

Library Users Tell Us What They Think

Results of the 2006
Library User Survey
User Team Report



The User Team

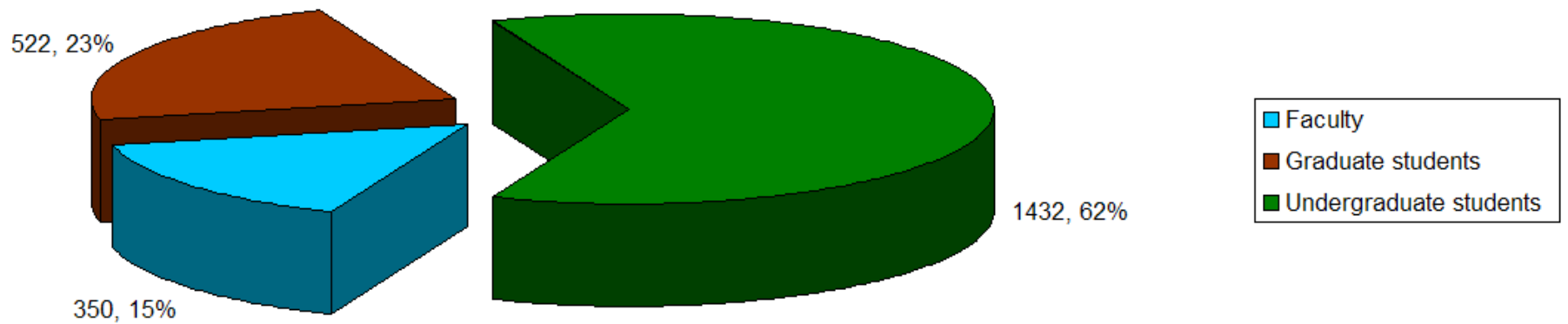
- Who we are
- What we do
- Where team documents and reports can be found
- Comments database



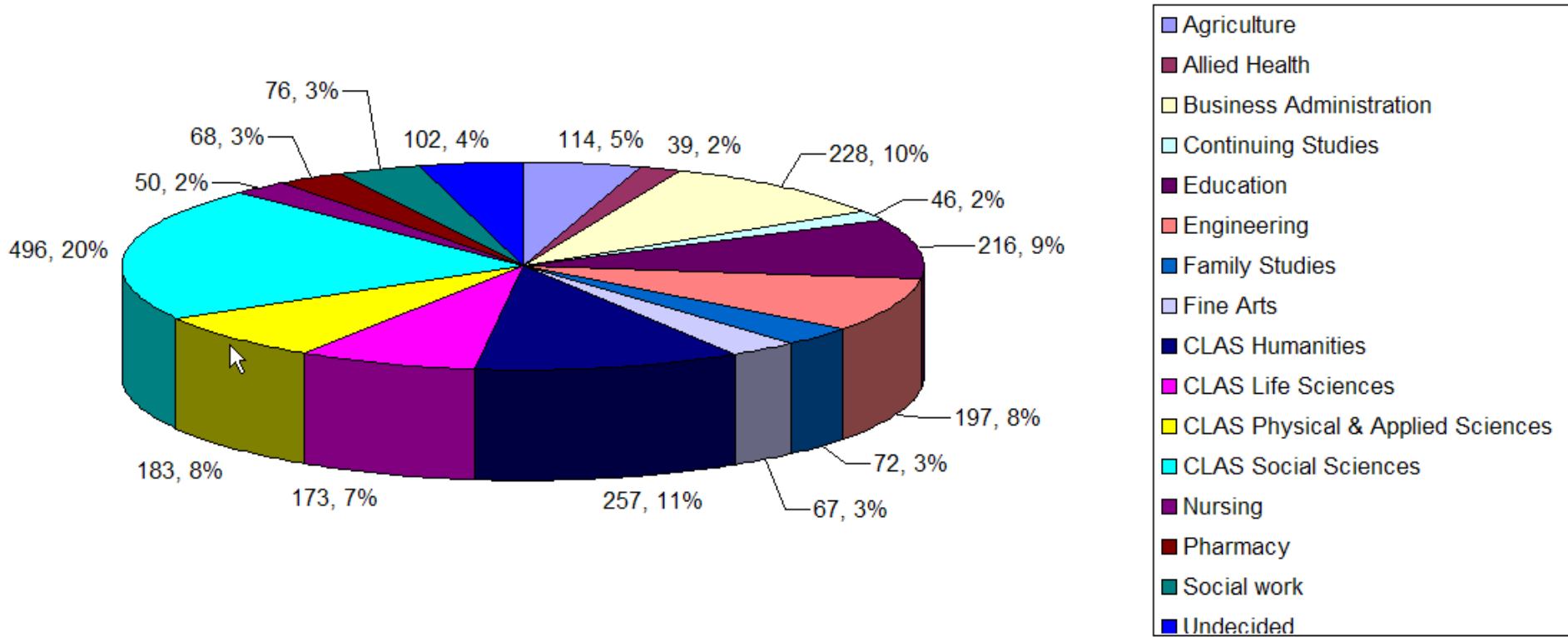
2006 Library User Survey

- Why the UConn Libraries conduct user surveys
- What was measured
- How are user surveys developed, administered and analyzed
- What survey data will be available to staff

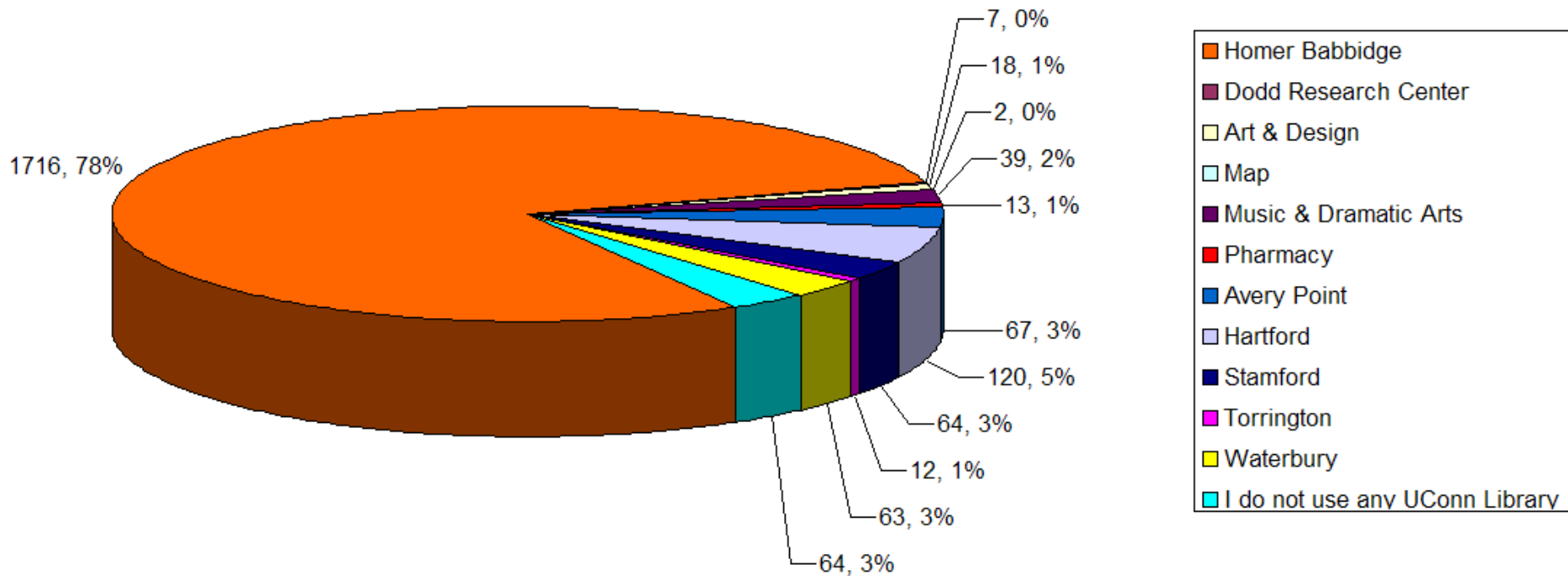
2006 Library Survey Respondents by Academic Status



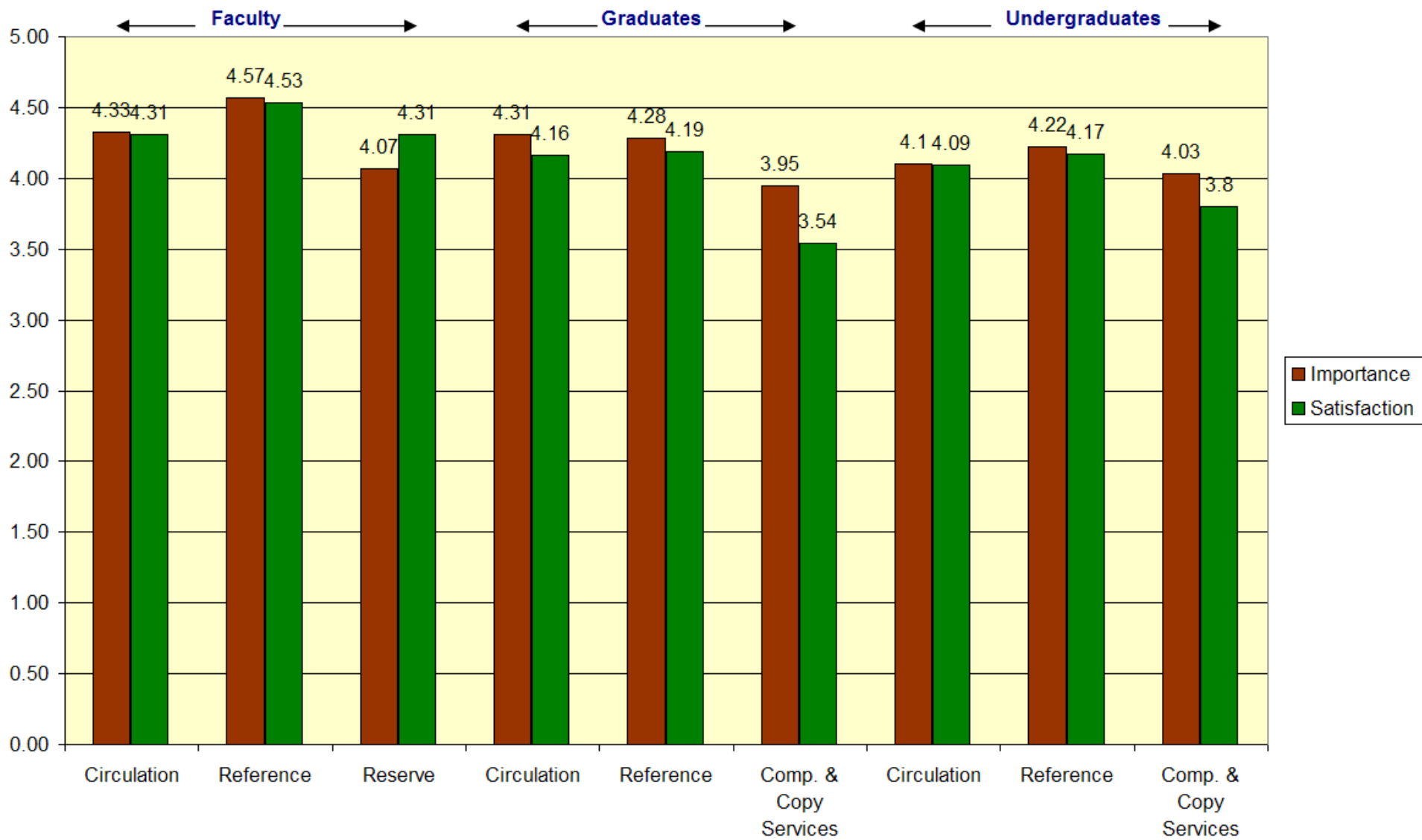
2006 Library Survey Respondents by School



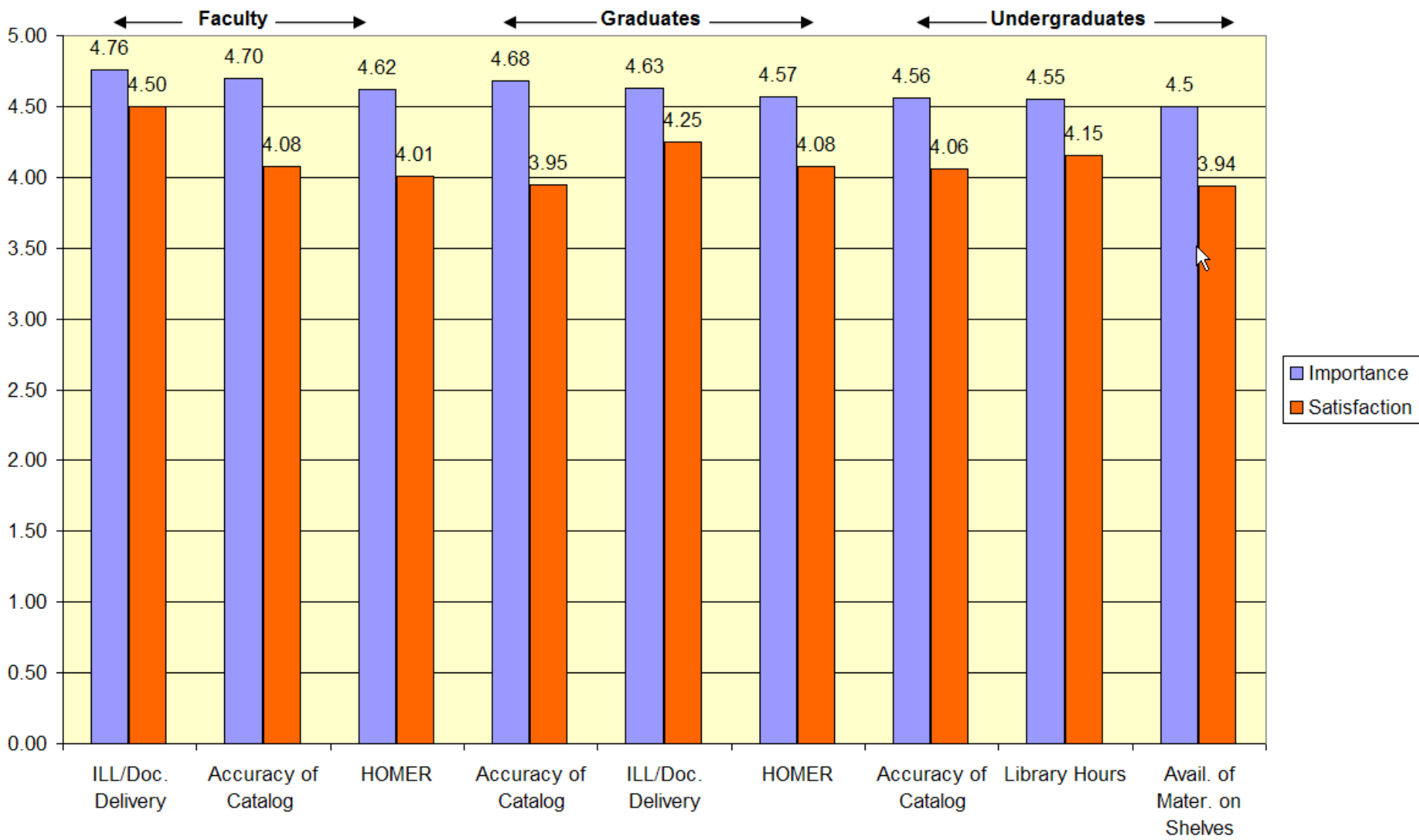
2006 Survey: Most Frequently Used UConn Library



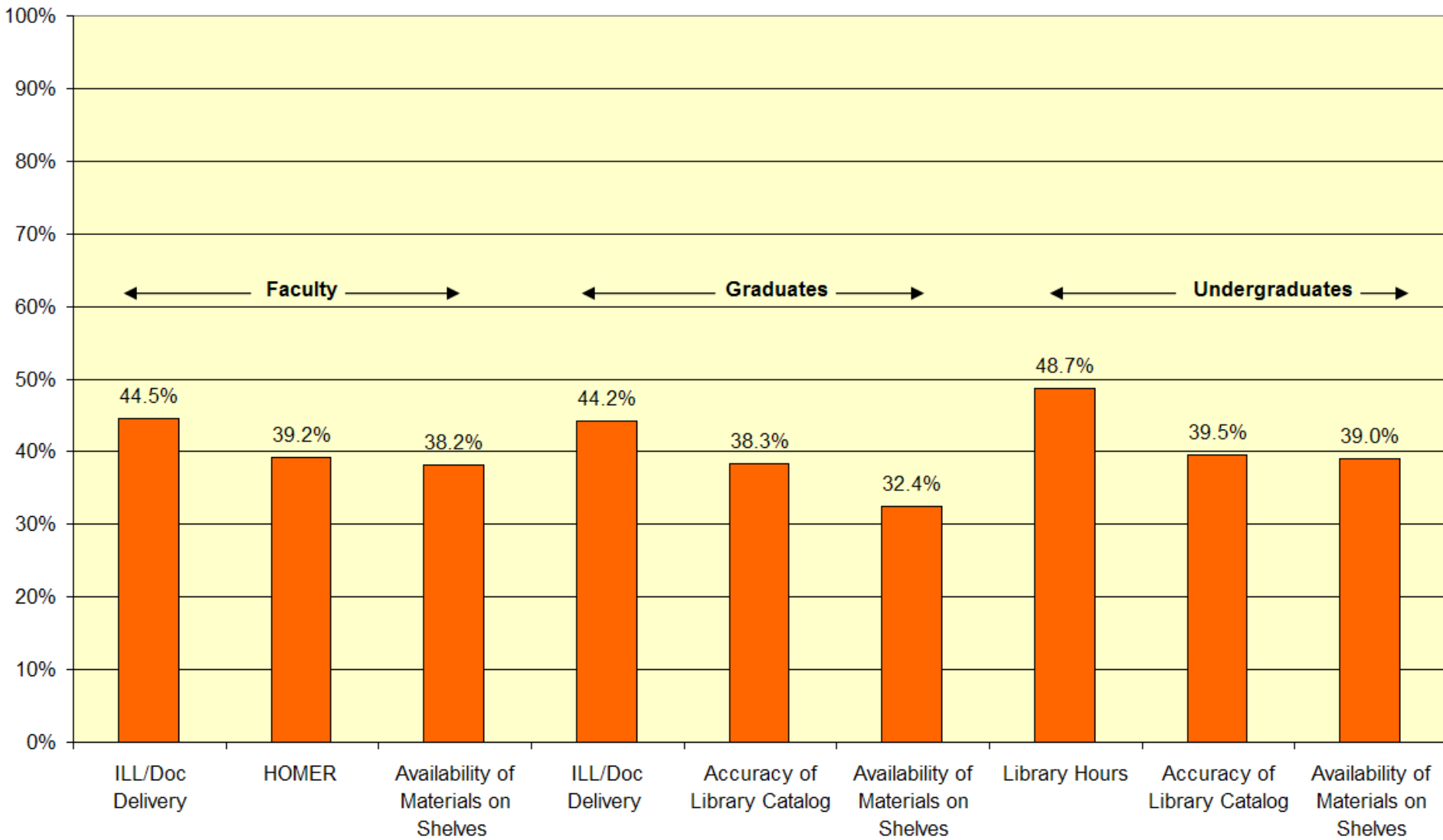
2006 Top Three Importance and Satisfaction Ratings by Faculty, Graduates, & Undergraduates for Library Assistance



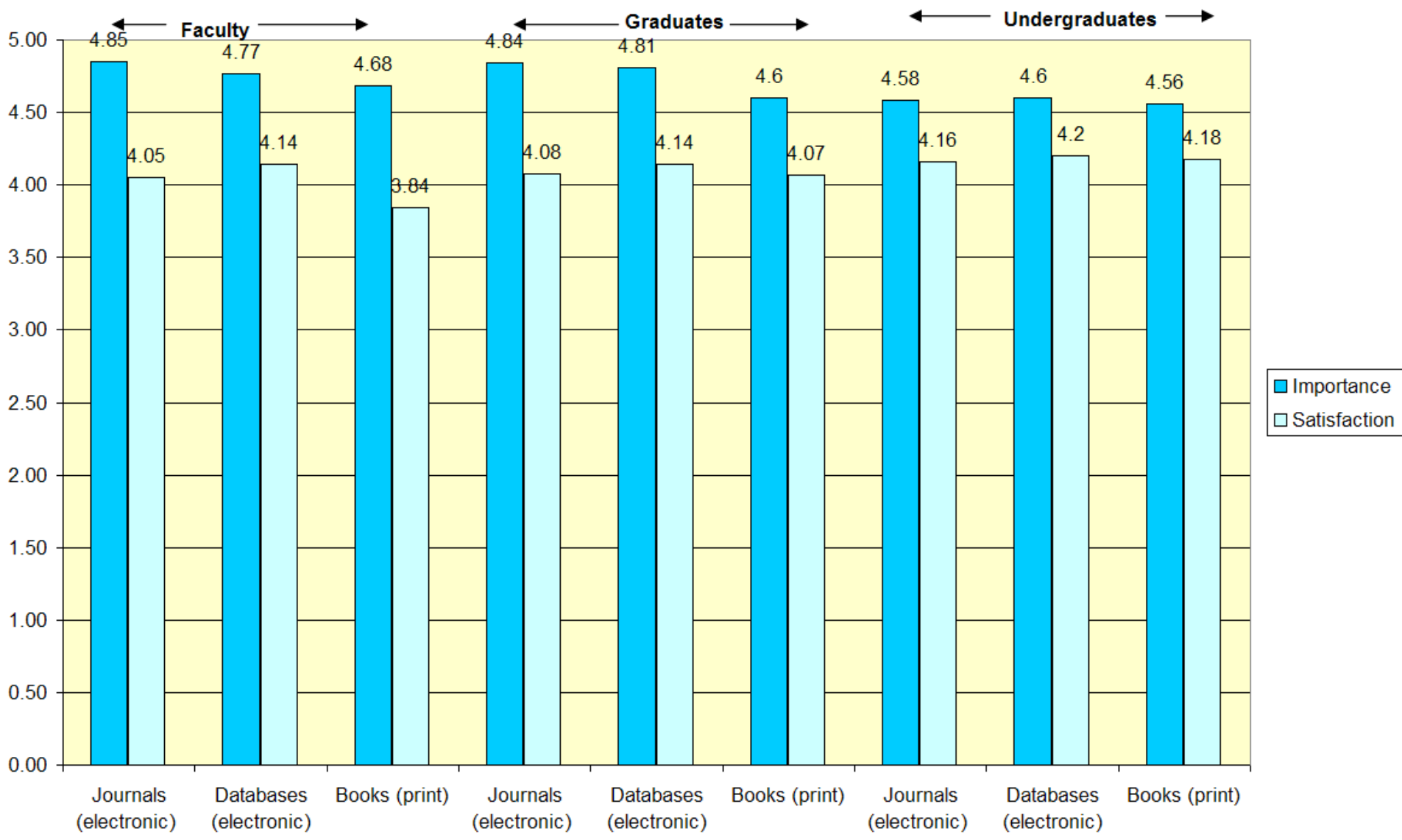
2006 Top Three Importance and Satisfaction Ratings by Faculty, Graduates, & Undergraduates for Library Services



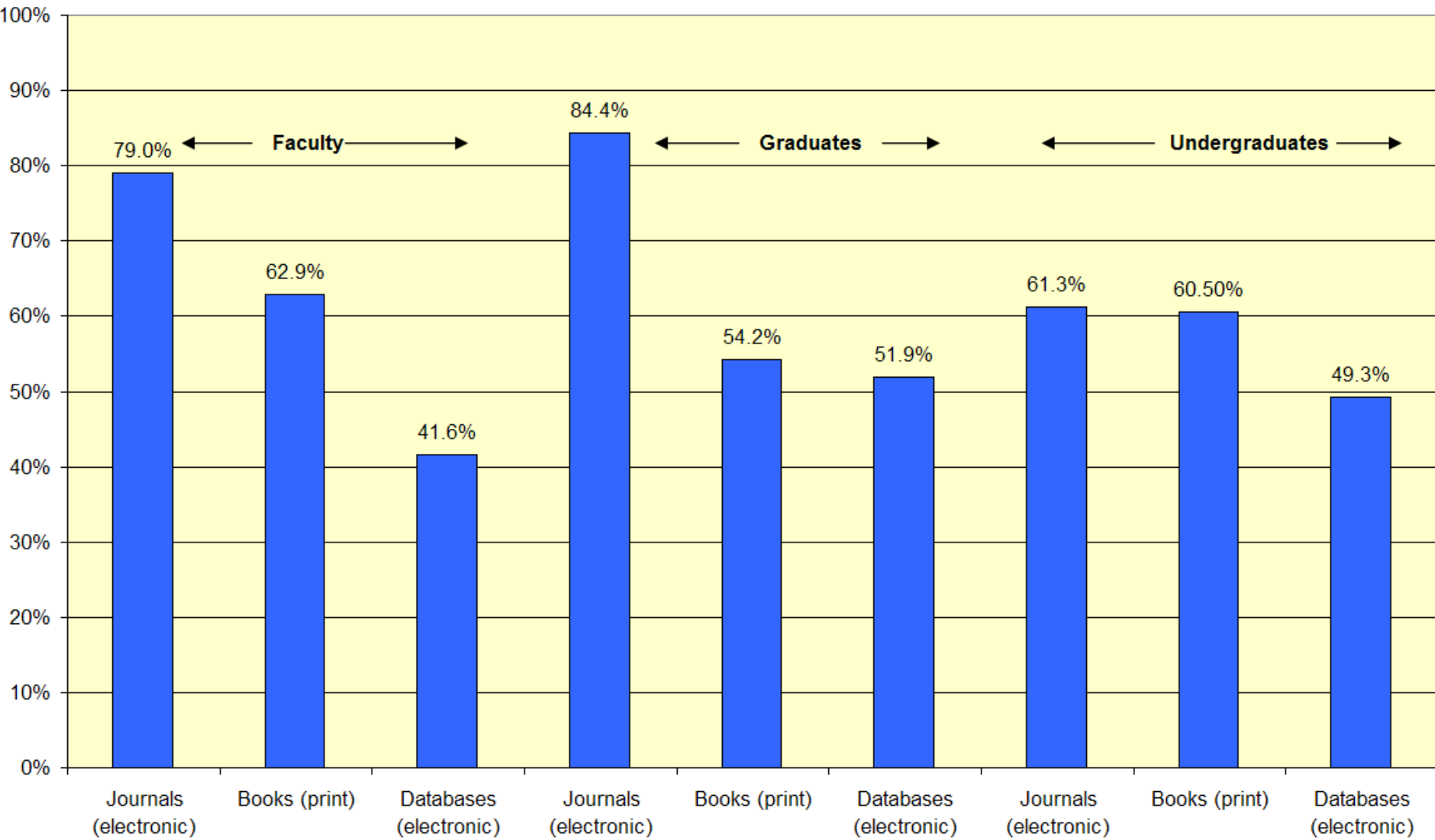
2006 Top Three Priorities for Library Services Enhancement Among Faculty, Graduates, & Undergraduates



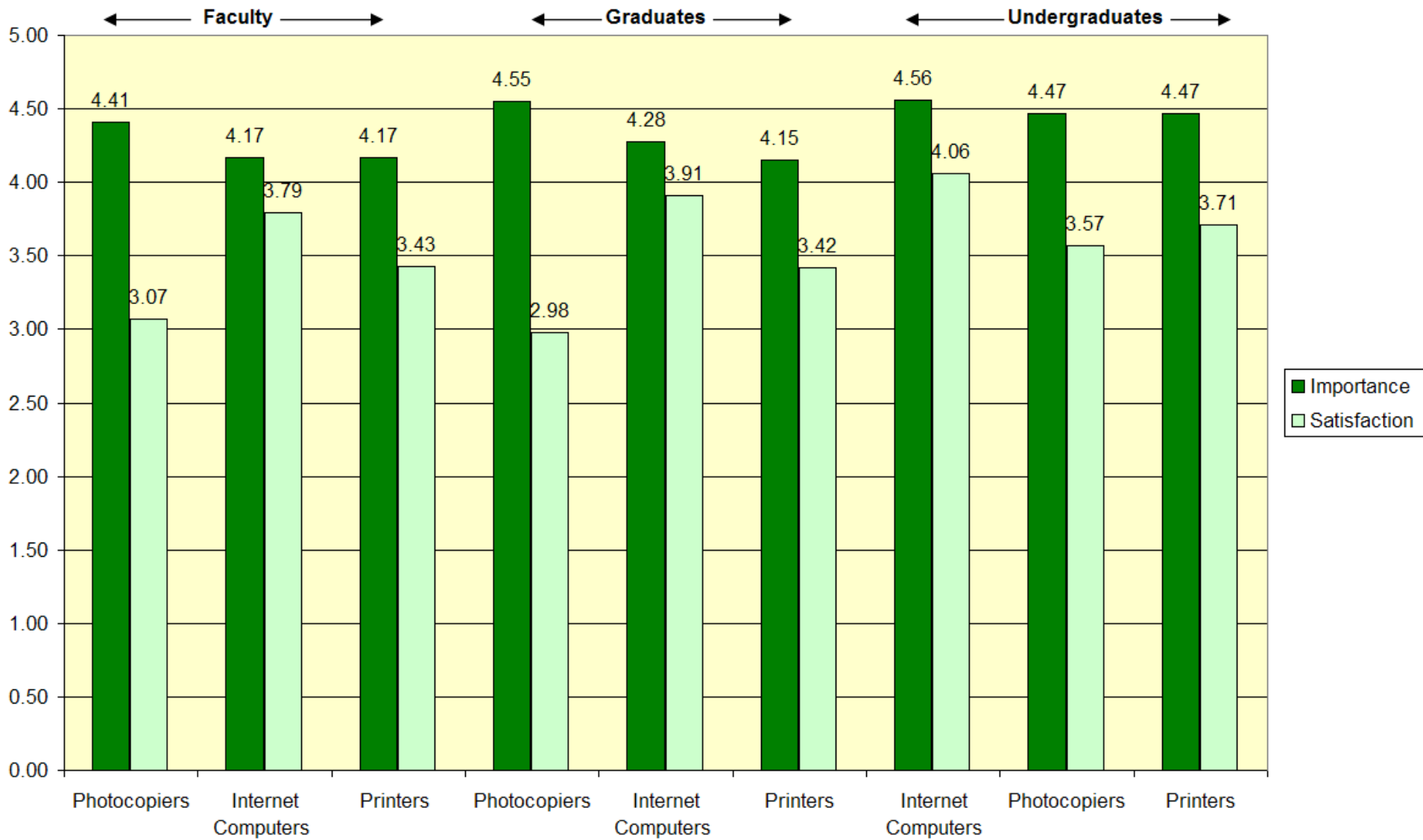
**2006 Top Three Importance and Satisfaction Ratings
by Faculty, Graduates, & Undergraduates for Library Collections**



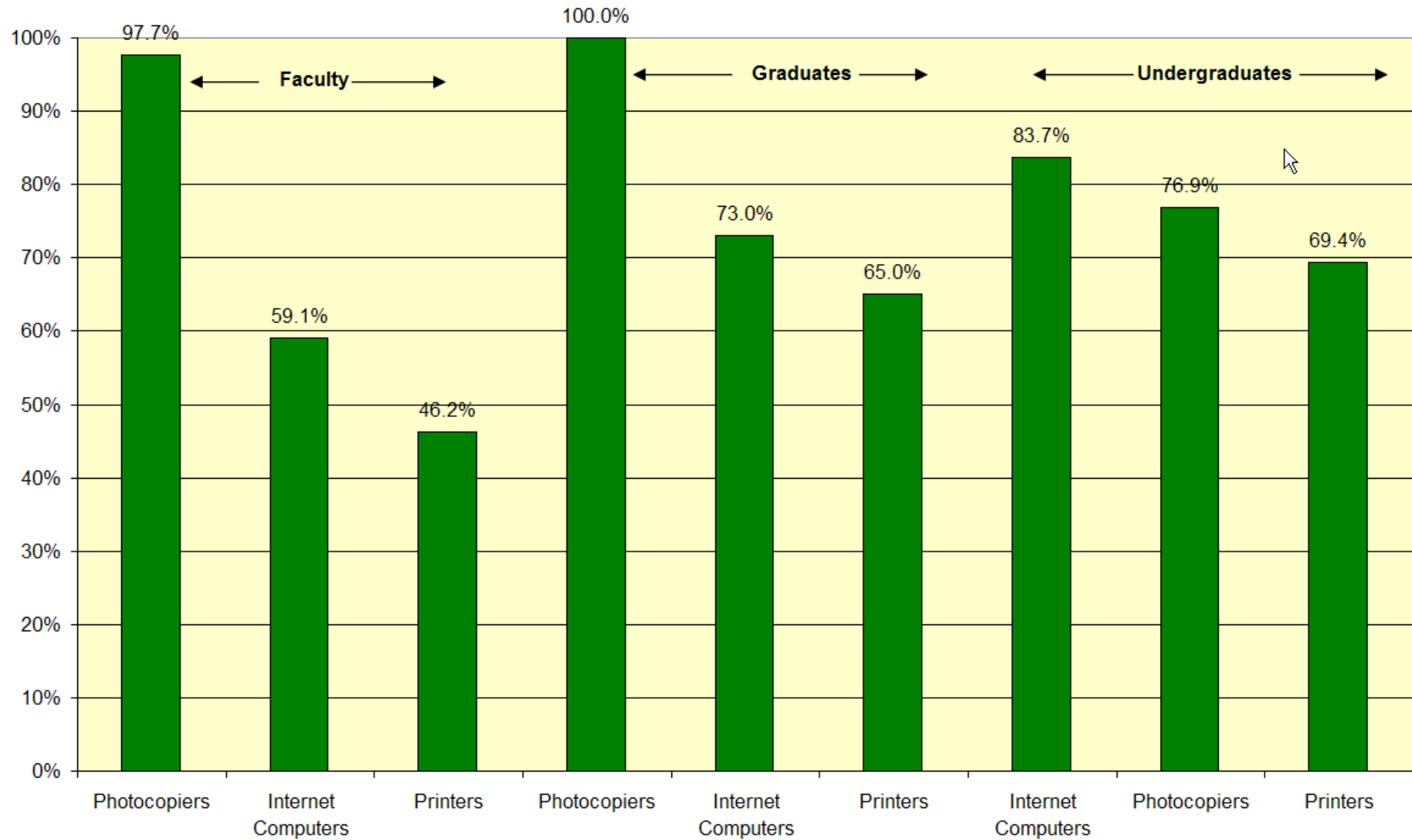
2006 Top Three Priorities for Library Collections Enhancement Among Faculty, Graduates, & Undergraduates



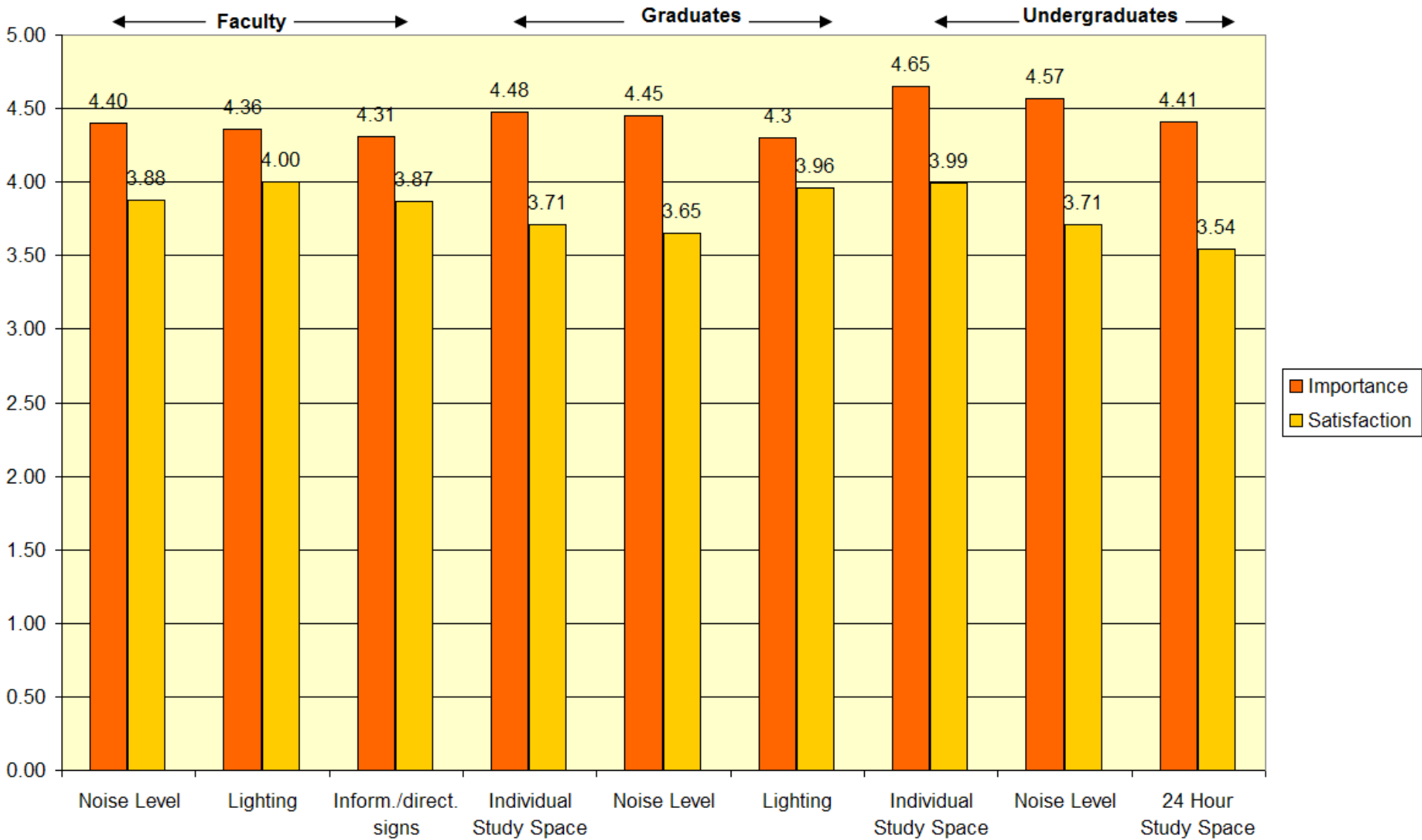
2006 Top Three Importance and Satisfaction Ratings by Faculty, Graduates, & Undergraduates for Library Equipment



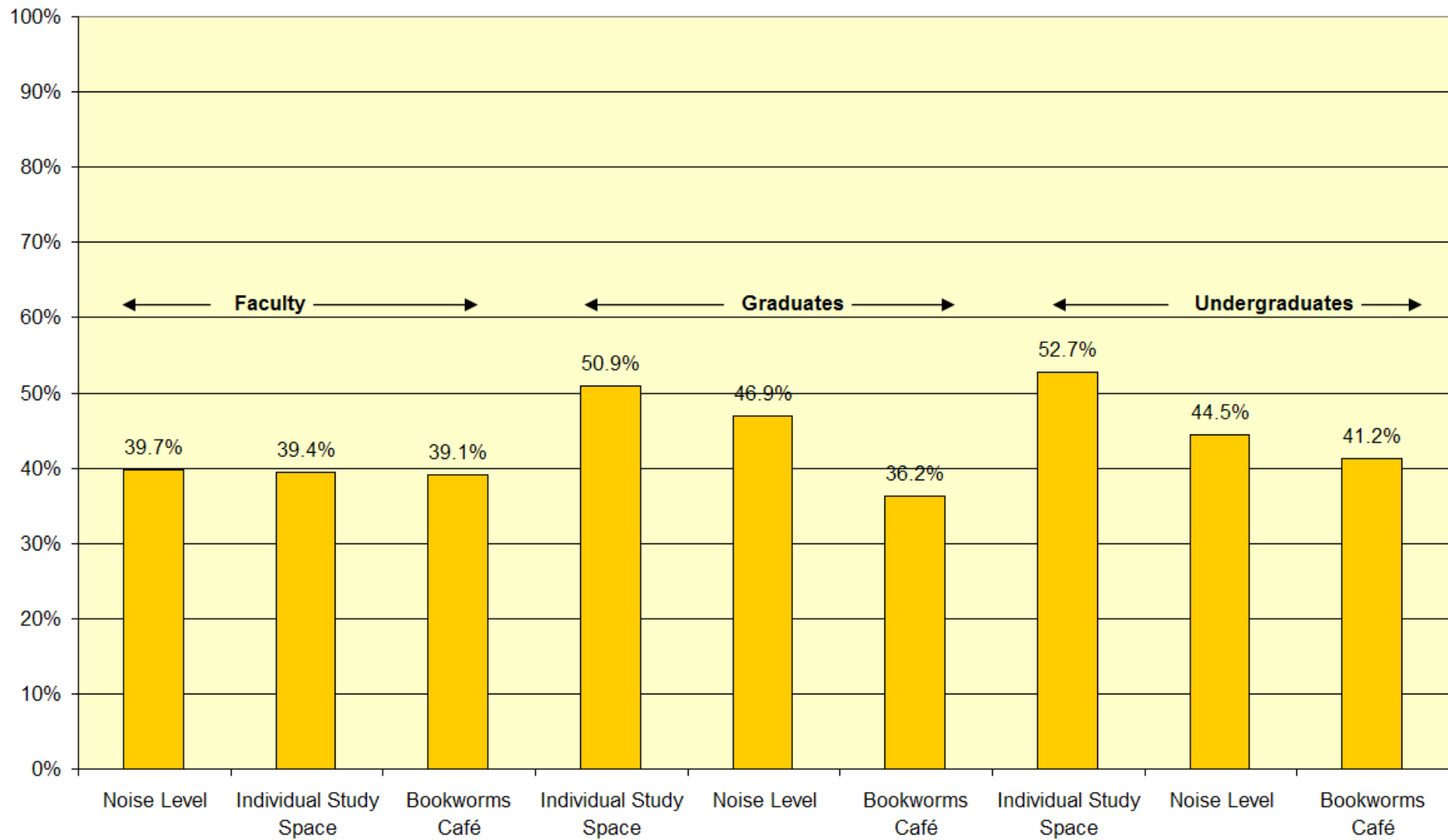
2006 Top Three Priorities for Library Equipment Enhancement Among Faculty, Graduates, & Undergraduates



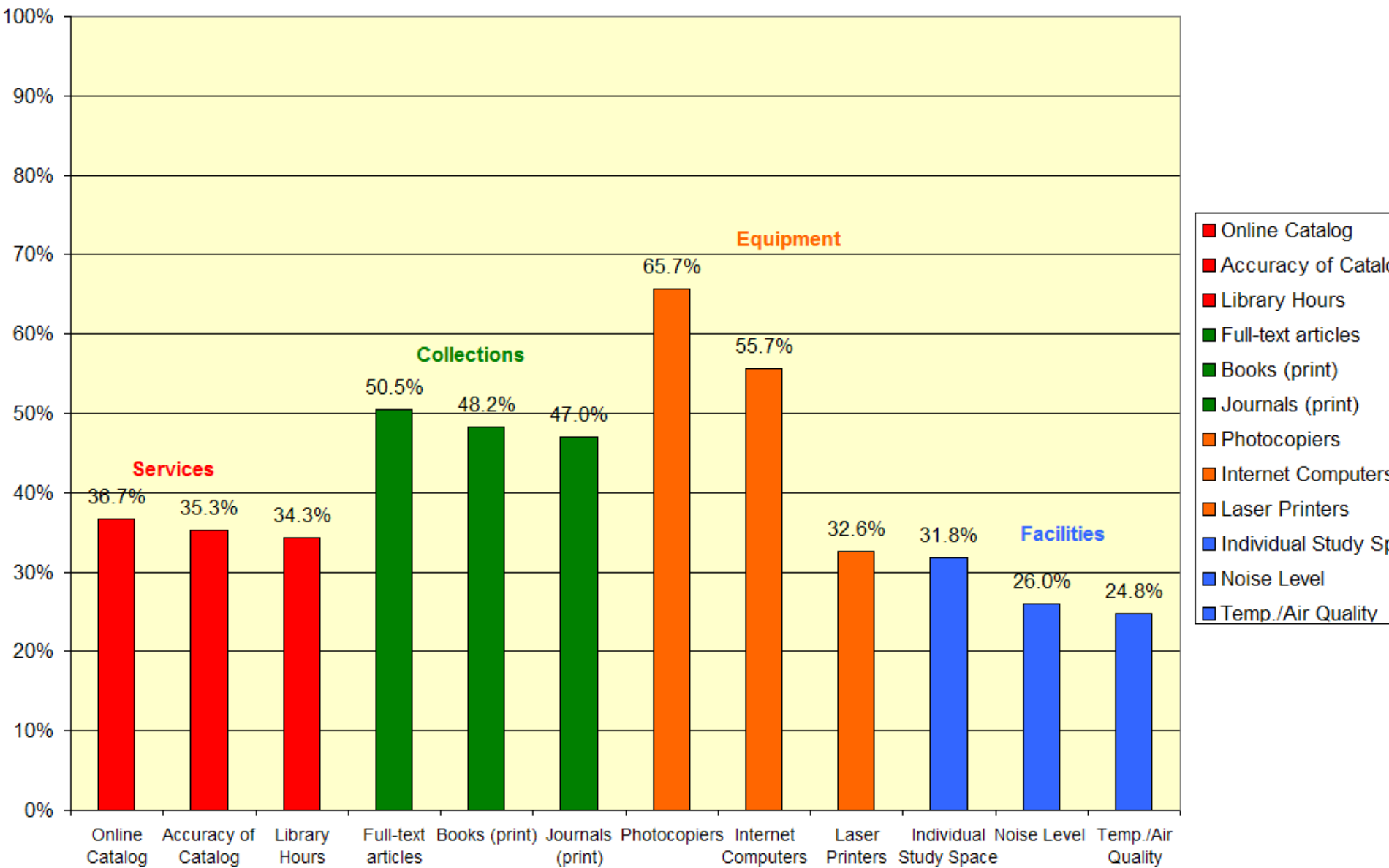
2006 Top Three Importance and Satisfaction Ratings by Faculty, Graduates, & Undergraduates for Library Facilities



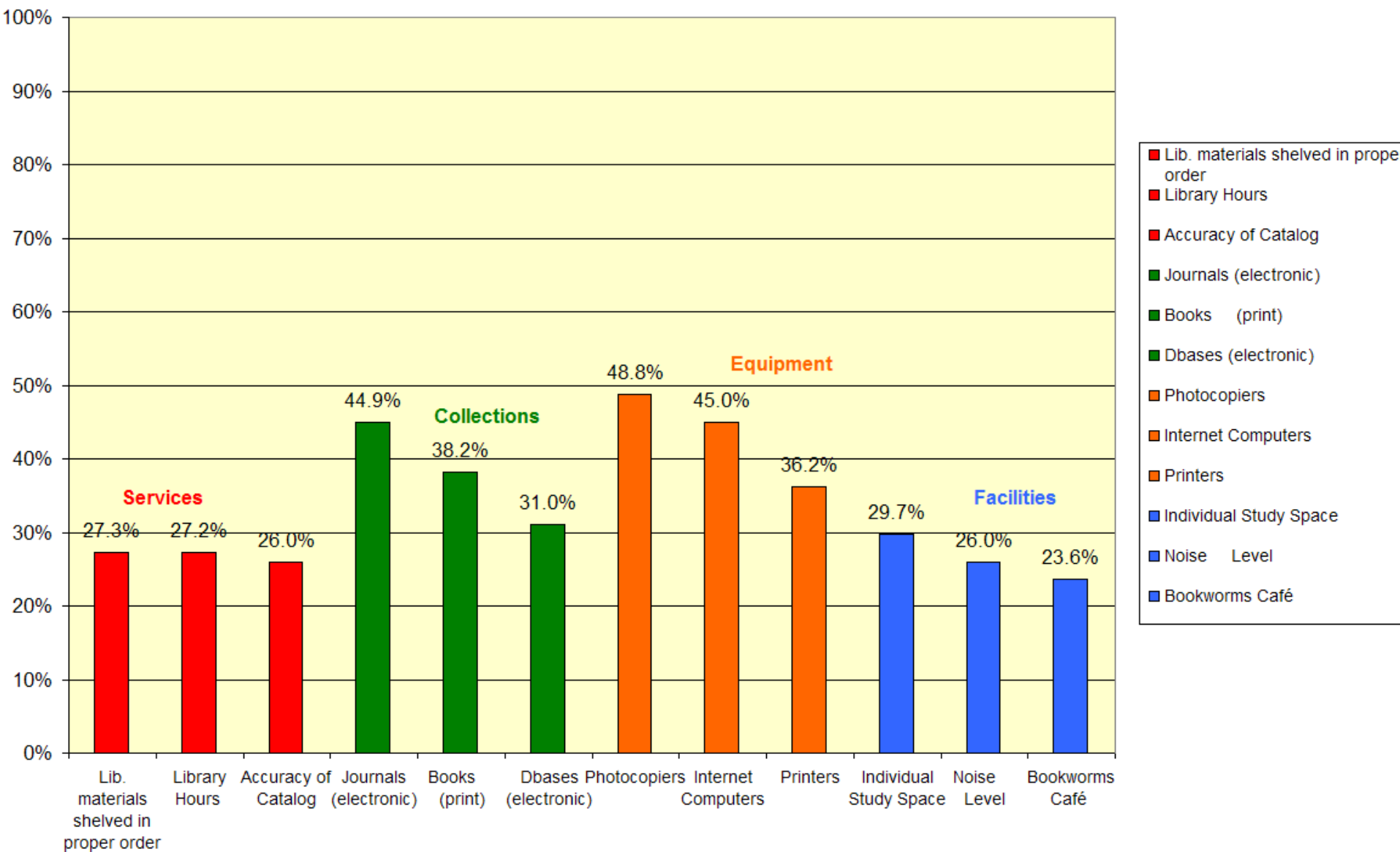
2006 Top Three Priorities for Library Facilities Enhancement Among Faculty, Graduates, & Undergraduates



2001 Top Enhancement Priorities for Library Services, Collections, Equipment, & Facilities



2006 Top Enhancement Priorities for Library Services, Collections, Equipment, & Facilities



In their own words....

Library Assistance



Pay them more. They work very very hard. They are dedicated and deal with so many of our specialty and vague questions. They should have a special staff assistance appreciation day.

I will make a cake for them, I'm not kidding.

Decent work. Live help rocks.

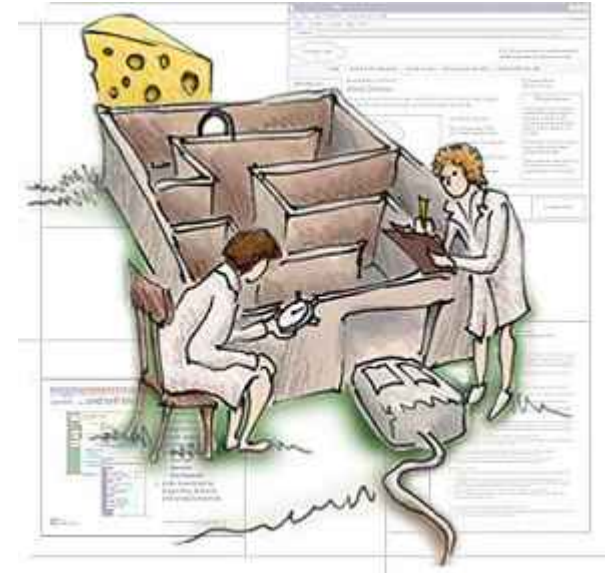


Library Services

I have been very impressed by the help offered by the subject specialist liaison librarians. They always reply promptly!

In general I am very satisfied with the library. The only less than positive experience I have had is finding or replacing lost books, but then I just go to ILL.

Sometimes in the past I've needed a book that someone else has had forever. Interlibrary loan has been helpful in the past for research projects.



Library Collections



I really prefer to check out books and bring them home rather than reading them online. However, as for online journals, the more the better!

The most important resource for graduate students are the electronic journals. They should be expanded, not only in terms of the titles available but also the years available in electronic format

Of course, I'd only **REALLY** be satisfied if you provided access to **EVERYTHING**.

Connecting from Home or Office



I like the convenience of being able to access journal online at the library from home. It saves me a lot of money if I don't have to drive a half hour to UConn, and downloading to my computer also saves a lot of money in photocopies.

The library on the internet is an incredibly helpful resource. I am happy to be able to use it. The databases with links to full text journal articles are amazing.



Library is a welcoming place to study.
As a new faculty member to UConn,
I am impressed with the facilities
and the layout of the library.

I like the Library.