

U N I V E R S I T Y O F

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Friday, November 15, 1996

Dear Colleague:

The University of Connecticut Libraries continually strive to maintain and improve the quality of their services. In continuing efforts to meet this goal, the Libraries are now seeing to determine how well their services, collections, staff and facilities are meeting the needs of the UConn faculty. The Libraries' USER team, in collaboration with the Chancellor's Library Advisory Committee, is therefore undertaking this faculty survey.

We encourage you to complete the enclosed questionnaire and return it to "User Survey, Administrative Offices, U-5A" by Friday, December 6. The Library assures the confidentiality of your response. Identification numbers on the surveys are only to assist in follow-up with non-residents to assure statistical validity.

In our environment of constrained resources, your participation will significantly assist the libraries in understanding your present and future needs and address your concerns. The results of this survey will receive wide distribution.

Thank you for your cooperation.

Sincerely,

Marck A. Emmert
Chancellor

Paul Kobulnicky
Director of Libraries

Enclosure