very loud place (among staff) during the week. I usually go there to study - not to learn what staff members did/ will do over the weekend. It makes it very difficult to work.
Staff	Greater Hartford	School of Business Administration	Need more reference librarian coverage especially on weekends, thanks
Staff	Greater Hartford	School of Education	The staff at the Trecker library has been helpful and professional at all times, never a problem. Collection okay for my students' needs

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Staff	Greater Hartford	School of Social Work	Two weeks ago I needed a journal article on Microfiche, Journal of Consulting and Clinical psychology. The specific fiche was not there; it was either mis-filed or just gone completely. This happens more than it should. Last summer I wanted a book, Family Therapy by Salvador Minuchin, the student told me there were two copies one on reserve the other had just been returned, I spent 30 min looking for the book. Days later another student worker tells me the 2nd copy was checked out and never returned.
Staff	Greater Hartford	School of Social Work	Social Work Librarian-Jan- is excellent!
Staff	Greater Hartford	School of Social Work	I called for information on research but the clerks refused. Overall satisfied.
Staff	Greater Hartford	School of Social Work	Library staff very helpful and knowledgeable.
Staff	Greater Hartford	School of Social Work	I'm frustrated that the computer "freeze" a lot when trying to get into sociofile or psylit. This happens a lot! The front desk is very helpful in finding reserve articles and assisting with other things I'm looking for.
Staff	Greater Hartford	School of Social Work	I find the library very frustrating the hours do not meet the needs of students who are working and going to school. The staff is uneducated during weekend hours and incompetent.
Staff	Greater Hartford	School of Social Work	Rinky Dink'. It is terribly inconvenient that there is no change available at Uconn for library use. No change machines for Xerox, forced to buy a 50.00\$ card on more than one occasion even Bursar didn't have any change. Can't you install a change machine or more efficient system. Also some staff available when accessing reserve material are confused and inept.
Staff	Greater Hartford	School of Social Work	The librarian in the Trecker Library is extremely attentive to the needs of students. She is very helpful and patient re: Homer UCAT , Homer JREF. She never lets you wait long for services, ILL and information.
Staff	Greater Hartford	School of Social Work	Journal collection could be increased. Most times I went to use computers in the library this semester, nothing was working. It has been very frustrating. Library staff very helpful.
Staff	Greater Hartford	School of Social Work	I use the library in Hartford at least twice a week. The staff is extremely pleasant and helpful especially at the desk.
Staff	Greater Hartford	School of Social Work	The social work librarian is extremely knowledgeable and helpful.
Staff	Greater Hartford	School of Social Work	Over all I like the library very much. I think the Reference Librarians are terrific.
Staff	Greater Hartford	School of Social Work	CD rom for Psychlit/Sociofile etc. often down. Librarian staff are very nice and helpful
Staff	Greater Hartford	School of Social Work	I use both Storrs and west Hartford libraries. So some of my answers may unintentionally refer to Storrs - though I tried to view this from W. Hart point of view. I have found that journals that would be most helpful to me are not carried by the W. Hart library. The reference librarians are excellent. I want to get hooked up to the library at home, however I have not found it to be a simple task.
Staff	Greater Hartford	School of Social Work	The library staff is very skilled; however, would like to see less students and more professionals. There is no private study area at Hartford; a few corners on second level - noisy (broilers?)
Staff	Greater Hartford	School of Social Work	Person with in the library extremely helpful! CAT info desk.
Staff	Greater Hartford	School of Social Work	As a visually impaired student in the MSW program I have found the library staff particularly helpful and accommodating at the Hartford campus. Adaptive technology/ equipment is an on-going problem. This has and is being addressed by the staff at the library at the Hartford campus as well as the Disability support Service Co-ordinator. Access to information/ materials is one of many issues that the handicapped/ disabled must contend with on a on-going basis.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Staff	Greater Hartford	School of Social Work	I find the Library staff very helpful.
Staff	Greater Hartford	School of Social Work	The Trecker staff are great but the library is an utter disgrace. I pay a lot of money to attend Uconn and considering it is 1998 the school could at least invest in slightly up to date laser printers. They only cost a couple hundred dollars. The noise is horrendous and it disturbs the students (your paying customers) and the librarians too. I have taken days off from work to use the library, only to find the computers down. There is no excuse in this age of technology to have computer services down so frequently and a lack of decent printers. If possible, I avoid the library at all costs and drive out of my way to go elsewhere.
Staff	Greater Hartford	School of Social Work	The reference librarian for SW is wonderful. When I'm actively going to classes, I use the library several times a week. The library needs more funds to update book collection. (old books / dust mites in journal room up my allergies to an uncomfortable level.
Staff	Greater Hartford	School of Social Work	The library could use more terminals for Homer UCAT and JREF and a system schedule time (in a very busy schedule) to complete searches only to find the system down with no knowledge of when it will be working again. More access to internet is needed so students to not have to wait for access to a terminal. Library staff is very helpful - keep up the great work.
Staff	Stamford	School of Business Administration	The research assistants in Stamford are excellent!
Staff	Stamford	School of Business Administration	The person on duty was very helpful. HE took initiative in telling me who to fill out interlibrary loan forms. He actually took me over to the form and went through how to fill it out!
Staff	Stamford	School of Business Administration	The person who designed the library and the school for that matter doesn't understand basic function and use. The chairs are uncomfortable, the tables make it difficult to get close to the table because of where the legs are. There are no clocks, nor bathrooms. The Xerox machines are not convenient. The hours are not great. The service is superb.
Staff	Stamford	School of Education	Stamford- Sunday hours would be very helpful! Also evening hours. I work full time and find it difficult to fit my research into Saturdays only. Your staff at Stamford has been extremely helpful - wonderful people.
Staff	Storrs	College of Agriculture & Natural Resources	The new computer lab is always filled w/ people that are word processing. This seems like a waste of the new computers that one should be hooked to the www. Either time limits should be in place or word processing computers (486's) should be established. Service is good. the building looks great. It would be nice to the journals on electronic format.
Staff	Storrs	College of Agriculture & Natural Resources	UCAT and JREF computer consistently crash, very discouraging. Help desk and ILL staff are very helpful.
Staff	Storrs	College of Agriculture & Natural Resources	Personnel always available.
Staff	Storrs	College of Liberal Arts & Sciences	Reference and Info staff are excellent. You need to keep up on and order more journals

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Staff	Storrs	College of Liberal Arts & Sciences	The library should be open 24 hours with possibly a limited staff at odd hours. One quiet study space with poor lighting and stuffiness is unacceptable. Photocopiers rarely work at all or it gives bad copies causing long lines. Forcing us to pay extra at the copy center is bad. It is difficult to find a quiet place to do research in the library because convention of "quiet in the library" is not observed at Uconn. Since no one enforces it there have been many occasions where upper floors become group studies. The bathrooms are not clean especially second floor men's. Although I have mentioned only complaints they are minor compared to the improvements in the library and its functions.
Staff	Storrs	College of Liberal Arts & Sciences	ILL is great. I would like to be able to have desk-space in the library. Somewhere to leave my books would be nice. Darlene Waller does a great job. I would like to be able to use Eudora e-mail from the library for research.
Staff	Storrs	College of Liberal Arts & Sciences	Periodicals are very good. Training seminars are very good- thank you. Books are getting out of date- will improvements help this? My experiences with Culpepper have been particularly disappointing staff and collection. JREF has not been available remotely- very inconvenient. ILL loan period somewhat brief; notice of receipt of materials delayed which cuts into time loan material available for user. I hesitate to complete this just to provide support for a budget request; I hope you use this information internally for improvement as well. Why is law library separate, it would be nice if searches showed info at the law library, even if they still won't let me borrow anything...
Staff	Storrs	College of Liberal Arts & Sciences	Generally very helpful and friendly staff. I wish the library opened at 10 am on Sundays
Staff	Storrs	College of Liberal Arts & Sciences	I think 5 p.m. is too early for the library to close, especially, over the summer and on Fridays when many grad students catch up on research. The last time I used the electronic database in Babbage it kept crashing (it was crashing on everyone, so it's nothing I was doing) causing me to lose hours of work. I don't know how often this happens, but once was too often for me. I like the liaison staff member from the library to depts. Ours has always been very helpful.
Staff	Storrs	College of Liberal Arts & Sciences	More Journals books, especially regarding to developing countries are needed because we have so many foreign students doing research here. People working in Reference Desk. Complete lab workstation need more technology expertise. They need more training before they start to work. People working for ILL are very professional, they are examples for these working in reference desk.
Staff	Storrs	College of Liberal Arts & Sciences	More often than not, I find that students are not adequately trained for their library positions. I was told on two separate occasions that a comprehensive list of library videos doesn't exist- why? When I access Homer from my home I cannot obtain a full listing of my search results, e.g. the screen will say that 20 books have been found but will only allow me to view two of them.
Staff	Storrs	College of Liberal Arts & Sciences	The staff does a great job, but the photocopy machines and microfilm need more attention. These frequently break down, and this creates problems for graduate student research. A district student library would foster community and provide some benefits for advanced researchers.

1998/99 Graduate Survey | Comments

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Staff	Storrs	College of Liberal Arts & Sciences	Due to the fact that I live 40 minutes away from Storrs it would be more convenient for me to have remote access to the library. Despite many attempts to gain access I have been unable to do so. This means I can't get into the electronic course reserve or many of the databases. The staff has also been extremely unhelpful, claiming the problem is mine not theirs.
Staff	Storrs	College of Liberal Arts & Sciences	ILL loan and the Reference Librarians (Darlene Waller, in particular) have been extremely helpful. Without them, my dissertation would be suffering! Bob, from ILL always keeps me informed as to the status of my requests! I would also like to thank the library for providing my research offices for graduate students. Dave (from security) has always been attentive to my questions, and, at times concerns regarding this office space. All in all, the library is perhaps the best one of the best managed places on campus. And thank you for taking interest in the students!
Staff	Storrs	College of Liberal Arts & Sciences	The most outstanding feature of all - even better than the electronic access- is the superb support I have received from the staff at Uconn Waterbury campus Superb in every regard.
Staff	Storrs	College of Liberal Arts & Sciences	Library Liaison Darlene Waller is excellent. She is always ready to help in her office, phone or email and during office hours in the political science computer lab. Interlibrary loan/Document Delivery is on of the best services you provide. the staff is a good example of service and efficiency. The plaza level should have more than one photocopy machine, especially now that resource is on that floor.
Staff	STORRS	College of Liberal Arts & Sciences	I have been very impressed with the helpfulness of the staff and the interlibrary loan services. However, I have been frustrated to discover that the library (Homer Babbidge) is missing volumes of journals that I needed. Also, identifying which photocopiers are now working and /or supplying more m... would be appreciated.
Staff	Storrs	College of Liberal Arts & Sciences	It would be very helpful if 2 items could be added to the Uconn libraries web page : 1) an alphabetized list of journals that are at the HBL -although these are in JREF through HOMER - they are difficult to access and 1 end up orders for journals that are @ HBL. 2) The book at the reference desk that has all of the abbreviations for journals names. It would be incredibly helpful if that were available inline. Although the reference librarians are very polite. I think they got tired of looking these up over the phone. Finally it would be great if all of the photocopiers were as wonderful as that are on the first floor by the west entrance. Oh, also The KC staff should be taken out to dinner somewhere expensive. Thanks.
Staff	Storrs	College of Liberal Arts & Sciences	I love the Uconn library and find the staff incredibly helpful. My main problem has to do with photocopiers. Though I find having one room for copy machines much better than scattered across the library, I've been incredibly frustrated every time I've needed to make copies because over half (and usually more) are inevitably out of service. You should consider locating a staff person in the copy room during all hours the library is open because most of the problems are probably just paper jams and other simple things that could be fixed readily if someone were on hand to do so.
Staff	Storrs	College of Liberal Arts & Sciences	I'm very pleased with the new library. However- I do have a question on one procedure: Graduate students may hold a book until May, but what do you do if you need a book that is checked out by a graduate student, and therefore won't be available until May? Maybe a note on that procedure, if one exists would be helpful: is their a way to borrow from that graduate student? I'm also very pleased with the staff at the library: they have always been extremely pleasant and helpful to me!

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Staff	Storrs	College of Liberal Arts & Sciences	Too often photocopiers are broken! There are long lines to make copies. Also, two wishes you could use electronic databases w/o having to have the Uconn student account - not very convenient. Richard Beiler is an incredible asset- very helpful.
Staff	Storrs	College of Liberal Arts & Sciences	The library improvements over the last three years have been tremendous. Also, reference librarians have been, without fail, wonderfully helpful. Keep up the good work.
Staff	Storrs	College of Liberal Arts & Sciences	The library staff are sometimes curt and rude (not always)
Staff	Storrs	College of Liberal Arts & Sciences	I find the and its staff quite user friendly, especially with the new renovations. The library needs better reserve (paper) policy, more copiers, more computers and printers in the lab, and a quicker rate for ILL/ Document Delivery. The staff is very helpful and the library offers many resources to make the library more familiar. I am always in close contact with my library liaison who makes sure that I always have what I need.
Staff	Storrs	School of Allied Health	The Homer Babbidge library is excellent and staffed with incredible people
Staff	Storrs	School of Allied Health	Uconn libraries are a great asset to Uconn and its students. I've had some extremely positive experiences with the library and its staff I appreciate the efforts they made in helping the students.
Staff	Storrs	School of Allied Health	Library looks wonderful! I 've always found staff helpful. Don't use the library much now b/c I'm only on the campus once a week.
Staff	Storrs	School of Business Administration	Generally, I'm very satisfied with the service, especially interlibrary loan, and reference. They are very nice people.
Staff	Storrs	School of Business Administration	Need more computer literate staff members to respond to network related questions. Need quicker response to out-of-service photocopiers. Databases available in CD's are currently being locked up in cabinets. They should be made more accessible to the user.
Staff	Storrs	School of Business Administration	Need more photocopiers, especially with reduction capabilities. Need more study/ group meeting areas. Staff has been helpful so far. Some student workers do not know what's going on- better training's necessary- they look like lousy studying(?)
Staff	Storrs	School of Business Administration	The new space is attractive, but the library study spaces are used for discussions as much as for studying, which makes them louder than they should be. Some directions to where materials are shelved as you enter the doors on 2n&s and 4 n&s would help. (The maps in the area by the elevators and stairs are inconvenient once you've entered the stacks. Re-running some of the introductions to database searching during the semester would help. I know people tend to use only the databases they're familiar with rather than exploring. The professional staff have been unfailingly helpful and cheerful. thanks
Staff	Storrs	School of Education	Often when I needed to use the library the facility was closed. Since I work full time, I need access on evenings, weekends and holidays. It is often difficult to ascertain where specific journals are housed. Photocopiers are often "out of service" and there are long lines for use. Staff have always been helpful in all areas.
Staff	Storrs	School of Education	Always able to get information I need whether housed there or through ILL. Materials received via ILL have taken three to four weeks for delivery. The only problems I have encountered are in reference to copy cards. Microfilm has a tendency to erase my \$ amount. However, library staff corrected problem and reimbursed me each time. Copy card machines are sometimes temperamental. When I've had problems or concerns regarding copiers and/or equipment the staff is always prompt and courteous in correcting the problem.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Staff	Storrs	School of Education	I very much enjoyed the library and found the staff very helpful and that was before August this year.
Staff	Storrs	School of Education	Some of your library staff need to be more helpful with older off campus students who might not be familiar with the equipment, on line resources etc.
Staff	Storrs	School of Education	The library looks great. It's a shame that it took so long. The staff are very friendly and helpful.
Staff	Storrs	School of Education	Thank you for your very helpful staff. I love the new Storrs renovations too!
Staff	Storrs	School of Education	Reference staff have been great. Inability to access many indexes from home is a problem. Journal Collection in Rehabilitation is spotty but ILL is wonderful.
Staff	Storrs	School of Education	I found the librarian (Laura) assigned to the school of education to be extremely helpful on conducting on-line research in a particularly difficult area.
Staff	Storrs	School of Education	need better hours during breaks, need staff that knows what they are doing.
Staff	Storrs	School of Education	Comment :Generally, Homer Babbidge is servicing my needs and I appreciate the library and staff. I will call you more in the future, however, than I am now. I wish informational classes about doing research were more numerous or offered at additional times than the beginning of each semester. I am too busy the first week or two to take them, and they don't seem to be offered later. (Staff has been helpful in this regard, however, I wish there were sessions by an expert in my area, e.g.. Dairy Research in Education)
Staff	Storrs	School of Education	The library employees have always provided me with excellent service. The copy area (although I haven't used it this semester and it may never improved) is abysmal. The machine are always in disrepair.
Staff	Storrs	School of Education	The library employees have always provided me with excellent service. The copy area (although I haven't used it this semester and it may never improved) is abysmal. The machine are always in disrepair.
Staff	Storrs	School of Education	I don't use many of the services because I'm either unaware of their existence or I am unfamiliar as to how to use them. The staff has been friendly and helpful at Storrs but not always available especially nights and weekends.
Staff	Storrs	School of Education	I've enjoyed using the Uconn library. I've especially made use of the journals and I've appreciated how they are alphabetized- that cuts a few steps out of locating them using call numbers. Laura Raccagni the reference librarian has been exceptionally helpful.
Staff	Storrs	School of Education	After all these years the library finally looks the way it should! It has undergone a wonderful transformation, inside and out. However there is still room for improvement. The number of computers available is still lacking. I'm also amazed that nothing was done about the copier situation. I have never been to the library when every copier was in working condition. More copiers needed and they need to be more reliable. The most impressive aspect of the library, to me are the extensive collection of journals and the wonderful help from the library staff.
Staff	Storrs	School of Education	Homer Babbidge Library is a very unappealing, uncomfortable environment. I don't look forward to the time I need to spend there doing research. I recommend doing something to improve the unfriendly and un-friendly-welcoming atmosphere, not only in aesthetics, but also in the attitudes of employees. In addition, it is very frustrating not being able to find needed research material. Turnover time, in regards to getting material back in it's location, needs to be done in a more timely manner. thank you for attention.

1998/99 Graduate Survey | Comments

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Staff	Storrs	School of Education	In general your staff is very helpful. I'd like to take the opportunity to especially note the staff in the interlibrary loan. They are excellent! Very helpful. They keep students informed and have developed procedures that encourage the students to use their services(i.e.. web page that allows for requests to be made easily) I find the email system frustrating. you need to be a computer programmer to use it easily especially with the remote dial-up. I recommend you purchase multiple copies of certain texts like for research methods. I've had to use other college libraries for some of the more popular references or get them at Uconn only to have them recalled in 10 days.
Staff	Storrs	School of Education	The library has been full of helpful staff. Thank you!
Staff	Storrs	School of Education	The new library looks great, and the café is a wonderful addition (however, it is always crowded and often there is no where to sit for coffee) The people, for the most part are friendly and helpful, however I always run into trouble when using the microfiche readers. The machines are difficult to use, and the student staff there is not too knowledgeable regarding them. Also, the public photo copiers are a mess! I have never had smooth dealings with them. Many times there are many machines out of order or very old, and there is constantly a wait to use them. The copiers are extremely frustrating!
Staff	Storrs	School of Education	Journal collection seems to be lacking in significant educational journals. Photocopiers should be offered at no cost if students supply their own paper. SuperHomer should be available for longer blocks of time - it's difficult to complete any significant research in thirty minutes. Reference personnel are often too busy to assist with research tasks.
Staff	Storrs	School of Education	I have also used the Waterbury Branch Library via telephone and found the librarians exceptionally helpful. I was a real novice in using my computer for research and they were very patient and walked me through many procedures (water bury is not a toll call for me which is why I call there usually)
Staff	Storrs	School of Education	Library personnel are always very helpful and friendly. Current status/ maintenance of copies is unsatisfactory. A week ago only two copiers in the whole library were working on a Sunday.
Staff	Storrs	School of Engineering	The Homer Babbidge Library is well run and staffed with helpful and professional/y competent personal. It is one of the best university libraries that I have ever used.
Staff	Storrs	School of Engineering	I find that JREF is not complete. That is that many times JREF indicates that the library has a journal that it doesn't. Also, it would be helpful to have a list of journals available through the libraries' home page The interlibrary loan service is outstanding. All of the library personal that I have had contact with are knowledgeable, helpful and very pleasant.
Staff	Storrs	School of Engineering	Excellent ILL. "Remote" Scifinder is nice! Staff are courteous and helpful. Thanks!
Staff	Storrs	School of Family Studies	Staff at Torrington library has been very helpful- has gotten all requested material to help write papers. The library itself needs more study space- computer library has improved- Thank you!
Staff	Storrs	School of Family Studies	The staff that meets one to one in family studies students and does interlibrary loan are very excellent. Some of the staff that man reference desk (both student and professionals) are good while others are very lazy. There are far too few copy machines and those are awful.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Staff	Storrs	School of Family Studies	I live in Greater Hartford and use St. Joseph's library more often than Uconn because: reference help is available on weekends and the index (electronic) to social service journals themselves are more accessible. I have difficulty getting into social service journals via Uconn library
Staff	Storrs	School of Family Studies	The people at the Trecker Library are wonderful, helpful and kind. I do not use the Babbidge Library because it is so BIG and confusing and difficult to use.
Staff	Storrs	School of Family Studies	I have been disappointed with some of the students who have been hired to work in the library. I assume they are there to assist. However, my experience, for the most part, has been that some work study students have not been willing to provide assistance in locating materials; in utilizing high tech materials, etc. I have also experienced situations when some work study students appeared annoyed when I have interrupted their conversations to request assistance. While my comments do not reflect on all work study students, the responses I have mentioned do reflect my experiences and the response I have received from most of the students hired to work in the library to provide assistance.
Staff	Storrs	School of Fine Arts	Service from work-study students/ desk attendants is bad. They don't know where to find materials and act very apathetic. Individual study space is minimal. Hours need to be expanded to include Friday evening, Saturday evening and Sunday morning.
Staff	Storrs	School of Fine Arts	Most of the staff in the Cookson Music library is helpful and well trained. Joe (I can't remember his last name) the asst. librarian is a great resource.
Staff	Storrs	School of Nursing	Overall, the Babbidge library is something to be proud of. The staff and overall set is extremely conducive to study and research. The InterLibrary loan service (Bob) is nothing short of outstanding!! To sum up this library service in one word "Impressive"
Staff	Storrs	School of Nursing	I hate using CINAHL because it is always down-> that is very frustrating. Please do something about that. But On the other hand the people behind the reference desk (the two gentlemen) are always extremely helpful. Thanks
Staff	Storrs	School of Nursing	This library is very disorganized and does not have enough medical Journals considering this school has masters and doctorate programs in the health field. Also it is very hard to find help. I often end up going to the Uconn medical library at the Farmington medical center.
Staff	Storrs	School of Nursing	The people who work in Reference and ILL are very helpful. I do wish all the nursing Journals were at Storrs instead of some in Farmington.
Staff	Storrs	School of Nursing	1) Staff is very helpful and pleasant to deal with. 2) How do you get access to individual study spaces? 3)For a major university with undergrad.. and grad nursing programs, the nursing section is severely out of date and under-represented. Pharmacology references @ Homer stink!! There should be some current (under 2 years old) pharmacy. references available without going to the school of pharmacy- just a couple of basics would be helpful. 4) Copy machines are down a lot - I realize from heavy use. Any remedy?
Staff	Storrs	School of Nursing	I also use Babbidge, am only in Storrs 1-2 days in 2 weeks. So use Stamford ILL and library staff are excellent. Nice, knowledgeable.
Staff	Storrs	School of Nursing	Reference personnel not particularly friendly, help was minimal and reluctant on several occasions

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Staff	Storrs	School of Social Work	Bob in the ILL department is an extremely helpful person. He was concerned responsive, and quick about helping. I actually connected with him on a follow up call. I had spoken with a woman in his department who was not helpful at all. She never followed through on a key article I very much needed. Bob had it to me in two days. That made a big difference. The folks at the W. Hartford library are great - Jan is a shinning star! One of the reference librarians (I think Barbara) is also. They are all great. You need new microfiche readers as well as copying machines there. They are old and do a poor job. They are awkward to use and do not have what have become modern options (sorting, etc.) New machines would help save a great deal of time. Thank you for your interest.
Study space	Greater Hartford	School of Business Administration	The west Hartford library appears rather small to do group work etc. that is for the MBA program. Many people use the Uconn law library as a better choice. Improving the structure and hrs of the West Hartford library would be helpful.
Study space	Greater Hartford	School of Business Administration	Personnel working checkout counter frequently sit and talk to each other in social related conversations. This is very disturbing to those attempting to study within range of their voices. Study areas limited, hours of operation very limited. I am somewhat uniformed concerning remote access- I would like a mailed on this service that is available.
Study space	Greater Hartford	School of Social Work	Better hours, instruction of use of computers and resources. Better e-mail programs. Faster computers. Quiet spaces for study needs improvement. Copier numbers and cost are out of line with resources of the library.
Study space	Greater Hartford	School of Social Work	The library staff is very skilled; however, would like to see less students and more professionals. There is no private study area at Hartford; a few corners on second level - noisy (broilers?)
Study space	Stamford	School of Business Administration	I have only taken three courses so far and haven't had a tremendously need for the library other than a place to go meet students or to study. The study space is usually adequate, although sometimes it's hard to find an empty desk.
Study space	Storrs	College of Liberal Arts & Sciences	Study space is often quite noisy. Machines are old and too few. I really think you should automatically receive new books from major publishers (Oxford press and Cambridge Press) Staff is extremely helpful and friendly.
Study space	Storrs	College of Liberal Arts & Sciences	The facilities for showing videos is extremely inadequate. The system whereby we reserve videos and theatres several months ahead is funny- as if we know that far in advance. The video collection is poor. At any given time not more than 5 copiers broken in the library. There's a real lack of space for someone who wants to work in the library one whole day.
Study space	Storrs	College of Liberal Arts & Sciences	Biggest problem is equipment, copiers are better but still often too light or dark or scratchy. Homers and lab printers work about half the time. Also, hard to find quiet comfortable study space. Group rooms not soundproof. Coffee in the study room is excellent. But the metal desk creatures on the first floor are hideous.
Study space	Storrs	College of Liberal Arts & Sciences	The collections are first rate. Some services are not. There needs to be several copies of paper course reserve and extended time limit. Three hours are not long enough. The library should be open later on Saturdays and earlier on Sundays. The email "dumb" terminals are outdated. The shelving of journals is very bad at the end of the semester. (I realize this is because of increased usage because of finals) There are not nearly enough computer work stations!!!! Students are becoming ever more dependent on internet research. I realize there are labs across campus, but off campus students do not have access. There should be two more copiers near the reserve reading room. And who has access to the group study rooms?!? A complete waste of space! Make them accessible!!

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
Study space	Storrs	College of Liberal Arts & Sciences	Sometimes the use of a group study room is the only feasible alternative to avoid being disrupted by a young, and noisy crowd of undergraduates. I am sure that by assigning either a level floor or part of the library to graduate students only, this matter would most likely be minimized if not solved.
Study space	Storrs	College of Liberal Arts & Sciences	I can never find an even remotely quiet place to read in the Babbidge Library! You really need a quiet study room rather than a small area in the busiest area of the library.
Study space	Storrs	School of Business Administration	Need more photocopiers, especially with reduction capabilities. Need more study/ group meeting areas. Staff has been helpful so far. Some student workers do not know what's going on- better training's necessary- they look like lousy studying(?)
Study space	Storrs	School of Business Administration	The new space is attractive, but the library study spaces are used for discussions as much as for studying, which makes them louder than they should be. Some directions to where materials are shelved as you enter the doors on 2n&s and 4 n&s would help. (The maps in the area by the elevators and stairs are inconvenient once you've entered the stacks. Re-running some of the introductions to database searching during the semester would help. I know people tend to use only the databases they're familiar with rather than exploring. The professional staff have been unfailingly helpful and cheerful. thanks
Study space	Storrs	School of Business Administration	Check signs re: study rooms for groups on 3rd and 4th floor- some are incorrect. Really like the group rooms though- have had some trouble w/ individuals using group rooms not willing to leave.
Study space	Storrs	School of Education	More computers to use, more quiet areas, overall very good!
Study space	Storrs	School of Education	trying to do group work in a quiet room is difficult 24 hour room is too distracting. Need the private rooms back.
Study space	Storrs	School of Family Studies	Staff at Torrington library has been very helpful- has gotten all requested material to help write papers. The library itself needs more study space- computer library has improved- Thank you!
Study space	Storrs	School of Family Studies	More computer work stations- they are always busy. Microfilm- very difficult to operate. More photocopiers. More rooms for group work
Study space	Storrs	School of Fine Arts	Service from work-study students/ desk attendants is bad. They don't know where to find materials and act very apathetic. Individual study space is minimal. Hours need to be expanded to include Friday evening, Saturday evening and Sunday morning.
SuperHOMER	Greater Hartford	School of Social Work	I'm frustrated that the computer "freeze" a lot when trying to get into sociofile or psylit. This happens a lot! The front desk is very helpful in finding reserve articles and assisting with other things I'm looking for.
SuperHOMER	Greater Hartford	School of Social Work	Journal collection could be increased. Most times I went to use computers in the library this semester, nothing was working. It has been very frustrating. Library staff very helpful.
SuperHOMER	Greater Hartford	School of Social Work	The last two Sundays I made the trip to do research at the W. Hartford library the reference services were not available due to problems connecting to the Main Computer. Very frustrating when time is limited for research work!
SuperHOMER	Greater Hartford	School of Social Work	As a visually impaired student in the MSW program I have found the library staff particularly helpful and accommodating at the Hartford campus. Adaptive technology/ equipment is an on-going problem. This has and is being addressed by the staff at the library at the Hartford campus as well as the Disability support Service Co-ordinator. Access to information/ materials is one of many issues that the handicapped/ disabled must contend with on a on-going basis.

1998/99 Graduate Survey | Comments

Category	Campus	Program	Comment
SuperHOMER	Greater Hartford	School of Social Work	It is very frustrating that the Silver Platter system seems to go down a lot. Also, I tutor students at the School of social work and I have found that many of them need a basic introduction to the library's services - if this is offered at the beginning of each semester (I'm not sure) then it needs to be better advertised. Also, the students have mentioned to me that they don't feel comfortable asking the librarians for this basic type of help. Perhaps general orientations for the social work students should be held so the library and it's staff will be more "approachable"
SuperHOMER	Greater Hartford	School of Social Work	The library could use more terminals for Homer UCAT and JREF and a system schedule time (in a very busy schedule) to complete searches only to find the system down with no knowledge of when it will be working again. More access to internet is needed so students to not have to wait for access to a terminal. Library staff is very helpful - keep up the great work.
SuperHOMER	Storrs	College of Agriculture & Natural Resources	Xerox are the worst part of the library. It is not easy to find some journals in the shelves because the way or order used. None computers with internet connection. Extend library hours during the weekends (Sunday morning).
SuperHOMER	Storrs	College of Liberal Arts & Sciences	I think 5 p.m. is too early for the library to close, especially, over the summer and on Fridays when many grad students catch up on research. The last time I used the electronic database in Babbidge it kept crashing (it was crashing on everyone, so it's nothing I was doing) causing me to lose hours of work. I don't know how often this happens, but once was too often for me. I like the liaison staff member from the library to depts. Ours has always been very helpful.
SuperHOMER	Storrs	College of Liberal Arts & Sciences	And additional thank you to ILL. About reshelving- sometimes books are not in the correct sequence of numbers. About SuperHomer- to enter to MLA is very slow
SuperHOMER	Storrs	College of Liberal Arts & Sciences	I usually check e-mail and Internet in the library however I am not satisfied with them because the computer cannot read Japanese. It is better to use the internet but I would like to read Japanese. It this is improved much better. And there is no newspaper in Japan. So I hope Japanese newspaper will come to this university library
SuperHOMER	Storrs	College of Liberal Arts & Sciences	I found it difficult to call back a book, could you make it electronical? More services should be available by Homer (ILL, Call back etc,) Use the system "Ohiolink" for further modernization of electronic services
SuperHOMER	Storrs	College of Liberal Arts & Sciences	More WWW computers in first floor of Homer Babbidge. Replace copiers in journal section of Homer Babbidge, rarely work.
SuperHOMER	Storrs	College of Liberal Arts & Sciences	The ILL staff and efficiency is perhaps the most valuable asset to Homer Babbidge library. My most harsh criticisms (which aren't harsh really!) of the system are as follows: inaccuracy of online search engines (PsychLit, Medline) as far as journal availability, location, etc. We could use a wider variety of journals (i.e. Behavioral Pharmacy, Neuroscience, Letters, Synapse)
SuperHOMER	Storrs	College of Liberal Arts & Sciences	I find the and its staff quite user friendly, especially with the new renovations. The library needs better reserve (paper) policy, more copiers, more computers and printers in the lab, and a quicker rate for ILL/ Document Delivery. The staff is very helpful and the library offers many resources to make the library more familiar. I am always in close contact with my library liaison who makes sure that I always have what I need.
SuperHOMER	Storrs	College of Liberal Arts & Sciences	The libraries resources are woefully inadequate. Moreover, even the resources there are remain unusable because of difficulties with the system.

1998/99 Graduate Survey | Comments

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SuperHOMER	Storrs	School of Education	More microfiche viewers plus faster printers/PC's. Too many times LAN is down for ERIC. More SuperHomer. Improve Homer interface- make it more like www.lib.uconn.edu. Staff are very helpful and facilities are looking beautiful. I appreciate all the stunning wood work in the Foyer. Please extend building some more- I love all the construction!!!
SuperHOMER	Storrs	School of Education	Expanded Sunday hours are needed! More Superhomers please!!
SuperHOMER	Storrs	School of Engineering	I am very happy that the search vehicles available are being upgraded. The new abstract search is very nice. JREF is laughable and should be open late. Most importantly though, STOP CANCELING JOURNALS!! I can find about half of what I need if I'm lucky. Egregious violations of this are advanced materials and thin solid films. There are others.
SuperHOMER	Storrs	School of Engineering	Need more PC's with databases/internet access. Need PC's with zip drives. How about UNIX/ LINX terminals? Library should be open 24 hours a day! More copiers/ copy rooms are needed, better repair (always broken) Macintosh computers would be good. I cannot stress enough the need for more computers in Babbidge library.
SuperHOMER	Storrs	School of Engineering	The resources are available but the search engines (Homer) are rather tiresome. The computers need to be upgraded and there is a need for them. (I mean more of them) on every floor. COPIERS NEED MAINTENANCE AND PLEASE RETIRE SOME. Also Information of organization of the journals / abbr. e.g.. J. Phys could mean Journal of Physique or J. of Physiology e.g.. J. Am. Chem. Soc. is organized as American Chem. Soc. e.g.. J. Opt. Soc. of Am. is organized as Optical Soc. of Am. There is a lack of organization consistency.
SuperHOMER	Storrs	School of Nursing	The library internet access services do not meet the needs of the graduate student. They are cumbersome and difficult to navigate and access! The physical library databases CONSTANTLY go down or one so slow that you can spend an entire day, which I don' t have as a single working mother. The nursing journal selection is pitiful!! Often this is not time for IIL. Such a huge school and a totally inadequate library; it is a shame.
SuperHOMER	Storrs	Z Not Indicated	The Home page (Uconn Libraries) needs a better description of how to use electronic journals and online databases. The connection to many online databases also crashes too much to often. The electronic services need to be more reliable. The day's newspapers never seem to be on display or available. If the mornings newspaper is available , this needs to be better communicated to library patrons.